

*Avaya ANS, SES, CM, and CS1000
Configurations with Cyberdata V3 Paging
Server/IP Speakers for Overhead Paging*

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CyberData Corporation
3 Justin Court
Monterey, CA 93940
(831) 373-2601

Avaya ANS, SES, CM, and CS1000 Configurations with Cyberdata V3 Paging Server/IP Speakers for Overhead Paging 930442B

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The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website:
<http://www.cyberdata.net/support/contactsupportvoip.html>

Phone: (831) 373-2601, Ext. 333

Email: support@cyberdata.net

Fax: (831) 373-4193

Company and product information is at www.cyberdata.net.

Revision Information

Revision 930442B, which was released on April 9, 2012, and has the following changes.

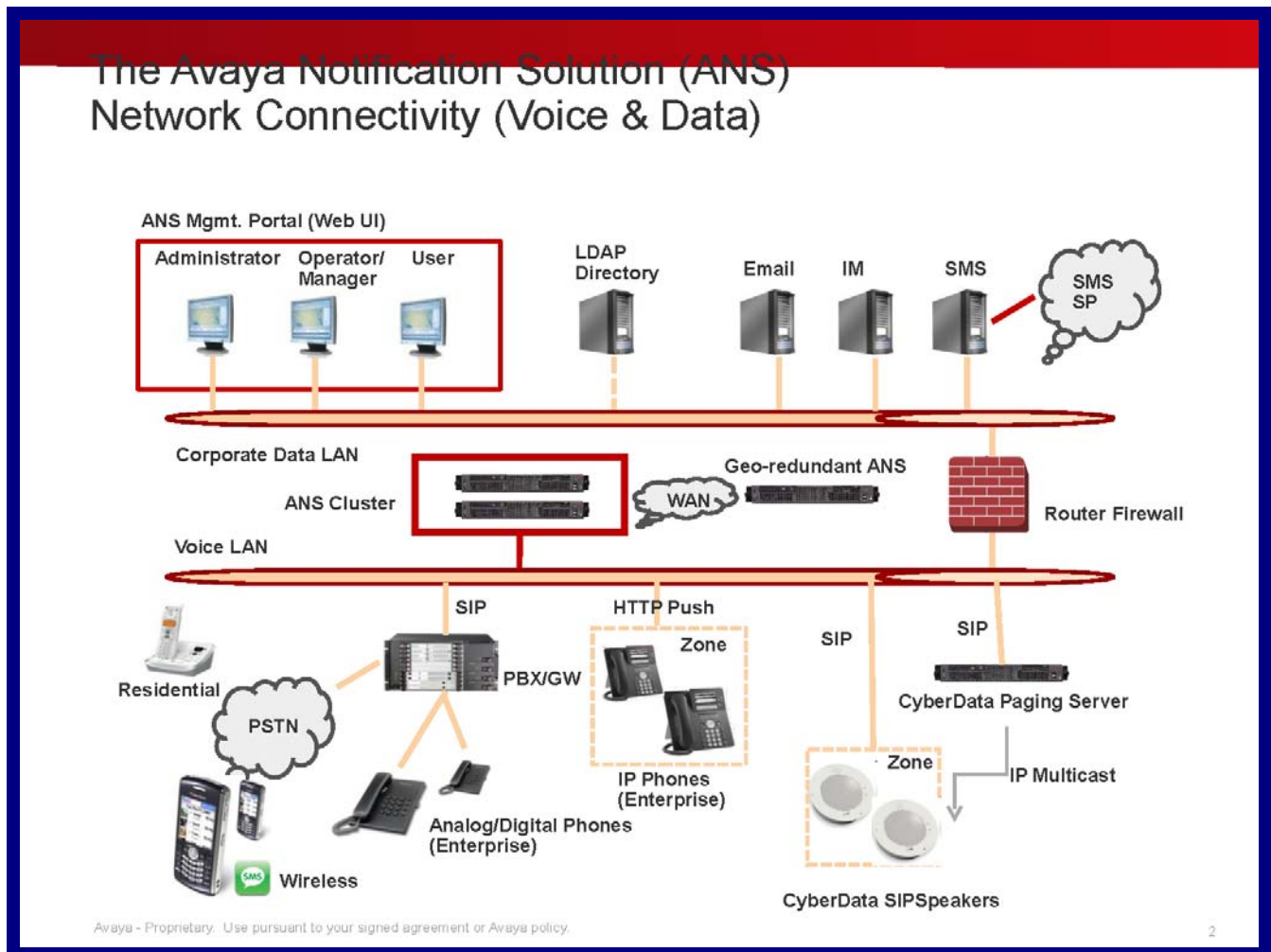
- Updates [Figure 1, "The Avaya Notification Solution \(ANS\) Network Connectivity \(Voice and Data\)"](#).
- Updates [Figure 2, "Manager User Profile"](#).
- Updates [Figure 3, "All Notification Scenarios—Details"](#).
- Updates [Figure 4, "All Notification Scenarios—Messages"](#).
- Updates [Figure 5, "All Notification Scenarios—Add New Messages"](#).
- Updates [Figure 6, "All Notification Scenarios—Recipients"](#).
- Updates [Figure 7, "Notification History"](#).
- Updates [Figure 8, "Ceiling Speaker—SIP Configuration"](#).
- Updates [Figure 9, "Ceiling Speaker—SIP Configuration"](#).
- Updates [Figure 10, "Ceiling Speaker—Multicast Configuration"](#).
- Adds [Figure 11, "V3 Paging Server—SIP Configuration"](#).
- Adds [Figure 12, "V3 Paging Server—SIP Configuration"](#).
- Adds [Figure 13, "V3 Paging Server—Multicast Configuration"](#).
- Adds [Figure 14, "Avaya SES Screenshot"](#).
- Adds [Figure 15, "Avaya SES Screenshot"](#).
- Adds [Figure 16, "Avaya SES Screenshot"](#).
- Adds [Figure 17, "Avaya CS1000 Screenshot"](#).
- Adds [Figure 18, "Avaya CS1000 Screenshot"](#).

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1.0 Network Diagram

Figure 1. The Avaya Notification Solution (ANS) Network Connectivity (Voice and Data)



2.0 ANS Screenshots

Figure 2. Manager User Profile

ANS Web Portal

Manage User Profile

You can manage (add, edit & delete) other user's profile here

** Indicates required field. In phone numbers fields please enter numeric or +(numeric)*

User Profile

* User ID:	demo	Title:	<input type="text"/>
* First Name:	<input type="text" value="Paging Server"/>	Middle Name:	<input type="text"/>
Last Name:	<input type="text" value="CyberData"/>	Telephone Security PIN:	<input type="text" value="..."/>
Role:	<input type="text" value="User"/>	Web Login Password:	<input type="button" value="Change Password"/>
Activate	<input checked="" type="checkbox"/>		

User Defined Fields

Portfolio	<input type="text"/>	Region	<input type="text"/>	Location	<input type="text"/>
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Contact Information

	Contact Information	Urgent Notifications Rule(seconds)
Work Phone	<input type="text" value="70012"/>	<input type="text" value="0"/>
Mobile Phone	<input type="text"/>	<input type="text" value="0"/>
Home Phone	<input type="text"/>	<input type="text" value="0"/>
IP Phone Extension	<input type="text"/>	<input type="text" value="0"/>

Figure 3. All Notification Scenarios—Details

The screenshot shows the Avaya ANS Web Portal interface. The browser window title is 'ANS Web Portal' and the address bar shows 'https://135.122.61.6:8443/ManagementPortal/'. The sidebar on the left contains the following navigation links:

- Personal Profile
- ▼ **Notifications**
 - New Notification
 - Notification History
 - All Notification Scenarios
- ▼ **Users and Groups**
 - Manage User Profile
 - Group Profile
 - Escalation Profile
 - Role Authorization
 - CSV Upload
 - Ldap Mappings
 - User Defined Fields
- ▼ **System Configuration**
 - Channels
 - Coordinator Configuration
 - From Address
 - Text to Speech Locales
 - LDAP
 - WiFi Phone Port Mapping
 - External Conference Bridge
 - Message Inbox
- ▼ **System Maintenance**
 - Channel Status
 - Registered IP Phones
 - IP Phone Discovery
 - System Alarms

The main content area is titled 'All Notification Scenarios' and includes the text 'You can manage (add, edit & delete) notification template here'. A breadcrumb trail at the top of the main area reads: '1 Details → 2 Messages → 3 Recipients'. The 'Details' section contains the following form fields:

- Scenario Name:** one way voice
- Description:** one way voice only
- Priority:** ☒ Normal ☐ Urgent ☐ Crisis
- Expiration Time:** 1 HOURS

At the bottom right of the form are two buttons: 'Cancel' and 'Next>>'.

Figure 4. All Notification Scenarios—Messages

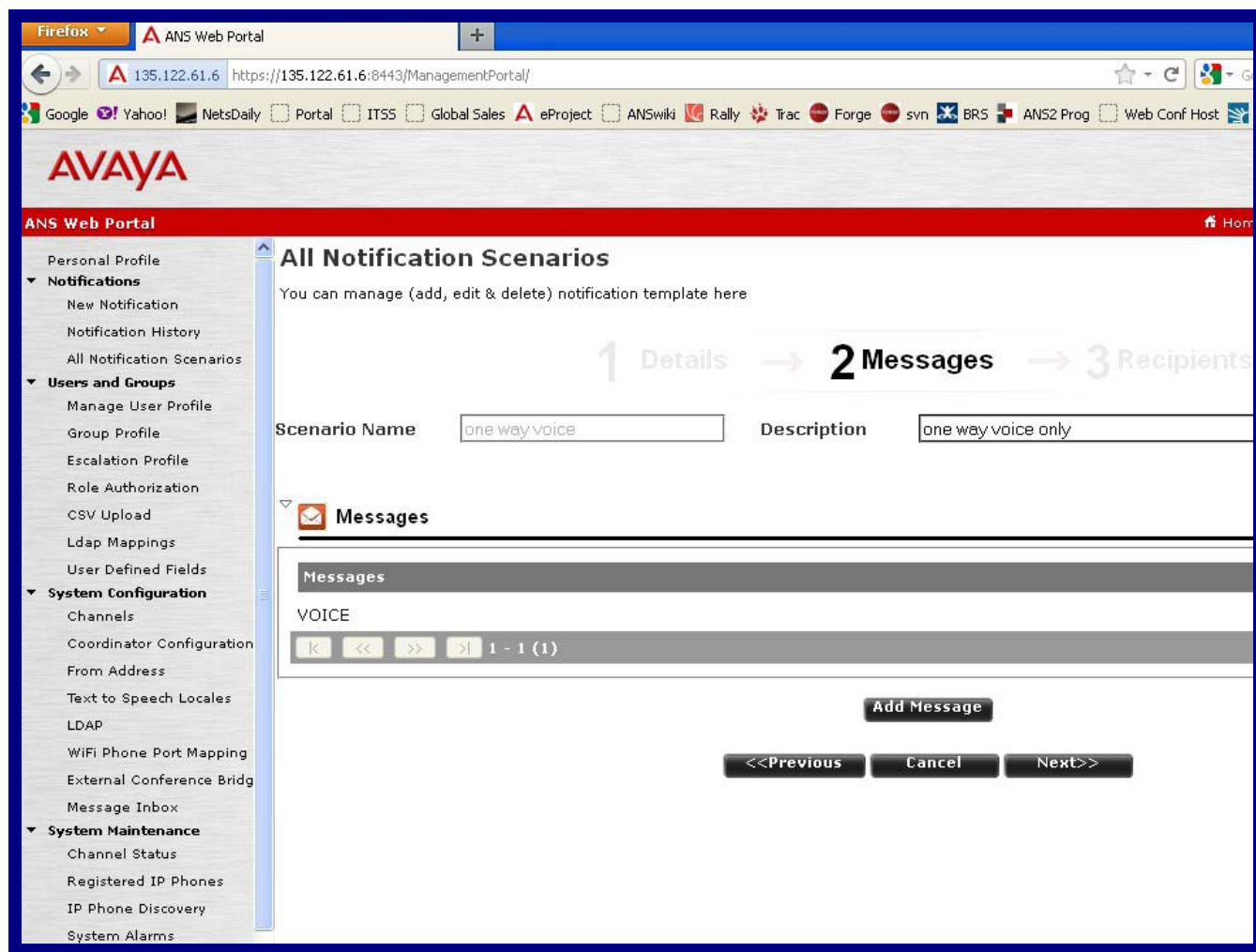


Figure 5. All Notification Scenarios—Add New Messages

The screenshot shows the Avaya ANS Web Portal interface in a Firefox browser. The address bar shows the URL `https://135.122.61.6:8443/ManagementPortal/`. The page title is "All Notification Scenarios" and the sub-header is "Add New Message". The left sidebar contains a navigation menu with categories: Personal Profile, Notifications, Users and Groups, System Configuration, and System Maintenance. The main content area is a form with two tabs: "General" (selected) and "Questions". The form includes the following fields and controls:

- General Tab:**
 - * Required Fields:** 1. Message Body 2. Use Custom Prompt must be provided
 - * Channel:** VOICE (dropdown)
 - * Locale:** UNITED STATES - English (dropdown)
 - Caller Id:** 3 (text input)
 - Display Name:** ANS (dropdown)
 - Retry Count:** 0 (text input)
 - Retry Delay(seconds):** 0 (text input)
 - Ring Timeout(seconds):** (text input)
 - Authenticate Recipient?:** (checkbox)
 - Bypass Human detection?:** (checkbox, checked)
 - Audio Conference:** ANS Ad-Hoc Conference (dropdown)
- * Use Custom Prompt:**
 - Text input: this is the avaya notification solution
 - Buttons: Select Wave File, Record Through
- * Message Body:**
 - Text area: this is a one way only notification test
 - Buttons: Select Wave File, Record Through

Figure 6. All Notification Scenarios—Recipients

ANS Web Portal

All Notification Scenarios

You can manage (add, edit & delete) notification template here

1 Details → 2 Messages → 3 Recipients

Scenario Name: Description:

Users

* Please click on Conf Role column to change the conference role of the user/group/escalation.

Search value:

User Id	First Name	Middle Name	Last Name
admin	Admin	AnsAdmin	Ans
AUSER	Anonymous	AnsAdmin	Ans
carol	lastname		
demo	demo		
demo0	demo0		

Selected Users

User Id	First Name
demo	demo

1 - 5 (21)

Figure 7. Notification History

ANS Web Portal

Notification History

You can view detailed notification history & terminate notification request here

Request Status

Session Id:	1324513366307	Request Time:	2011-12-21 17:22:46.363
Start Time:	2011-12-21 17:22:46.47	End Time:	2011-12-21 17:22:58.926
Status:	Completed	Users Notified:	1
Originator:	admin	Users Contacted:	0
Duration(in Seconds):	12	Users Responded:	0
Last Escalation Sequence	0	Total Users in Request 1	
Affirmative Response	0		

Notification Details: Notification Process Completed

Conference Status

Conference status is not available for this request

Recipient Status

Recipient Name

Recipient Name	First Name	Last Name	Status
demo	demo		Notified

1 - 1 (1)

Point Of Contact Status

Point Of Contact	Address	Status	Timestamp
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3.0 CyberData SIP Speaker Screenshots

3.1 Option 1—Don't Register to IP PBX. Connect to IP PBX through SIP Trunks

Figure 8. Ceiling Speaker—SIP Configuration

CyberData Ceiling Speaker

SIP Configuration

Enable SIP operation: ☒ (NOT Registered with SIP Server)

SIP Settings

SIP Server:	135.122.60.82
Remote SIP Port:	5060
Local SIP Port:	5060
Outbound Proxy:	
Outbound Proxy Port:	0
SIP User ID:	31090
Authenticate ID:	
Authenticate Password:	

Register with a SIP Server: ☐

Re-registration Interval (in seconds): 3600

Unregister on Reboot: ☐

Buffer SIP Calls: ☐

* You need to reboot for changes to take effect

SES, SM, or CS1000 Node IP

UDP port 5060

IP PBX needs to route this number to SIP trunk.

Don't register to IP PBX. Connect to SIP trunks (typically when using DHCP)

3.2 Option 2—Register to IP PBX. Connect to IP PBX as SIP Endpoints

Figure 9. Ceiling Speaker—SIP Configuration

CyberData Ceiling Speaker

SIP Configuration

Enable SIP operation: ☒ (Registered with SIP Server)

SIP Settings

SIP Server:	135.122.60.82
Remote SIP Port:	5060
Local SIP Port:	5060
Outbound Proxy:	
Outbound Proxy Port:	0
SIP User ID:	70011
Authenticate ID:	70011
Authenticate Password:	123456

Register with a SIP Server: ☒

Re-registration Interval (in seconds): 3600

Unregister on Reboot: ☐

Buffer SIP Calls: ☐

* You need to reboot for changes to take effect

SES or SM IP

UDP port 5060

SIP endpoint extension

Register to IP PBX as SIP endpoint (typically when using DHCP)

3.3 Option 3—Receiving IP Multicast from CyberData Paging Server

Figure 10. Ceiling Speaker—Multicast Configuration

CyberData Ceiling Speaker

Multicast Configuration

Enable Multicast operation: ☒

Device Settings

priority	Address	port	Multicast Group Name	Buffered
9	239.168.3.10	11000	Emergency	<input type="checkbox"/>
8	239.168.3.9	10000	MG8	<input type="checkbox"/>
7	239.168.3.8	9000	MG7	<input type="checkbox"/>
6	239.168.3.7	8000	MG6	<input type="checkbox"/>
5	239.168.3.6	7000	MG5	<input type="checkbox"/>
SIP calls are considered priority 4.5				
4	239.168.3.5	6000	MG4	<input type="checkbox"/>
3	239.168.3.4	5000	MG3	<input type="checkbox"/>
2	239.168.3.3	4000	MG2	<input type="checkbox"/>
1	239.168.3.2	3000	MG1	<input type="checkbox"/>
0	239.168.3.1	2000	Background Music	<input type="checkbox"/>

Port range can be from 2000-65535
 Priority 9 is the highest and 0 is the lowest
 A higher priority audio stream will always supercede a lower one
 Priority 9 streams will play at maximum volume

4.0 CyberData Paging Server Screenshots

4.1 Option 1—Don't Register to IP PBX. Connect to IP PBX through SIP Trunks

Figure 11. V3 Paging Server—SIP Configuration

CyberData v3 Paging Server

SIP Configuration

Enable SIP operation: ☒ (NOT Registered with SIP Server)

SIP Settings

SIP Server:	135.122.63.45
Remote SIP Port:	5060
Local SIP Port:	5060
Outbound Proxy:	
Outbound Proxy Port:	0
SIP User ID:	8300
Authenticate ID:	
Authenticate Password:	
Register with a SIP Server:	<input type="checkbox"/>
Re-registration Interval (in seconds):	3600
Unregister on Reboot:	<input checked="" type="checkbox"/>
Buffer SIP Calls:	<input type="checkbox"/>

* You need to reboot for changes to take effect

SES, SM, or CS1000
Node IP

UDP port 5060

IP PBX needs to route this
number to SIP trunk.

Don't register to IP PBX;
connect to SIP trunks
(typically when using DHCP)

4.2 Option 2—Register to IP PBX. Connect to IP PBX as SIP Endpoints

Figure 12. V3 Paging Server—SIP Configuration

CyberData v3 Paging Server

SIP Configuration

Enable SIP operation: ☒ (Registered with SIP Server)

SIP Settings

SIP Server:	135.122.60.82
Remote SIP Port:	5060
Local SIP Port:	5060
Outbound Proxy:	
Outbound Proxy Port:	0
SIP User ID:	70012
Authenticate ID:	70012
Authenticate Password:	123456
Register with a SIP Server:	<input checked="" type="checkbox"/>
Re-registration Interval (in seconds):	360
Unregister on Reboot:	<input type="checkbox"/>
Buffer SIP Calls:	<input type="checkbox"/>

* You need to reboot for changes to take effect

SES or SM IP UDP port 5060 SIP endpoint extension Register to IP PBX as SIP endpoint (typically when using DHCP)

4.3 Paging Server Sends IP Multicast to CyberData SIP Speakers

Figure 13. V3 Paging Server—Multicast Configuration

CyberData v3 Paging Server

Multicast Configuration

Bypass DTMF ☒

Bypassing DTMF will result in all calls being relayed to PGROUP 0

Paging Groups

#	Address	Port	Name	TTL	Lineout
00	239.168.3.10	11000	PagingGroup00	255	<input checked="" type="checkbox"/>
01	234.2.1.2	2002	PagingGroup01	255	<input checked="" type="checkbox"/>
02	234.2.1.3	2004	PagingGroup02	255	<input checked="" type="checkbox"/>
03	234.2.1.4	2006	PagingGroup03	255	<input checked="" type="checkbox"/>
04	234.2.1.5	2008	PagingGroup04	255	<input checked="" type="checkbox"/>
05	234.2.1.6	2010	PagingGroup05	255	<input checked="" type="checkbox"/>
06	234.2.1.7	2012	PagingGroup06	255	<input checked="" type="checkbox"/>
07	234.2.1.8	2014	PagingGroup07	255	<input checked="" type="checkbox"/>
08	234.2.1.9	2016	PagingGroup08	255	<input checked="" type="checkbox"/>
09	234.2.1.10	2018	PagingGroup09	255	<input checked="" type="checkbox"/>
10	234.2.1.11	2020	PagingGroup10	255	<input checked="" type="checkbox"/>
11	234.2.1.12	2022	PagingGroup11	255	<input checked="" type="checkbox"/>
12	234.2.1.13	2024	PagingGroup12	255	<input checked="" type="checkbox"/>
13	234.2.1.14	2026	PagingGroup13	255	<input checked="" type="checkbox"/>
14	234.2.1.15	2028	PagingGroup14	255	<input checked="" type="checkbox"/>
15	234.2.1.16	2030	PagingGroup15	255	<input checked="" type="checkbox"/>
16	234.2.1.17	2032	PagingGroup16	255	<input checked="" type="checkbox"/>

5.0 Avaya SES Screenshots

5.1 Option 1—When CyberData Does Not Register to SES

Note Only required for CM. Not required for CS1000.

Figure 14. Avaya SES Screenshot

The screenshot shows the 'List Host Address Map' page in a web browser. The page title is 'List Host Address Map - Windows Internet Explorer provided by Avaya IT'. The URL is 'https://135.122.60.82/cgi-bin/madmin/do/editaddressmap/listmap?sid=1'. The page displays a table of host address maps with the following columns: Commands, Name, Commands, and Contact. The table contains several rows of data, including host addresses and contact information. Red arrows point from the 'Name' column (specifically the number 31045) to the text 'Route this number to CyberData' and from the 'Contact' column (specifically the IP address 135.122.61.6) to the text 'CyberData IP address Port number and transport=udp'.

Commands	Name	Commands	Contact
Edit Delete	31045		
Edit Delete	31046		
		Edit Delete	sip:\$(user)@135.27.175.44:5060;transport=udp
Add Another Map		Add Another Contact	Delete Group
Edit Delete	31047		
		Edit Delete	sip:\$(user)@148.147.181.235:5060;transport=udp
Add Another Map		Add Another Contact	Delete Group
Edit Delete	31080		
		Edit Delete	sip:\$(user)@148.147.222.166:5060;transport=udp
Add Another Map		Add Another Contact	Delete Group
Edit Delete	31081		
		Edit Delete	sip:\$(user)@148.147.180.98:5060;transport=udp
Add Another Map		Add Another Contact	Delete Group
Edit Delete	31082		
Edit Delete	97658		
Edit Delete	97659		
		Edit Delete	sip:\$(user)@135.122.61.6:5060;transport=udp
Add Another Map		Add Another Contact	Delete Group
Edit Delete	31083		
		Edit Delete	sip:\$(user)@135.122.6.74:5060;transport=udp
Add Another Map		Add Another Contact	Delete Group
Edit Delete	31086		

5.2 Option 2—When CyberData Registers onto SES

Note Only required for CM. Not required for CS1000.

Figure 15. Avaya SES Screenshot

The screenshot shows the 'Edit User' interface in a Mozilla Firefox browser. The browser's address bar displays the URL: `https://135.122.60.82/cgi-bin/madmin/do/listusers/edituserinfo?sid=100000061`. The Avaya logo is visible in the top left corner of the page. A left-hand navigation menu lists various system management options. The main content area is titled 'Edit User' and contains the following form fields:

User ID	70012
Password	••••••••
Confirm Password*	••••••••
Host*	135.122.60.82
First Name	CyberData
Last Name	Paging Server
Address 1	
Address 2	
Office	
City	
State	
Country	
Zip	
Survivable Call Processor	none

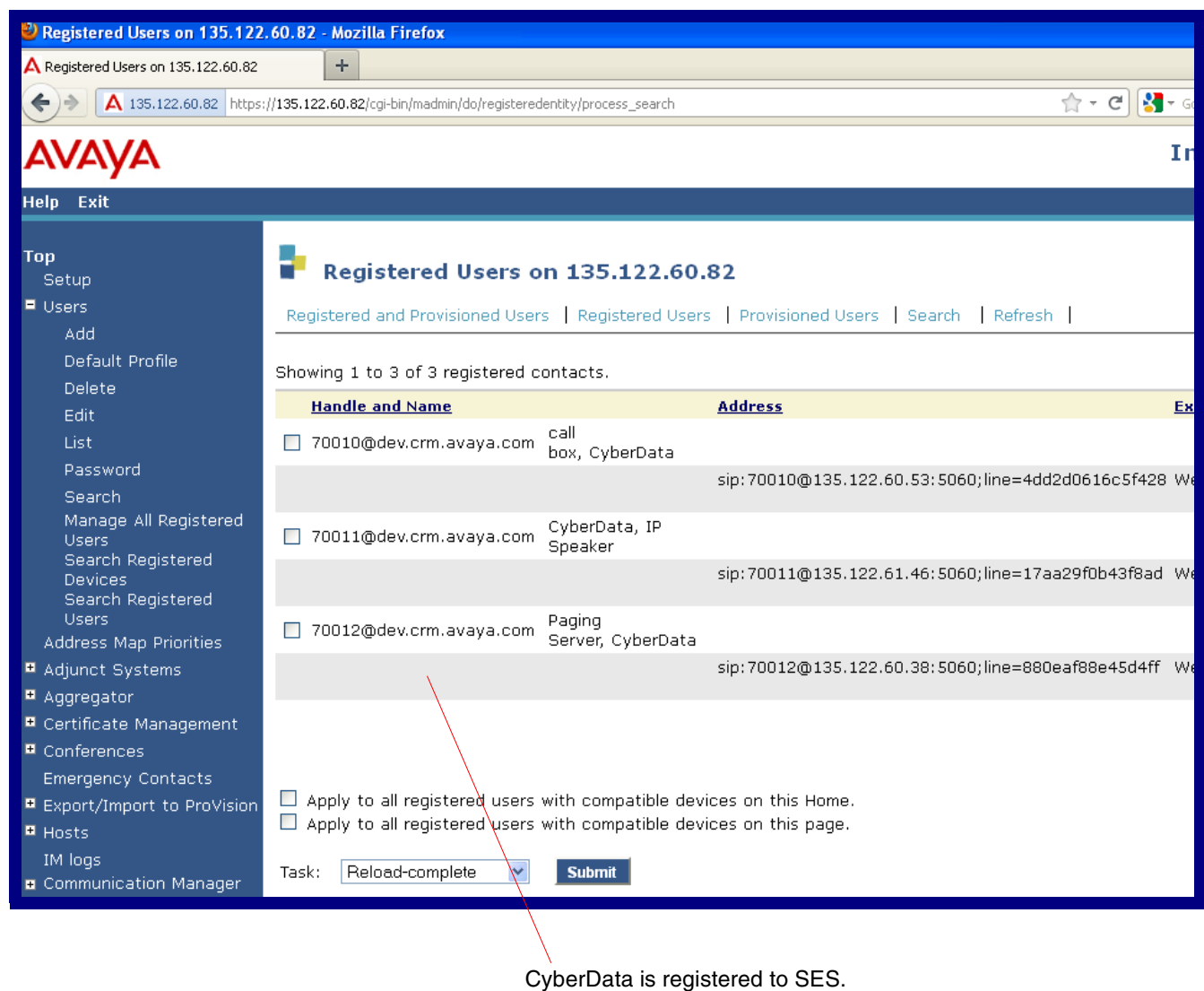
Fields marked * are required.

Update

A red line originates from the 'User ID' field and points to the text below the screenshot.

CyberData uses this user ID to register to SES.

Figure 16. Avaya SES Screenshot



6.0 Avaya CS1000 Screenshots

6.1 We only support the SIP Trunk to CyberData Without Registrations!

Figure 17. Avaya CS1000 Screenshot

NRS Manager - Windows Internet Explorer provided by Avaya IT

https://135.122.63.44/nrsmWeb_6_0/SECURE_OBJECT_ID/com.nortel.ems.NRS/8e26da3e-230a-11df-b0e7-bbb43b60befd/frames.faces

NORTEL NETWORK ROUTING SERVICE MANAGER

Managing: Active database 135.122.61.35
Standby database

[Numbering Plans](#) » [Endpoints](#) » [Gateway Endpoint](#)

Edit Gateway Endpoint (trelab.avaya.com / udp / cdp)

End point name: CyberdataPagingServer *

Description: Cyberdata paging server

Trust Node: ☒

Tandem gateway endpoint name: Not Applicable

Endpoint authentication enabled: Authentication off

Authentication password:

E.164 country code:

E.164 area code:

E.164 international dialing access code:

E.164 international dialing code length: (0-99)

E.164 national dialing access code:

E.164 national dialing code length: (0-99)

E.164 local (subscriber) dialing access code:

* Required value

Gateway Endpoint

Enable trust node

Figure 18. Avaya CS1000 Screenshot

Static CyberData IP Address

Static SIP endpoint

UDP 5060

7.0 Contact Information

Contact	<p>CyberData Corporation 3 Justin Court Monterey, CA 93940 USA www.CyberData.net Phone: 800-CYBERDATA (800-292-3732) Fax: 831-373-4193</p>
Sales	<p>Sales 831-373-2601 Extension 334</p>
Technical Support	<p>The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website:</p> <p>http://www.cyberdata.net/support/contactsupportvoip.html</p> <p>Phone: (831) 373-2601, Ext. 333 Email: support@cyberdata.net</p>

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