



Zoom CONFIGURATION GUIDE: Intercoms

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Revision Information

- 9-27-19 Initial Release
- 1-31-20 Update to revise Device type selection on Zoom.
- 3-11-21 Update for Zoom phone security update.
- 9-14-21 Update for new provisioning process.
- 10-12-21 Updated compatibility diagram
- 1-12-22 Update for Primary and Nightringer Extension usage.

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1.0 Test Setup Equipment

This section describes the products configured following this document

Table 2-1: Setup Equipment

EQUIPMENT	MODEL or PART NUMBER	FIRMWARE VERSION
CYBERDATA OUTDOOR INTERCOM	011186	20.4.1 or later
CYBERDATA OUTDOOR KEYPAD INTERCOM	011214	20.3.0 or later
CYBERDATA INDOOR INTERCOM	011211	20.4.1 or later
SIP EMERGENCY INTERCOM	011209	20.4.1 or later

2.0 Before You Start

This configuration guide documents the integration process of a CyberData SIP Intercom.

Network Advisories

Zoom uses a Fully Qualified Domain Name (FQDN) for the SIP server and Outbound Proxy addresses. The CyberData Intercom needs to perform a DNS A query to resolve the IP address of Zoom's Outbound Proxy FQDN. It is necessary to ensure the configured DNS server(s) have an A record for the Outbound Proxy address.

In addition, be sure to verify the following ports are available for the intercom to use:

- TCP 5060-5061, 5091 (SIP)
- UDP 10500 (RTP)

The intercom will need to traverse the public internet in order to operate with Zoom in the cloud.

The intercom's paging extension uses SIP port 5060 to receive SIP messages. The Nightringer extension uses SIP port 5061 to receive SIP messages. Both extensions will send SIP messages to port 5091, the port used by Zoom's Outbound Proxy.

SIP ports 5060-5061 and RTP port 10500 are the default values on all noted firmware levels.

Alternatively, SIP ports for the paging and Nightringer extension are configurable on the **SIP** page of the web interface.

The RTP port setting on the **SIP** page is used for both extensions.

The CyberData Discovery Utility can be used to locate CyberData devices on your network. You may download it from the following web address:

<https://www.cyberdata.net/pages/discovery>

Note: DHCP addressing mode is enabled on default on all noted firmware levels.

Product Documentation and Utilities

Before you start, download the Operation and Quick Start guides from the intercom's product webpage:

Outdoor Intercom (011186):

<https://www.cyberdata.net/collections/sip/products/011186>

Outdoor Intercom with Keypad (011214):

<https://www.cyberdata.net/collections/sip/products/011214>

SIP Indoor Intercom (011211):

<https://www.cyberdata.net/collections/sip/products/011211>

SIP Emergency Intercom (011209)

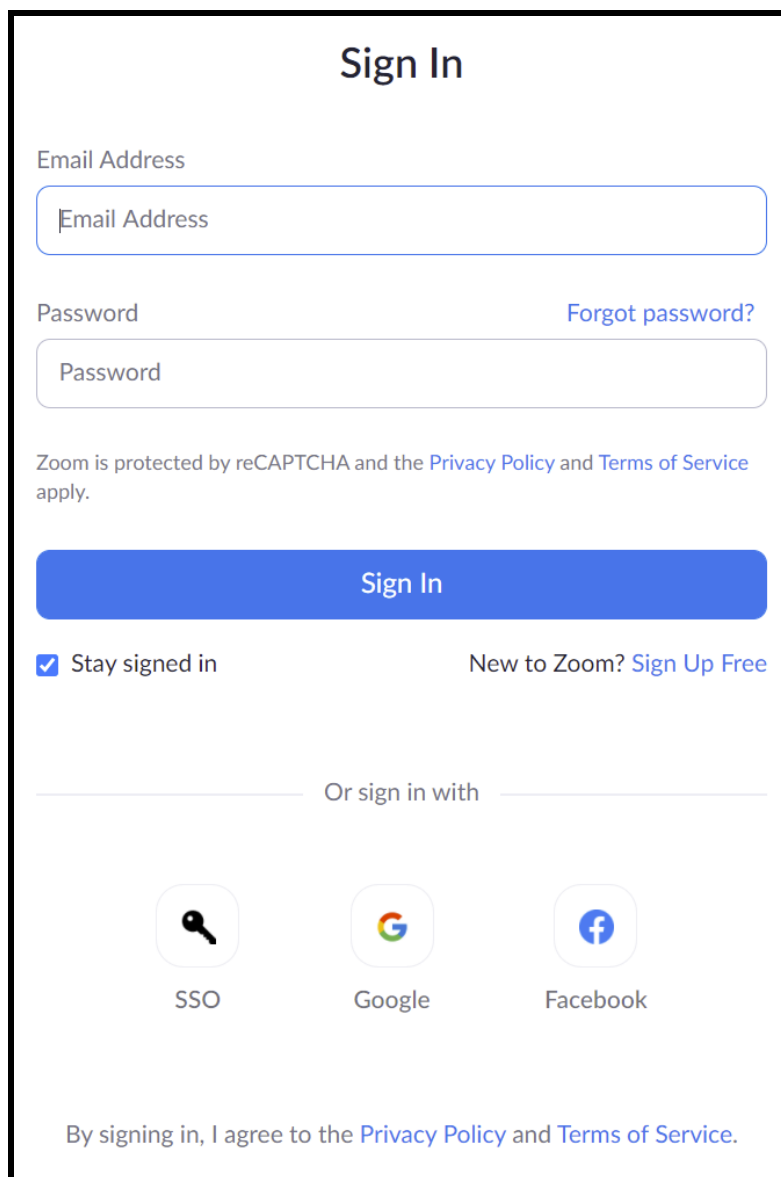
<https://www.cyberdata.net/collections/sip/products/011209>

3.0 Configuration Procedure: Intercom/Paging Device

There are several different extension types that can be used on the Zoom platform. This guide provides instructions to register the CyberData Intercom as an Intercom/Paging Device.

1. Log into Zoom. <https://zoom.us/signin>

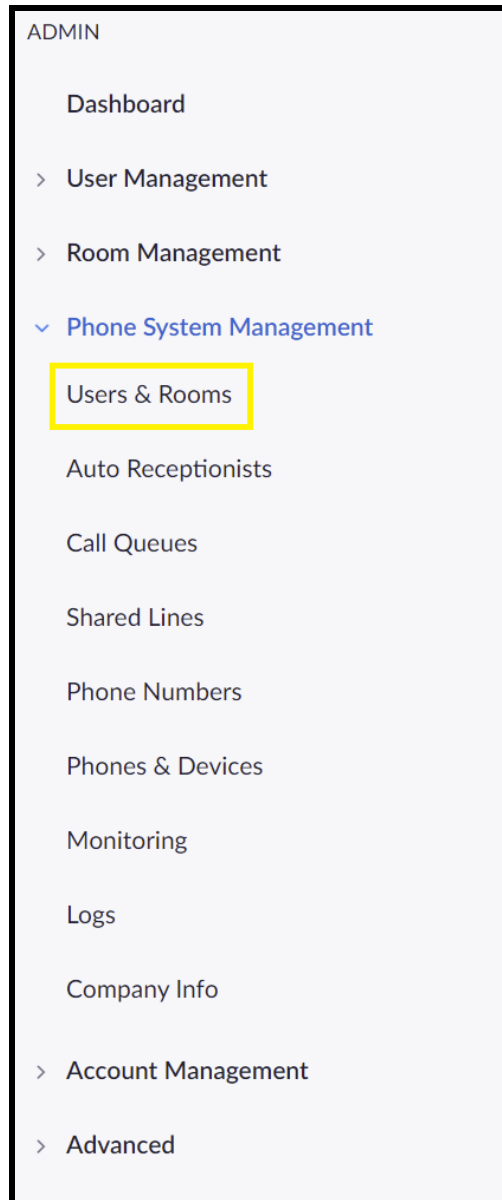
Figure 3-1: Log into Zoom



The image shows the Zoom Sign In page. At the top, it says "Sign In". Below that is a form with two input fields: "Email Address" and "Password". To the right of the Password field is a link "Forgot password?". Below the form is a blue "Sign In" button. Under the button, there is a checkbox labeled "Stay signed in" which is checked, and a link "New to Zoom? Sign Up Free". Below this is a horizontal line with the text "Or sign in with". Underneath are three icons: a key icon labeled "SSO", the Google logo labeled "Google", and the Facebook logo labeled "Facebook". At the bottom, it says "By signing in, I agree to the Privacy Policy and Terms of Service."

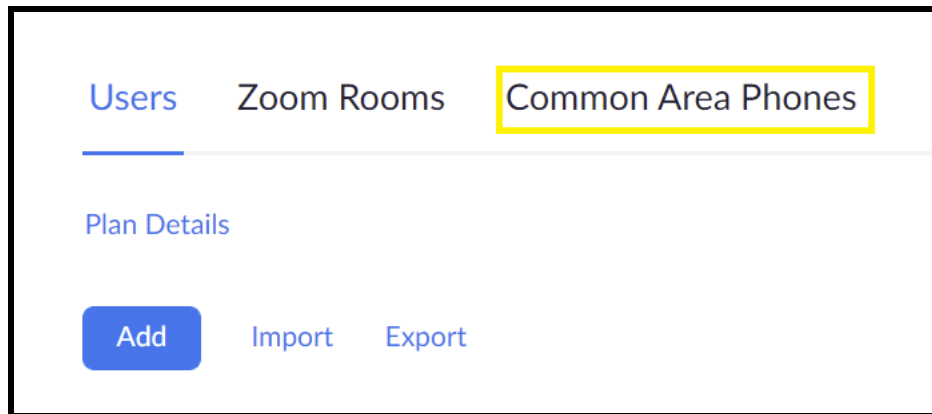
2. From the Profile page select the “Phone System Management” section and the ‘Users & Rooms’ subsection.

Figure 3-2: Profile Landing Page



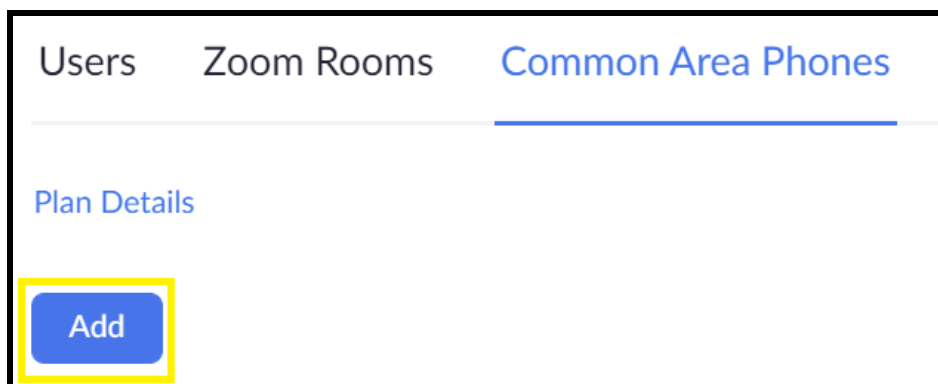
3. From “Users & Rooms” navigate to the Common Area Phones tab.

Figure 3-3: Users & Rooms



4. Press the Add button on the Common Area Phones Tab.

Figure 3-4: Add Common Area Phone



5. After clicking the Add button a Pop-up will appear that allows common area phone creation.

Figure 3-5: Add Common Area Phone Pop-up

Add Common Area

Display Name

Extension Number

Package Zoom Phone Basic (Migrated) [Assign](#)

Country/Region

Time Zone

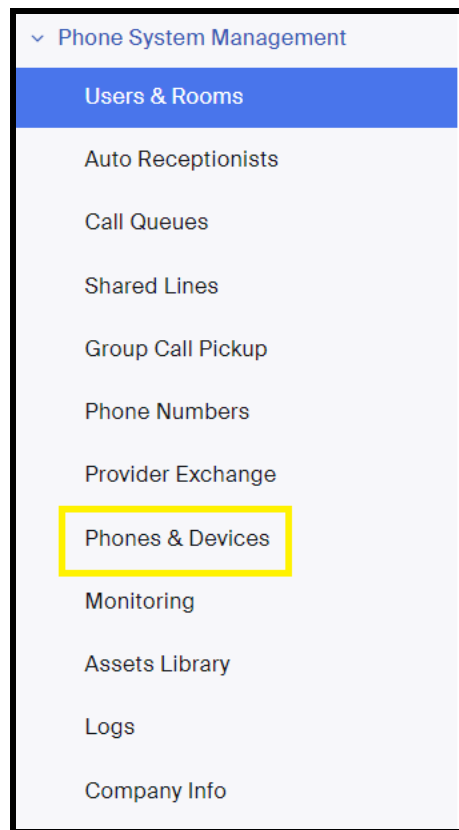
☐ Specify a template to be assigned to the Common Area

6. Set the **Display Name** to the name of the intercom.
7. Adjust the **Extension Number** as necessary.
8. Select the desired **Package**.
9. Adjust the **Country/Region** as necessary
10. Adjust the Time Zone if required.
11. Press **Save**.

After creating the common area phone, a device will need to be created to add or associate with the common area phone.

12. From the side tool bar select **Phones & Devices**.

Figure 3-5: Phones & Devices



13. From the Phones & Devices page press the **Add** button to create a new phone.

Figure 3-6: Add Device

Add Device

Display Name: CyberData Outdoor Intercom

Description (Optional):

MAC Address: 0020f7044131

Device Type: CyberData

cyberdata-sip-based-device

This device type supports up to 2 assignees.

Assigned to: CyberData Outdoor Intercom Ext. 855 Assign

Save Cancel

14. Set the **Display Name**.

15. Set an optional **Description**.

16. Set the **MAC Address** to that of the device

Setting the MAC address should automatically select CyberData as the device type

17. Set the device to “cyberdata-sip-based-device”

18. Search for and find the Common Area Phone created in the previous step

19. Press **Save**.

20. The page will refresh, and the device will have been created. Press the **Actions** button and select **Provision**.

Figure 3-7: Device Created

CyberData Outdoor Intercom
Rename

No description

Profile
Policy

Assigned to

CyberData Outdoor Intercom
Ext. 855

Assign

IP Address
--

Device Type
CyberData cyberdata-sip-based-device

Firmware Version
--

MAC Address
00-20-f7-04-41-31
Edit

Provision Template
Unsupported ⓘ

Status
Offline

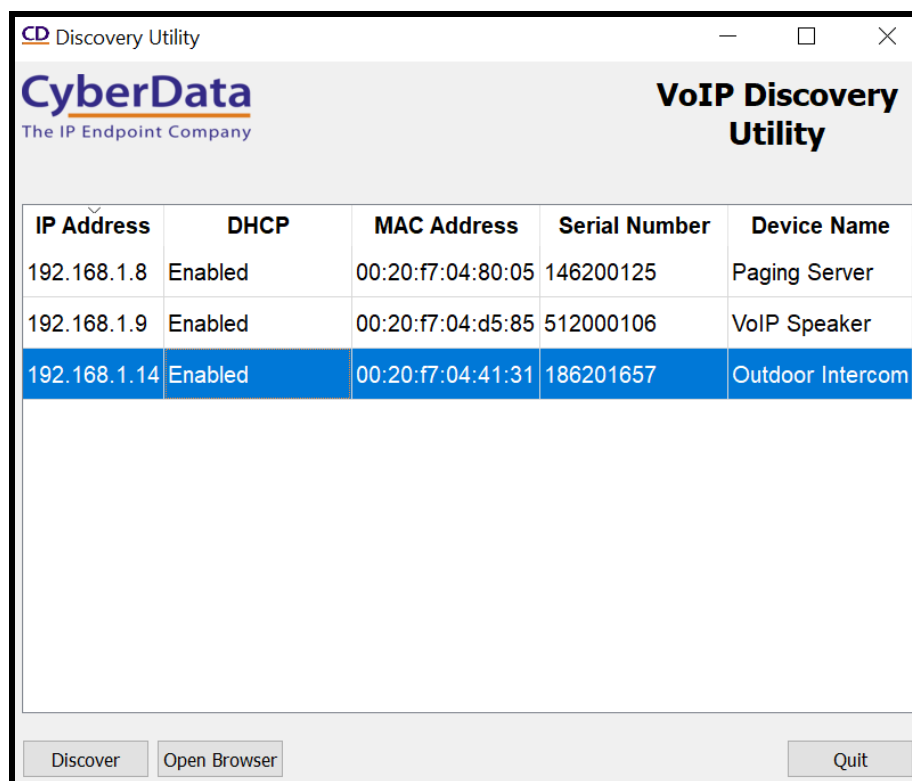
Actions
Remove

21. In the provisioning pop-up click the **Copy to Clipboard** button to copy the provisioning URL.

4.0 Configuration Procedure: Setting up the Paging Extension

1. Click **Open Browser** from the CyberData Discovery Utility or point your browser to the CyberData device's IP address to access the Home Page of the web interface.

Figure 4-1: CyberData Discovery Utility



2. Enter the default credentials when prompted and click the **Log In** button.

Username: admin

Password: admin

Figure 4-2: Web Interface Login

The screenshot displays the CyberData Intercom web interface. At the top is a navigation bar with tabs: Home, Device, Network, SIP, SSL, Multicast, Sensor, Audiofiles, Events, DSR, Autopro, and Firmware. The main content area has a light blue background and is titled "CyberData Intercom". It is divided into several sections:

- Device Status:** Includes fields for Serial Number (186201657), Mac Address (00:20:17:04:41:31), Firmware Version (v20.4.1), Partition 2 (v20.4.1), Partition 3 (v20.4.1), and Booting From (partition 3). There is a "Boot From Other Partition" button.
- Sensor Status:** Includes Relay Status (Locked), Door Status (Closed), and Intrusion (Opened).
- Import Settings:** Includes a "Choose File" button (No file chosen) and an "Import Config" button.
- Admin Settings:** Includes fields for Username (admin), Password (masked with dots), and Confirm Password (masked with dots). There are "Save", "Reboot", and "Toggle Help" buttons.
- Export Settings:** Includes an "Export Config" button.
- IP Addressing:** Includes fields for IP Addressing (DHCP), IP Address (192.168.1.14), Subnet Mask (255.255.255.0), Default Gateway (192.168.1.1), DNS Server 1 (192.168.1.1), and DNS Server 2 (192.168.1.1).
- Volumes and Gain:** Includes fields for SIP Volume (4), Multicast Volume (4), Ring Volume (4), Sensor Volume (4), Push to Talk Volume (4), Microphone Gain (4), and Push to Talk Microphone Gain (4).
- Mode and Reporting:** Includes fields for SIP Mode (Enabled), Multicast Mode (Disabled), and Event Reporting (Disabled).
- Server Status:** Includes fields for Primary SIP Server (Not registered), Backup Server 1 (Not registered), Backup Server 2 (Not registered), and Nightringer Server (Not registered).

3. From the Home tab navigate to the Autopro, Tab.

Figure 4-4: Autoprov Tab

The screenshot shows the 'Autoprov' tab in the CyberData Intercom web interface. The top navigation bar includes tabs for Home, Device, Network, SIP, SSL, Multicast, Sensor, Audiofiles, Events, DSR, Autoprov (selected), and Firmware. The main content area has a light blue background with the title 'CyberData Intercom'. Below the title, there are several configuration fields and checkboxes:

- Enable Autoprovisioning:** ☒
- Autoprovisioning Server:**
- Autoprovisioning Filename:**
- Use tftp:** ☐
- Verify Server Certificate:** ☒
- Username:**
- Password:**
- Autoprovisioning autoupdate (in minutes):**
- Autoprovision at time (HHMM):**
- Autoprovision when idle (in minutes > 10):**

Below the fields, there is instructional text:

See the manual to learn how to use autoprovisioning to configure your device.
Autoprovisioning happens on boot.
The device will first look for a configured server address and filename.
If these haven't been configured, it will look for an autoprovisioning server in your list of DHCP options and try to download '0020f7044131.xml' and if this fails, '000000cd.xml'.

At the bottom, there are three buttons: **Save**, **Reboot**, and **Toggle Help**.

4. Paste the URL copied from the provisioning popup in the **Autoprovisioning Server**.
5. Check the box for **Verify Server Certificate**.
6. Save.
7. Reboot.

Once the unit reboots it will attempt to download the provisioning file from Zoom, which should succeed. This can be verified on the Home tab of the intercom and through the Zoom provisioning popup.

Figure 4-5: Home page - Registered

The screenshot shows the 'Home' page of the CyberData Intercom web interface. At the top is a navigation bar with tabs: Home, Device, Network, SIP, SSL, Multicast, Sensor, Audiofiles, Events, DSR, Autoprov, and Firmware. The main header reads 'CyberData Intercom'. Below this, the page is divided into several sections:

- Device Status:** Displays serial number (186201657), MAC address (00:20:f7:04:41:31), and firmware versions (v20.4.1). It includes a 'Boot From Other Partition' button.
- Sensor Status:** Shows relay status (Locked), door status (Closed), and intrusion status (Opened).
- Import Settings:** Features a 'Choose File' button and an 'Import Config' button.
- Admin Settings:** Includes fields for Username (admin), Password (masked), and Confirm Password (masked), with 'Save', 'Reboot', and 'Toggle Help' buttons.
- Export Settings:** Includes an 'Export Config' button.
- Network Settings:** Lists IP addressing (DHCP), IP address (192.168.1.14), subnet mask (255.255.255.0), default gateway (192.168.1.1), and DNS servers (192.168.1.1).
- Volumes and Modes:** Lists various volumes (SIP, Multicast, Ring, Sensor, Push to Talk) all set to 4, and modes (SIP, Multicast, Event Reporting) with their respective states (Enabled/Disabled).
- Servers:** Shows the primary SIP server as 'Registered' and backup servers as 'Not registered'.

Figure 4-6: Zoom Provisioning Check

The screenshot shows a 'Provisioning' dialog box with the following information:

- MAC Address:** 00-20-f7-04-41-31
- Device Type:** CyberData cyberdata-sip-based-device
- Provisioning URL:** <https://provcdp.zoom.us/api/v2/pbx/provisioning/CyberData/cyberdata-sip-based-device> (with a 'Copy to Clipboard' link)

Below the information, a progress indicator shows '1 Step 1' with a green checkmark and the text 'Provisioning completed successfully'. A 'Close' button is located at the bottom right.

4.1 Adding Nightringer

CyberData products have a second extension called “Nightringer” that when called the device will ring. This makes the Nightringer extension perfect for use in ring groups. This is easy to add in a Zoom environment.

1. After logging into Zoom a new common area phone will need to be created that will correspond with the Nightringer Extension.
2. From Phone System Management select Users & Rooms and then Common Areas. Finally Press **Add** to create a new Common Area Phone.

Figure 4-7: Add Nightringer

Add Common Area

Display Name

Extension Number

Package Zoom Phone Basic (Migrated) ?
[Assign](#)

Country/Region

Time Zone

☐ Specify a template to be assigned to the Common Area

3. Once configured press **Save** to create the common area phone.
4. After creating the phone navigate to Phones & Devices and select the device where the Nightringer extension will be configured.
5. After selecting the device press **Assign** in the ‘Assigned to’ section.

6. Change the User selection to **Common Area** then find the newly created Nightringer Common Area Phone.
7. Press **Add** to add the second extension

Figure 4-8: Assigning Nightringer

CyberData Outdoor Intercom
Rename

No description

Profile
Policy

Assigned to

CyberData Outdoor Intercom
Ext. 855

Common Area
CyberData Nightringer - Ext. 856

After adding the user or the common area, this device will be resynced.

Add
Cancel

IP Address192.168.1.14

Device TypeCyberData cyberdata-sip-based-device

Firmware Version--

MAC Address00-20-f7-04-41-31

Provision TemplateUnsupported

Note: After adding the Nightringer Extension Zoom should have the device Resync its config file and this will have the device reboot. It is possible that when the new extension is created it will be assigned to the Primary Extension. Confirm the Nightringer extension is assigned to the correct line key. Line Key 1 is for the Primary Extension and Line Key 2 is for the Nightringer Extension.

8. To reassign the extensions, select Keys & Positions, then press Manage Key.
9. Drag and drop the extensions to the correct Key positions. Key 1 for Primary Extension and Key 2 for Nightringer Extension.
10. Save to confirm the change.

Figure 4-9: Key Positions

Manage Key

- Modifying the Position will cause the device to resync.
- The number of keys you set is limited by the number of keys on the device. Keys that exceed the limit will not be effective.

Key	Key's Owner	Key Assignment	Alias (Optional)	Outbound Caller ID	
1	⋮ CyberData Outdoor Intercom	Ext. 855 CyberData Outdoor Intercom	<input type="text" value="Enter Alias"/>	Main Company Number (831) 217-3337	↑ ↓
2	⋮ CyberData Nightringer	Ext. 856 CyberData Nightringer	<input type="text" value="Enter Alias"/>	Main Company Number (831) 217-3337	↑ ↓
3	⋮				↑ ↓
4	⋮				↑ ↓
5	⋮				↑ ↓
6	⋮				↑ ↓
7	⋮				↑ ↓
8	⋮				↑ ↓
9	⋮				↑ ↓
10	⋮				↑ ↓

Page 1 of 30 < > Page Size 10 Total 300

Cancel Save

5.0 Using the CyberData Intercom in a Zoom system.

CyberData Intercoms are used for access control. Depending on the number of keys the intercom has there are different ways to use the intercom. A single button intercom can be configured to call a number when the call button is pressed. The Keypad variants can take advantage of the keypad and dial numbers to make a call. There are several different modes that can be used on Keypad intercoms.

5.1 Setting the Dialout Extension – Single button intercom

Once the intercom is registered with Zoom the “Dial out Extension” will need to be set for the intercom to call a number when the front Call Button has been pressed. This number can be either a direct extension, ring group/ call queue, or a direct phone number.

1. After Logging into the intercom go to the **SIP** Tab.
2. On the SIP Tab set the Dial out Extension to the address you want the intercom to call.
3. The Extension ID of the intercom is what should appear on the caller ID of the intercom.

Figure 5-1: Set the Dial out Extension

The screenshot shows the 'SIP Settings' page for a CyberData Outdoor Intercom. The 'Dial Out Settings' section is highlighted with a yellow box. The 'Dial out Extension' is set to 802, and the 'Extension ID' is set to Front Entrance Intercom. Other settings include SIP Server (50882551.zoom.us), SIP User ID (463713327177), SIP Auth ID (989591801986), and SIP Auth Password (*****). The 'Save' button is also highlighted with a yellow box.

Setting	Value
Enable SIP operation:	<input checked="" type="checkbox"/>
Register with a SIP Server:	<input checked="" type="checkbox"/>
Primary SIP Server:	50882551.zoom.us
Primary SIP User ID:	463713327177
Primary SIP Auth ID:	989591801986
Primary SIP Auth Password:	*****
Re-registration Interval (in seconds):	360
Backup SIP Server 1:	
Backup SIP User ID:	
Backup SIP Auth ID:	
Backup SIP Auth Password:	
Re-registration Interval (in seconds):	360
Backup SIP Server 2:	
Backup SIP User ID:	
Backup SIP Auth ID:	
Backup SIP Auth Password:	
Re-registration Interval (in seconds):	360
Remote SIP Port:	5060
Local SIP Port:	5060
SIP Transport Protocol:	TLS <input checked="" type="checkbox"/> NTP enabled
TLS Version:	1.2 only (recommended)
Verify Server Certificate:	<input checked="" type="checkbox"/>
Outbound Proxy:	us01sips0h.zoom.us
Outbound Proxy Port:	5091
Use Cisco SRST:	<input type="checkbox"/>
Disable rport Discovery:	<input type="checkbox"/>
Unregister on Boot:	<input type="checkbox"/>
Keep Alive Period:	10000
SIP Server:	
SIP User ID:	
SIP Auth ID:	
SIP Auth Password:	
Re-registration Interval (in seconds):	360
Dial out Extension:	802
Extension ID:	Front Entrance Intercom
Send Multicast Audio:	<input type="checkbox"/>
Multicast Address:	224.5.5.5
Multicast Port:	5050
Repeat Message:	1
Terminate Call after delay:	0
Codec:	PCMU (G.711, u-law)
RTP Port (even):	10500
Jitter Buffer:	50
Save	Reboot
Toggle Help	

5.2 Calling with a Keypad Intercom

The Keypad Intercom (Indoor or Outdoor) has multiple different ‘Dial Modes’ that can be used which will make the intercom operate in a slightly different manner. There are four different dial modes that can be used; Telephone Operation, Cell Phone Operation, Speed Dial Operation, and Security Operation. These different modes are selected on the Buttons page.

Figure 5-2: Dial Modes

The screenshot shows the 'CyberData Keypad Intercom' configuration page. At the top is a navigation bar with tabs: Home, Device, Buttons, Security, Network, SIP, SSL, Multicast, Access Log, Sensor, Audiofiles, Events, DSR, Autopro, and Firmware. The 'Buttons' tab is selected.

Dial Mode

- Enable Telephone Operation: ☒
- Enable Cell Phone Operation: ☐
- Enable Speed Dial Operation: ☐
- Enable Security Operation: ☐

Security Mode Settings

Relay Activation Code: 9876123

Relay Deactivation Code: 9876456

Allow Telephone Dialout: ☐

Call Button: 600 ID: Entrance Intercom

Send Multicast Audio: ☐

Multicast Address: 224.5.5.5

Multicast Port: 5050

Repeat Message: 1

Speed Dial Settings

Speed Dial Timeout: 0

Keypad 1:	800	ID: Entrance Intercom
Keypad 2:	801	ID: Entrance Intercom
Keypad 3:	802	ID: Entrance Intercom
Keypad 4:	803	ID: Entrance Intercom
Keypad 5:	804	ID: Entrance Intercom
Keypad 6:	805	ID: Entrance Intercom
Keypad 7:	806	ID: Entrance Intercom
Keypad 8:	807	ID: Entrance Intercom
Keypad 9:		ID:
Keypad 0:		ID:
Keypad *:		ID:
Keypad #:		ID:
Call Button:	600	ID: Entrance Intercom

Button Tones

Play Button Tones: ☒

Buttons: Save, Reboot

Buttons: Start Button Test, Toggle Help

- **Telephone Operation**
 - This mode operates like a telephone. Press the call button and then dial the number.
- **Cell Phone Operation**
 - This mode operates like a cell phone. Dial the number then press the call button.
- **Speed Dial Operation**
 - This allows each button (0-9 * # Call Button) to be for a specific speed dial number. The Speed Dial Timeout is how long the button must be pressed before the call will send.
- **Security Operation**
 - This mode restricts the calling options to only the call button. The keypad is then used for “Security Codes” for access control without making a call. Check the operations manual for more details on the Security Codes.

5.2.1 Setting up Speed Dial Operation

After setting the dial mode to **Speed Dial Operation**, the **Speed Dial settings** will be configurable. **Speed Dial Timeout** is how long the button will need to be pressed to make a call; if set to 0 the call will send immediately.

Figure 5-3: Speed Dial Settings

The screenshot displays the CyberData Keypad Intercom configuration web interface. The top navigation bar includes links for Home, Device, Buttons, Security, Network, SIP, SSL, Multicast, Access Log, Sensor, Audiofiles, Events, DSR, Autopro, and Firmware. The main title is "CyberData Keypad Intercom".

Dial Mode

- Enable Telephone Operation: ☐
- Enable Cell Phone Operation: ☐
- Enable Speed Dial Operation: ☒
- Enable Security Operation: ☐

Security Mode Settings

Relay Activation Code: 9876123

Relay Deactivation Code: 9876456

Allow Telephone Dialout: ☐

Call Button: 600 ID: Entrance Intercom

Send Multicast Audio: ☐

Multicast Address: 224.5.5.5

Multicast Port: 5050

Repeat Message: 1

Speed Dial Settings

Speed Dial Timeout: 0

Keypad 1:	800	ID: Entrance Intercom
Keypad 2:	801	ID: Entrance Intercom
Keypad 3:	802	ID: Entrance Intercom
Keypad 4:	803	ID: Entrance Intercom
Keypad 5:	804	ID: Entrance Intercom
Keypad 6:	805	ID: Entrance Intercom
Keypad 7:	806	ID: Entrance Intercom
Keypad 8:	807	ID: Entrance Intercom
Keypad 9:		ID:
Keypad 0:		ID:
Keypad *:		ID:
Keypad #:		ID:
Call Button:	600	ID: Entrance Intercom

Button Tones

Play Button Tones: ☒

Save Reboot

Start Button Test Toggle Help

5.2.2 Setting up Security Mode Operation

Security Mode Operation will make the call button function as the main way to make a call. The call button can call a direct extension, ring group/call queue, or a standard phone number. The keypad can then be used for security codes that are configured on the security tab.

Relay activation and Relay deactivation are codes that can be entered on the keypad to activate and deactivate the relay. If those fields are left blank, they will be disabled.

Figure 5-4: Security Mode Operation

The screenshot displays the 'CyberData Keypad Intercom' configuration page. The 'Security Mode Settings' section is highlighted with a yellow border. It includes fields for 'Relay Activation Code' (9876123), 'Relay Deactivation Code' (9876456), 'Allow Telephone Dialout' (unchecked), 'Call Button' (600), 'Send Multicast Audio' (unchecked), 'Multicast Address' (224.5.5.5), 'Multicast Port' (5050), and 'Repeat Message' (1). The 'Speed Dial Settings' section lists 12 keypads, each with a number and an ID (all set to 'Entrance Intercom'). The 'Button Tones' section has 'Play Button Tones' checked. At the bottom are 'Save', 'Reboot', 'Start Button Test', and 'Toggle Help' buttons.

Keypad	Number	ID
Keypad 1:	800	Entrance Intercom
Keypad 2:	801	Entrance Intercom
Keypad 3:	802	Entrance Intercom
Keypad 4:	803	Entrance Intercom
Keypad 5:	804	Entrance Intercom
Keypad 6:	805	Entrance Intercom
Keypad 7:	806	Entrance Intercom
Keypad 8:	807	Entrance Intercom
Keypad 9:		
Keypad 0:		
Keypad *:		
Keypad #:		
Call Button:	600	Entrance Intercom

5.3 Activating the on-board relay

While in a call with the intercom DTMF codes can be entered on the phone to trigger the onboard relay of the intercom.

- Relay Pulse code
 - Activates the relay for the configured Relay Pulse Duration.
- Relay Pulse Duration
 - How long the relay will activate when the Pulse code is sent.
- Relay Activation Code
 - This code activates the relay.
- Relay Deactivation Code
 - This code deactivates the relay.

Figure 5-5: Relay Settings

The screenshot shows the CyberData Keypad Intercom configuration web interface. At the top is a navigation bar with tabs: Home, Device, Buttons, Security, Network, SIP, SSL, Multicast, Access Log, Sensor, Audiofiles, Events, DSR, Autopro, and Firmware. The main title is "CyberData Keypad Intercom".

On the left side, there are three sections:

- Volume Settings (0-9)**: SIP Volume: 4, Multicast Volume: 4, Ring Volume: 4, Sensor Volume: 4, Push to Talk Volume: 4.
- Microphone Settings (0-9)**: Microphone Gain: 4, Push to Talk Microphone Gain: 4.
- Clock Settings**: Enable NTP: ☒, NTP Server: north-america.pool.ntp.org, Timezone: America/Los_Angeles, Current Time: Thu, 03 Oct 2019 15:58:08.

On the right side, there are two sections:

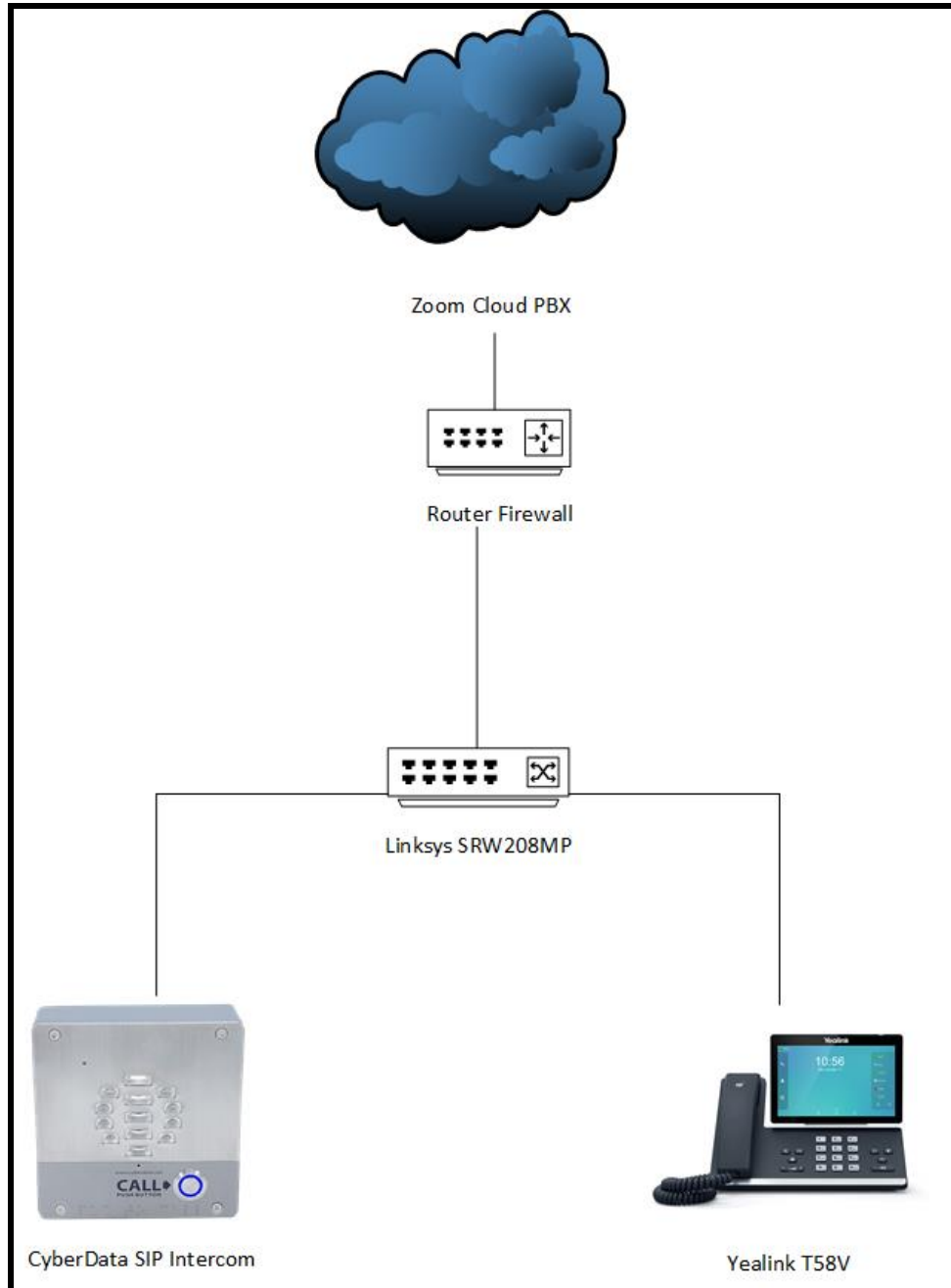
- Relay Settings** (highlighted with a yellow box):
 - Activate Relay with DTMF code: ☒
 - Relay Pulse Code: 123
 - Relay Pulse Duration (in seconds): 2
 - Relay Activation Code: 456
 - Relay Deactivation Code: 654
 - Play Tone During DTMF Activation: ☐
 - Activate Relay During Ring: ☐
 - Activate Relay During Night Ring: ☐
 - Activate Relay While Call Active: ☐
 - Activate Relay On Button Press: ☐
 - Relay On Button Press Duration: 3
- Misc Settings**:
 - Device Name: Keypad Intercom
 - Auto-Answer Incoming Calls: ☐
 - Button Lit when Idle: ☒
 - Button Brightness (0-255): 255
 - Keypad Lit when Idle: ☒
 - Keypad Brightness (0-255): 255
 - Play Ringback Tone: ☐
 - Enable Push to Talk: ☐
 - Enable DTMF Push to Talk: ☐
 - Prevent Call Termination: ☐
 - Disable HTTPS (NOT recommended): ☐

At the bottom left, there are buttons: Save, Reboot, and Toggle Help. At the bottom, there are buttons: Test Audio, Test Microphone, and Test Relay.

Note: Enable “Play Tone During DTMF Activation” if you want a tone to play when the onboard relay is active.

6.0 Setup Diagram

Figure 6-1: Interoperability Test Infrastructure



7.0 Contact CyberData Corporation

Sales

For sales-related questions, please visit our [Contact CyberData Sales](#) web page for more information.

Technical Support

For CyberData Technical Support, please submit a [Contact CyberData VoIP Technical Support](#) form on our website.

The CyberData VoIP Technical Support Contact form initiates a troubleshooting ticket which CyberData uses for quality assurance purposes.

Additionally, the Contact VoIP Tech Support form tells us which phone system you are using, the make and model of the network switch, and other essential troubleshooting information we need to efficiently assist with a resolution. Please also include as much detail as possible in the Describe Problem section of the form. Your installation is extremely important to us.

Documentation Feedback

We realize changes to the software or hardware of the Zoom PBX solution may render this document obsolete. We welcome and encourage documentation feedback to ensure continued applicability.