VoIP Paging Gateway
Operations Guide

Part #010846
Document Part #930098F
for Firmware Version 3.00

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Technical Support
The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website:
http://www.cyberdata.net/support/contactsupportvoip.html

Phone: (831) 373-2601, Ext. 333
Email: support@cyberdata.net
Fax: (831) 373-4193
Company and product information is at www.cyberdata.net.
Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. Prior to installation, consult local building and electrical code requirements.

14. **WARNING:** The VoIP Intercom enclosure is not rated for any AC voltages!

---

**Warning**

*Electrical Hazard:* This product should be installed by a licensed electrician according to all local electrical and building codes.

---

**Warning**

*Electrical Hazard:* To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.
### Pictorial Alert Icons

<table>
<thead>
<tr>
<th>Alert Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Alert</td>
<td><em>This pictorial alert indicates a potentially hazardous situation. This alert will be followed by a hazard level heading and more specific information about the hazard.</em></td>
</tr>
<tr>
<td>Ground</td>
<td><em>This pictorial alert indicates the Earth grounding connection point.</em></td>
</tr>
</tbody>
</table>

### Hazard Levels

- **Danger:** Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. This is limited to the most extreme situations.

- **Warning:** Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

- **Caution:** Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It may also alert users against unsafe practices.

- **Notice:** Indicates a statement of company policy (that is, a safety policy or protection of property).

The safety guidelines for the equipment in this manual do not purport to address all the safety issues of the equipment. It is the responsibility of the user to establish appropriate safety, ergonomic, and health practices and determine the applicability of regulatory limitations prior to use. Potential safety hazards are identified in this manual through the use of words Danger, Warning, and Caution, the specific hazard type, and pictorial alert icons.
Revision Information

Revision 930098F, which was released on August 31, 2012 and corresponds to firmware version 3.00, has the following changes:

- Updates Section 1.2, "Supported Protocols".
# Contents

**Chapter 1 Product Overview**  
1.1 Product Features ................................................................. 1  
1.2 Supported Protocols ............................................................. 2  
1.3 Product Specifications ............................................................ 2  

**Chapter 2 Setting Up, Configuring, and Using the Paging Gateway**  
2.1 Parts List ............................................................................ 3  
2.2 Typical Installation ................................................................. 4  
2.3 Setting up the VoIP Paging Gateway ............................................... 5  
  2.3.1 Connect to the Power Source ............................................... 5  
  2.3.2 Connect to the Network ...................................................... 6  
  2.3.3 Confirm that the VoIP Paging Gateway is Working Properly ............. 7  
  2.3.3.1 Confirm Power on, Network Connectivity, and Connection Speed ....... 7  
  2.3.3.2 Verify Network Activity .................................................. 7  
  2.3.4 Connect to a Paging Device ................................................ 8  
  2.3.4.1 Connect the VoIP Paging Gateway to a Paging Amplifier ................. 8  
  2.3.4.2 Connect the VoIP Paging Gateway to a Telephone ....................... 8  
  2.3.5 Broadcast a test message to all paging zones .......................... 9  
  2.3.6 Restore the Factory Default Settings as Required ................. 10  
2.4 Configuring the VoIP Paging Gateway ........................................ 11  
  2.4.1 Gather the Required Configuration Information ...................... 11  
  2.4.1.1 Static or DHCP Addressing? .............................................. 11  
  2.4.1.2 Username and Password for Configuration GUI .................. 11  
  2.4.1.3 Zone Numbers for Testing Purposes ................................. 11  
  2.4.1.4 SIP Settings ................................................................. 11  
  2.4.2 Log in to the Configuration GUI ........................................... 12  
  2.4.3 Configure the Network Parameters ....................................... 14  
  2.4.4 Change the Default Username and Password ....................... 16  
  2.4.5 Broadcast a Test Message to a Specific Paging Zone ............. 18  
  2.4.6 Configure the SIP Parameters ............................................. 19  
2.5 Upgrading the Firmware ....................................................... 22  
2.6 Rebooting the VoIP Paging Gateway ......................................... 24  

**Appendix A: Setting Up a TFTP Server**  
A.1 Set up a TFTP Server ............................................................. 25  
  A.1.1 In a LINUX Environment .................................................. 25  
  A.1.2 In a Windows Environment ............................................... 25  

**Appendix B: Troubleshooting/Technical Support**  
B.1 Frequently Asked Questions (FAQ) ......................................... 26  
B.2 Documentation .................................................................. 26  
B.3 Contact Information ............................................................. 27  
B.4 Warranty ........................................................................... 28  
  B.4.1 Warranty & RMA Returns within the United States .............. 28  
  B.4.2 Warranty & RMA Returns Outside of the United States .......... 28  
  B.4.3 Spare in the Air Policy ..................................................... 28  
  B.4.4 Return and Restocking Policy ........................................... 29  
  B.4.5 Warranty and RMA Returns Page .................................... 29  

**Index** ........................................................................... 30
1 Product Overview

The VoIP Paging Gateway enables access to existing paging speakers through a VoIP phone system. This interface uses a standard paging amplifier, and supports paging to multiple zones from a VoIP phone.

1.1 Product Features

- SIP compliancy
- Dual speeds of 10Mbps and 100 Mbps
- Multi-zone paging for up to 99 Zones
- Web-based firmware upgrades
- PoE enabled
- Connector for optional external power supply
1.2 Supported Protocols

- Asterisk™ SIP server
  - Offers Open Source benefits with the rich and flexible feature set of a large, proprietary PBX system.
- HTTP Web-based configuration
  - Provides an intuitive GUI for easy system configuration and verification of gateways operations.
- DHCP Client
  - Dynamically assigns IP addresses in addition to the option to use static addressing.
- TFTP Client
  - Facilitates Web-based firmware upgrades of the latest speaker capabilities.
- Audio Codec
  - G.711 U-law
  - Packet size: 20 ms
  - DTMF detection/generation
  - Echo cancellation

1.3 Product Specifications

<table>
<thead>
<tr>
<th>Specifications</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Requirement</td>
<td>PoE or 48V DC</td>
</tr>
<tr>
<td>Connection Speed</td>
<td>10/100 Mbps</td>
</tr>
<tr>
<td>Protocol</td>
<td>SIP compliant</td>
</tr>
<tr>
<td>Part Number</td>
<td>010846</td>
</tr>
<tr>
<td>Dimensions</td>
<td>6.11”L x 4.05”W x 1.15” H</td>
</tr>
<tr>
<td>Weight</td>
<td>1.2 pounds</td>
</tr>
</tbody>
</table>
2 Setting Up, Configuring, and Using the Paging Gateway

2.1 Parts List

The packaging for the VoIP Paging Gateway includes the parts shown in Table 2-1.

Table 2-1. Parts List

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Part Name</th>
<th>Illustration</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>VoIP Paging Gateway</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Installation Quick Reference Guide</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Mounting Template (located on the last page of the Installation Quick Reference)</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Mounting Kit (part #070057A) which includes:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(2) #4-6 x 7/8&quot; Mounting Anchors</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(2) #4 x 1-1/4&quot; Round Phillips Wood Screws</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>#4-6 x 7/8&quot; Mounting Anchors</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>#4 x 1-1/4&quot; Round Phillips Wood Screws</td>
<td></td>
</tr>
</tbody>
</table>
2.2 Typical Installation

Figure 2-1 illustrates how the VoIP Paging Gateway is normally installed as part of a paging system.

Figure 2-1. Typical Installation

Complete the following steps after installation:

1. Call to make a page. The VoIP Paging Gateway generates a tone over the phone.
2. When you hear the tone, enter the two-digit code for the zone that you want to page.
   - The VoIP Paging Gateway sends the code to the paging amplifier.
   - When the paging amp acknowledges the code, the VoIP Paging Gateway generates another tone to the phone.
3. When you hear the tone, you can begin paging.
2.3 Setting up the VoIP Paging Gateway

Before you set up the VoIP Paging Gateway, be sure that you have received all the parts described in Section 2.1, "Parts List".

To set up the VoIP Paging Gateway, see the following sections:

- Section 2.3.1, "Connect to the Power Source"
- Section 2.3.2, "Connect to the Network"
- Section 2.3.3, "Confirm that the VoIP Paging Gateway is Working Properly"
- Section 2.3.3.1, "Confirm Power on, Network Connectivity, and Connection Speed"
- Section 2.3.3.2, "Verify Network Activity"
- Section 2.3.4, "Connect to a Paging Device"
- Section 2.3.4.1, "Connect the VoIP Paging Gateway to a Paging Amplifier"
- Section 2.3.4.2, "Connect the VoIP Paging Gateway to a Telephone"
- Section 2.3.5, "Broadcast a test message to all paging zones"
- Section 2.3.6, "Restore the Factory Default Settings as Required"

2.3.1 Connect to the Power Source

To use PoE, plug a Cat 5 Ethernet cable from the VoIP Paging Gateway Ethernet port to your network. As an alternative to PoE, you can plug one end of a +48V DC power supply into the Paging Gateway, and plug the other end into a receptacle. Connect the earth grounding wire to the chassis ground on the back of the unit.

Figure 2-2. Connecting to the Power Source
2.3.2 Connect to the Network

Plug one end of a standard Ethernet cable into the Paging Gateway Ethernet port. Plug the other end into your network.

Figure 2-3. Connecting to the Network
2.3.3 Confirm that the VoIP Paging Gateway is Working Properly

The indicator lights on the front of the VoIP Paging Gateway verify the unit’s operations.

**Figure 2-4. Paging Gateway Indicator Lights**

2.3.3.1 Confirm Power on, Network Connectivity, and Connection Speed

When you plug in the Ethernet cable or power supply:

- The round, blue **Status** light on the front of the VoIP Paging Gateway comes on indicating that the power is on. Once the device has been initialized, this light blinks at one second intervals.
- The square, green **Link** light above the Ethernet port indicates that the network connection has been established. The Link light changes color to confirm the auto-negotiated baud rate:
  - This light is yellow at 10 Mbps.
  - It is orange at 100 Mbps.
  - The green **Paging** light comes on after the device is booted and initialized. This light blinks when a page is in progress.

2.3.3.2 Verify Network Activity

The square, yellow **Act** light blinks when there is network activity.
2.3.4 Connect to a Paging Device

You can broadcast test messages via two different paging devices:

- A paging amplifier, which you use for normal paging operations, broadcasts the test message to the speakers in a specified paging zone. To do so, you need to first see Section 2.3.4.1, "Connect the VoIP Paging Gateway to a Paging Amplifier".
- Via a Plain Old Telephone (POT), which broadcasts the test message to you over the phone. See Section 2.3.4.2, "Connect the VoIP Paging Gateway to a Telephone".

2.3.4.1 Connect the VoIP Paging Gateway to a Paging Amplifier

Plug one end of a modular telephone cord into the Paging Gateway Line Out port. Plug the other end into your paging amplifier.

![Figure 2-5. Connecting to a Paging Amplifier](image)

2.3.4.2 Connect the VoIP Paging Gateway to a Telephone

Plug one end of a modular telephone cord into the Paging Gateway Line Out port. Plug the other end into a touch tone telephone.
2.3.5 Broadcast a test message to all paging zones

The **Test/Reset** switch is located on the back of the VoIP Paging Gateway (see Figure 2-6). The Test/Reset switch enables testing to all paging zones and lets you restore the VoIP Paging Gateway to its factory default settings.

Figure 2-6. Test/Reset Switch

![Test/Reset Switch](image)

Once the VoIP Paging Gateway is running and connected to a paging device, use the Test/Reset switch to broadcast a test message to all of the zones in the paging system.

When the VoIP Paging Gateway has been configured and connected to a paging device, you can also broadcast a test message to a paging zone that you specify. See Section 2.4.5, "Broadcast a Test Message to a Specific Paging Zone".

To use the Test/Reset switch to broadcast a test message to all zones, complete the following steps:

1. Press the end of a paper clip into the switch only until it beeps after one second.
2. *Immediately* release the switch. The VoIP Paging Gateway sends the audio message, via the paging amplifier, to zone 00, which is the code for all zones, and the test message is broadcast to all enabled paging zones. The round, green **Paging** light below the Status light blinks when the page is in progress.

**Caution**

Pressing the Test/Reset switch for longer than one second might restore the VoIP Paging Gateway settings to the factory defaults.
2.3.6 Restore the Factory Default Settings as Required

The VoIP Paging Gateway is delivered with factory set default values for the following parameters. Use the **Test/Reset** switch on the back of the unit to restore these parameters to the factory default settings.

When you perform this procedure, the factory default settings are restored for *all* the following parameters.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Factory Default Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Addressing</td>
<td>static</td>
</tr>
<tr>
<td>IP Address</td>
<td>192.168.3.10</td>
</tr>
<tr>
<td>Username</td>
<td>admin</td>
</tr>
<tr>
<td>Password</td>
<td>admin</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>255.255.255.0</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>192.168.3.1</td>
</tr>
</tbody>
</table>

To restore these parameters to the factory default settings:

1. Press and hold the **Test/Reset** switch while the unit beeps after one second and all indicator lights on the front of the unit come on.

2. Continue to press the switch until after the indicator lights go off, and then release it. The following will then occur:
   - The VoIP Paging Gateway settings are restored to the factory defaults.
   - The unit announces the restored default IP address:
     - 192.168.3.10
   - Then, a voice message announces that the unit is rebooting.
2.4 Configuring the VoIP Paging Gateway

Complete the following sections to configure the VoIP Paging Gateway online:

- Section 2.4.1, "Gather the Required Configuration Information"
- Section 2.4.2, "Log in to the Configuration GUI"
- Section 2.4.3, "Configure the Network Parameters"
- Section 2.4.4, "Change the Default Username and Password"
- Section 2.4.6, "Configure the SIP Parameters"

2.4.1 Gather the Required Configuration Information

Gather all of the information indicated in the following sections before you configure the VoIP Paging Gateway.

2.4.1.1 Static or DHCP Addressing?

Know whether your system uses static or dynamic (DHCP) IP addressing. If it uses static addressing, you also need to know the values to assign to the following VoIP Paging Gateway parameters:

- IP Address
- Subnet Mask
- Default Gateway

2.4.1.2 Username and Password for Configuration GUI

Determine the Username and Password that will replace the defaults after you initially log in to the configuration GUI.

- The Username is case-sensitive, and must be from four to 25 alphanumeric characters long
- The Password is case-sensitive, and must be from four to 20 alphanumeric characters long

2.4.1.3 Zone Numbers for Testing Purposes

To audio test the VoIP Paging Gateway you need to enter the zone number you are testing. Be sure to have this information on hand so that you can audio test the gateway with each paging zone.

2.4.1.4 SIP Settings

To configure the SIP parameters, determine whether you want to register the server. If you do, determine the number of minutes the registration lease remains valid, and whether you want to automatically unregister when you reboot. To configure the SIP parameters, you also need to determine the values for these parameters:

- SIP Server IP Address
- Remote and Local SIP Port Numbers
- SIP User ID, and Authenticate ID and Password for this User ID
2.4.2 Log in to the Configuration GUI

To log in:

1. For the initial configuration of the VoIP Paging Gateway, open your browser and enter the following address:

   http://192.168.3.10

   To work with the VoIP Paging Gateway configuration after the initial configuration, log in using the IP address you assign to the device. Section 2.4.3, "Configure the Network Parameters" provides instructions for entering the IP address.

2. When prompted, use the following default Username and Password to open the configuration Home page:

   Username: admin
   Password: admin

   Figure 2-7. Home Page

   ![Home Page Image]
3. On the **Home Page**, review the setup details and navigation buttons described in **Table 2-1**.

![Image of a table](image)

**Table 2-1. Home Page Overview**

<table>
<thead>
<tr>
<th>Web Page Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device Name</td>
<td>Shows the device name.</td>
</tr>
<tr>
<td>Serial #</td>
<td>Device serial number.</td>
</tr>
<tr>
<td>Ethernet Address</td>
<td>Device ethernet address.</td>
</tr>
<tr>
<td>IP Addressing</td>
<td>Shows the current IP addressing setting (<strong>DHCP</strong> or <strong>static</strong>).</td>
</tr>
<tr>
<td>IP Address</td>
<td>Shows the current IP address.</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>Shows the current subnet mask address.</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>Shows the current default gateway address.</td>
</tr>
</tbody>
</table>

At this point you can do the following:

- Review the VoIP Paging Gateway’s **Current Settings**. Use the Test/Reset switch to restore the factory default settings. See Section 2.3.6, "Restore the Factory Default Settings as Required".
- Configure the network parameters. Click **Network Setup** and see Section 2.4.3, "Configure the Network Parameters" for instructions.
- Configure the VoIP Paging Gateway parameters. Click **Gateway Setup** and see Section 2.4.4, "Change the Default Username and Password" for instructions.
- Configure the SIP parameters. Click **SIP Setup** and see Section 2.4.6, "Configure the SIP Parameters".

Click the **Upgrade Firmware** button any time that you need to upload new versions of the firmware or **Reboot** the VoIP Paging Gateway. See Section 2.5, "Upgrading the Firmware" and Section 2.6, "Rebooting the VoIP Paging Gateway" for instructions.
2.4.3 Configure the Network Parameters

Configuring the network parameters enables your network to recognize the VoIP Paging Gateway and communicate with it. Click **Network Setup** on the Home page to open the **Network Configuration** page.

*Figure 2-8. Network Setup Page*

---

**Network Setup**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Address:</td>
<td>192.168.1.243</td>
</tr>
<tr>
<td>Subnet Mask:</td>
<td>255.255.255.0</td>
</tr>
<tr>
<td>Default Gateway:</td>
<td>192.168.1.1</td>
</tr>
<tr>
<td>DNS Server1:</td>
<td></td>
</tr>
<tr>
<td>DNS Server2:</td>
<td></td>
</tr>
</tbody>
</table>

* Asterisk (*) indicates that changing this parameter causes the system to reboot when saved.

**Save Settings**
4. On the **Network Setup** page, enter values for the parameters indicated in **Table 2-2**.

**Table 2-2. Network Setup Parameters**

<table>
<thead>
<tr>
<th>Web Page Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Addressing*</td>
<td>Select either <strong>DHCP IP Addressing</strong> or <strong>Static IP Addressing</strong> by marking the appropriate radio button. If you select Static, configure the remaining parameters indicated in <strong>Table 2-2</strong>. If you select <strong>DHCP</strong>, go to Step 3.</td>
</tr>
<tr>
<td>IP Address*</td>
<td>Enter the Static IP address.</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>Enter the Subnet Mask address.</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>Enter the Default Gateway address.</td>
</tr>
<tr>
<td>DNS Server 1*</td>
<td>Enter the DNS Server 1 address.</td>
</tr>
<tr>
<td>DNS Server 2*</td>
<td>Enter the DNS Server 2 address.</td>
</tr>
<tr>
<td><strong>Save Settings</strong></td>
<td>Click on this button to save your configuration settings. Changing a parameter that has an asterisk next to it will cause a system reboot when saved.</td>
</tr>
</tbody>
</table>

On this page, complete the following steps:

1. Specify whether you use **Static** or **DHCP IP Addressing** by marking the appropriate radio button. Then, if you select Static, go to Step 2.

   Changing the **IP Addressing** selection causes the system to reboot after you select **Save Settings**.

2. For **Static IP Addressing**, also enter values for the following parameters:
   a. The VoIP Paging Gateway’s **IP Address**: The VoIP Paging Gateway is delivered with a factory default IP address. Change the default address to the correct IP address for your system.

   Changing the VoIP Paging Gateway’s **IP Address** causes the system to reboot after you select **Save Settings**.
   b. The **Subnet Mask**.
   c. The **Default Gateway**.

3. Click **Save Settings** when you are finished.
2.4.4 Change the Default Username and Password

On the Home page, click Gateway Setup to open the Gateway Configuration page. After changing the Username and Password settings on this page, you will be required to log in using these new parameters.

You can also run an audio test from this page. See Section 2.4.5, "Broadcast a Test Message to a Specific Paging Zone" for more information.

Figure 2-9. Gateway Configuration Page
4. On the **Gateway Setup** page, enter values for the parameters indicated in **Table 2-3**.

**Table 2-3. Gateway Setup Parameters**

<table>
<thead>
<tr>
<th>Web Page Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device Name</td>
<td>Enter the name of the device.</td>
</tr>
<tr>
<td>Change Web Access Username</td>
<td>Use this field to change the Web Access Username</td>
</tr>
<tr>
<td>Change Web Access Password</td>
<td>Use this field to change the Web Access Password</td>
</tr>
<tr>
<td>Re-enter New Password</td>
<td>Use this field to re-enter a new password</td>
</tr>
<tr>
<td>Ring Out</td>
<td>This selects the option for the gateway to either provide a ring to the attached device or to connect without ringing. Select Yes or No whether you want to enable the Ring.</td>
</tr>
<tr>
<td>Zone Digits (0-2)</td>
<td>Selecting 0 Zone digits enables the caller to connect directly to the attached device without having to enter in a DTMF tone. Selecting either 1 or 2 digits forces the entry of the DTMF tones.</td>
</tr>
<tr>
<td>Zone</td>
<td>Enter the Zone number to be tested.</td>
</tr>
</tbody>
</table>

- **Save Settings**
  - Click on this button to save your configuration settings. Changing a parameter that has an asterisk next to it will cause a system reboot when saved.

- **Audio Test**
  - Click on this button to do an audio test. Generates a voice message for testing the speaker audio quality and volume.

- **Network Setup**
  - Link to the **Network Setup** web page.

- **SIP Setup**
  - Link to the **SIP Setup** web page.

- **Upgrade Firmware**
  - Link to the **Upgrade Firmware** web page.

- **Home Page**
  - Link to the **Home** page.

To change the default Web access Username and Password, complete the following steps:

1. Enter the new Username from four to 25 alphanumeric characters in the **Change Username** field. The Username is case-sensitive.

2. Enter the new Password from four to 20 alphanumeric characters in the **Change Password** field. The Password is case-sensitive.

3. Enter the new password again in the **Re-enter New Password** field.

4. Select **Save Settings**.
2.4.5 Broadcast a Test Message to a Specific Paging Zone

Once the VoIP Paging Gateway is set up and configured, you can broadcast test messages to different paging zones that you specify. On the Home page, click **Gateway Setup** to open the **Gateway Configuration** page.

You can broadcast a test message to all paging zones by using the **Test/Reset** switch on the back of the VoIP Paging Gateway. See Section 2.3.5, "Broadcast a test message to all paging zones" for instructions.

**Figure 2-10. Gateway Configuration Page**

To broadcast a test message to a specific paging zone, complete the following steps:

1. Enter the paging **Zone** you want to test.

2. Click **Audio Test**. The VoIP Paging Gateway sends a brief audio message to that zone. Notice that the round, green **Paging** light below the Status light blinks when a page is in progress.
2.4.6 Configure the SIP Parameters

The SIP parameters enable the VoIP Paging Gateway to contact and register with the SIP server. On the Home page, click **SIP Setup** to open the **SIP Configuration** page.

**Figure 2-11. SIP Configuration Page**
3. On the **SIP Setup** page, enter values for the parameters indicated in **Table 2-4**.

### Table 2-4. SIP Setup Parameters

<table>
<thead>
<tr>
<th>Web Page Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIP Server*</td>
<td>Enter the SIP server represented as either a numeric IP address in dotted decimal notation or the fully qualified host name (FQHN) up to 64 characters.</td>
</tr>
<tr>
<td>Outbound Proxy</td>
<td>Enter the Outbound Proxy as either a numeric IP address in dotted decimal notation or the fully qualified host name (FQHN) up to 64 characters.</td>
</tr>
<tr>
<td>Remote SIP Port*</td>
<td>Enter the <strong>Remote SIP Port</strong> number (default is 5060).</td>
</tr>
<tr>
<td>Local SIP Port*</td>
<td>Enter the <strong>Local SIP Port</strong> number (default is 5060).</td>
</tr>
<tr>
<td>SIP User ID*</td>
<td>Enter the <strong>SIP User ID</strong> (up to 25 alphanumeric characters).</td>
</tr>
<tr>
<td>Authenticate ID*</td>
<td>Enter the <strong>Authenticate ID</strong> (up to 25 alphanumeric characters).</td>
</tr>
<tr>
<td>Authenticate Password*</td>
<td>Enter the <strong>Authenticate Password</strong> (up to 25 alphanumeric characters).</td>
</tr>
<tr>
<td>SIP Registration*</td>
<td>Enable/Disable SIP Registration.</td>
</tr>
</tbody>
</table>
| Unregister on Reboot* | • Select **Yes** to automatically unregister the speaker when it is rebooted.  
• Select **No** to keep the speaker registered when it is rebooted. |
| Register Expiration*  | Enter the SIP Registration lease time in minutes (default is 60 minutes). |

[Save Settings]

Click on this button to save your configuration settings. Changing a parameter that has an asterisk next to it will cause a system reboot when saved.

[Network Setup]

Link to the **Network Setup** web page.

[Gateway Setup]

Link to the **Gateway Setup** web page.

[Upgrade Firmware]

Link to the **Upgrade Firmware** web page.

[Home Page]

Link to the **Home** page.
Complete the following steps:

1. Enter the IP address of the **SIP Server**.

2. Enter the port numbers used for SIP signaling:
   - a. **Remote SIP Port**
   - b. **Local SIP Port**

3. Enter the SIP registration parameters:
   - a. **SIP User ID**
   - b. **Authenticate ID**
   - c. **Authenticate Password**

4. For **SIP Registration**, designate whether you want the IP Gateway to register with your SIP server.

5. At **Unregister on Reboot**:
   - a. Select **Yes** to automatically unregister the VoIP Paging Gateway when you reboot it. **Section 2.6, "Rebooting the VoIP Paging Gateway"** provides instructions on that process.
   - b. Select **No** to keep the VoIP Paging Gateway registered when you reboot it.

6. In the **Register Expiration** field, enter the number of minutes the VoIP Paging Gateway registration lease remains valid with the SIP Server. The VoIP Paging Gateway automatically re-registers with the SIP server before the lease expiration timeout.
2.5 Upgrading the Firmware

The firmware on the board consists of two files: a Kernel and an Application, that can be loaded separately. Uploading the firmware files requires a host machine running a TFTP server. If you need to set up this server, see Appendix A, “Setting up a TFTP server” for instructions.

Figure 2-12. Firmware Upgrade Page

To upload a firmware file, log in as instructed in Section 2.4.2, "Log in to the Configuration GUI". Table 2-5 shows the web page items on the Firmware Upgrade page.

Table 2-5. Firmware Upgrade Parameters

<table>
<thead>
<tr>
<th>Web Page Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Configuration</td>
<td>Shows the current configuration.</td>
</tr>
<tr>
<td>Bootname</td>
<td>Shows the current boot loader filename.</td>
</tr>
<tr>
<td>Kernel</td>
<td>Shows the current kernel filename for partition 1 and 2.</td>
</tr>
<tr>
<td>Application</td>
<td>Shows the current application filename for partition 1 and 2.</td>
</tr>
<tr>
<td>TFTP Server IP address</td>
<td>Enter the TFTP Server IP address.</td>
</tr>
<tr>
<td>New Filename</td>
<td>Use this field to enter the new file name for the kernel or application firmware file that you are uploading.</td>
</tr>
</tbody>
</table>
To upgrade the firmware for the Paging Gateway, complete the following steps:

1. On the Home page, click Upgrade Firmware to open the Firmware Upgrade page.
2. Enter the TFTP Server IP address.
3. Enter the Kernel or Application New Filename for the firmware file you are uploading.
4. Select the Partition to which the firmware is uploaded.
5. Click Upload File to automatically upload the selected firmware, and reboot your system.
2.6 Rebooting the VoIP Paging Gateway

To reboot the system, complete the following steps:

1. Log in as instructed in Section 2.4.2, "Log in to the Configuration GUI".

2. On the Home page, click Upgrade Firmware to open the Firmware Upgrade page. See Figure 2-13.

3. Go to the Reboot section on the right side of the page.

4. Select Partition 1 or Partition 2 for the Kernel and the Application.

5. Click Reboot.
Appendix A: Setting Up a TFTP Server

A.1 Set up a TFTP Server

Autoprovisioning requires a TFTP server for hosting the configuration file.

A.1.1 In a LINUX Environment

To set up a TFTP server on LINUX:

1. Create a directory dedicated to the TFTP server, and move the files to be uploaded to that directory.

2. Run the following command where /tftpboot/ is the path to the directory you created in Step 1: the directory that contains the files to be uploaded. For example:

   ```bash
   in.tftpd -l -s /tftpboot/your_directory_name
   ```

A.1.2 In a Windows Environment

You can find several options online for setting up a Windows TFTP server. This example explains how to use the Solarwinds freeware TFTP server, which you can download from the following website address:

   [http://www.cyberdata.net/support/voip/solarwinds.html](http://www.cyberdata.net/support/voip/solarwinds.html)

To set up a TFTP server on Windows:

1. Install and start the software.


3. Make a note of the default directory name, and then move the firmware files to be uploaded to that directory.
Appendix B: Troubleshooting/Technical Support

B.1 Frequently Asked Questions (FAQ)

A list of frequently asked questions (FAQs) are available on the VoIP Paging Gateway product page at:

http://www.cyberdata.net/products/voip/legacyanalog/paginggateway/faqs.html

Select the support page for your product to see a list of frequently asked questions for the CyberData product:

B.2 Documentation

The documentation for this product is released in an English language version only. You can download PDF copies of CyberData product documentation from the VoIP Paging Gateway product page at:

http://www.cyberdata.net/products/voip/legacyanalog/paginggateway/docs.html
# B.3 Contact Information

**Contact**  
CyberData Corporation  
3 Justin Court  
Monterey, CA 93940 USA  
[www.CyberData.net](http://www.CyberData.net)  
Phone: 800-CYBERDATA (800-292-3732)  
Fax: 831-373-4193

**Sales**  
Sales 831-373-2601 Extension 334

**Technical Support**  
The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website:

[http://www.cyberdata.net/support/contactsupportvoip.html](http://www.cyberdata.net/support/contactsupportvoip.html)

Phone: (831) 373-2601, Ext. 333  
Email: support@cyberdata.net

**Returned Materials Authorization**  
To return the product, contact the Returned Materials Authorization (RMA) department:

Phone: 831-373-2601, Extension 136  
Email: RMA@CyberData.net

When returning a product to CyberData, an approved CyberData RMA number must be printed on the outside of the original shipping package. No product will be accepted for return without an approved RMA number. Send the product, in its original package, to the following address:

CyberData Corporation  
3 Justin Court  
Monterey, CA 93940  
Attention: RMA "your RMA number"

**RMA Status Form**  
If you need to inquire about the repair status of your product(s), please use the CyberData RMA Status form at the following web address:

[http://www.cyberdata.net/support/rmastatus.html](http://www.cyberdata.net/support/rmastatus.html)
B.4 Warranty

CyberData warrants its product against defects in material or workmanship for a period of two years from the date of purchase. Should the product fail within the warranty period, CyberData will repair or replace the product free of charge. This warranty includes all parts and labor.

Should the product fail out-of-warranty, a flat rate repair charge of one half of the purchase price of the product will be assessed. Repairs that are in warranty but are damaged by improper modifications or abuse, will be charged at the out-of-warranty rate. Products shipped to CyberData, both in and out-of-warranty, are shipped at the expense of the customer. Shipping charges for repaired products shipped back to the customer by CyberData, will be paid by CyberData.

CyberData shall not under any circumstances be liable to any person for any special, incidental, indirect or consequential damages, including without limitation, damages resulting from use or malfunction of the products, loss of profits or revenues or costs of replacement goods, even if CyberData is informed in advance of the possibility of such damages.

B.4.1 Warranty & RMA Returns within the United States

If service is required, you must contact CyberData Technical Support prior to returning any products to CyberData. Our Technical Support staff will determine if your product should be returned to us for further inspection. If Technical Support determines that your product needs to be returned to CyberData, an RMA number will be issued to you at this point.

Your issued RMA number must be printed on the outside of the shipping box. No product will be accepted for return without an approved RMA number. The product in its original package should be sent to the following address:

CyberData Corporation
3 Justin Court.
Monterey, CA 93940
Attn: RMA "xxxxxx"

B.4.2 Warranty & RMA Returns Outside of the United States

If you purchased your equipment through an authorized international distributor or reseller, please contact them directly for product repairs.

B.4.3 Spare in the Air Policy

CyberData now offers a Spare in the Air no wait policy for warranty returns within the United States and Canada. More information about the Spare in the Air policy is available at the following web address:

http://www.cyberdata.net/support/warranty/spareintheair.html
B.4.4 Return and Restocking Policy

For our authorized distributors and resellers, please refer to your CyberData Service Agreement for information on our return guidelines and procedures.

For End Users, please contact the company that you purchased your equipment from for their return policy.

B.4.5 Warranty and RMA Returns Page

The most recent warranty and RMA information is available at the CyberData Warranty and RMA Returns Page at the following web address:

http://www.cyberdata.net/support/warranty/index.html
Index

Symbols

+48V DC power supply  5

Numerics

100 Mbps indicator light  7

A

act light  7
address, login  12
addressing
  DHCP  11, 15
  static  11, 15
admin username and password  12
all paging zones, code for  9
application
  partition at reboot  24
asterisk  15, 17, 20
Asterisk SIP server  2
Audio Codec  2
audio test button  18
audio testing paging zones
  using the test/reset button  9
authenticate ID and password for SIP server
  registration  21
autoprovisioning
  setting up a TFTP server  25

B

blue status light  7

C

cat 5 ethernet cable  5
changing default username and password for
  configuration GUI  16
configuration information  11
connection speed  2

current settings, reviewing  13
CyberData contact information  27

default
  gateway  10
  IP address  10
  subnet mask  10
  username and password  10
default gateway  10, 15
default gateway for static addressing  15
default password for configuration GUI  12
default settings, restoring  10
default username and password for configuration
  GUI  12
DHCP addressing  11, 15
DHCP Client  2
DHCP IP addressing  15
dimensions  2
DNS server  15
DTMF detection  2
dual speeds  1, 7

echo cancellation  2
ethernet port  5
expiration time for SIP server lease  20, 21

F

features  1
firmware upgrade page  23, 24
firmware, upgrade  13, 22

G

gateway configuration  13
gateway configuration page 16, 18
gateway setup button 13, 16, 18
green light, blinking 9, 18
green link light 7
green paging light 7
GUI username and password 16

H

hazard levels 4
http web-based configuration 2

I

IP address 10, 15, 22
SIP server 21
IP addressing 15
default
  IP addressing setting 10
IP PBX in typical installation 4

K

kernel
  partition at reboot 24

L

lease, SIP server expiration time 20, 21
line out port 8
link light 7
Linux, setting up a TFTP server on 25
local SIP port 20, 21
log in address 12
logging in to configuration GUI 12

M

modular telephone cord 8
multi-zone paging 1

N

network activity, verifying 7
network configuration page 14

O

orange link light 7
outbound proxy 20

P

paging amplifier
  connecting to 8
  in typical installation 4
paging gateway
  configuration 11
paging light 7, 9, 18
paging speakers in typical installation 4
paging zones 9, 18
part number 2
parts list 3
password
  configuration GUI 11, 16
  for SIP server login 20
  restoring the default 10
  SIP server authentication 21
port
  ethernet 5
  line out 8
  local SIP 20, 21
  remote SIP 20, 21
power
  requirement 2
product overview 1

R

reboot 23
  paging gateway 24
  unregistering from SIP server during 21
registration and expiration, SIP server
  lease expiration 21
registration and expiration, SIP server lease 20
regulatory compliance 2
remote SIP port 20, 21
required configuration for web access username and
  password 11, 17
requirements for upgrading firmware 22
reset switch 18
resetting the IP address to the default 26
restoring factory default settings 10
return and restocking policy 29
ring out 17
RMA returned materials authorization 27
RMA status 27

S

safety instructions 3
sales 27
server
  SIP 13
  TFTP 22, 25
server address, SIP 20
service 27
SIP configuration
  SIP Server 20
SIP configuration page 19
SIP registration 20
SIP server 20
SIP server configuration 13
SIP server parameters, configuring 11
SIP setup button 13, 19
Spare in the Air Policy 28
specifications 2
static addressing 11, 15
static IP addressing 15
status light 7
subnet mask 10, 15
subnet mask static addressing 15
supported protocols 2

T

tech support 27
technical support, contact information 27
test/reset switch 9
testing
  a specified paging zone 18
  all paging zones 9
TFTP server 2, 22, 25
TFTP server IP 23

U

unregister from SIP server 21
unregister, from SIP server 20
upgrade firmware 13, 22
upgrade firmware button 13, 23, 24
upload file button 23
user ID
  for SIP server login 20
user ID for SIP server registration 21
user ID, SIP 20
username
  restoring the default 10
username for configuration GUI 11, 16

V

verifying
  network activity 7
VoIP phone in typical installation 4

W

warranty 28
warranty & RMA returns outside of the United States 28
warranty & RMA returns within the United States 28
warranty and RMA returns page 29
warranty policy at CyberData 28
web configuration log in address 12
weight 2
Windows, setting up a TFTP server on 25

Y

yellow act light 7
yellow link light 7

Z

zone 17
zone 00 9
zone digits 17
zones
  audio testing 18
  numbers 11