



CyberData Corporation



4-Port PoweredUSB 2.0 Hub Operations Guide

*with External Power Supply and Dell Integrator Kit
Part #010776*

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4-Port PoweredUSB 2.0 Hub Operations Guide 930102D
Part # 010776

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1 Product Overview

The CyberData 4-Port PoweredUSB 2.0 Hub provides a simple, affordable way to add up to four PoweredUSB ports to your PC. These additional ports are controlled by the PC's "standby" and "wake" commands. This add-on hub makes it easy to connect the PC to devices that require more than the 500mA of +5 volts supplied with the standard USB interface.

Figure 1-1. CyberData 4-Port PoweredUSB 2.0 Hub



- | | |
|------------------|---|
| Product features | <ul style="list-style-type: none"> ● 4 PoweredUSB ports ● One +24 volt up to 2.3A ● Three +12 volt up to 1.5A each ● Short circuit and over current protected ● Multiple power supply options ● Plug-n-Play installation ● Peripheral power controlled by PC standby and wake commands ● LED indicators for port power output and USB 2.0 status ● Two-year warranty |
|------------------|---|

License note	<p>The PoweredUSB controller board contains certain technology that is covered by an IBM® patent. CyberData Corporation is licensed with IBM to manufacture, and to sell or lease products that incorporate this technology. This license also permits other entities to resell or release these Cyberdata products after they have been purchased from CyberData.</p>
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Documentation note	<p>Documentation for this product is released in an English language version only.</p>
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2 Installing and Using the Hub

This chapter provides the instructions, illustrations, and background information you need to install, and begin working with the 4-Port PoweredUSB Hub.

- [Section 2.1, "Product Components List"](#)
- [Section 2.2, "Product Compatibility"](#)
- [Section 2.3, "Installation Options"](#)
- [Section 2.4, "Connections"](#)
- [Section 2.5, "Operation"](#)
- [Section 2.6, "Port Electrical Specifications"](#)

Figure 2-1. 4-Port PoweredUSB Hub



2.1 Product Components List

The 4-Port PoweredUSB Hub package includes these parts:

- (1) 4-Port PoweredUSB Hub
- (1) Accessory Kit
 - (1) Dell Retail Integrator Bracket with mounting screws
 - (1) Dell Integrator twist lock
 - (1) Short USB 2.0 Hi-Speed host cable
 - (1) Host USB cable strain relief clamp
 - (1) 4-Port PoweredUSB Hub Operations Guide

Figure 2-2. CyberData 4-Port PoweredUSB 2.0 Hub—Front View

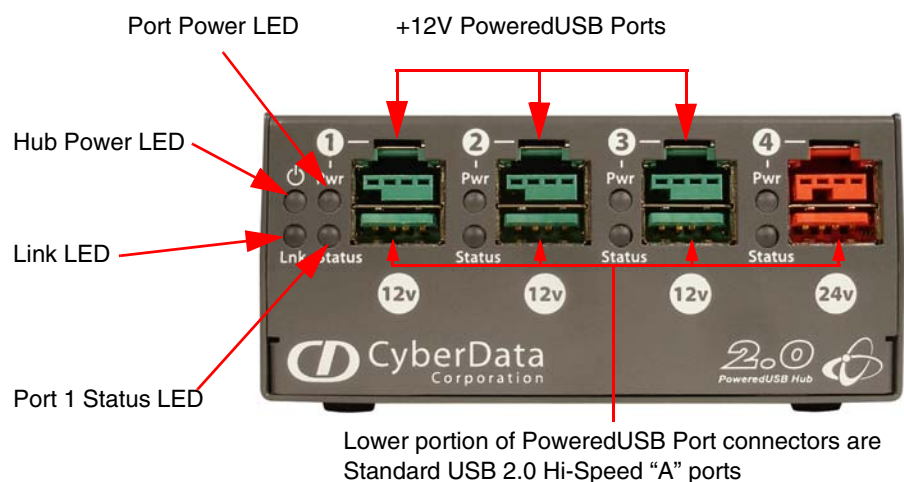
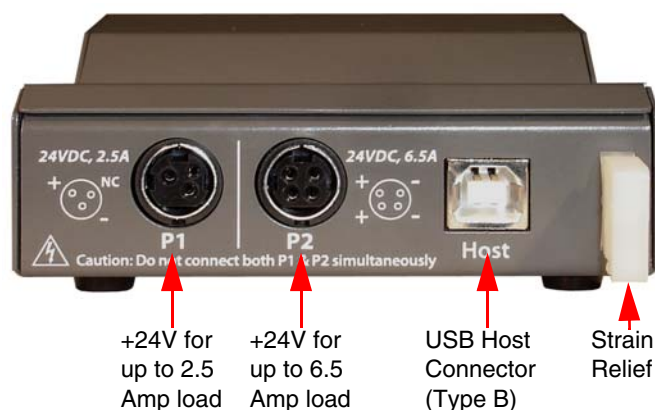


Figure 2-3. CyberData 4-Port PoweredUSB 2.0 Hub—Back View



2.2 Product Compatibility

The 4-Port PoweredUSB Hub is compatible with the following operating systems and USB standards.

Operating systems	USB
Windows 2000 and XP	2.0 Standard
LINUX	PoweredUSB 0.8g
Mac OS-X	

2.3 Installation Options

You have two options for installing the 4-Port PoweredUSB Hub.

Stand-alone unit The Hub is a tabletop unit with feet that sit on a flat surface.

Mounted on a Dell Retail Integrator You can mount the unit onto the Dell Retail Integrator using the Mounting Bracket, screws, and twist lock described in the [Section 2.1, "Product Components List"](#). To watch a video of this mounting process, go to <http://www.cyberdata.net/support/4port20hub/>.

To mount the Hub on a Dell Retail Integrator:

1. Use the screws supplied to attach the Mounting Bracket to the left side of the Hub.
2. Tilt the Hub to insert the Mounting Bracket feet into the holes in the Integrator plastic.
3. Lower the Hub into a position that is parallel with the Dell Retail Integrator.
4. Insert the plastic twist lock connector into the mounting hole, and twist it 90 degrees to lock the Hub in place.

Figure 2-4. Dell Retail Integrator Mounting—Back View

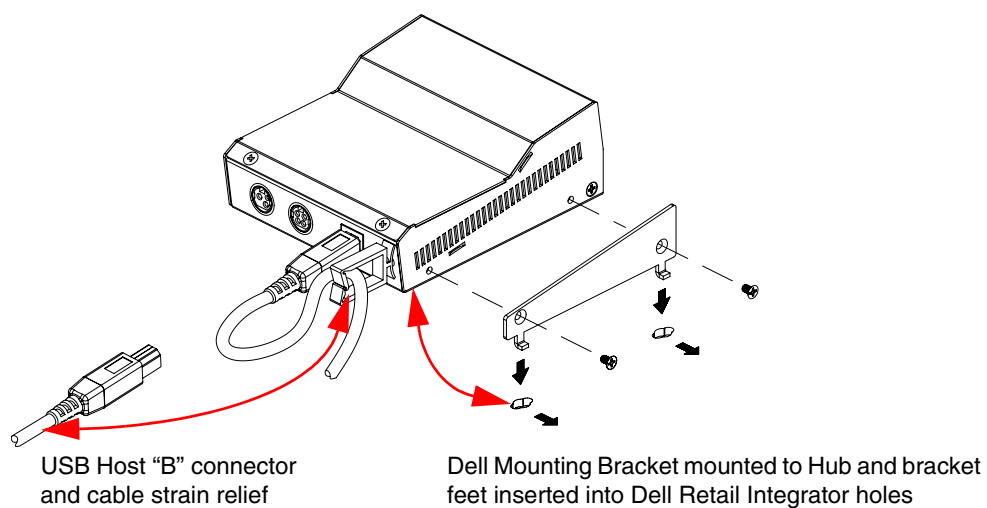
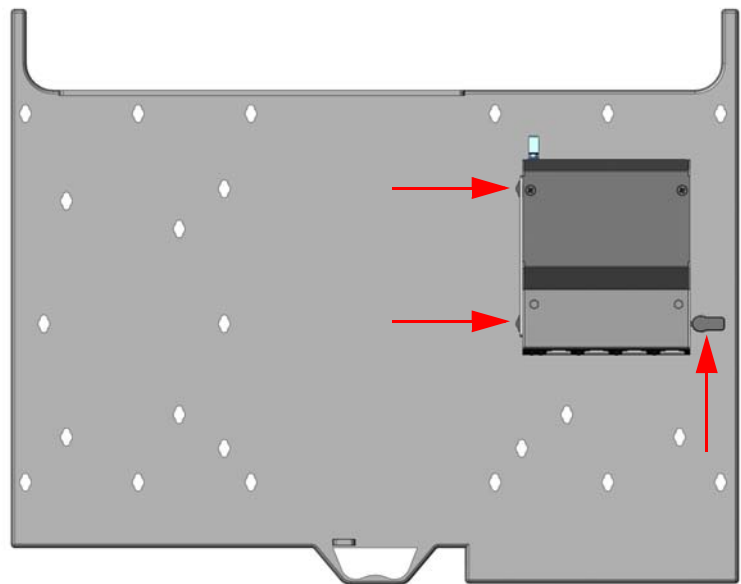
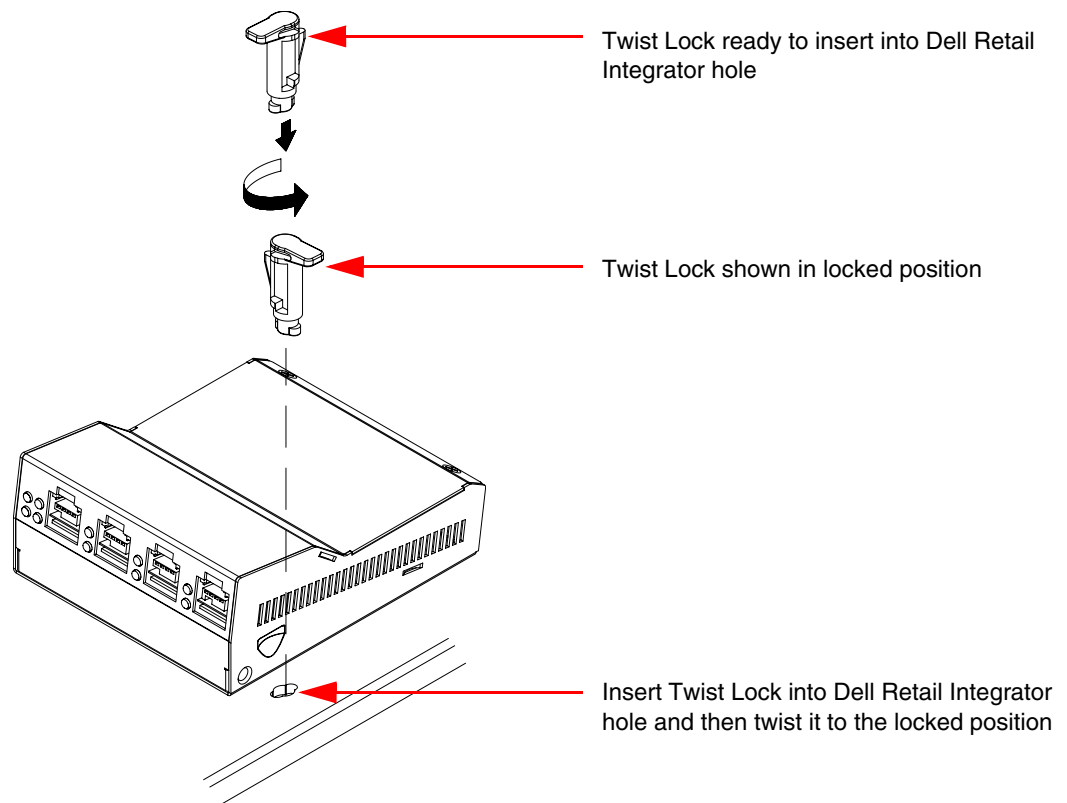


Figure 2-5. Dell Retail Integrator Mounting—Front View

2.4 Connections

The following topics provide illustrations and information on connecting the 4-Port PoweredUSB Hub to power supplies, the host, and peripheral devices.

- [Section 2.4.1, "Power Supply"](#)
- [Section 2.4.2, "Host Connector"](#)
- [Section 2.4.3, "PoweredUSB Connections"](#)
- [Section 2.4.4, "Connector Color Keys"](#)
- [Section 2.4.5, "Peripherals connections to the 4-Port PoweredUSB Hub"](#)
- [Section 2.4.6, "Peripheral Cable Connection Options"](#)

2.4.1 Power Supply

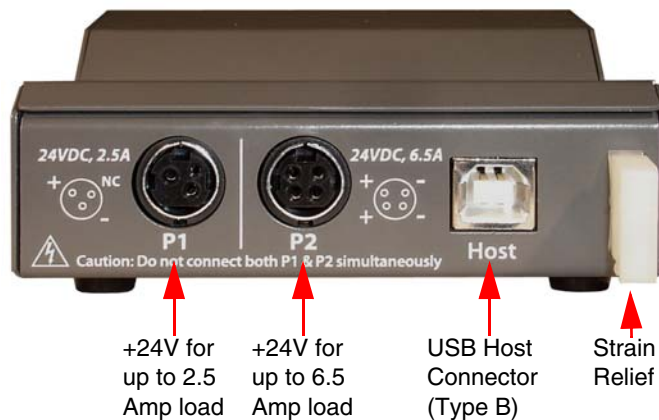
The PoweredUSB specification requires supplying +24V at 2.3A and +12V at 1.5A to each voltage designated port. These requirements are met only if the power supply has sufficient wattage for this amount of power.

The Epson PS180 brick and Dell printer power supply are examples of lower-cost alternate power supplies that can be used with this Hub and peripherals requiring less power. Two power plug receptacles are provided on the back of the 4-Port PoweredUSB Hub to facilitate the use of alternate power supplies.

The three-pin connector is normally used for the Dell and Epson Bricks. The four-pin connector is used for a high-current power supply. See [Figure 2-7](#) and ["Figure 2-10"](#) for views of the Hub cable routing to the Dell Retail Integrator.

CAUTION The P1 and P2 DC input jacks on the back of this Hub are for *input only*. Do *not* plug power supplies into both input jacks simultaneously as equipment damage that might void the product warranty could occur.

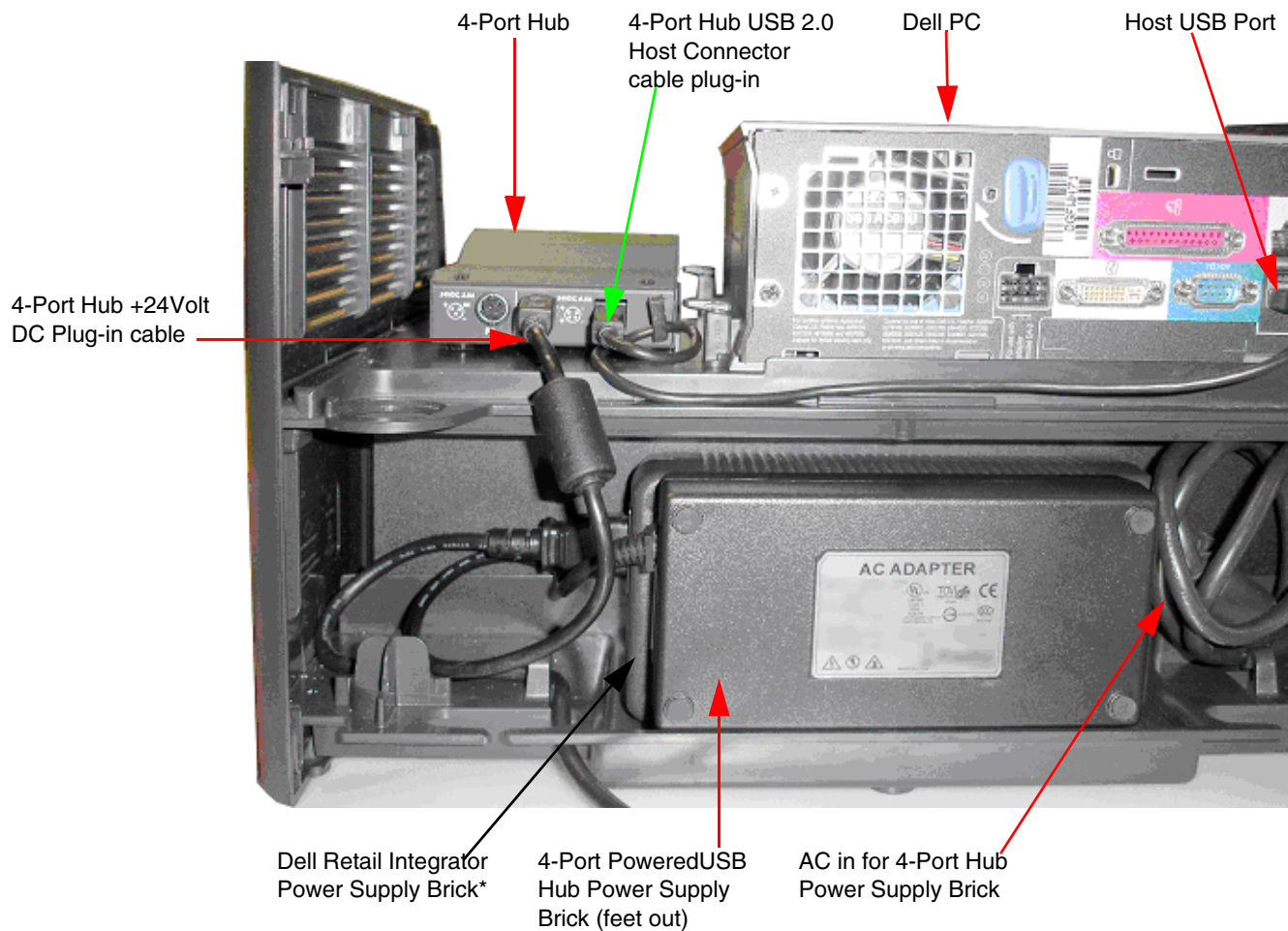
Figure 2-6. Power Connectors—Back View



2.4.2 Host Connector

The connection to the host computer is achieved via a standard USB 2.0 certified Hi-Speed “A” to “B” cable that is included in the Accessory Kit, or with any equivalent USB 2.0 certified Hi-Speed cable. Refer to the [Section 2.1, "Product Components List"](#) for information about the Accessory Kit. See ["Figure 2-7"](#) and ["Figure 2-10"](#) for views of the Hub cable routing to the Dell Retail Integrator.

Figure 2-7. Dell Retail Integrator—Hub Cable Routing



*** Do not use the Dell Power supply Twist Locks to secure the Dell power supply**

2.4.3 PoweredUSB Connections

The PoweredUSB connections are standard USB “A” connectors with four extra pins to supply higher voltages. See ["Figure 2-7" on page 9](#). The lower portion of the “A” connector on this product can be used alone, without the locking PoweredUSB connector.

2.4.4 Connector Color Keys

The PoweredUSB connectors are color keyed so that *only* the correct voltage cables can be installed.

Figure 2-8. Color-coding for Connectors

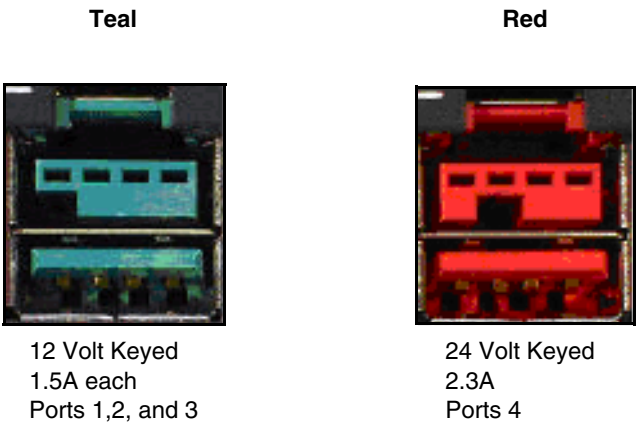
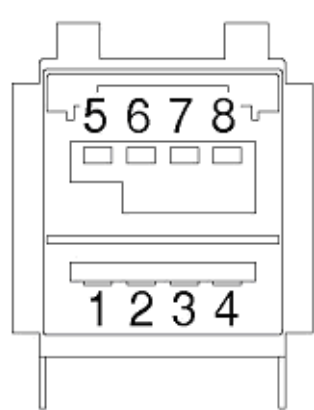


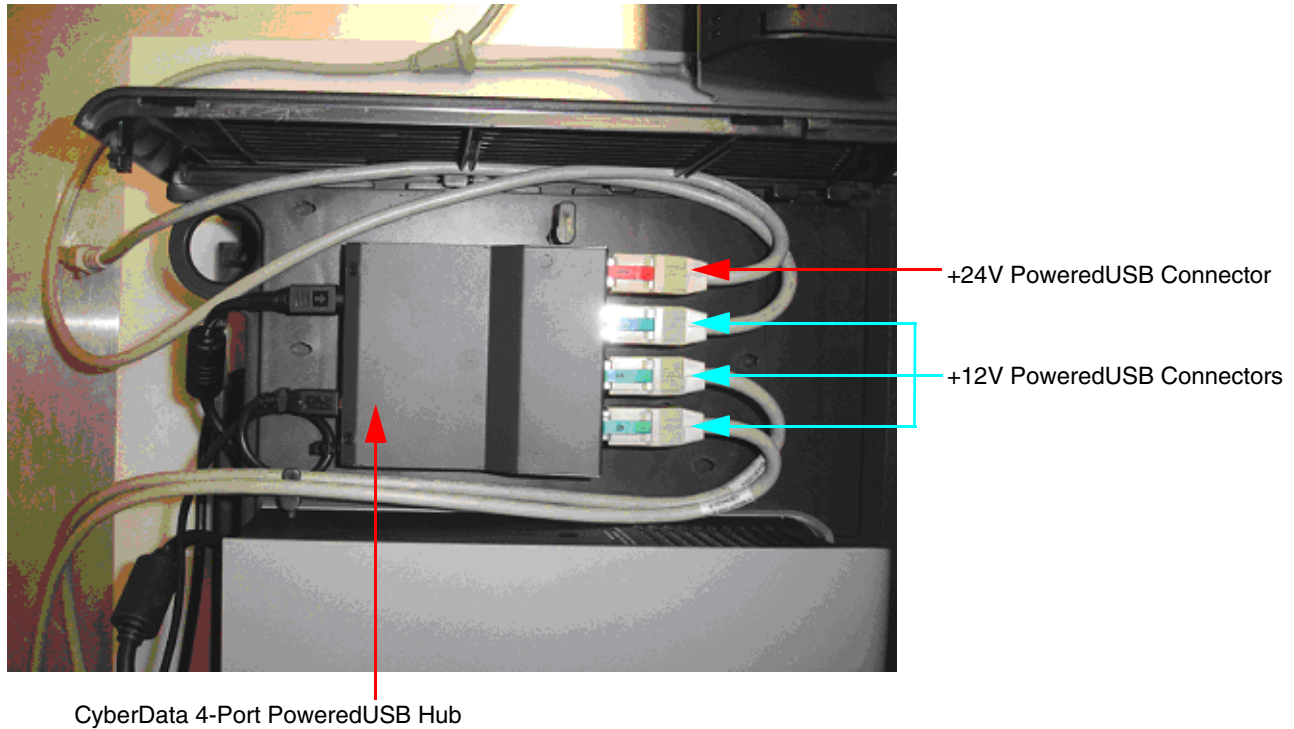
Figure 2-9. USB PoweredUSB Socket Connector Pin Assignments

	PIN OUT	
	Pin	Signal Description
	1	Vbus USB standard "A"
	2	D- USB standard "A"
	3	D+ USB standard "A"
	4	Ground USB standard "A"
	5	Ground USB PlusPower
	6	Vplus USB PlusPower
	7	Vplus USB PlusPower
	8	Ground USB PlusPower
	Shell	Shield

2.4.5 Peripherals connections to the 4-Port PoweredUSB Hub

This figure illustrates the cable routing from the 4-Port PoweredUSB Hub to the Dell Retail Integrator.

Figure 2-10. Dell Retail Integrator Showing Hub PoweredUSB Cable Routing—Top View



2.4.6 Peripheral Cable Connection Options

Figures 10 through 16 provide examples of peripheral cable combinations and connection options for the 4-Port PoweredUSB Hub. The following table provides details about the CyberData PoweredUSB Cables displayed in these figures.

- PoweredUSB
cable sources
- Custom cables of different lengths and colors can be purchased from CyberData as follows:
- Via email: sales@cyberdata.net
 - Via phone: Sales (831) 373-2601 Extension 334

Figure 2-11. Custom cables of different lengths and colors can be purchased from CyberData as follows:

- Via email: sales@cyberdata.net
- Via phone: Sales (831) 373-2601 Extension 334

Table 2-1. CyberData PoweredUSB Cables

Figure	PoweredUSB Cable Description	CyberData Part Number
"Figure 2-12"on page 12	12V to 2x4	010693C
"Figure 2-13"on page 13	12V to 12V Power Jack	Contact CyberData
"Figure 2-14"on page 13	24V PoweredUSB to 3-Pin Power Mini-DIN	010631A
"Figure 2-15"on page 14	24V to "Y" Cable 3-Pin Power Mini-DIN to USB "B"	010714A
"Figure 2-16"on page 14	12V to "Y" Cable, RS232 and Power Jack	010763
"Figure 2-17"on page 14	24V to 1x8	010617A
"Figure 2-18"on page 15	24V to "Y" Cable, RS232 and Power Jack	

Figure 2-12. Cable, +12V PoweredUSB to 2x4 PoweredUSB

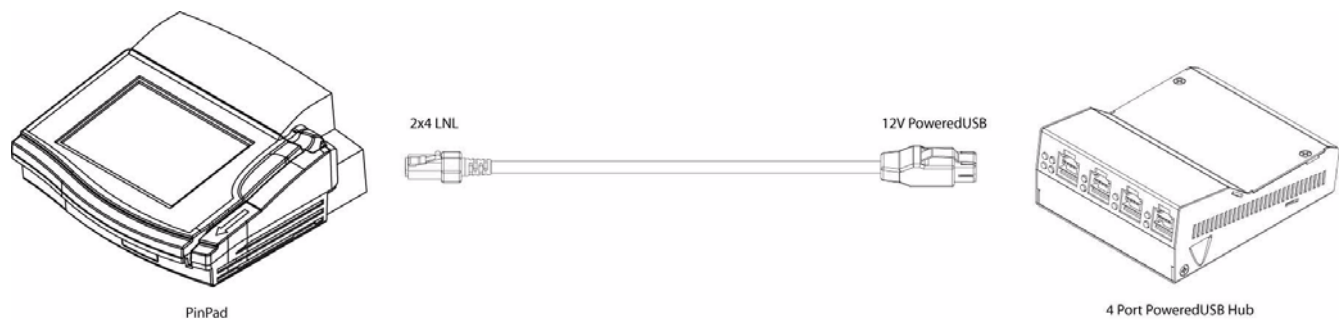


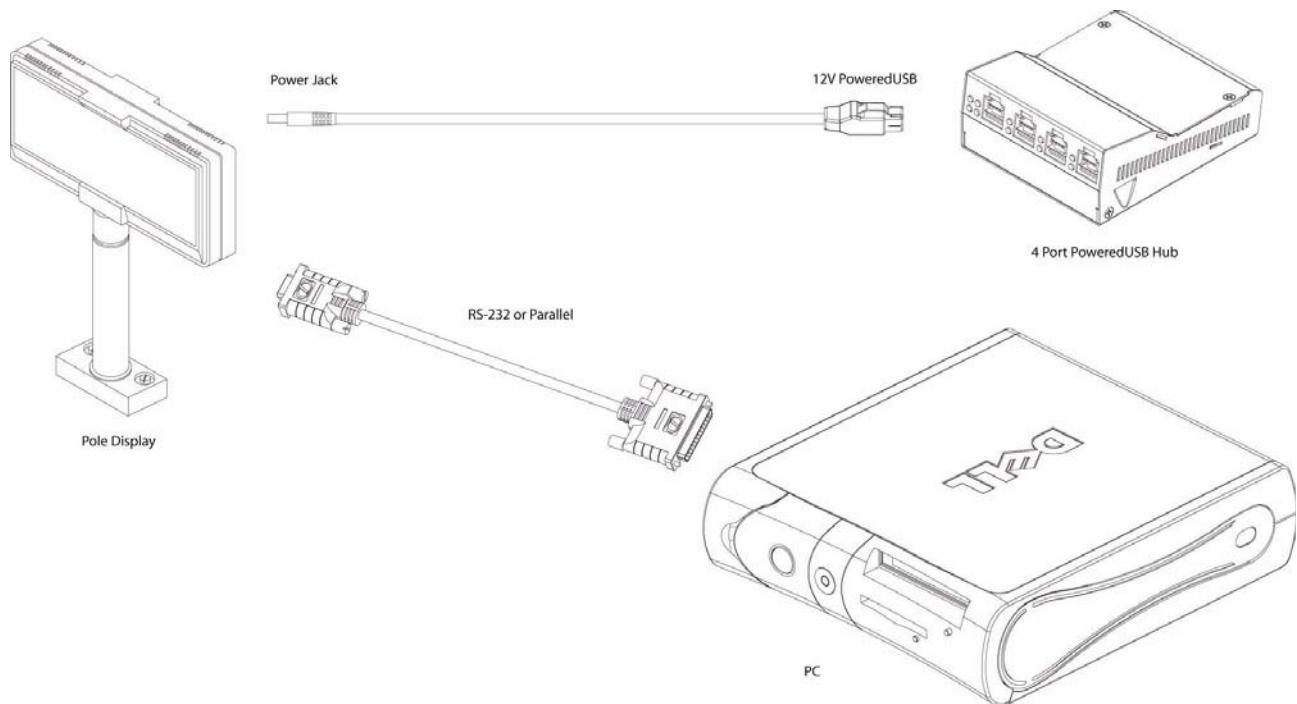
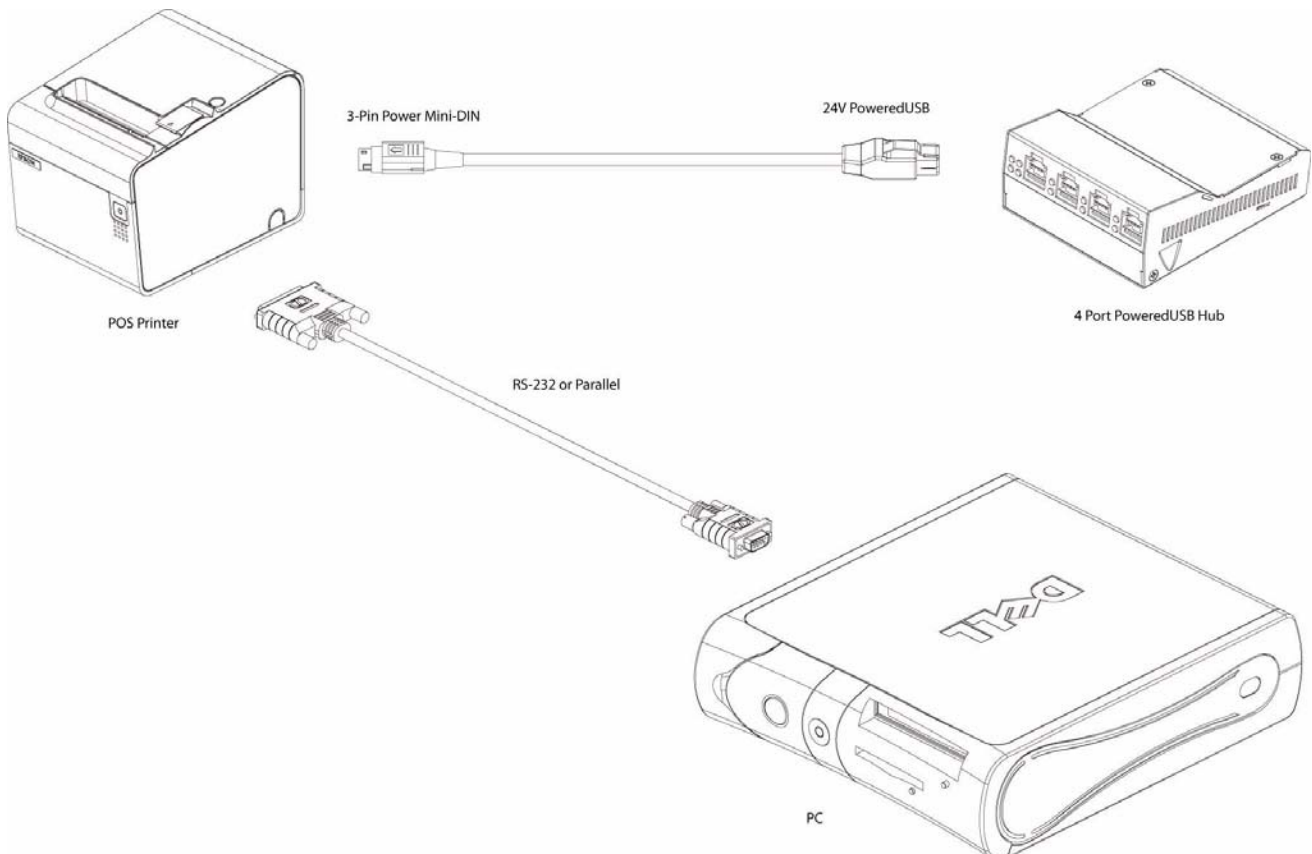
Figure 2-13. Cables; +12V PoweredUSB to +12V Power Jack and RS-232 to RS-232**Figure 2-14. Cables; +24V PoweredUSB to 3-Pin Mini-DIN and RS-232 to RS-232 or Parallel to Parallel**

Figure 2-15. “Y” Cable, +24V PoweredUSB to 3-Pin Power Mini-DIN and USB “B” Connectors

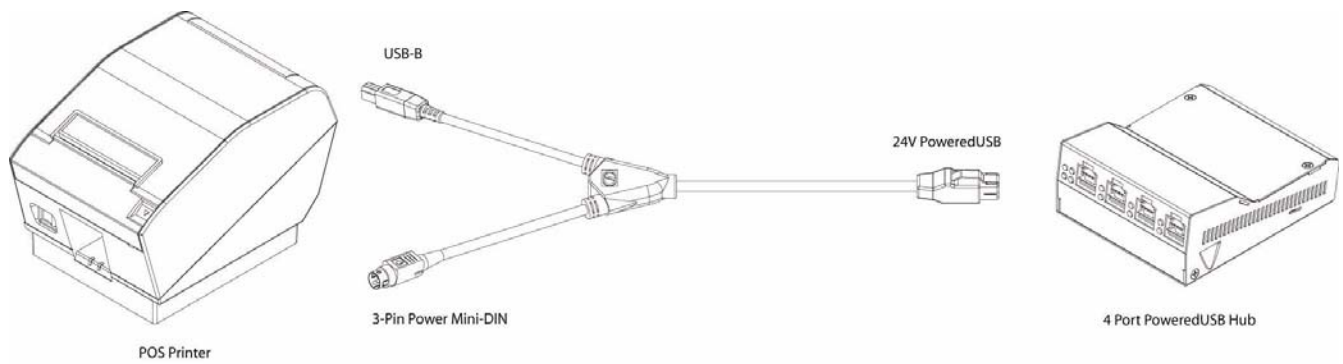


Figure 2-16. RS232 to USB Converter “Y” Cable +12V (PC Enumerates this device as an RS-232 COM port)

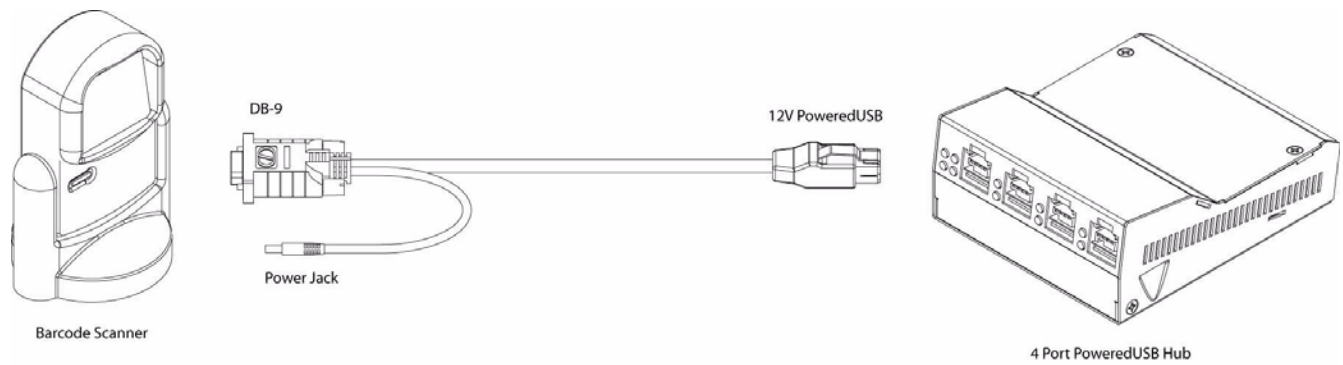
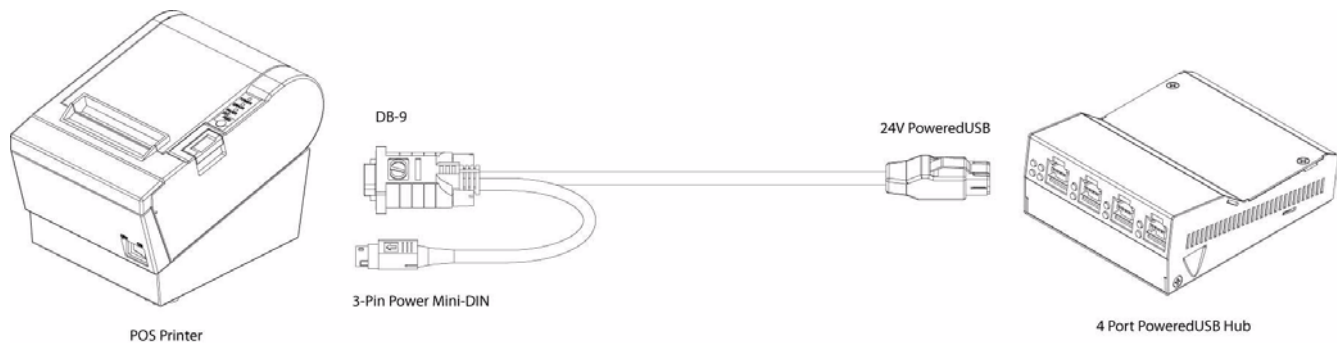


Figure 2-17. Cable, +24V PoweredUSB to 1x8 PoweredUSB



Figure 2-18. RS232 to USB Converter “Y” Cable +24V

2.5 Operation

The 4-Port PoweredUSB Hub is a standard USB Hub that complies with the USB 2.0 specification, and adds PoweredUSB ports. When connected to a Host, it is enumerated as a *Generic USB Hub*. This Hub also meets the PoweredUSB .08g specification. For more information about this specification, go to www.poweredusb.org.

POS peripheral caveat

According to the USB 2.0 specification, devices attached to a USB interface should enumerate from the Hub's USB Vbus, regardless of the PoweredUSB powered ports. Some POS devices do not comply with this specification, and will not enumerate unless the upper sections of the PoweredUSB ports are active.

When running on operating systems such as Windows XP with *no* devices attached (an empty Hub), the operating system turns the Hub off. The operating system does not detect non-compliant peripherals when they are hot-plugged into an empty Hub. Consequently PoweredUSB power is not supplied to the peripheral. In this case, you can restore correct operation as follows.

1. Unplug the Host side connection for five seconds, and then plug it in again.
2. Be sure that at least one USB device is plugged in when the computer is booted, or leaves standby mode.
3. Plug in a standard USB compliant device, such as a mouse or keyboard.
4. Disable the low-power, standby operation. With this configuration, power is always supplied to the PoweredUSB ports regardless of the PC's operational state. For more information, contact CyberData as instructed in [Appendix C, "Troubleshooting/Technical Support"](#).

2.6 Port Electrical Specifications

The 4-Port PoweredUSB Hub adheres to the USB 2.0 electrical specifications as follows:

2.6.1 Standard USB Lower A Supply

Each lower portion of the PoweredUSB port provides +5V @ 500mA. If more than 500mA are drawn from a port, that port goes into USB over current, the +5 volts is turned off, and the condition is reported to the host according to USB 2.0 specifications.

2.6.2 PoweredUSB Supply

The listed maximum currents depend on the selected power supply. Both the +12V and +24V PoweredUSB ports are protected with active over current circuits. If an over current condition occurs, unplug the DC connection, remove the over current condition, and re-cycle the DC connection to the Hub by unplugging it, and plugging it in again.

- +12V Ports (3) – 1.5A each
- +24V Port (1) – 2.3A

Appendix A: Regulatory and Safety Information

Regulatory standards	<p>FCC Statement: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.</p>
Safety standards	<ul style="list-style-type: none"> ● UL60950-1; Information Technology Equipment ● CSA C22.2 No. 60950-01, Information Technology Equipment ● EN60950-1, Information Technology Equipment ● IEC60950-1, Information Technology Equipment
EMC	<p>For the USA and Canada, this device complies with:</p> <ul style="list-style-type: none"> ● Title 47 of the CFR, Part 15, Subpart B, Section 15.107(b) ● Title 47 of the CFR, Part 15, Subpart B, Section 15.109 (b) ● ICES-003
CE Declaration of Conformity	<p>This device complies with:</p> <ul style="list-style-type: none"> ● Directive 89/336/EEC ● EN55022 Class A 1998 <ul style="list-style-type: none"> • EN61000-3-2: 2000 • EN61000-3-3: 1995 ● EN55024: 1998 <ul style="list-style-type: none"> • EN61000-4-2: 1995 • EN 61000-4-3:1996 • EN 61000-4-4: 1995 • EN 61000-4-5: 1995 • EN 61000-4-6: 1996 • EN 61000-4-8: 1993 • EN 61000-4-11: 1995

Appendix B: Setting up the Hub on Windows XP

For connecting the SiP VoIP and PoE Speaker to a PC running the Windows XP operating system, keep in mind:

1. Microsoft XP Service Pack 1 or higher must be installed.
2. When connecting the Hub for the first time, it is important to perform the enumeration correctly. A Microsoft XP Service Pack issue does not enumerate and recognize a Hub when no devices are attached to it. To correctly enumerate the SiP VoIP and PoE Speaker, attach a peripheral whose drivers are included in Windows XP, such as a USB mouse, prior to enumerating the Hub. To accomplish this:
 - a. Connect a USB mouse to one of the lower, standard USB, Hub ports.
 - b. Connect the power cord to the Hub.
 - c. With the PC powered up, connect the host control cable from the Hub to a USB port on the PC. Doing so displays the *Found new hardware* dialog, indicating that the PC is searching for drivers for the Hub.
 - d. When the PC completes the driver search, it displays the *Found new hardware* dialog, in search of a driver for the mouse. If required, click **Next** in all screens of the wizard to complete the driver selection for the mouse.

At this point, you should be able to plug in and install a USB device provided you have also installed its drivers, or have them available for installation.

Appendix C: Troubleshooting/Technical Support

C.1 Frequently Asked Questions (FAQ)

Go to the following URL to see CyberData's list of frequently asked questions:

<http://www.cyberdata.net/support/pusb/4portpusb.html>

C.2 Documentation

The documentation for this product is released in an English language version only. You can download PDF copies of CyberData product documentation at:

www.CyberData.net—>Support—>Drivers, Utilities & Manuals—>PoweredUSB, 4 Port Hub

C.3 Contact Information

Contact	CyberData Corporation 2555 Garden Road Monterey, CA 93940 USA www.CyberData.net Phone: 800-CYBERDATA (800-292-3732) Fax: 831-373-4193
Sales	Sales 831-373-2601 Extension 334
Technical Support	Phone: 831-373-2601 Extension 333 Email: support@CyberData.net
Returned Materials Authorization	To return the product, contact the CyberData Returned Materials Authorization (RMA) department at: Phone: 831-373-2601, Extension 136 Email: RMA@CyberData.net When returning a product to CyberData, an approved CyberData RMA number must be printed on the outside of the original shipping package. No product will be accepted for return without an approved RMA number. Send the product, in its original package, to the following address:

CyberData Corporation
2555 Garden Road
Monterey, CA 93940
Attention: RMA "your RMA number"

C.4 Warranty

CyberData warrants its product against defects in material or workmanship for a period of two years from the date of purchase. Should the product fail within the warranty period, CyberData will repair or replace the product free of charge. This warranty includes all parts and labor.

If the product is out-of-warranty and fails, a flat rate repair charge of one half the product purchase price will be assessed. Repair costs for products that are in warranty, but damaged by improper modifications or abuse, will be charged at the out-of-warranty rate. Products returned to CyberData, both in and out-of-warranty, are shipped to CyberData at the expense of the customer. Charges for shipping repaired products back to the customer will be paid by CyberData.

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