



VoIP V2 Paging Amplifier Operations Guide

Part #011061 Document Part #930324M for Firmware Version 6.2.0

CyberData Corporation 3 Justin Court Monterey, CA 93940 (831) 373-2601

VoIP V2 Paging Amplifier Operations Guide 930324M Part # 011061

COPYRIGHT NOTICE:

© 2014, CyberData Corporation, ALL RIGHTS RESERVED.

This manual and related materials are the copyrighted property of CyberData Corporation. No part of this manual or related materials may be reproduced or transmitted, in any form or by any means (except for internal use by licensed customers), without prior express written permission of CyberData Corporation. This manual, and the products, software, firmware, and/or hardware described in this manual are the property of CyberData Corporation, provided under the terms of an agreement between CyberData Corporation and recipient of this manual, and their use is subject to that agreement and its terms.

DISCLAIMER: Except as expressly and specifically stated in a written agreement executed by CyberData Corporation, CyberData Corporation makes no representation or warranty, express or implied, including any warranty or merchantability or fitness for any purpose, with respect to this manual or the products, software, firmware, and/or hardware described herein, and CyberData Corporation assumes no liability for damages or claims resulting from any use of this manual or such products, software, firmware, and/or hardware. CyberData Corporation reserves the right to make changes, without notice, to this manual and to any such product, software, firmware, and/or hardware.

OPEN SOURCE STATEMENT: Certain software components included in CyberData products are subject to the GNU General Public License (GPL) and Lesser GNU General Public License (LGPL) "open source" or "free software" licenses. Some of this Open Source Software may be owned by third parties. Open Source Software is not subject to the terms and conditions of the CyberData COPYRIGHT NOTICE or software licenses. Your right to copy, modify, and distribute any Open Source Software is determined by the terms of the GPL, LGPL, or third party, according to who licenses that software.

Software or firmware developed by CyberData that is unrelated to Open Source Software is copyrighted by CyberData, subject to the terms of CyberData licenses, and may not be copied, modified, reverse-engineered, or otherwise altered without explicit written permission from CyberData Corporation.

TRADEMARK NOTICE: CyberData Corporation and the CyberData Corporation logos are trademarks of CyberData Corporation. Other product names, trademarks, and service marks may be the trademarks or registered trademarks of their respective owners.



Technical Support

The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website: http://www.cyberdata.net/support/contactsupportvoip.php

Phone: (831) 373-2601, Ext. 333 Email: support@cyberdata.net

Fax: (831) 373-4193

Company and product information is at www.cyberdata.net.

Revision Information

Revision 930324M, released on April 3, 2014, corresponds to firmware version 6.2.0 and has the following changes:

- Adds the following warning to the following sections:
- Important Safety Instructions
- Section 1.2, "Typical System Installation"
- Section A.1, "Important Safety Instructions"
- Warning Text: "The PoE connector is intended for intra-building connections only and does not route to the outside plant."

Pictorial Alert Icons



General Alert

This pictoral alert indicates a potentially hazardous situation. This alert will be followed by a hazard level heading and more specific information about the hazard.



Ground

This pictoral alert indicates the Earth grounding connection point.

Hazard Levels

Danger: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. This is limited to the most extreme situations.

Warning: Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

Caution: Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It may also alert users against unsafe practices.

Notice: Indicates a statement of company policy (that is, a safety policy or protection of property).

The safety guidelines for the equipment in this manual do not purport to address all the safety issues of the equipment. It is the responsibility of the user to establish appropriate safety, ergonomic, and health practices and determine the applicability of regulatory limitations prior to use. Potential safety hazards are identified in this manual through the use of words Danger, Warning, and Caution, the specific hazard type, and pictorial alert icons.

Important Safety Instructions

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- 6. Clean only with dry cloth.
- 7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11. Only use attachments/accessories specified by the manufacturer.
- 12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

13. WARNING: The VoIP V2 Paging Amplifier enclosure is not rated for any AC voltages!



Warning

Electrical Hazard: This product should be installed by a licensed electrician according to all local electrical and building codes.



Warning

Electrical Hazard: To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.



Warning

The PoE connector is intended for intra-building connections only and does not route to the outside plant.

Abbreviations and Terms

Abbreviation or Term	Definition
A-law	A standard companding algorithm, used in European digital communications systems to optimize, i.e., modify, the dynamic range of an analog signal for digitizing.
AVP	Audio Video Profile
Cat 5	TIA/EIA-568-B Category 5
DHCP	Dynamic Host Configuration Protocol
LAN	Local Area Network
LED	Light Emitting Diode
Mbps	Megabits per Second.
NTP	Network Time Protocol
PBX	Private Branch Exchange
PoE	Power over Ethernet (as per IEEE 802.3af standard)
RTFM	Reset Test Function Management
SIP	Session Initiated Protocol
u-law	A companding algorithm, primarily used in the digital telecommunication
UC	Unified Communications
VoIP	Voice over Internet Protocol

Contents

Chapter 1 Product Overview	1
1.1 How to Identify This Product	1
1.2 Typical System Installation	
1.3 Product Features	3
1.4 Supported Protocols	3
1.5 Supported SIP Servers	4
1.6 Product Specifications	
1.7 Dimensions	6
Chapter 2 Installing the VoIP V2 Paging Amplifier	7
2.1 Parts List	7
2.2 Paging Amplifier Setup	
2.2.1 Paging Amplifier Components	
2.2.2 Connecting the Paging Amplifier	
2.2.3 Paging Amplifier DIP Switches	
2.2.4 VoIP V2 Paging Amplifier System Installation and Connection Options	13
2.2.5 Paging Amplifier Jumpers	15
2.2.6 Ethernet Connection	
2.2.7 Loudspeaker Type	
2.2.8 Cabling/Wiring	
2.2.9 Confirm Operation	
2.2.10 Confirm the IP Address and Test the Audio	
2.2.11 Adjust the Volume	
2.3 Configure the Paging Amplifier Parameters	
2.3.1 Paging Amplifier Web Page Navigation	
2.3.2 Log in to the Configuration Home Page	
2.3.3 Configure the Device Parameters	
2.3.4 Configure the Network Parameters	
2.3.5 Configure the SIP Parameters	
2.3.6 Configure the Nightringer Parameters	
2.3.7 Configure the Sensor Configuration Parameters	
2.3.9 Configure the Audio Parameters	
2.3.10 User-created Audio Files	
2.3.11 Configure the Event Parameters	
2.3.12 Configure the Autoprovisioning Parameters	
2.3.13 Upgrading the Firmware	
2.3.14 Reboot the Paging Amplifier	
5	
Appendix A Mounting the Amplifier	62
A.1 Important Safety Instructions	62
A.2 Mount the Amplifier	63
Appondix P Cotting up a TETP Corver	64
Appendix B Setting up a TFTP Server	
B.1 Set up a TFTP Server	
2.1.2 In a Windows Environment	
2.1.2 III a vviidows Litviroimiett	01
Appendix C Troubleshooting/Technical Support	65
C.1 Frequently Asked Questions (FAQ)	
C.2 Documentation	
C.3 Contact Information	
C.4 Warranty	
C.4.1 Warranty & RMA Returns within the United States	
C.4.2 Warranty & RMA Returns outside of the United States	
C.4.3 Spare in the Air Policy	

C.4.4 Return and Restocking Policy	68
C.4.5 Warranty and RMA Returns Page	68
Index	69

The CyberData SIP-enabled VoIP V2 Paging Amplifier provides an easy method for implementing an IP-based overhead paging system for both new and legacy installations.

With up to 25 watts of driving power (802.3at), the Amplifier provides direct drive of a standard Horn speaker and supports a line-out connector for connection to an external amplifier. The interface is compatible with most SIP-based IP PBX servers that comply with the SIP RFC 3261. For non-SIP environments, the Paging Amplifier can be configured to listen to multicast address and port number combinations to form paging zones.

1.1 How to Identify This Product

To identify the VoIP V2 Paging Amplifier, look for a model number label similar to the one shown in Figure 1-1. The model number on the label should be **011061**.

Figure 1-1. Model Number Label



WWW.CYBERDATA.NET

AMPLIFIER, VoIP PAGING V2, PoE, INDOOR METAL ENCLOSURE, RoHS 011061B/021047E

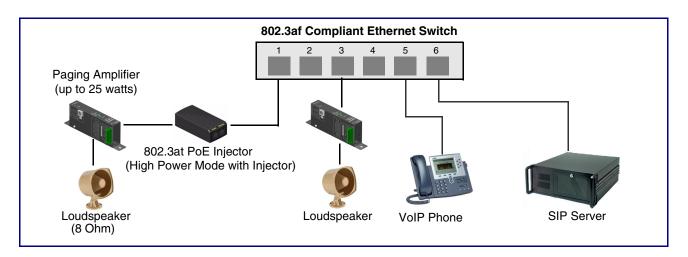


Model number

1.2 Typical System Installation

Figure 1-2 illustrates how the VoIP V2 Paging Amplifier is normally installed as part of a public address system.

Figure 1-2. Typical Installation





Warning

Electrical Hazard: The VoIP V2 Paging Amplifier enclosure is not rated for any AC voltages.



Warning

Electrical Hazard: This product should be installed by a licensed electrician according to all local electrical and building codes.



Warning

Electrical Hazard: To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.



Warning

The PoE connector is intended for intra-building connections only and does not route to the outside plant.

1.3 Product Features



- SIP (RFC 3261) compatible
- Dual-speed ethernet 10/100 Mbps
- Web-based configuration
- Web-based firmware upgradeable
- PoE 802.3at and 802.3af-enabled
- **IGMP**
- Line-out connector
- DTMF controlled relay with open sense
- Direct speaker drive
- User-uploadable tones
- Simultaneous SIP and Multicast
- Autoprovisioning
- Line-In capability
- Nightringer (can use outbound proxy)
- Weather-resistant NEMA enclosure
- Multiple credentials for registering with multiple SIP servers

1.4 Supported Protocols

The V2 Paging Amplifier supports:

- SIP
- Multicast
- HTTP Web-based configuration

Provides an intuitive user interface for easy system configuration and verification of V2 Paging Amplifier operations.

DHCP Client

Dynamically assigns IP addresses in addition to the option to use static addressing.

TFTP Client

Facilitates hosting for the configuration file for Autoprovisioning.

- RTP/AVP Audio Video Profile
- **SPEEX**

Audio Encodings
 PCMU (G.711 mu-law)
 PCMA (G.711 A-law)
 Packet Time 20 ms

1.5 Supported SIP Servers

The following link contains information on how to configure the V2 Paging Amplifier for the supported SIP servers:

http://www.cyberdata.net/support/server/index.html

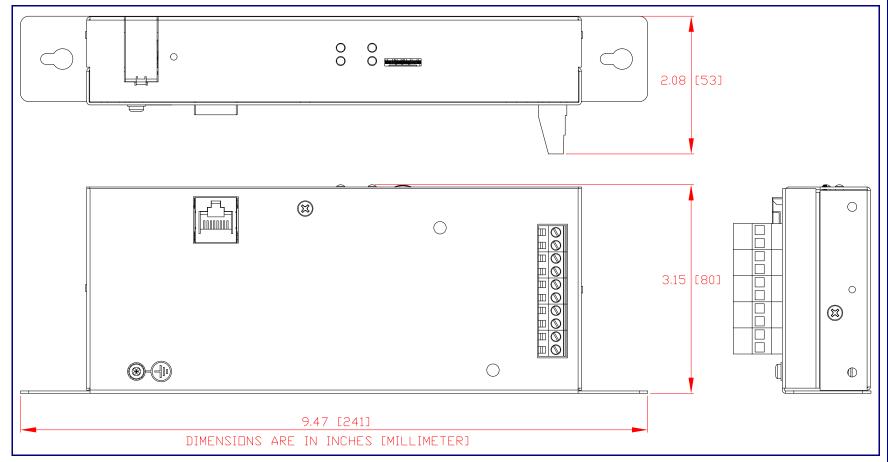
1.6 Product Specifications

Table 1. Product Specifications

Category	Specification
Ethernet I/F	10/100 Mbps
Power Input	PoE 802.3at or 802.3af
Operating Temperature	-10° C to 50° C (14° F to 122° F)
Protocol	SIP RFC 3261
Payload Types	G711, SPEEX
Warranty	2 Years Limited
Dimensions	14" x 10" x 4"
Audio Output	802.3af - up to 10 Watts (default, 50% duty cycle [one second on and one second off]).
	802.3at - up to 22 Watts (default, 50% duty cycle [one second on and one second off])
Line In:	
Input Signal Amplitudes	2.0 VPP maximum
Input Impedance	10k Ohm
Line Out:	
Output Signal Amplitudes	2.0 VPP maximum
Output Level	+2dBm nominal
Total Harmonic Distortion	0.5% maximum
Output Impedance	10k Ohm
Part Number	011061

1.7 Dimensions

Figure 1-3. Dimensions



2 Installing the VoIP V2 Paging Amplifier

2.1 Parts List

Table 2-1 illustrates the parts for each Paging Amplifier and includes a kit for mounting.

Table 2-1. Parts List

Quantity	Part Name	Illustration
1	Paging Amplifier Assembly	
1	Installation Quick Reference Guide	CyberData Installation Care Information Valley Volley Volley Registry Amplified in Valley Volley Volley Amplified in Valley Volley Voll

1 Paging Amplifier Mounting Accessory Kit, RoHS (part #071057A) which includes:







Set up and configure each Paging Amplifier before you mount it.

CyberData delivers each Paging Amplifier with the factory default values indicated in Table 2-2:

Table 2-2. Factory Default Settings—Default of Network

Parameter	Factory Default Setting
IP Addressing	DHCP
IP Address ^a	10.10.10.10
Web Access Username	admin
Web Access Password	admin
Subnet Mask ^a	255.0.0.0
Default Gateway ^a	10.0.0.1

a. Default if there is not a DHCP server present.

2.2.1 Paging Amplifier Components

Status

Power-(7

Link --- ()

Volume

Activity

Figure 2-4 shows the components of the Paging Amplifier.

DIP Switches DIP Switches RTFM Switch OFF ON To broadcast a Paging Amplifier's current IP address, 2 press and hold the RTFM switch for a couple of seconds 3 4 ധഥ 34 and then release it. To restore the factory defaults, complete the following RTFM steps: 1. Press and hold the RTFM switch until you hear the Paging Amplifier announce the words, "restoring defaults" and "rebooting". 2. Release the RTFM switch. The Paging Amplifier will be restored to the factory default settings.

Power LED (GREEN/BLUE)

Network Activity LED (GREEN)

Network Link LED (GREEN/YELLOW)

Status LED (GREEN)

Speaker Volume

The power LED is a steady **green** in low power mode and a steady **blue** during high power mode. The power LED

A steady LED confirms that the Paging Amplifier is operational.

will only blink either during a boot up or a phone call.

The LED will blink during a page when it is online.

Figure 2-4. Paging Amplifier Components

2.2.2 Connecting the Paging Amplifier

2.2.2.1 Using the Amplified Outputs

Figure 2-5 and Figure 2-6 illustrates how to connect the VoIP V2 Paging Amplifier and use the amplified outputs in low and high power mode.

Low Power Mode

Figure 2-5. Using the Amplified Outputs—Low Power Mode

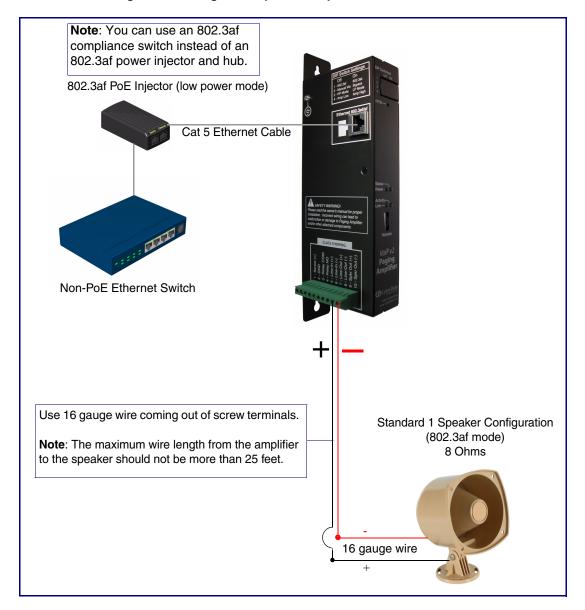
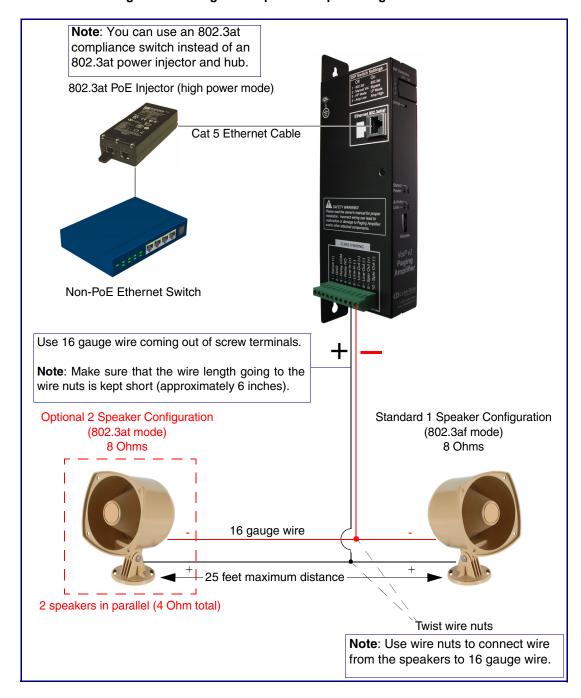


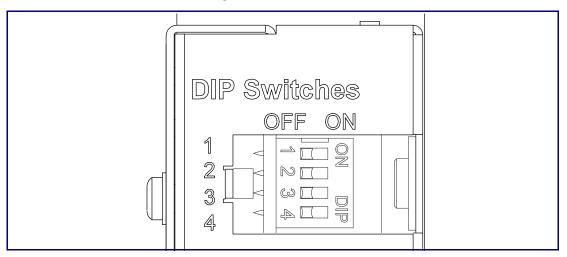
Figure 2-6. Using the Amplified Outputs—High Power Mode



2.2.3 Paging Amplifier DIP Switches

See Figure 2-7 to identify the DIP Switches.

Figure 2-7. DIP Switches



See Table 2-3 and Table 2-4 for the DIP Switch settings.

Table 2-3. DIP Switch Settings—Low Power—802.3af Compliant (Default)

DIP Switch	Setting	Description
1	OFF	Sets PoE for 802.3af class.
2	N/A	Not applicable for power setting.
3	ON	Switch mode current set to LOW .
4	OFF	Low gain amplifier setting.

Table 2-4. DIP Switch Settings—High Power—Non-PoE Compliant^a

DIP Switch	Setting	Description
1	ON	Sets PoE for 802.3at class.
2	N/A	Not applicable for power setting.
3	OFF	Switch mode current set to HIGH .
4	ON	Force high gain amplifier.

If set to high power, the unit will not power ON with 802.3af compliant switch. You must use a power injector in this mode (CyberData part number 010867A).

Table 2-5. DIP Switch 2 Settings

DIP Switch Setting		Description	
2	OFF	Manual Vol. The speaker volume is set manually by the analog volume trimmer.	
2	ON	Bypass . Bypasses the manual volume control of the analog volume trimmer and uses the web page volume settings.	

2.2.4 VoIP V2 Paging Amplifier System Installation and Connection Options

The following figures show the connection options for the VoIP V2 Paging Amplifier.

Figure 2-8. Paging Amplifier Connections

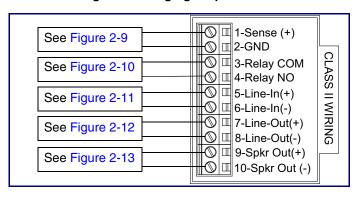


Figure 2-9. Sensor Connection

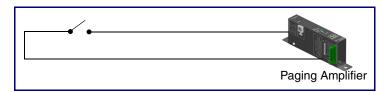


Figure 2-10. Relay or Strobe Alert Connection

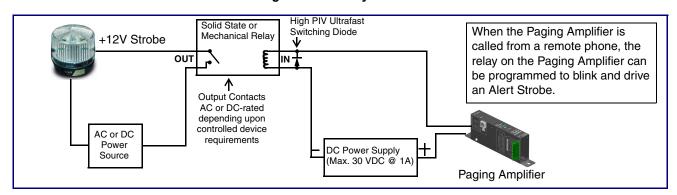


Figure 2-11. Line-In Connection

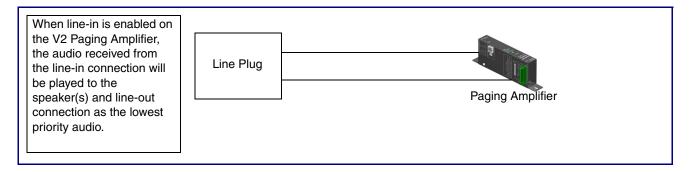


Figure 2-12. Line Out Connection

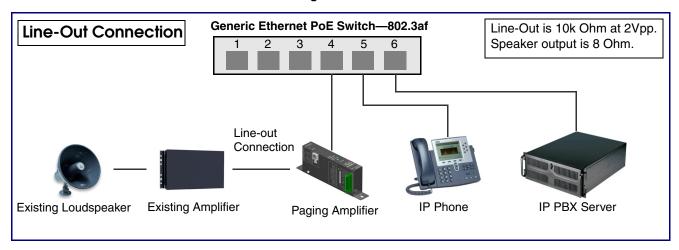
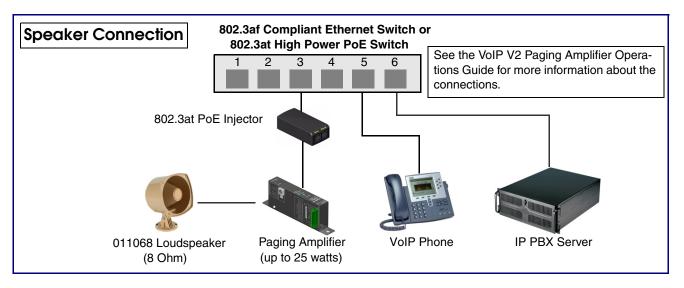


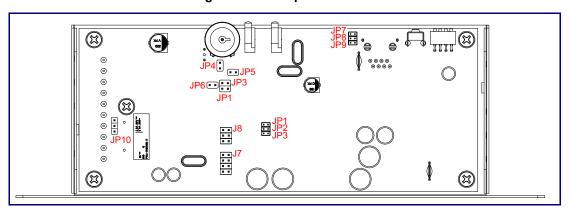
Figure 2-13. Speaker Out Connection



2.2.5 Paging Amplifier Jumpers

See Figure 2-14 for the jumper locations.

Figure 2-14. Jumper Locations



See Table 2-6 for the jumper descriptions.

Table 2-6. Jumper Descriptions

Jumper	Description
JP1	Factory Only—Not Used
JP2	Factory Only—Not Used
JP3	Factory Only—Not Used
JP4	Manual Reset—Not Used
JP5	Watch Dog Timer Enable—Not Used
JP6	Audio Enable—Factory Only
JP7	Factory Only—Not Used
JP8	Factory Only—Not Used
JP9	Factory Only—Not Used
JP10	Relay Connection Option—Wire link in position-A.
J7	JTAG Interference—Factory Only
J8	Console Port—Factory Only

2.2.6 Ethernet Connection

See Table 2-7 for details about the Paging Amplifier connection.

Table 2-7. Paging Amplifier Connection

Connection	Connection Details	Location
Ethernet	Use a RJ 45 cable.	VoIP V2 Paging Amplifier

2.2.7 Loudspeaker Type

Using the amplified output, the CyberData VoIP V2 Paging Amplifier supports the 011068 Loudspeaker or equivalent unamplified loudspeaker.



Figure 2-15. 011068 Loudspeaker

2.2.8 Cabling/Wiring

Using the amplified output, you may connect a 011068 loudspeaker or equivalent unamplified speaker to a Paging Amplifier with good quality speaker wire that is 16 gauge and limited to 25 feet in length.

2.2.9 Confirm Operation

After connecting the Paging Amplifier to the ethernet hub, use the LEDs on the Paging Amplifier face to confirm that the Paging Amplifier is operational and linked to the network.

Table 2-8. Paging Amplifier LEDs

LED	Color	Function
Power	Blue/Green	The power LED is illuminated a steady green when the power is on and in low power mode. The power LED is illuminated a steady blue when the amplifier is in high power mode. The power LED will blink during a boot up or a phone call.
Status	Green	After supplying power to the Paging Amplifier, a steady LED confirms that the Paging Amplifier is operational. The status LED will blink during a page when it is online.
Link	Green/Yellow	The Link LED is illuminated green for a 10Mb link or yellow/green for a 100Mb link when the network link to the Paging Amplifier is established.
Activity	Green	The Activity LED blinks to indicate network traffic.

Figure 2-16. Paging Amplifier LEDs—Power and Link

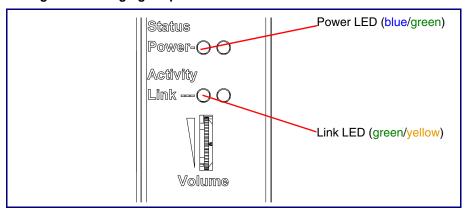
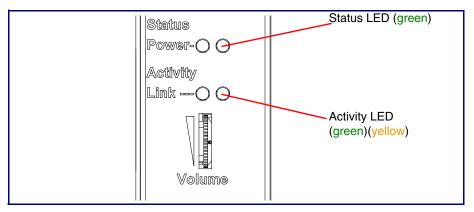


Figure 2-17. Paging Amplifier LEDs—Status and Activity

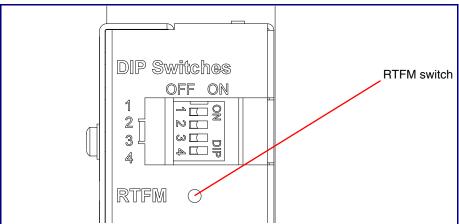


2.2.10 Confirm the IP Address and Test the Audio

2.2.10.1 RTFM Switch

When the Paging Amplifier is operational and linked to the network, use the Reset Test Function Management (RTFM) switch (Figure 2-18) on the Paging Amplifier face to announce and confirm the Paging Amplifier's IP Address and test the audio to verify that it is working.

Figure 2-18. RTFM Switch



Announcing the IP To announce a Paging Amplifier's current IP address: **Address**

Press and hold the RTFM switch for a couple of seconds and then release it.



Caution

Equipment Caution: Pressing and holding the RTFM switch for more than five seconds will restore the V2 Paging Amplifier to the factory default settings. See the "Restoring the Factory Default Settings" section.

Restoring the **Factory Default** Settings

To restore the factory default settings, complete the following steps:

- 1. Press and hold the RTFM switch until you hear the Paging Amplifier announce the words, "restoring defaults" and "rebooting".
- 2. Release the RTFM switch. The Paging Amplifier will be restored to the factory default settings.

2.2.11 Adjust the Volume

There are two ways to adjust the volume for the Paging Amplifier:

- The **Speaker Volume (0-9)** setting on the **Device Configuration** page
- The external Volume dial on the Paging Amplifier face

To adjust the Paging Amplifier volume with the **Speaker Volume (0-9)** setting on the **Device Configuration** page, complete the following steps:

- 1. Make sure that dip switch 2 is set to **ON**.
- 2. Go to the Paging Amplifier **Home** page.
- 3. Select the **Device Configuration** page.
- 4. In the Speaker Volume (0-9) box, type a number between 0 (lowest) and 9 (highest).
- 5. Select Save.
- 6. Select Reboot.

2.2.11.2 The "Line-In Volume (0-9)" Setting

To adjust the Paging Amplifier volume with the Line-In Playback Volume (0-9) setting on the Device Configuration page, complete the following steps:

- 1. Make sure that dip switch 2 is set to **ON**.
- 2. Go to the Paging Amplifier **Home** page.
- 3. Select the **Device Configuration** page.
- 4. In the Line-In Playback Volume (0-9) box, type a number between 0 (lowest) and 9 (highest).
- 5. Select Save.
- 6. Select Reboot.

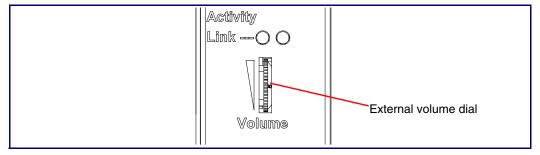
2.2.11.3 External Volume Dial

To adjust the Paging Amplifier volume with the external volume dial, complete the following steps:

- 1. Make sure that dip switch 2 is set to **OFF**.
- 2. Turn the external **Volume** dial (Figure 2-19) on the Paging Amplifier face.

Note For the lineout volume, the volume is fixed and the volume control is adjusted through an external amplifier.

Figure 2-19. External Volume Dial



2.3 Configure the Paging Amplifier Parameters

To configure the Paging Amplifier online, use a standard web browser.

Configure each Paging Amplifier and verify its operation before you mount it. When you are ready to mount a Paging Amplifier enclosure, refer to Appendix A, "Mounting the Amplifier" for instructions.

All Paging Amplifier are initially configured with the default IP settings indicated in Table 2-9.

When configuring more than one Paging Amplifier, attach the Paging Amplifiers to the network one at a time to avoid IP address conflicts.

Table 2-9. Factory Default Settings

Parameter	Factory Default Setting
IP Addressing	DHCP
IP Address ^a	10.10.10.10
Web Access Username	admin
Web Access Password	admin
Subnet Mask ^a	255.0.0.0
Default Gateway ^a	10.0.0.1

a. Default if there is not a DHCP server present.

2.3.1 Paging Amplifier Web Page Navigation

Table 2-10 shows the navigation buttons that you will see on every Paging Amplifier web page.

Table 2-10. Paging Amplifier Web Page Navigation

Web Page Item	Description
Home	Link to the Home page.
Device Config	Link to the Device Configuration page.
Networking	Link to the Networking page.
SIP Config	Link to the SIP Configuration page.
Nightringer	Link to the Nightringer page.
Sensor Config	Link to the Sensor Configuration page.
Multicast Config	Link to the Multicast Configuration page.
Audio Config	Link to the Audio Configuration page.
Event Config	Link to the Event Configuration page.
Autoprovisioning	Link to the Autoprovisioning Configuration page.
Update Firmware	Link to the Update Firmware page.

1. Open your browser to the Paging Amplifier IP address.

Note If the network does not have access to a DHCP server, the device will default to an IP address of 10.10.10.10.

Note Make sure that the PC is on the same IP network as the Paging Amplifier.

Note You may also download CyberData's VoIP Discovery Utility program which allows you to easily find and configure the default web address of the CyberData VoIP products.

CyberData's VoIP Discovery Utility program is available on the VoIP V2 Paging Amplifier product page at:

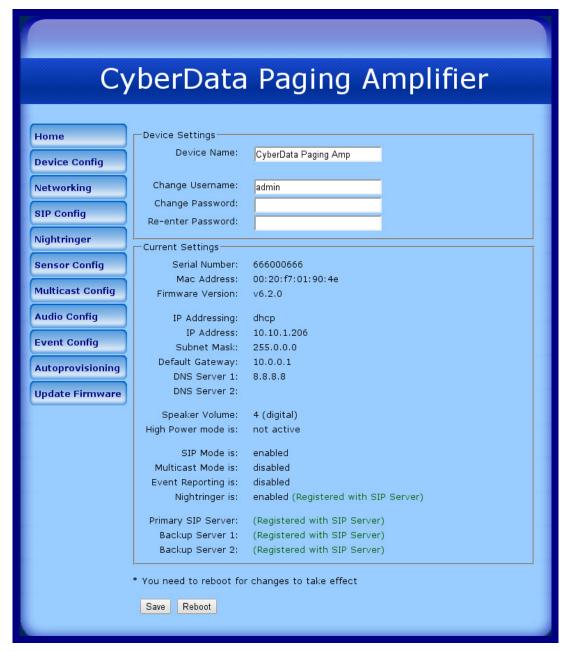
http://www.cyberdata.net/support/voip/discovery_utility.html

The Paging Amplifier ships in DHCP mode. To get to the **Home** page, use the discovery utility to scan for the device on the network and open your browser from there.

2. When prompted, use the following default Web Access Username and Web Access Password to access the **Home Page** (Figure 2-20):

Web Access Username: admin Web Access Password: admin

Figure 2-20. Home Page



3. On the **Home Page**, review the setup details and navigation buttons described in Table 2-11.

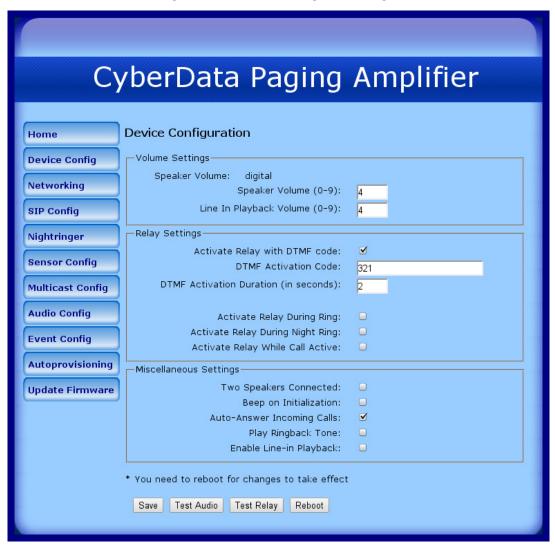
Table 2-11. Home Page Overview

Web Page Item	Description
Device Settings	
Device Name	Shows the device name (25 character limit).
Change Username	Type in this field to change the username (25 character limit).
Change Password	Type in this field to change the password (19 character limit).
Re-enter Password	Type the password again in this field to confirm the new password (19 character limit).
Current Settings	
Serial Number	Shows the device serial number.
Mac Address	Shows the device Mac address.
Firmware Version	Shows the current firmware version.
IP Addressing	Shows the current IP addressing setting (DHCP or Static).
IP Address	Shows the current IP address.
Subnet Mask	Shows the current subnet mask address.
Default Gateway	Shows the current default gateway address.
DNS Server 1	Shows the current DNS Server 1 address.
DNS Server 2	Shows the current DNS Server 2 address.
Speaker Volume	Shows the current Paging Amplifier volume mode: Digital (web page) or Analog (volume knob).
High Power Mode is	Shows the current status of High Power mode.
SIP Mode is	Shows the current status of the SIP Mode.
Multicast Mode is	Shows the current status of the Multicast Mode.
Event Reporting is	Shows the current status of the Event Reporting.
Nightringer is	Shows the current status of the Nightringer.
Primary SIP Server	Shows the current status of the Primary SIP Server.
Backup Server 1	Shows the current status of Backup Server 1.
Backup Server 2	Shows the current status of Backup Server 2.
Caus	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

2.3.3 Configure the Device Parameters

1. Click the Device Configuration button to open the Device Configuration page. See Figure 2-21.

Figure 2-21. Device Configuration Page



2. On the Device Configuration page, you may enter values for the parameters indicated in Table 2-12.

Table 2-12. Device Configuration Parameters

Web Page Item	Description
Volume Settings	
Speaker Volume	Shows the current speaker volume mode (Analog or Digital)
Speaker Volume (0-9)	Type the desired Paging Amplifier volume level into this field (range is 0 - 9).
Line-In Playback Volume (0-9)	Type the desired line-in playback volume level into this field (range is 0 - 9).
Relay Settings	
Activate Relay with DTMF Code	When selected, the relay can be activated with a DTMF code.
DTMF Activation Code	Type the desired DTMF activation code (25 character limit).
DTMF Activation Duration (in seconds)	Type the desired DTMF activation duration (in seconds) (1 character limit).
Activate Relay During Ring	When selected, the relay will be activated for as long as the phone is ringing.
	NOTE : When the phone is set to Auto Answer , it will not ring and this option does nothing.
Activate Relay During Night Ring	When selected, the relay will be activated for as long as a night ring tone is playing.
Activate Relay While Call Active	When selected, the relay will be activated for as long as the call is active.
Miscellaneous Settings	
Two Speakers Connected	Select this option if two speakers are connected to the Paging Amplifier.
Beep on Initialization	When selected, you will hear a beep when the Paging Amplifier initializes.
Auto-Answer Incoming Calls	When selected, the Paging Amplifier automatically answers incoming calls.
Play Ringback Tone	Check this box to enable the device to play a ringtone while the remote device is ringing.
Enable Line In Playback	When selected, whatever audio source that you have selected (mp3 player, internet stream, etc.) will be played.
	Note : The line in audio will be treated as low priority audio that will only play if there is no other audio playing. When higher priority audio is playing, the line in audio will be muted.
C	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Test Audio	Click on the Test Audio button to do an audio test. Generates a voice message for testing the device audio quality and volume. It plays the audio at the volume you have configured the paging amp for
	Note : If the test audio button is pressed while music is playing via the Enabled Line In feature, the music will be muted during the test audio message.

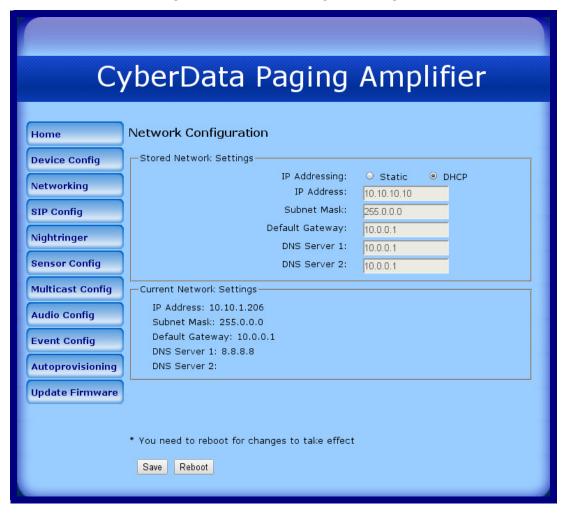
Web Page Item	Description
Test Relay	Click on the Test Relay button to do a relay test.
Reboot	Click on the Reboot button to reboot the system.

3. After changing the parameters, click the ${\bf Save}$ button.

2.3.4 Configure the Network Parameters

1. Click the Networking button to open the Network Configuration page (Figure 2-22).

Figure 2-22. Network Configuration Page



2. On the Network Configuration page, enter values for the parameters indicated in Table 2-13.

Table 2-13. Network Configuration Parameters

Web Page Item	Description
Stored Network Settings	
IP Addressing*	Select either DHCP IP Addressing or Static IP Addressing by marking the appropriate radio button. If you select Static , configure the remaining parameters indicated in Table 2-13 . If you select DHCP , go to Step 3 .
IP Address*	Enter the Static IP address.
Subnet Mask	Enter the Subnet Mask address.
Default Gateway	Enter the Default Gateway address.
DNS Server 1*	Enter the DNS Server 1 address.
DNS Server 2*	Enter the DNS Server 2 address.
Current Network Settings	Shows the current network settings.
IP Address	Shows the current IP address.
Subnet Mask	Shows the current Subnet Mask address.
Default Gateway	Shows the current Default Gateway address.
DNS Server 1	Shows the current DNS Server 1 address.
DNS Server 2	Shows the current DNS Server 2 address.
Save	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

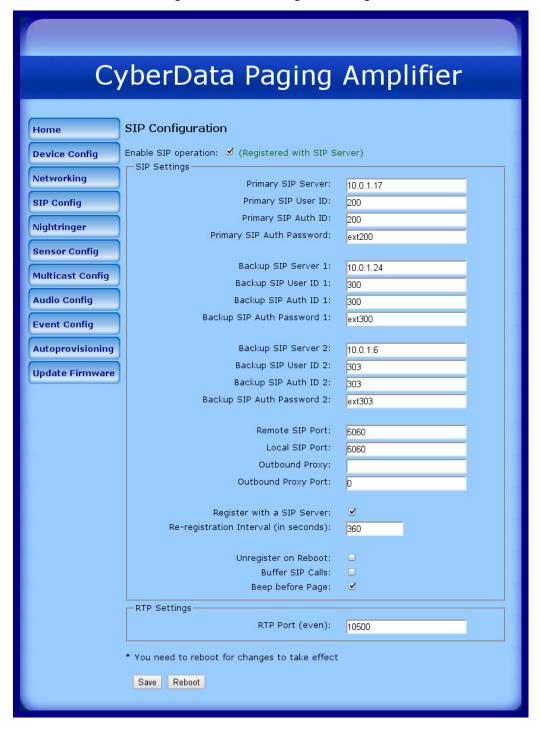
- 3. After changing the parameters, click Save Settings. This updates the changed parameters. The Paging Amplifier must be rebooted for changes to take effect.
- 4. Connect the Paging Amplifier to the target network.
- 5. From a system on the same network as the Paging Amplifier, open a browser with the new IP address of the Paging Amplifier.

2.3.5 Configure the SIP Parameters

1. Click **SIP Config** to open the **SIP Configuration** page (Figure 2-23).

For specific server configurations, go to the IP-PBX Server Compatibility page at: http://www.cyberdata.net/support/server/index.html

Figure 2-23. SIP Configuration Page



2. On the SIP Configuration page, you may enter values for the parameters indicated in Table 2-14.

Table 2-14. SIP Configuration Parameters

Web Page Item	Description
Enable SIP Operation	Enables or disables SIP operation.
SIP Settings	
Primary SIP Server	Use this field to set the address of the Primary SIP Server (in dotted decimal notation or as a canonical name). This field can accept canonical names of up to 255 characters in length.
Primary SIP User ID	Type the SIP User ID of the Primary SIP Server (up to 25 alphanumeric characters).
Primary Authenticate ID	Type the Authenticate ID of the Primary SIP Server (up to 25 alphanumeric characters).
Primary Authenticate Password	Type the Authenticate Password of the Primary SIP Server (up to 25 alphanumeric characters).
Backup SIP Server 1 Backup SIP Server 2	• If all of the Primary SIP Server and Backup SIP Server fields are populated, the device will attempt to stay registered with all three servers all of the time. You can leave the Backup SIP Server 1 and Backup SIP Server 2 fields blank if they are not needed.
	• In the event of a registration failure on the Primary SIP Server , the device will use the next highest priority server for outbound calls (Backup SIP Server 1). If Backup SIP Server 1 fails, the device will use Backup SIP Server 2 .
	 If a higher priority SIP Server comes back online, the device will switch back to this server.
Backup SIP User ID 1	Type the SIP User ID of the Backup SIP Server (up to 25
Backup SIP User ID 2	alphanumeric characters).
Backup Authenticate ID 1	Type the Authenticate ID of the Backup SIP Server (up to 25
Backup Authenticate ID 2	alphanumeric characters).
Backup Authenticate Password 1	Type the Authenticate Password of the Backup SIP Server (up to 25
Backup Authenticate Password 2	alphanumeric characters).
Remote SIP Port	Type the Remote SIP Port number (default 5060) (0 - 65535).
Local SIP Port*	Type the Local SIP Port number (default 5060) (0 - 65535).
Outbound Proxy	Type the Outbound Proxy as either a numeric IP address in dotted decimal notation or the fully qualified host name (64 character limit [FQDN]).
Outbound Proxy Port	Type the Outbound Proxy Port number (0 - 65535).
Register with a SIP Server	Enable or disable SIP Registration.
Re-registration Interval (in seconds)*	Type the SIP Registration lease time in seconds (default is 120 seconds) (range is 100 - ?).
Unregister on Reboot*	 When selected, the Paging Amplifier automatically unregisters when it is rebooted. When not selected, the Paging Amplifier remains registered when it is rebooted.

Table 2-14. SIP Configuration Parameters (continued)

Web Page Item	Description
Buffer SIP Calls	When this is enabled, SIP calls to the speaker will be stored in memory and will play when either the call is terminated or the buffer is full. The receive buffer is 2MB in size and this is equal to about four minutes of ulaw encoded audio.
Beep Before Page	Enable/Disable the tone (beep) before each page.
RTP Settings	
RTP Port (even)	Specify the port number used for the RTP stream after establishing a SIP call. The RTP port has to be an even number between 0 and 65534. This port can be programmed for people who are not working on a local LAN, but who want to have outside access. Instead of RTP port being a random port, it will be set up so that only two ports can be opened in a firewall.
	Note : The RTP port number has to be an even number because the control port is always one port number higher. Therefore, audio will go through the port number that you enter into the RTP port field, but the RTP control signals will go through a port that is one number higher than the RTP port field.
Covo	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

3. After changing the parameters, click \boldsymbol{Save} to save the settings.

2.3.6 Configure the Nightringer Parameters

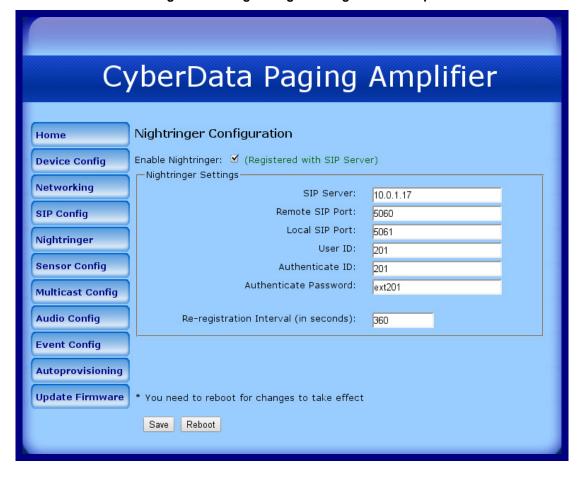


Caution

Nightringer requires SIP Registration. Nightringer cannot be used in peer to peer mode.

1. Click on the Nightringer button to open the Nightringer Configuration page. See Figure 2-26.

Figure 2-24. Night Ringer Configuration Setup



2. On the Nightringer Configuration page, enter values for the parameters indicated in Table 2-17.

Table 2-15. Nightringer Configuration Parameters

Web Page Item	Description
Enable Nightringer	When the nightringer is enabled, the device will attempt to register a second extension with the SIP server. Any calls made to this extension will play a ringtone.
Nightringer Settings	
SIP Server	Type the SIP server represented as either a numeric IP address in dotted decimal notation.
Remote SIP Port	Type the Remote SIP Port number (default 5060) (8 character limit).
Local SIP Port	Type the Local SIP Port number (default 5060) (8 character limit). Note: This value cannot be the same as the Local SIP Port* found on the SIP Configuration Page.
User ID	Type the User ID (up to 64 alphanumeric characters).
Authenticate ID	Type the Authenticate ID (up to 64 alphanumeric characters).
Authenticate Password	Type the Authenticate Password (up to 64 alphanumeric characters).
Re-registration Interval (in seconds)*	Type the SIP Registration lease time in minutes (default is 60 minutes) (8 character limit). Re-registration Interval (in seconds)*
Save	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

^{3.} After changing the parameters, click on the **Save** button.

2.3.7 Configure the Sensor Configuration Parameters

The sensor (pins 1 and 2) on the header can be used to monitor something's open or closed state. There is an option on the **Sensor Configuration** page to trigger on an open or short condition on these pins.

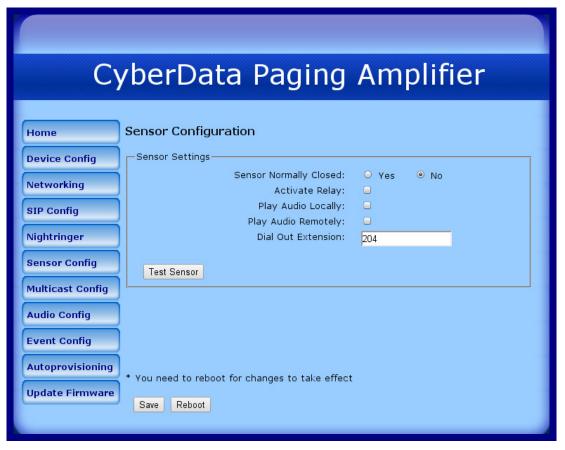
For the sensor there are three actions that the Paging Amplifier can do:

- Activate the relay until the sensor is deactivated
- Loop an audio file until the sensor is deactivated
- Call a preset extension and play a pre-recorded audio file (loops until user hangs up)

Calling a preset extension can be set up as a point-to-point call, but currently can't send delayed DTMF tones.

1. Click **Sensor Config** to open the **Sensor Configuration** page (Figure 2-25).

Figure 2-25. Sensor Configuration Page



2. On the Sensor Configuration page, enter values for the parameters indicated in Table 2-16.

Table 2-16. Sensor Configuration Parameters

Web Page Item	Description
Sensor Settings	
Sensor Normally Closed	Select the inactive state of the sensors.
Activate Relay	Check this box to activate the relay until the sensor is deactivated.
Play Audio Locally	Check this box to loop an audio file until the sensor is deactivated.
Play Audio Remotely	Check this box to make only one call to a preset extension and play a pre-recorded audio file repeatedly.
Dial Out Extension	Enter the dial-out extension number.
Test Sensor	Use this button to test the sensor.
Sava	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

3. After changing the parameters, click **Save Settings**.

2.3.8 Configure the Multicast Configuration Parameters

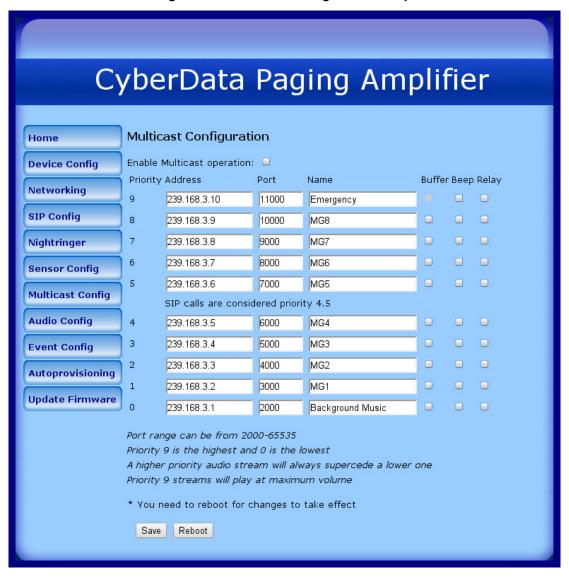
Multicast groups use multicasting to create public address paging zones. Multicasting is based on the concept of a group. Multicast addresses specify an arbitrary group of IP hosts that have joined the group and want to receive traffic sent to the group. Group members send IGMP messages to their local multicast routers, allowing the group traffic traversal from the source.

Multicast configuration provides the ability to join up to 10 paging zones. A paging zone can consist of one, or many, CyberData multicast group-enabled Paging Amplifiers. There is no limit to how many Paging Amplifiers can be in a given paging zone. Each multicast group is defined by a multicast address and port number. Each multicast group is also assigned a priority, allowing simultaneously arriving pages to be serviced based on importance. Multicast groups are compatible with IGMP through version 3.

Note The Paging Amplifier supports simultaneous SIP and Multicast.

1. Click on the Multicast Configuration button to open the Multicast Configuration page. See Figure 2-26.

Figure 2-26. Multicast Configuration Setup



2. On the Multicast Configuration page, enter values for the parameters indicated in Table 2-17.

Table 2-17. Multicast Configuration Parameters

Web Page Item	Description
Enable Multicast Operation	Enables or disables multicast operation.
Priority	Indicates the priority for the multicast group. Priority 9 is the highest (emergency streams). 0 is the lowest (background music). See Section 2.3.8.1, "Assigning Priority" for more details.
Address	Enter the multicast IP Address for this multicast group (15 character limit).
Port (range can be from 2000 to 65535)	Enter the port number for this multicast group (5 character limit).
	Note : The multicast ports have to be even values. The webpage will enforce this restriction.
Name	Assign a descriptive name for this multicast group (25 character limit).
Buffer	When buffering is enabled for a multicast stream, it will store any audio received on this socket to memory and play it back when the stream is stopped or the buffer is full.
Веер	Enable or disable the tone (beep) for a multicast stream.
Relay	Enable or disable the relay for a multicast stream.
Save	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

3. After changing the parameters, click on the **Save** button.

2.3.8.1 Assigning Priority

When playing multicast streams, audio on different streams will preempt each other according to their priority in the list. An audio stream with a higher priority will interrupt a stream with a lower priority.

If both SIP and Multicast is enabled, SIP audio streams are considered priority **4.5**. SIP audio will interrupt multicast streams with priority **0** through **4** and will be interrupted by multicast streams with priority **5** through **9**.

During priority 9 multicast streams, the analog volume control is bypassed and the volume level is set to maximum.

Line In audio is considered the lowest priority, so it will be muted if there are any multicast or SIP audio streams playing.

For example, if the test audio button on the Device Config page is pressed while music is playing via the Enabled Line In feature, the music will be muted during the test audio message.

Note SIP calls, buffered SIP calls, multicast streams, buffered multicast streams, ring tones, ringback tones, and nightring tones are all prioritized.

Ringtones and Nightringtones

Ringtones all play at the same priority level. This means that it is possible to have a nightring tone and a normal ringtone playing at the same time.

The maximum ringtone duration is 2,097,152 bytes or about four minutes of ulaw audio.

Lengthy Pages

Concerning how lengthy pages are handled (where someone puts the phone down for 15 minutes), after the 2MB limit is reached, further data will be thrown away while the audio file is played back. When the file is done playing, it will stop throwing away input and begin buffering data for another four minutes.

Therefore, with the buffered mode enabled on a stream playing background music, you will hear the following sequence of events:

- 1. Four minutes of silence.
- 2. Music from 0:00 through 4:00.
- 3. Four minutes of silence.
- 4. Music from 8:00 through 12:00 and so on.

Buffered Audio

When the device is playing back buffered audio and this buffered audio is interrupted by a higher priority stream, once the higher priority streams is finished, the device will restart the lower priority stream from the beginning.

2.3.9 Configure the Audio Parameters

Click the **Audio Config** button to open the **Audio Configuration** page. The **Audio Configuration** page is used to add custom audio to the board. User uploaded audio will take precedence over the audio files shipped with the Paging Amplifier.

CyberData Paging Amplifier Audio Configuration Home Available Space = 14.83MB **Device Config** Audio Files-Networking 0: Currently set to default New File: Choose File No file chosen **SIP Config** Play Delete Save Nightringer 1: Currently set to default Sensor Config New File: Choose File No file chosen **Multicast Config** Play Delete Save **Audio Config** 2: Currently set to default New File: Choose File No file chosen **Event Config** Play Delete Save Autoprovisioning 3: Currently set to default Update Firmware New File: Choose File No file chosen Play Delete Save 4: Currently set to default New File: Choose File No file chosen Play Delete Save 5: Currently set to default New File: Choose File No file chosen Play Delete Save 6: Currently set to default New File: Choose File No file chosen Play Delete Save 7: Currently set to default

Figure 2-27. Audio Configuration Page

Operations Guide 930324M CyberData Corporation

8: Currently set to default

New File: Choose File No file chosen

New File: Choose File No file chosen

Play Delete

Play Delete Save

Save

Figure 2-28. Audio Configuration Page (continued) 9: Currently set to default New File: Choose File No file chosen Play Delete Save Dot: Currently set to default New File: Choose File No file chosen Play Delete Save Audio test: Currently set to default New File: Choose File No file chosen Play Delete Save Page tone: Currently set to default New File: Choose File No file chosen Play Delete Save Your IP Address is: Currently set to default New File: Choose File No file chosen Play Delete Save Rebooting: Currently set to default New File: Choose File No file chosen Play Delete Save Restoring Default: Currently set to default New File: Choose File No file chosen Play Delete Save Ringback tone: Currently set to default New File: Choose File No file chosen Play Delete Save Ring tone: Currently set to default New File: Choose File No file chosen Play Delete Save Sensor Triggered: Currently set to default New File: Choose File No file chosen Play Delete Save Night Ring: Currently set to default New File: Choose File No file chosen Play Delete Save

On the Audio Configuration page, enter values for the parameters indicated in Table 2-18.

Each entry on the Audio Configuration page replaces one of the stock audio files on the board. When the input box displays the word default, the Paging Amplifier is using the stock audio file. If that file is replaced with a user file, it will display the uploaded filename.

Table 2-18. Audio Configuration Parameters

Web Page Item	Description
Audio Files	
0-9	The name of the audio configuration option is the same as the spoken audio that plays on the board (24 character limit).
	'0' corresponds to the spoken word "zero."
	'1' corresponds to the spoken word "one."
	'2' corresponds to the spoken word "two."
	'3' corresponds to the spoken word "three."
	'4' corresponds to the spoken word "four."
	'5' corresponds to the spoken word "five."
	'6' corresponds to the spoken word "six."
	'7' corresponds to the spoken word "seven."
	'8' corresponds to the spoken word "eight."
	'9' corresponds to the spoken word "nine."
Dot	Corresponds to the spoken word "dot." (24 character limit)
Audiotest	Corresponds to the message "This is the CyberData IP speaker test message" (24 character limit)
Pagetone	Corresponds to a simple tone that is unused by default (24 character limit).
Your IP Address is	Corresponds to the message "Your IP address is" (24 character limit).
Rebooting	Corresponds to the spoken word "Rebooting" (24 character limit).
Restoring default	Corresponds to the message "Restoring default" (24 character limit).
Ringback Tone	Corresponds to the ringback tone that plays when calling a remote extension (24 character limit).
Ring Tone	Corresponds to the tone that plays when set to ring when receiving a call (24 character limit).
Sensor Triggered	Corresponds to the sensor when it is triggered (24 character limit).
Night Ring	Specifies the ringtone for Night Ringer. By default this parameter uses the same audio file that is selected for the Ring Tone parameter.
Choose File	The Choose File button will allow you to navigate to and select an audio file.
Play	The Play button will play that audio file.
Delete	The Delete button will delete any user uploaded audio and restore the stock audio file.

Web Page Item	Description	
Save	The Save button will download a new user audio file to the board once you've selected the file by using the Browse button. The Save button will delete any pre-existing user-uploaded audio files.	

2.3.10 User-created Audio Files

User created audio files should be saved in the following format:

RIFF (little-endian) data, WAVE audio, Microsoft PCM, 16 bit, mono 8000 Hz

You can use the free utility Audacity to convert audio files into this format. See Figure 2-29 through Figure 2-31.

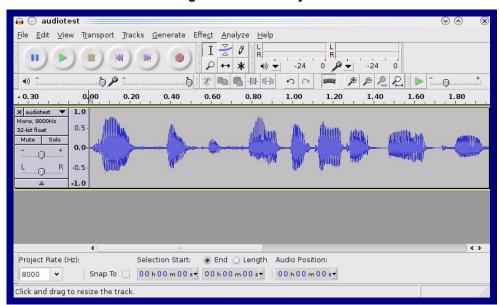
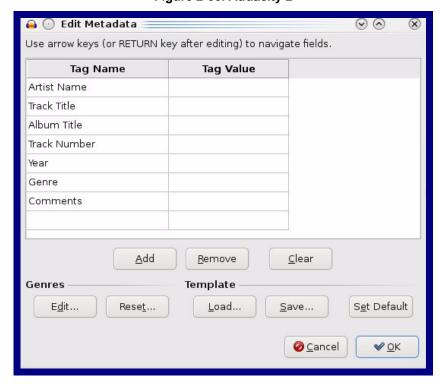


Figure 2-29. Audacity 1

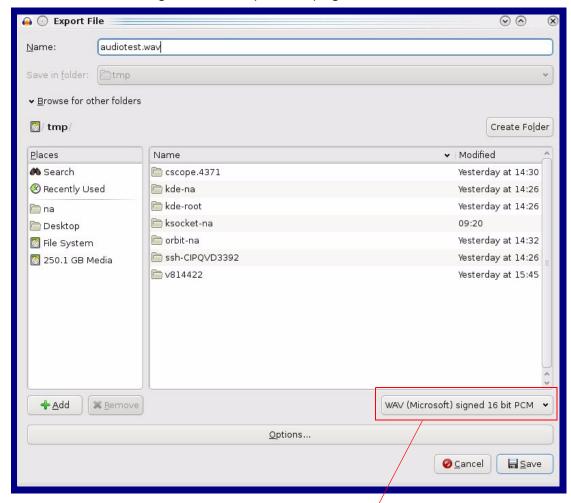
Figure 2-30. Audacity 2



When you export an audio file with Audacity, save the output as:

• WAV (Microsoft) signed 16 bit PCM.

Figure 2-31. WAV (Microsoft) signed 16 bit PCM



WAV (Microsoft) signed 16 bit PCM

2.3.11 Configure the Event Parameters

Autoprovisioning

Update Firmware

Click the Event Config button to open the Event Configuration page (Figure 2-32). The Event Configuration page specifies a remote server that can be used to receive HTTP POST events when actions take place on the board.

CyberData Paging Amplifier **Event Configuration** Home **Device Config** Enable Event Generation: Remote Event Server Networking Remote Event Server IP: 10.0.0.250 SIP Config Remote Event Server Port: 8080 Remote Event Server URL: xmlparse_engine Nightringer Events Sensor Config Enable Call Active Events: Enable Call Terminated Events: **Multicast Config** Enable Relay Activated Events: **Audio Config** Enable Relay Deactivated Events: Enable Ring Events: **Event Config**

Enable Night Ring Events:

Enable Power on Events: Enable Sensor Events:

Enable Multicast Start Events:

Enable Multicast Stop Events:

Enable 60 second Heartbeat Events:

* You need to reboot for changes to take effect

Save Test Event Reboot

Figure 2-32. Event Configuration Page

Table 2-19 shows the web page items on the **Event Configuration** page.

Table 2-19. Event Configuration

Web Page Item	Description
Enable Event Generation	When selected, Event Generation is enabled.
Remote Event Server	
Remote Event Server IP	Type the Remote Event Server IP address. (64 character limit)
Remote Event Server Port	Type the Remote Event Server port number. (0 - 65535)
Remote Event Server URL	Type the Remote Event Server URL. (127 character limit)
Events	
Enable Call Active Events	When selected, Call Active Events are enabled.
Enable Call Terminated Events	When selected, Call Terminated Events are enabled.
Enable Relay Activated Events	When selected, Relay Activated Events are enabled.
Enable Relay Deactivated Events	When selected, Relay Deactivated Events are enabled.
Enable Ring Events	When selected, Ring Events are enabled.
Enable Night Ring Events	When selected, there is a notification when the device receives a night ring.
Enable Multicast Start Events	When selected, Multicast Start Events are enabled.
Enable Multicast Stop Events	When selected, Multicast Stop Events are enabled.
Enable Power On Events	When selected, Power On Events are enabled.
Enable Sensor Events	When selected, Sensor Events are enabled.
Enable 60 Second Heartbeat Events	When selected, 60 Second Heartbeat Events are enabled.
Save	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Test Event	Click on the Test Event button to test an event.
Reboot	Click on the Reboot button to reboot the system.

2.3.11.1 Example Packets for Events

The server and port are used to point to the listening server and the 'Remote Event Server URL' is the destination URL (typically the script running on the remote server that's used to parse and process the POST events).

Note The XML is URL-encoded before transmission so the following examples are not completely accurate.

Here are example packets for every event:

```
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>POWERON</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 199
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>HEARTBEAT
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 196
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>BUTTON</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 201
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>CALL ACTIVE
</cyberdata>
POST xmlparse engine HTTP/1.1
```

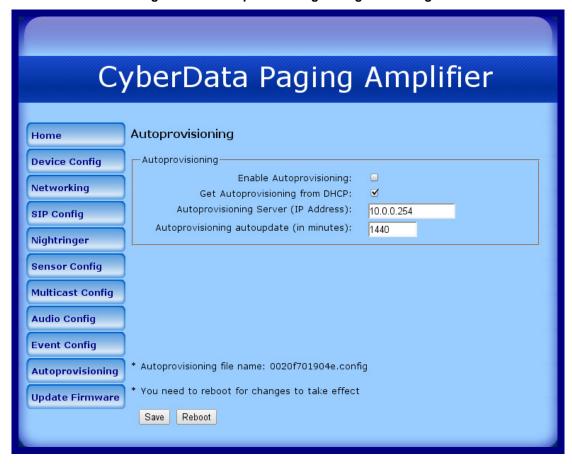
```
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 205
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>CALL TERMINATED
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RINGING
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>MULTICAST START
<index>8</index>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 233
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>MULTICAST STOP</event>
<index>8</index>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RELAY ACTIVATED
</cyberdata>
POST xmlparse engine HTTP/1.1
```

```
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RELAY DEACTIVATED</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>NIGHTRINGING
</cyberdata>
```

2.3.12 Configure the Autoprovisioning Parameters

1. Click the Autoprovisioning button to open the Autoprovisioning Configuration page. See Figure 2-21.

Figure 2-33. Autoprovisioning Configuration Page



2. On the Autoprovisioning Configuration page, you may enter values for the parameters indicated in Table 2-12.

Table 2-20. Autoprovisioning Configuration Parameters

Web Page Item	Description
Autoprovisioning	
Enable Autoprovisioning	See Section 2.3.12.1, "Autoprovisioning".
Get Autoprovisioning from DHCP	See Section 2.3.12.1, "Autoprovisioning".
Autoprovisioning Server (IP Address)	See Section 2.3.12.1, "Autoprovisioning" (15 character limit).
Autoprovisioning Autoupdate (in minutes)	Type the desired time (in minutes) that you want the Autoprovisioning feature to update (6 character limit).
Save	Click the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

3. After changing the parameters, click the **Save** button.

2.3.12.1 Autoprovisioning

Enable **Autoprovisioning** Option

With autoprovisioning enabled, the board will get its configuration from a remote TFTP server on startup or periodically on a scheduled delay. Autoprovisioned values will override values stored in on-board memory and will be visible on the web page. The board gets its autoprovisioning information from an XML-formatted file hosted from a TFTP server. CyberData will provide a template for this XML file and the user can modify it for their own use.

To use autoprovisioning, create a copy of the autoprovisioning template with the desired settings and name this file with the mac address of the device to configure (for example: 0020f7350058.config). Put this file into your TFTP server directory and manually set the TFTP server address on the board.

It is not necessary to set every option found in the autoprovisioning template. As long as the XML is valid, the file can contain any subset. Options not autoprovisioned will default to the values stored in the on board memory. For example if you only wanted to modify the device name, the following would be a valid autoprovisioning file:

```
<?xml version="1.0" encoding="utf-8" ?>
<specific>
    <MiscSettings>
        <DeviceName>auto V2 Paging Amplifier</DeviceName>
    </MiscSettings>
</specific>
```

Networking

The board will only apply networking settings or firmware upgrades after a reboot.

Get **Autoprovisioning** from DHCP

When this option is checked, the device will automatically fetch its autoprovisioning server address from the DHCP server. The device will use the address specified in OPTION 150 (TFTP-servername) or **OPTION 66**. If both options are set, the device will use **OPTION 150**.

Refer to the documentation of your DHCP server for setting up OPTION 150.

To set up a Linux DHCPD server to serve autoprovisioning information (in this case using both option 66 and 150), here's an example dhcpd.conf:

```
# dhcpd.conf
# Configuration file for ISC dhcpd (see 'man dhcpd.conf')
ddns-update-style ad-hoc;
option option-150 code 150 = ip-address;
subnet 10.0.0.0 netmask 255.0.0.0 {
        max-lease-time 120;
        default-lease-time 120;
        option routers
                                         10.0.0.1;
        option subnet-mask
                                         255.0.0.0;
                                         "voiplab";
        option domain-name
        option domain-name-servers
                                         10.0.0.1;
        option time-offset
                                                 # Pacific Standard Time
                                         -8;
                                         "10.0.0.254";
        option tftp-server-name
        option option-150
                                         10.0.0.254;
        range 10.10.0.1 10.10.2.1;}
```

Autoprovisioning Instead of using DHCP to provide the autoprovisioning tftp server address, you can specify an Server (IP Address) address manually.

Autoprovisioning Autoupdate

If Autoprovisioning is enabled and the Autoprovisioning Autoupdate value is something other than 0 minutes, a service is started on startup that will wait the configured number of minutes and then try to re-download its autoprovisioning file. It will compare its previously autoprovisioned file with this new file and if there are differences, it will reboot the board.

Autoprovisioned An Autoprovisioned firmware upgrade only happens after a reboot, will take roughly three Firmware Upgrades minutes, and the web page will be unresponsive during this time.

The 'Firmware Version' value in the xml file *must* match the version stored in the 'FirmwareFile'.

```
<FirmwareVersion>v5.0.5b01</FirmwareVersion>
<FirmwareFile>505b01-uImage-ceilingspeak</FirmwareFile>
```

If these values are mismatched, the board can get stuck in a loop where it goes through the following sequence of actions:

- 1. The board downloads and writes a new firmware file.
- 2. After the next reboot, the board recognizes that the firmware version does not match.
- 3. The board downloads and writes the firmware file again.

CyberData has timed a firmware upgrade at 140 seconds. Therefore, if you suspect the board is stuck in a loop, either remove or comment out the Firmware Version line in the XML file and let the board boot as it normally does.

Autoprovisioned Audio Files

Audio files are stored in non-volatile memory and an autoprovisioned audio file will only have to be downloaded once for each device. Loading many audio files to the device from the web page could cause it to appear unresponsive. If this happens, wait until the transfer is complete and then refresh the page.

The device uses the file name to determine when to download a new audio file. This means that if you used autoprovisioning to upload a file and then changed the contents of this file at the TFTP server, the device will not recognize that the file has changed (because the file name is the same).

Since audio files are stored in non-volatile memory, if autoprovisioning is disabled after they have been loaded to the board, the audio file settings will not change. You can force a change to the audio files on the board by clicking the **Delete** button on the **Audio Configuration** page or by changing the autoprovisioning file with "default" set as the file name.

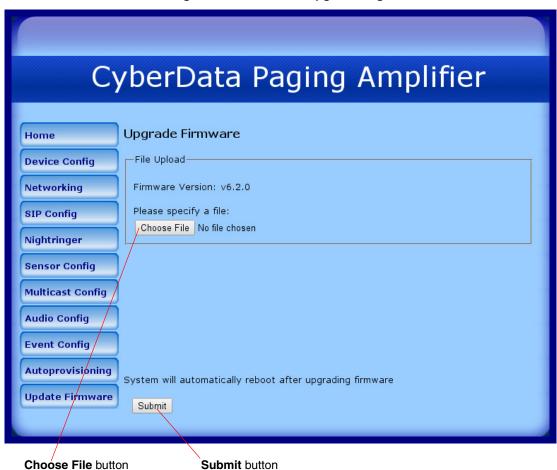
2.3.13 Upgrading the Firmware

To upload the Paging Amplifier firmware from your PC:

- 1. Retrieve the latest Paging Amplifier firmware from the VoIP V2 Paging Amplifier **Downloads** page at:
 - $\underline{http://www.cyberdata.net/products/voip/digitalanalog/loudspeakerampv2/downloads.html}$
- 2. Unzip the Paging Amplifier version file. This file may contain the following:
 - Firmware file
 - Release notes
- 3. Log in to the Paging Amplifier home page as instructed in Section 2.3.2, "Log in to the Configuration Home Page".

4. Click the **Update Firmware** button to open the **Upgrade Firmware** page. See Figure 2-34.





- 5. Click the Choose File button, and then navigate to the location of the Paging Amplifier firmware file.
- 6. Click the Submit button. This starts the upload process. Once the Paging Amplifier has uploaded the file, the Uploading Firmware countdown page appears, indicating that the firmware is being written to flash.
- 7. The Paging Amplifier will automatically reboot when the upload is complete.
- 8. When the countdown finishes, the Upgrade Firmware page will refresh. The uploaded firmware filename should be displayed in the system configuration (indicating a successful upgrade and reboot).

Table 2-21 shows the web page items on the **Upgrade Firmware** page.

Table 2-21. Firmware Upgrade Parameters

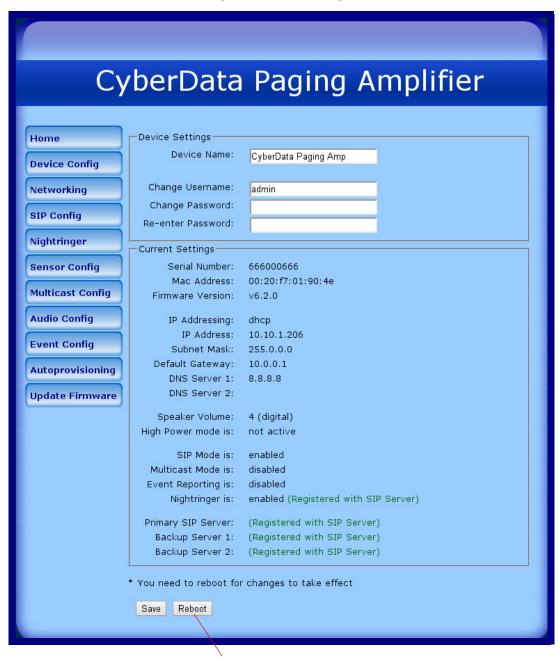
Web Page Item	Description
File Upload	
Firmware Version	Shows the current firmware version.
Choose File	Use the Choose File button to navigate to the location of the Intercom firmware file that you want to upload.
Submit	Click on the Submit button to automatically upload the selected firmware and reboot the system.

2.3.14 Reboot the Paging Amplifier

To reboot a Paging Amplifier, log in to the web page as instructed in Section 2.3.2, "Log in to the Configuration Home Page".

1. On the Home Page, click the **Reboot** button. See Figure 2-35.

Figure 2-35. Home Page



Reboot button

2. A normal restart will occur and you will see the following **Reboot** page (Figure 2-36).

Figure 2-36. Reboot Page



Appendix A: Mounting the Amplifier

A.1 Important Safety Instructions



Warning

Electrical Hazard: The VoIP V2 Paging Amplifier enclosure is not rated for any AC voltages.



Warning

Electrical Hazard: This product should be installed by a licensed electrician according to all local electrical and building codes.



Warning

Electrical Hazard: To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.



Warning

The PoE connector is intended for intra-building connections only and does not route to the outside plant.

A.2 Mount the Amplifier

Before you mount the enclosure, make sure that you have received all of the parts for each enclosure. Refer to Table A-22.

Table A-22. Wall Mounting Components (Part of the Accessory Kit)

Quantity	Part Name	Illustration
2	Plastic Ribbed Anchors	2000 C C C C C C C C C C C C C C C C C C
2	#6 Sheet Metal Screws	

Note The V2 Paging Amplifier was designed for indoor use. Mounting it on the external part of a building will require additional hardware for weatherproofing, cabling access, and lightning suppression. Consult a certified electrician for details.

Note For mounting, use the two **#6 SHEET METAL SCREWS** to secure the enclosure.

Appendix B: Setting up a TFTP Server

B.1 Set up a TFTP Server

Autoprovisioning requires a TFTP server for hosting the configuration file.

2.1.1 In a LINUX Environment

To set up a TFTP server on LINUX:

- 1. Create a directory dedicated to the TFTP server, and move the files to be uploaded to that directory.
- 2. Run the following command where /tftpboot/ is the path to the directory you created in Step 1: the directory that contains the files to be uploaded. For example:

```
in.tftpd -l -s /tftpboot/your_directory_name
```

2.1.2 In a Windows Environment

You can find several options online for setting up a Windows TFTP server. This example explains how to use the Solarwinds freeware TFTP server, which you can download at:

http://www.cyberdata.net/support/voip/solarwinds.html

To set up a TFTP server on Windows:

- 1. Install and start the software.
- 2. Select File/Configure/Security tab/Transmit Only.
- 3. Make a note of the default directory name, and then move the firmware files to be uploaded to that directory.

Appendix C: Troubleshooting/Technical Support

C.1 Frequently Asked Questions (FAQ)

To see a list of frequently asked questions for your product, do the following:

1. Go to the following URL:

http://www.cyberdata.net/products/voip/digitalanalog/pagingampv2/faqs.html

2. Go to the support page for your product, and click on the FAQs tab.

C.2 Documentation

The documentation for this product is released in an English language version only. You can download PDF copies of CyberData product documentation by doing the following:

1. Go to the following URL:

http://www.cyberdata.net/products/voip/digitalanalog/pagingampv2/docs.html

2. Go to the support page for your product, and click on the **Documentation** tab.

C.3 Contact Information

Contact CyberData Corporation

3 Justin Court

Monterey, CA 93940 USA www.CyberData.net

Phone: 800-CYBERDATA (800-292-3732)

Fax: 831-373-4193

Sales Sales 831-373-2601 Extension 334

Technical Support The fastest way to get technical support for your VoIP product is to submit a VoIP Technical

Support form at the following website:

http://www.cyberdata.net/support/contactsupportvoip.php

The Support Form initiates a ticket which CyberData uses for tracking customer requests. Most importantly, the Support Form tells us which PBX system and software version that you are using, the make and model of the switch, and other important information. This information is essential for troubleshooting. Please also include as much detail as possible in the **Comments** section of the Support Form.

Phone: (831) 373-2601, Ext. 333 Email: support@cyberdata.net

Returned Materials Authorization To return the product, contact the Returned Materials Authorization (RMA) department:

Phone: 831-373-2601, Extension 136

Email: RMA@CyberData.net

When returning a product to CyberData, an approved CyberData RMA number must be printed on the outside of the original shipping package. Also, RMA numbers require an active VoIP Technical Support ticket number. A product will not be accepted for return without an approved RMA number. Send the product, in its original package, to the following address:

CyberData Corporation

3 Justin Court Monterey, CA 93940

Attention: RMA "your RMA number"

RMA Status Form

If you need to inquire about the repair status of your product(s), please use the CyberData RMA Status form at the following web address:

http://www.cyberdata.net/support/rmastatus.html

C.4 Warranty

CyberData warrants its product against defects in material or workmanship for a period of two years from the date of purchase. Should the product fail Within Warranty, CyberData will repair or replace the product free of charge. This warranty includes all parts and labor.

Should the product fail Out of the Warranty period, a flat rate repair charge of one half of the purchase price of the product will be assessed. Repairs that are Within Warranty period but are damaged by improper installation, modification, or abuse are deemed Out of Warranty and will be charged at the Out of Warranty rate. A device is deemed Out of Warranty when its purchase date is longer than two years or when the device has been damaged due to human error during installation, modification, or abuse. A replacement unit will be offered at full cost if the device cannot be repaired.

End of Life Devices are included under this policy. End of Life devices are devices that are no longer produced or sold. Technical support is still available for these devices. However, no firmware revisions or updates will be provided. If an End of Life device cannot be repaired, the replacement offered may be the current version of the device.

Products shipped to CyberData, both within and out of warranty, are shipped at the expense of the customer. CyberData will pay return shipping charges for repaired products.

CyberData shall not under any circumstances be liable to any person for any special, incidental, indirect or consequential damages, including without limitation, damages resulting from use or malfunction of the products, loss of profits or revenues or costs of replacement goods, even if CyberData is informed in advance of the possibility of such damages.

C.4.1 Warranty & RMA Returns within the United States

If service is required, you must contact CyberData Technical Support prior to returning any products to CyberData. Our Technical Support staff will determine if your product should be returned to us for further inspection. If Technical Support determines that your product needs to be returned to CyberData, an RMA number will be issued to you at this point.

Your issued RMA number must be printed on the outside of the shipping box. No product will be accepted for return without an approved RMA number. The product in its original package should be sent to the following address:

CyberData Corporation

3 Justin Court.

Monterey, CA 93940

Attn: RMA "xxxxxx"

C.4.2 Warranty & RMA Returns outside of the United States

If you purchased your equipment through an authorized international distributor or reseller, please contact them directly for product repairs.

C.4.3 Spare in the Air Policy

CyberData now offers a *Spare in the Air* no wait policy for warranty returns within the United States and Canada. More information about the *Spare in the Air* policy is available at the following web address:

http://www.cyberdata.net/support/warranty/spareintheair.html

C.4.4 Return and Restocking Policy

For our authorized distributors and resellers, please refer to your CyberData Service Agreement for information on our return guidelines and procedures.

For End Users, please contact the company that you purchased your equipment from for their return policy.

C.4.5 Warranty and RMA Returns Page

The most recent warranty and RMA information is available at the CyberData Warranty and RMA Returns Page at the following web address:

http://www.cyberdata.net/support/warranty/index.html

Index

Symbols

#6 sheet metal screws 63

Numerics

1 speaker configuration 10, 11
16 gauge wire 10, 11
2 speaker configuration 11
802.3af compliance switch 10
802.3af mode 10, 11
802.3af power injector (low power mode) 10
802.3at compliance switch 11
802.3at mode 11
802.3at power injector (high power mode) 11

A

AC voltages 2 AC voltages, intercom enclosure is not rated 62 accessory kit 7 activate relay (door sensor) 36 activity LED 17 address, configuration login 22 amplified outputs 10, 11 high power mode 11 how to use and connect 10 low power mode 10 announcing an IP address 18 audio (buffered) 40 audio configuration 41 night ring tone parameter 43 audio configuration page 41 audio encodings 4 audio files, user-created 45 audio parameters 41 audio test 18 audio, buffered 40 autoprovisioning 54 autoprovisioned audio files 56 autoprovisioned firmware upgrades 55 autoprovisioning autoupdate 55 autoprovisioning enabled option 54 autoprovisioning from DHCP 54 autoprovisioning server (IP address) 55 networking 54 autoprovisioning configuration 52, 53

В

backup SIP server 1 31 backup SIP server 2 31 backup SIP servers 31 buffered audio 40

C

cabling 16

configurable parameters 24, 26 configuration default IP settings 20 door sensor 35 intrusion sensor 35 network 28 SIP 30 using Web interface 20 configuration home page 23 configuration page configurable parameters 24, 26 connecting the amplified outputs 10 connection options 13 connections 13 contact information 66 contact information for CyberData 66 Current Network Settings 29 current network settings 29 CyberData contact information 66

D

default gateway 8, 20 IP address 8, 20 subnet mask 8, 20 username and password 8, 20 web login username and password 23 default gateway 8, 20, 29 default IP settings 20 default login address 22 device configuration device configuration parameters 53 the device configuration page 52 device configuration page 25 device configuration parameters 26 device parameters, configuration 20, 25 device, reboot 60

DHCP Client 3
DHCP IP addressing 29
dial out extension (door sensor) 36
dimensions 5
DIP switch settings 12
DIP switches 12
discovery utility program 22
distortion, total harmonic 5
DNS server 29
door sensor 35, 43
activate relay 36
dial out extension 36
play audio locally 36
play audio remotely 36
- ·

E

enable night ring events 48
enclosure, mounting 62
ethernet I/F 5
event configuration 47
enable night ring events 48
event parameter configuration 47
events 49
example packets 49
expiration time for SIP server lease 31, 34

F

factory defaults 9, 18 firmware where to get the latest firmware 57 firmware upgrade parameters 59 firmware, upgrading 57

H

harmonic distortion 5 high power mode (amplified outputs) 11 home page 22, 23 http web-based configuration 3

identifying your product 1 illustration of amplifier mounting process 63 input specifications 5 installation 2 IP address 8, 20, 29

IP address announcement 18
IP address confirmation 18
IP addressing 29
default
IP addressing setting 8, 20
IP-PBX server compatibility 30

J

jumper descriptions 15 jumper locations 15

L

lease, SIP server expiration time 31, 34
LEDs 17
lengthy pages 40
line input specifications 5
line output specifications 5
line-in connection 13
line-in volume settings 19
link LED 17
linux DHCPD server setup 55
Linux, setting up a TFTP server on 64
local SIP port 31
log in address 22
loudspeaker type 16
loudspeaker, cabling/wiring 16
low power mode (amplified outputs) 10

M

maximum distance between speakers 11
maximum wire length for single speaker
configuration 10
maximum wire length for two speaker configuration 11
MGROUP
MGROUP Name 39
mounting an amplifier 63
multicast 37
multicast configuration 37
Multicast IP Address 39

N

navigation (web page) 21 navigation table 21 network activity LED 9 network configuration 28

network link activity, verifying 17	product specifications 5
network link LED 9	protocol 5
network setup 28	protocols supported 3
nightring tones 40	
Nightringer 33	
Nightringer in peer to peer mode (cannot be used) 33	n
nightringer settings 34	R
Nightringer, SIP registration required 33	
nightringtones 40	reboot 59, 60
	registration and expiration, SIP server lease 31
	regulatory compliance 5
	relay connection 13
U	remote SIP port 31
	reset test function management switch 18
one speaker configuration 10, 11	resetting the IP address to the default 62
operating temperature 5	restoring the factory defaults 9, 18
optional two speaker configuration 11	return and restocking policy 68
outbound proxy 31	ringtones 40
output impedance 5	lengthy pages 40
output level 5	RMA returned materials authorization 66
output signal amplitudes 5	RMA status 66
output specifications 5	RTFM switch 9, 18
	RTP port 32
	RTP/AVP 3,4
P	
r	
1 (1) 4	S
packet time 4	J
pages (lengthy) 40	
parts list 7	safety instructions 5
password	sales 66
for SIP server login 31	sensor
login 23	sensor normally closed 36
restoring the default 8, 20	sensor configuration 35
payload types 5	sensor connection 13
play audio locally (door sensor) 36	sensor settings 36
play audio remotely (door sensor) 36	sensor setup page 35
port	sensor setup parameters 35
local SIP 31	server address, SIP 31
remote SIP 31	server configuration 30
power input 5	service 66
power LED 9, 17	SIP
power, connecting to paging amplifier 10	enable SIP operation 31
priority	local SIP port 31
assigning 40	user ID 31
product	SIP (session initiation protocol) 3
configuring 20	SIP configuration 30
mounting 63	SIP Server 31
parts list 7	SIP configuration parameters
product features 3	registration and expiration, SIP server lease 34
product overview	SIP registration 31
product features 3	SIP remote SIP port 31
product specifications 5	SIP server 31
supported protocols 3	backups 31
supported SIP servers 4	password for login 31
typical system installation 2	SIP servers supported 4

unregister from 31 user ID for login 31 SIP server backups 31 SIP settings 31 Spare in the Air Policy 68 speaker cable 16 speaker configuration 10, 11 speaker configuration for two speakers 11 speaker volume setting 19 speaker wire 16 standard 1 speaker configuration 10, 11 static IP addressing 29 status LED 9, 17 strobe alert connection 13 subnet mask 8, 20, 29 supported protocols 3

T

tech support 66
technical support, contact information 66
test audio 18
test audio button 26
TFTP server 3, 64
two speaker configuration 11

U

user ID
for SIP server login 31
user ID, SIP 31
username
default for web configuration access 23
restoring the default 8, 20
using the amplified outputs 10

V

verifying
network link and activity 17
power on 17
volume 19
volume adjustment 18
volume dial 19
volume settings 19

W

warranty 67

warranty & RMA returns outside of the United States 67 warranty and RMA returns page 68 warranty policy at CyberData 67 web access password 8, 20 web access username 8, 20 web configuration log in address 22 web page navigation 21 web page navigation 21 web-based configuration 20 Windows, setting up a TFTP server on 64 wire gauge 10, 11 wire length for single speaker configuration 10 wire length going to wire nuts for two speaker configuration 11 wire nuts to connect wire 11 wiring 16



xml 49