



Cisco Webex Desk Pro Video Device

Secure Case

Quick Reference Placemat

Part #011547

Part #011546

Part #011551

Part #011552

Document Part #931839D

Important Safety Information

- **WARNING:** This enclosure is not rated for any AC voltages!

Contacting CyberData

Corporate Headquarters

CyberData Corporation  
3 Justin Court  
Monterey, CA 93940, USA

Phone: 831-373-2601  
Fax: 831-373-4193  
<https://www.cyberdata.net/>

Sales: 831-373-2601 ext. 334  
Support: 831-373-2601 ext. 333  
Support Website: <https://support.cyberdata.net/>  
RMA Department Contact and Status: <https://support.cyberdata.net/>  
Warranty Information: <https://support.cyberdata.net/>



CISCO DESK PRO

DO NOT SHIP ENCLOSURE WITH PHONE INSTALLED  
[PHONE MUST BE INSTALLED ON-SITE]



“IMPORTANT - READ BEFORE STARTING THE INSTALLATION”



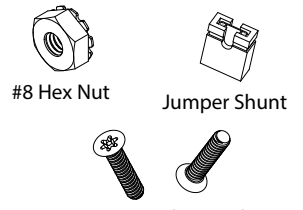
## Desk Pro - Mounting the Enclosure

Take into consideration before you install:

- Due to the size and mass of this product, it is important that the Backbox is safely installed according to these installation instructions.
- Make sure that the type of wall is capable of supporting the system and use screws that are suitable for that type of wall.
- The system must be installed by qualified personnel, in accordance with state and local building regulations.
- See also Desk Pro Conduit and Wall Mounting Diagram.

Accessory Kit

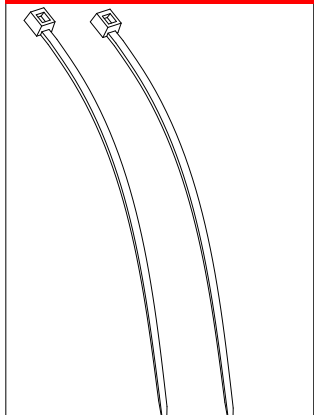
071068C  
Spare Screw & Nut



#8 Hex Nut      Jumper Shunt

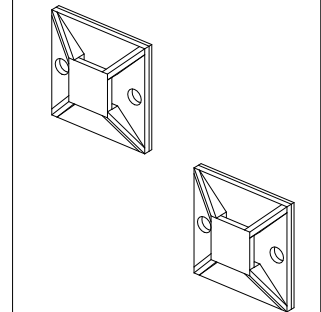
#6-32 x 5/8" Flat Head  
Pin Torx Machine Screw  
(Spare - 2 Pieces)

071070A  
Cable Management Kit



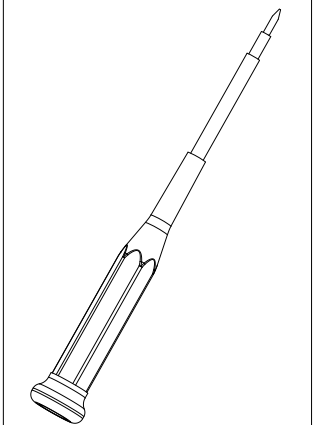
6" Wire Tie (2 Pieces)

071075A  
Cable Management Kit

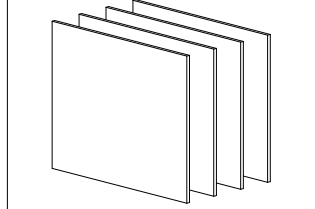


1.5" Square  
Wire Tie Mounting Base  
(2 Pieces)

071077A  
#00 Screw Driver Kit




071078A  
Nylon Hook & Loop Tape



2" x 2.25"  
Hook & Loop Set of 2

This Kit is Pre-installed

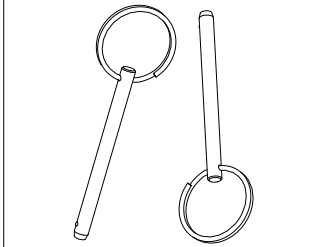
071101A  
Torx Driver Bit



T-15 Pin Torx  
Security Driver Bit


This will be taped under the  
Hookswitch Cradle on the outside

071103A  
Quick Release Pin



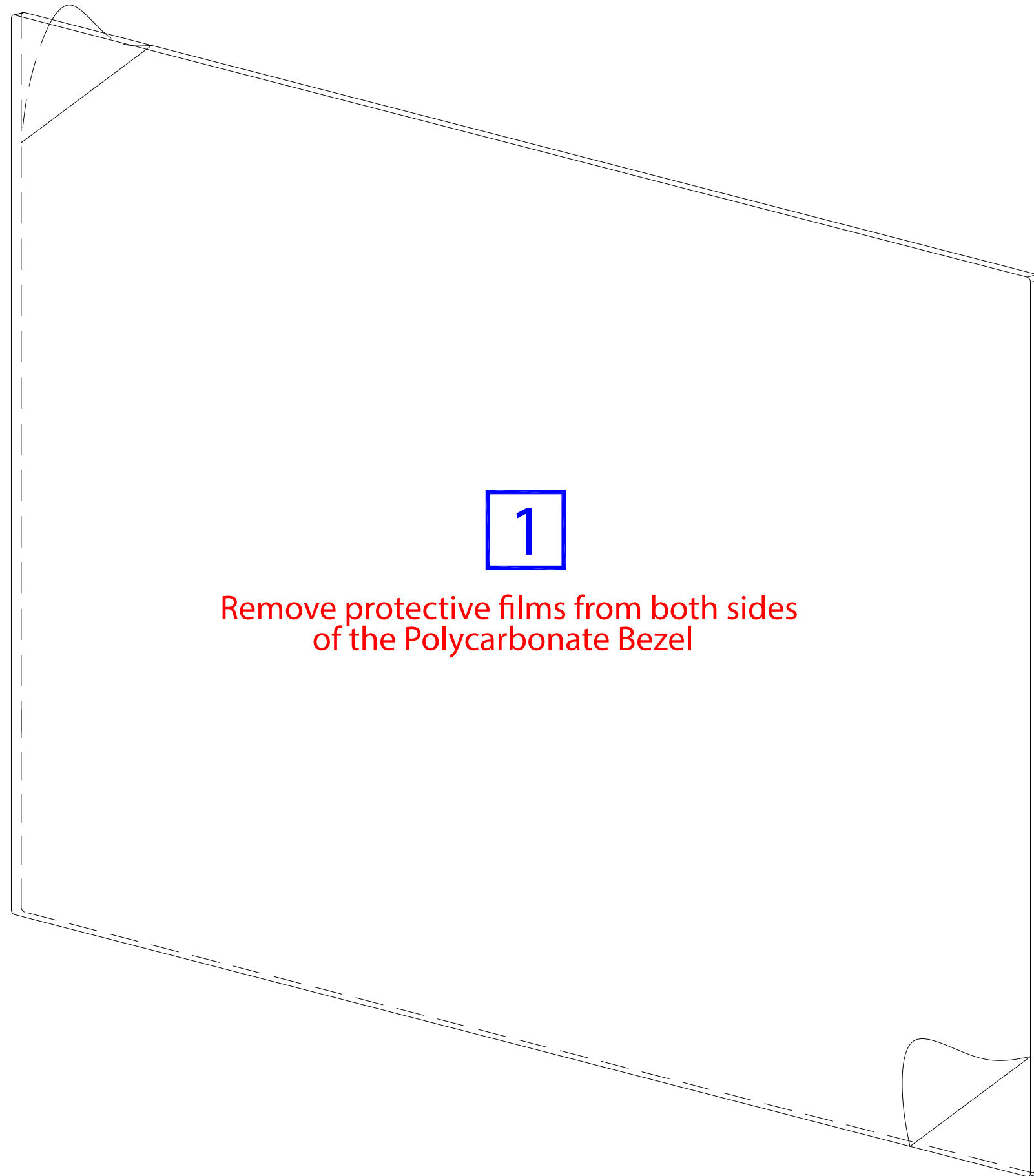
Quick Release Pin (2 Pieces)

121024A  
VESA Mounting Screw & Washer



M8 Split Lock Washer  
(4 Pieces)

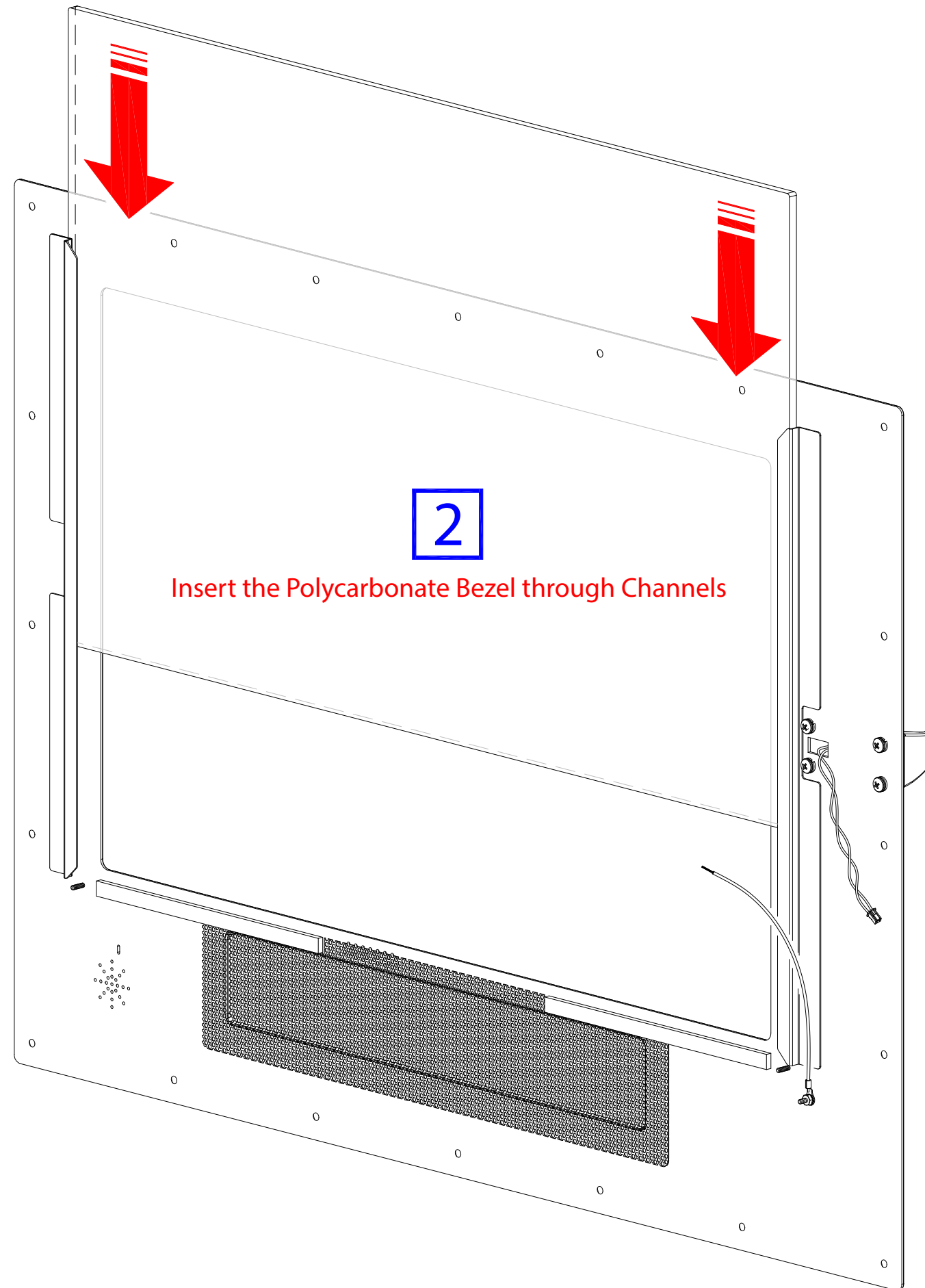
M8 x 20mm Machine Screw  
(4 Pieces)



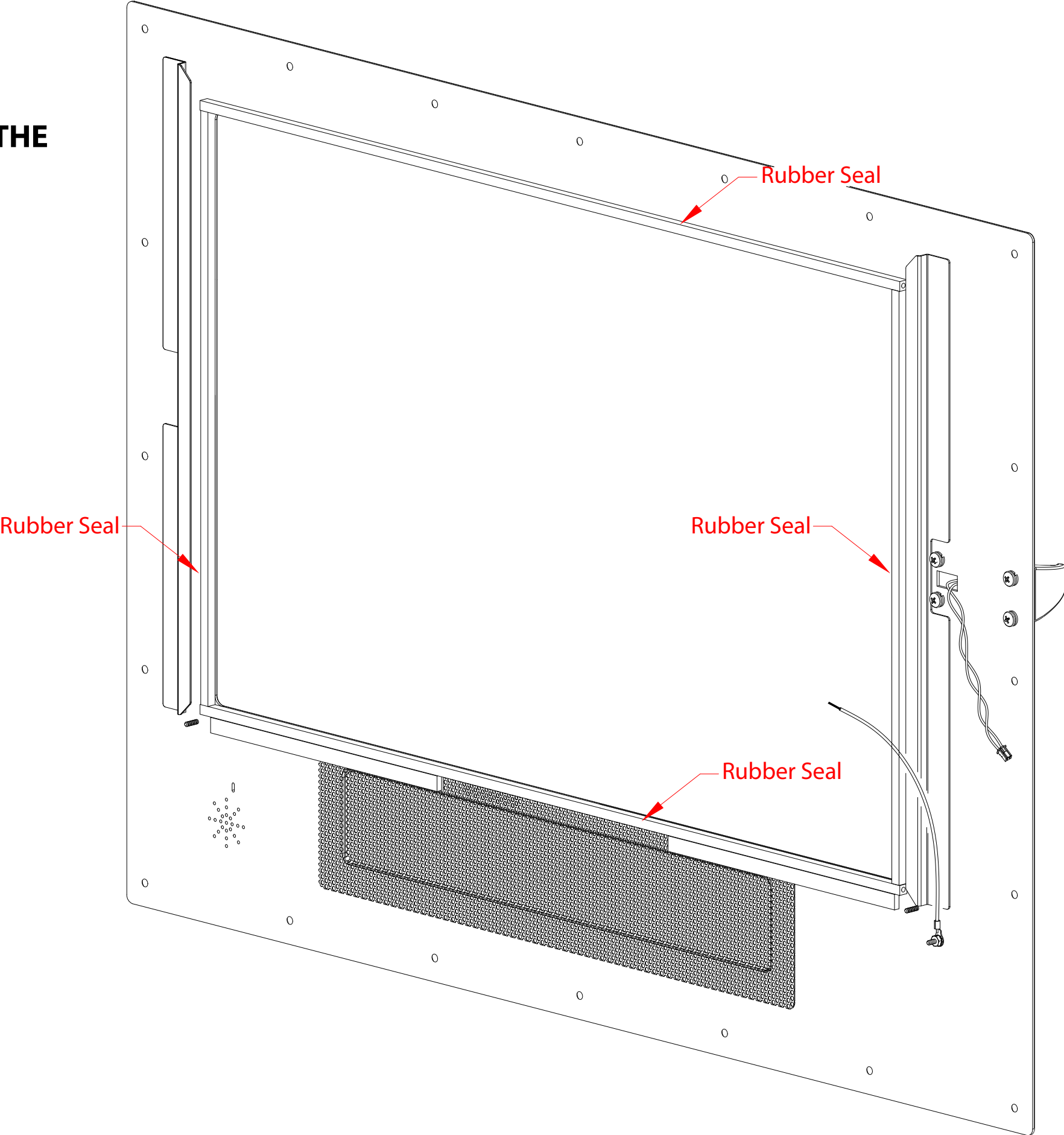
1

Remove protective films from both sides  
of the Polycarbonate Bezel

**011547 SETUP**  
**(INSTALL THE POLYCARBONATE BEZEL)**



**011546 (TOUCHSCREEN VERSION) HAVE THE  
RUBBER SEAL INSTALLED**



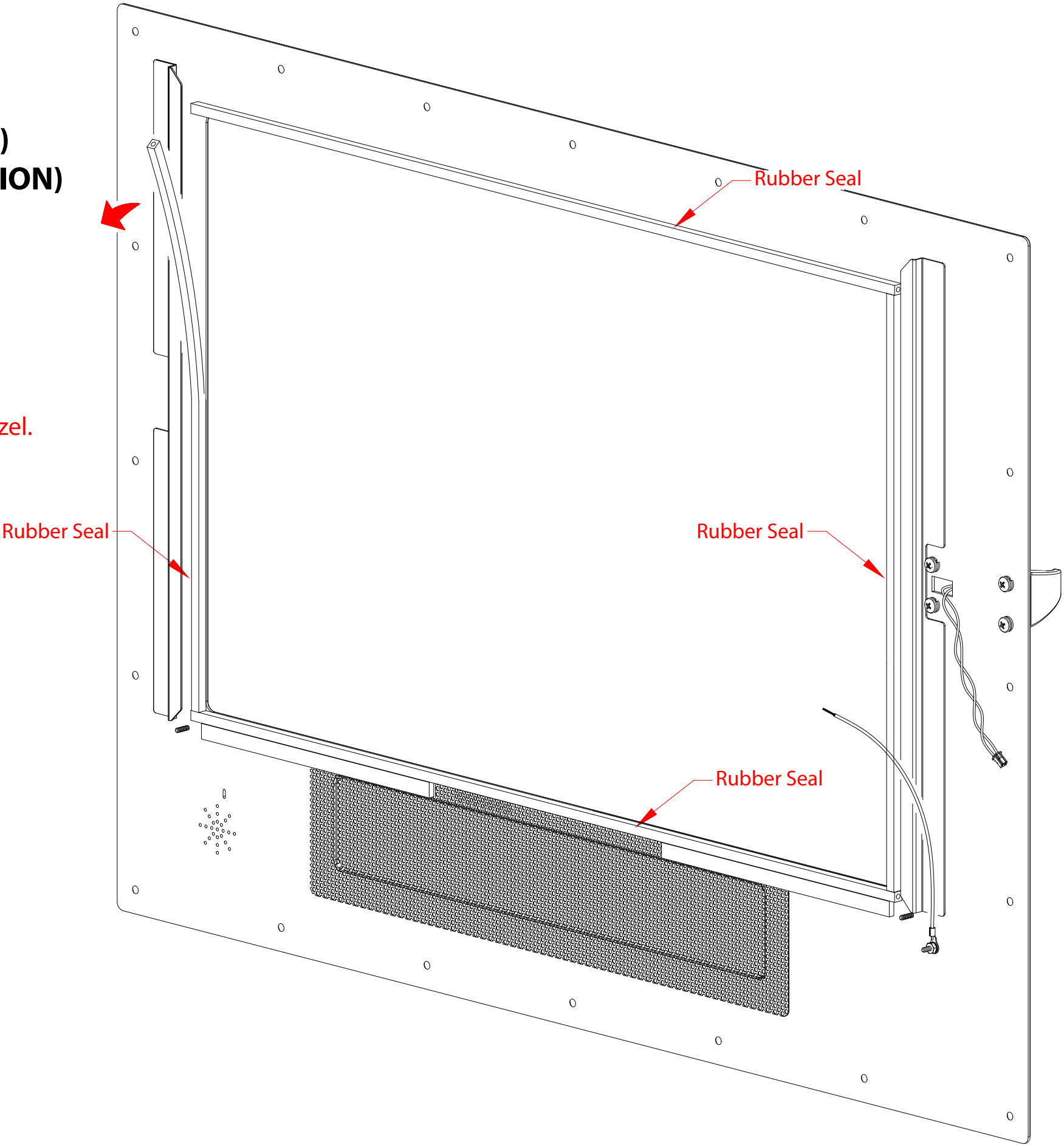
**CONVERT THE 011546 (TOUCHSCREEN VERSION)  
TO 011547 (STANDARD NON-TOUCHSCREEN VERSION)**

**2a**

To remove the Rubber Seal and install the Polycarbonate Bezel.

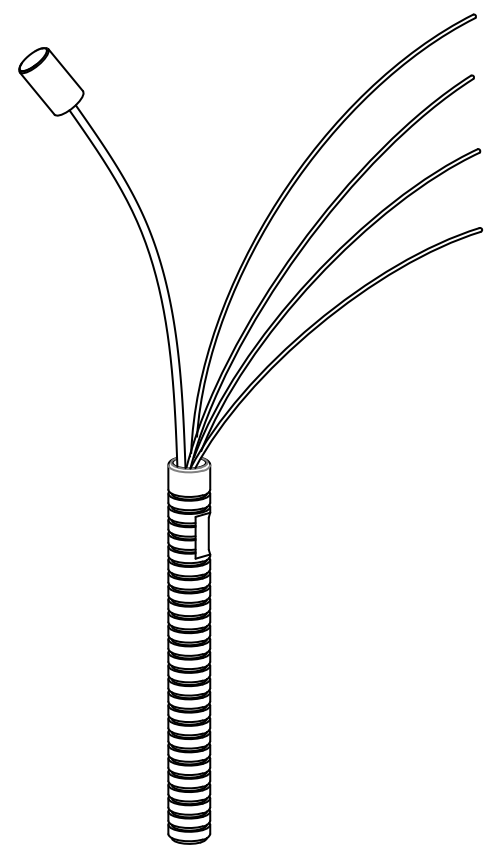
- Tool Required:
- 1) Protective Gloves
  - 2) Glue Remover
  - 3) Scraper
  - 4) Cloth / Paper Towel
  - 5) Solvent

\*\*\* Perform this operation in a well ventilation area\*\*\*

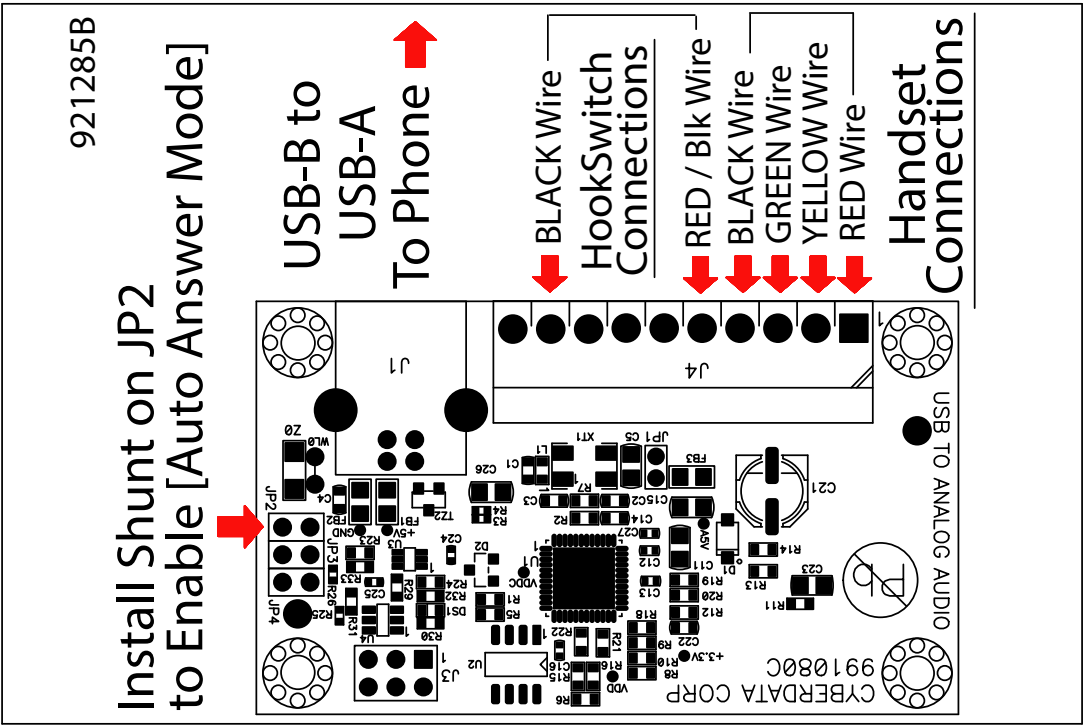
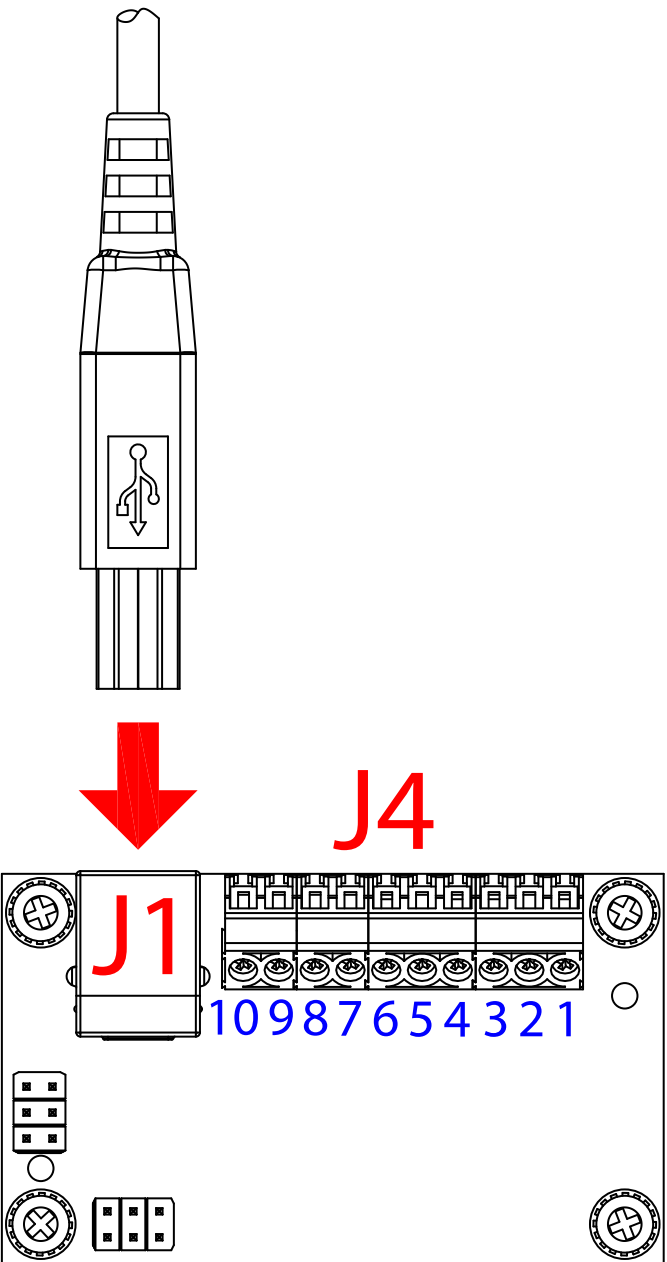




# Armored Cord Handset to USB to Analog Audio Module



Red Wire to J4 (Position 1)  
Yellow Wire to J4 (Position 2)  
Green Wire to J4 (Position 3)  
Black Wire to J4 (Position 4)



Armored Cord Handset Wires End

**!! WARNING !!**

**DO NOT LIFT THE PHONE MOUNT BY ITSELF  
LIFT THE PHONE WITH BOTH HANDS INSTEAD**

**4**

After the Mounting Bracket is Securely Installed.  
Lift the Phone with Both Hands then  
Install it onto the Backbox.

**3**

Drop-in the Phone Mount and  
Slide Upward to Engage the Latch Mechanism  
(It is Lock When the Release Buttons Springed Back and  
You Would Hear the "Click" Sound)

**2**

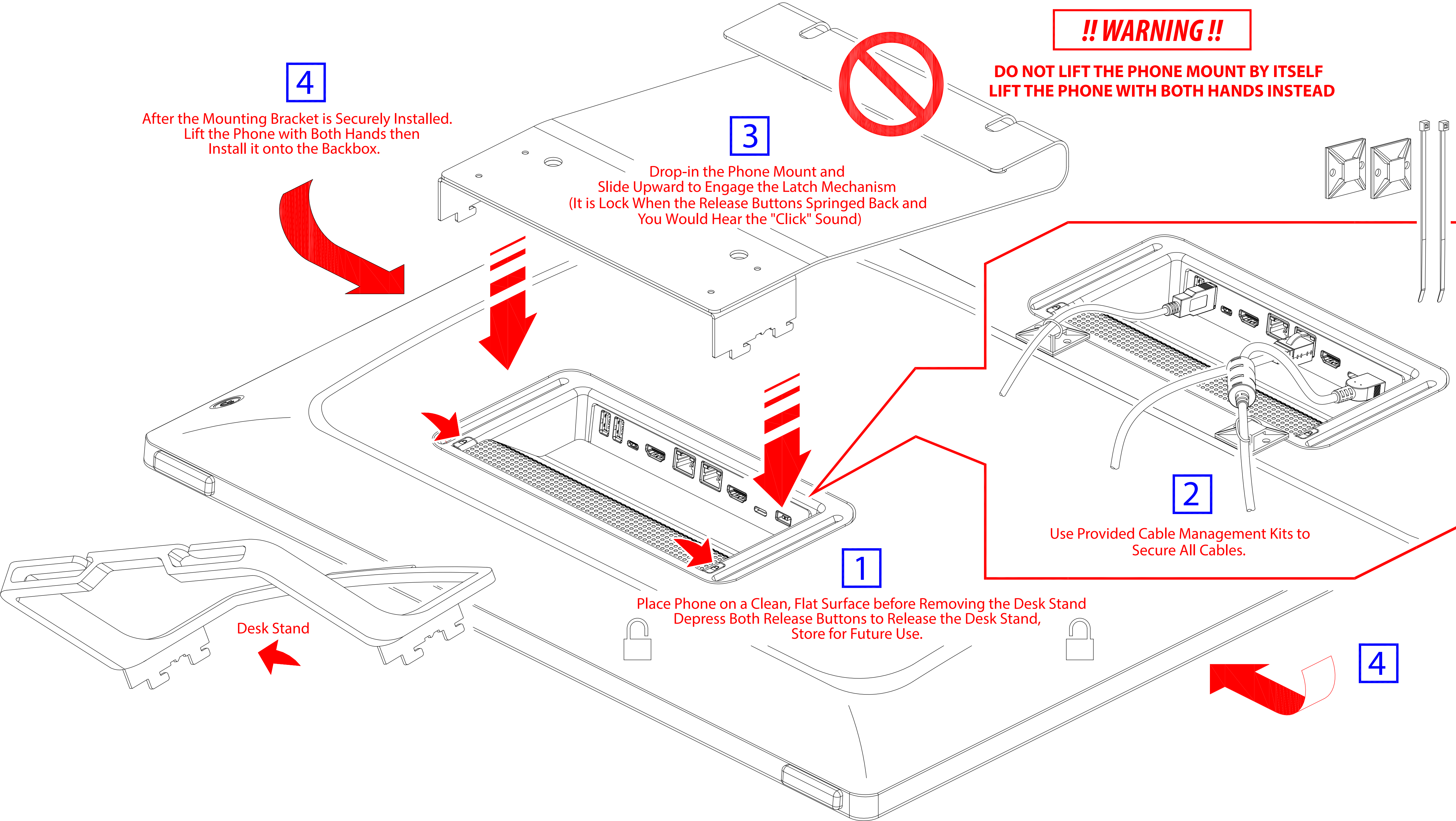
Use Provided Cable Management Kits to  
Secure All Cables.

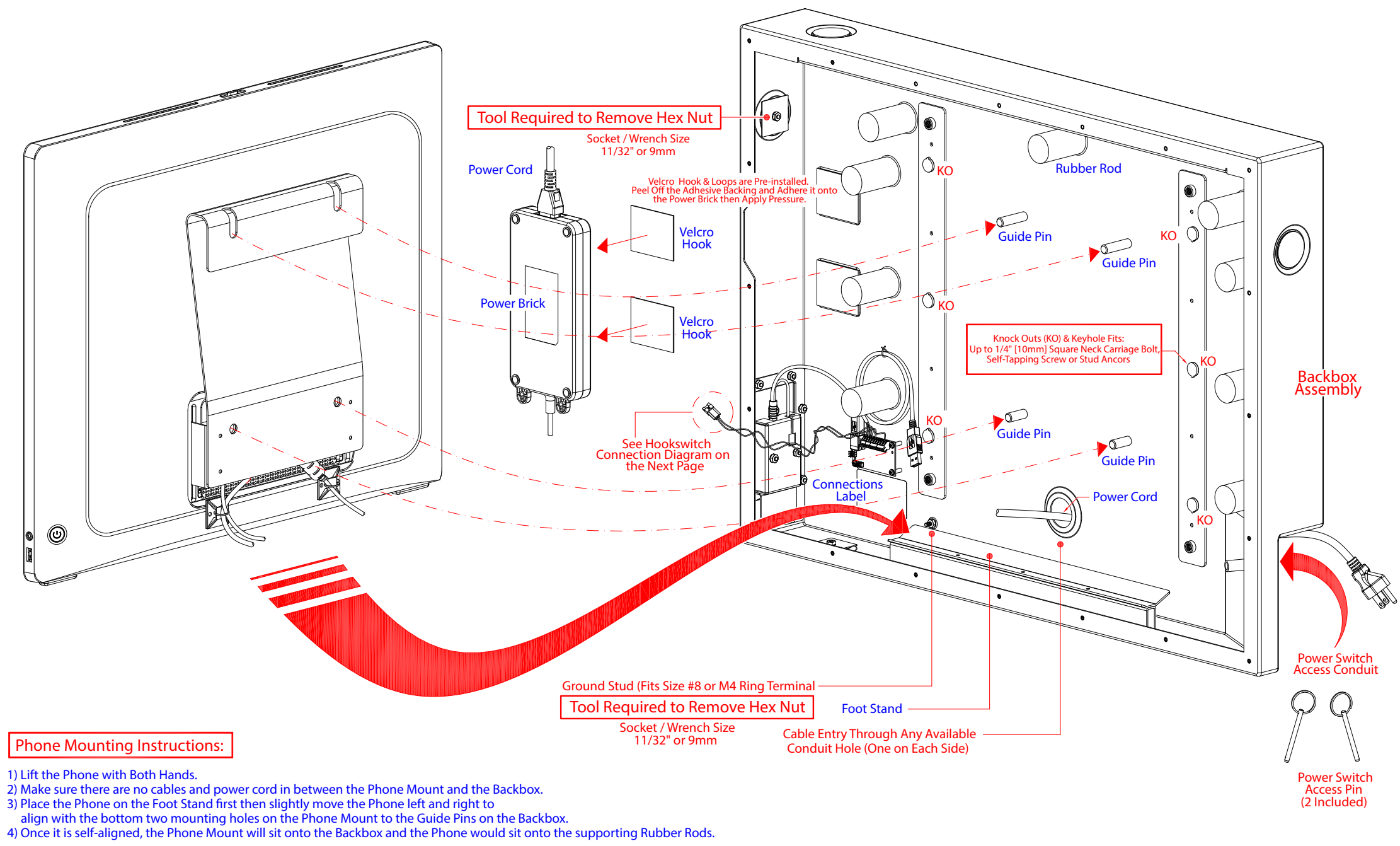
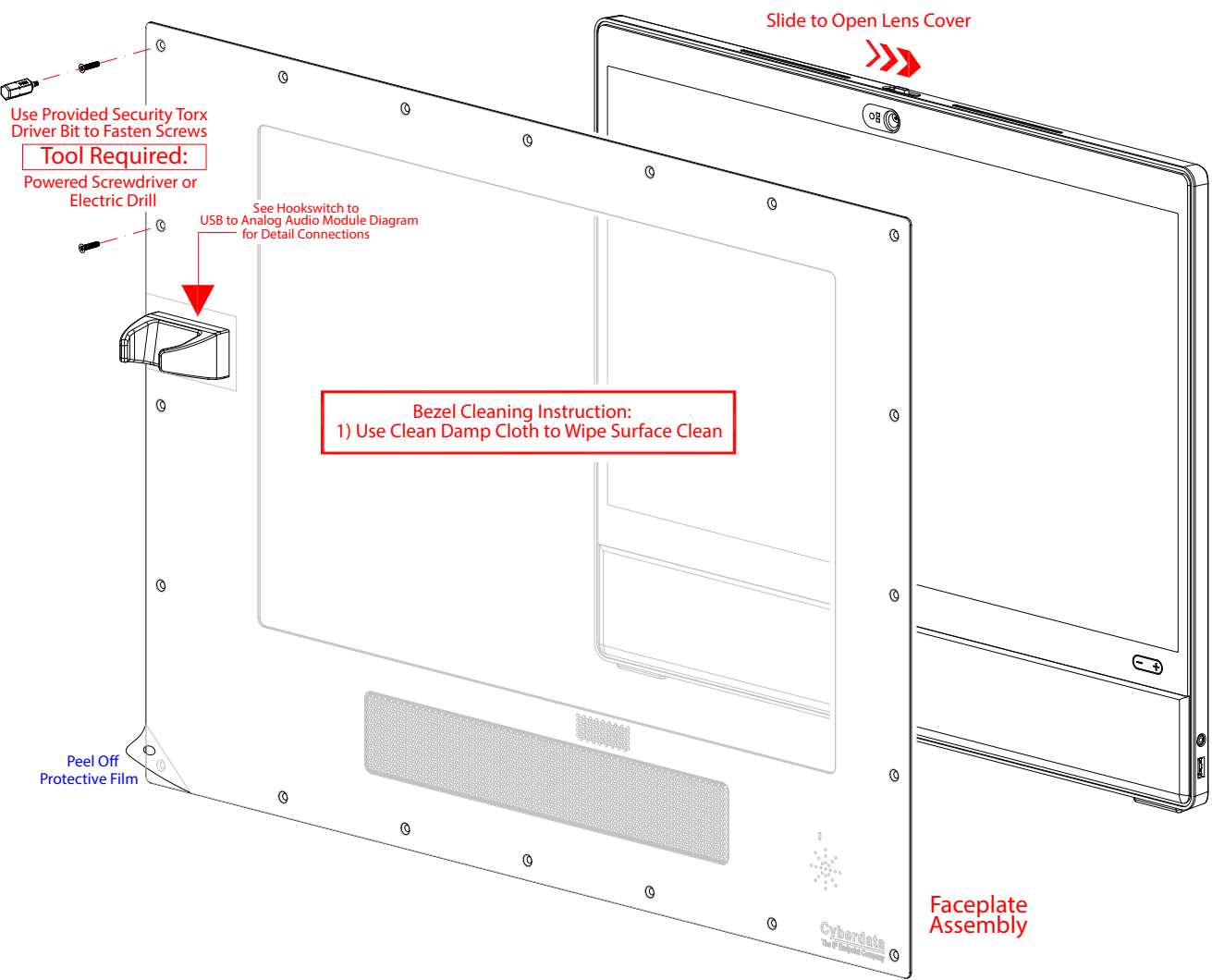
**1**

Place Phone on a Clean, Flat Surface before Removing the Desk Stand  
Depress Both Release Buttons to Release the Desk Stand,  
Store for Future Use.

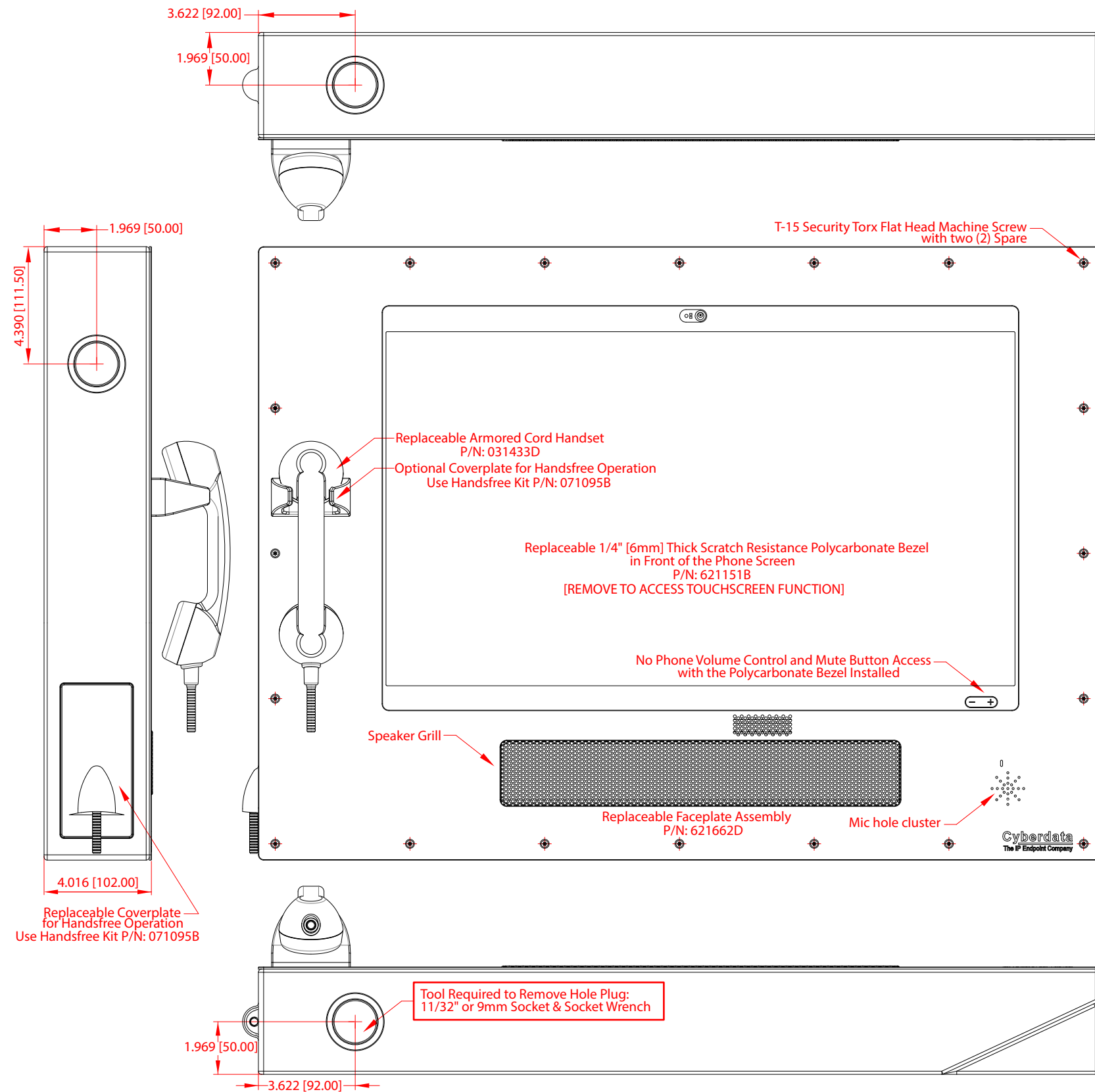
**4**

Desk Stand

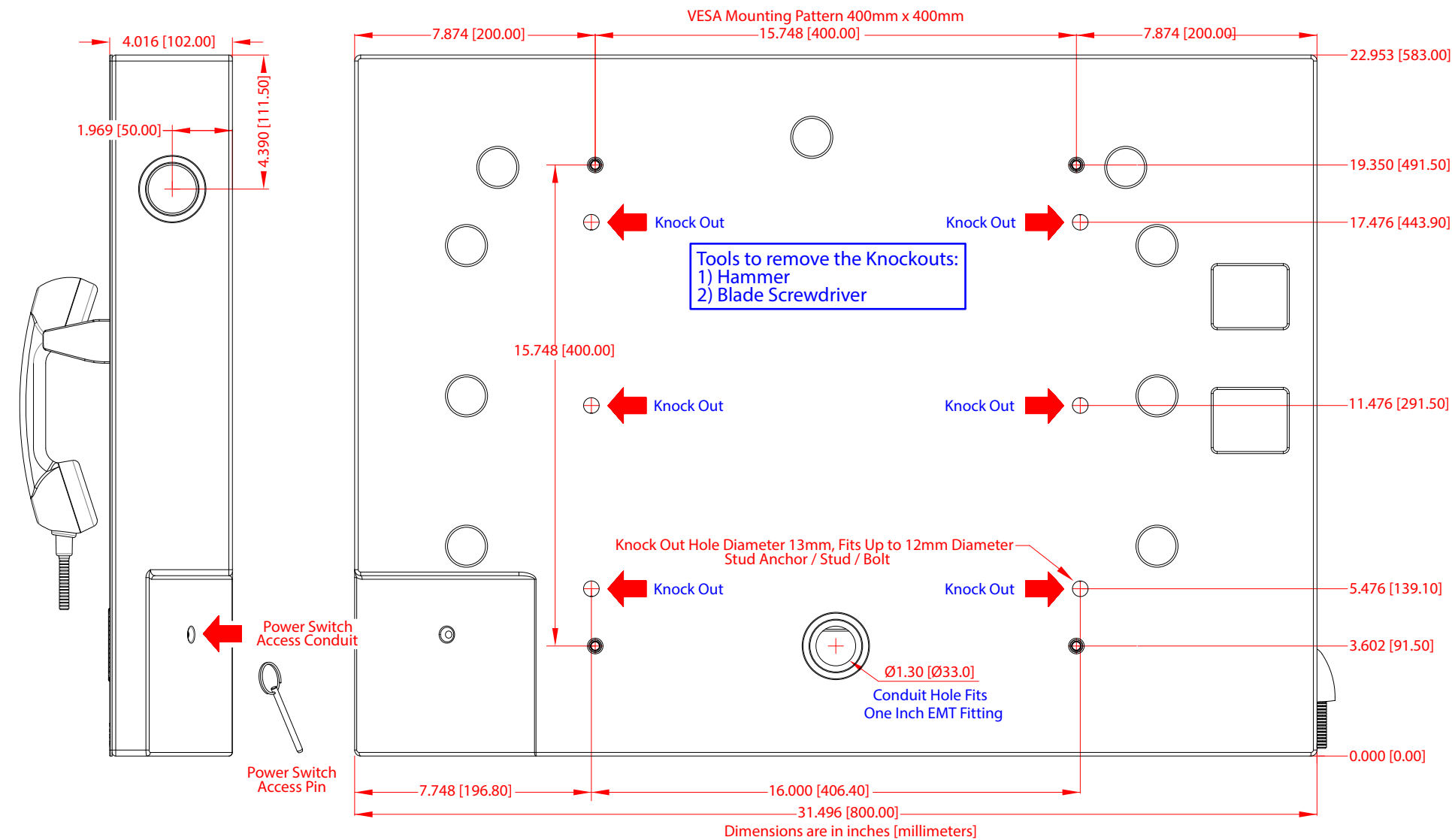




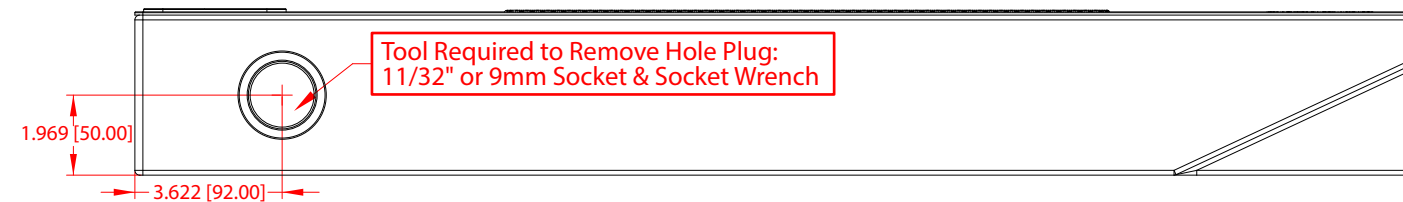
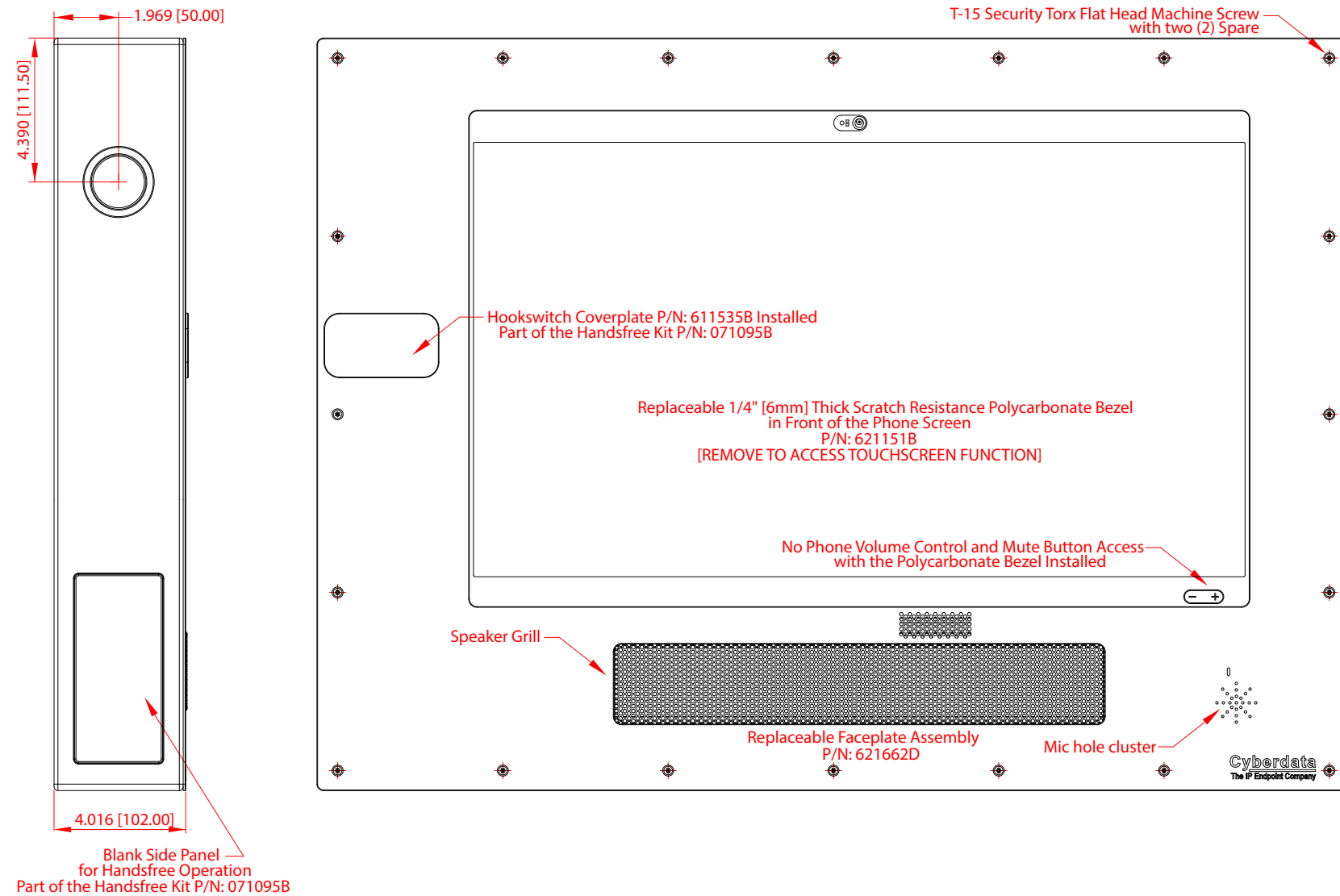
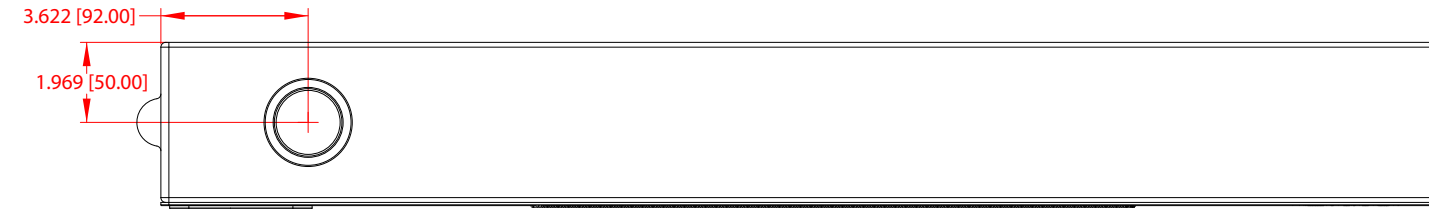
011546 - Handset + Touchscreen Access / 011547 - Handset No Touchscreen Access



## Cisco Desk Pro Secure Case Features, Conduit and Wall Mounting Diagram



011551 - Handsfree with Touchscreen Access / 011552 - Handsfree No Touchscreen Access



## Cisco Desk Pro Secure Case Features, Conduit and Wall Mounting Diagram

