



VoIP V3 Paging Server Operations Guide

SIP Compliant Part #011146 Document Part #930427L for Firmware Version 7.1.0

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Revision Information

Revision 930427L, which corresponds to firmware version 7.1.0, was released on October 8, 2014, and has the following changes:

• Updates Figure 2-5, "Connecting to the Power Source"

Browsers Supported

The following browsers have been tested against firmware version 7.1.0:

- Internet Explorer (version: 10)
- Firefox (also called Mozilla Firefox) (version: 23.0.1 and 25.0)
- Chrome (version: 29.0.1547.66 m)
- Safari (version: 5.1.7)

Pictorial Alert Icons

GENERAL ALERT	General Alert This pictoral alert indicates a potentially hazardous situation. This alert will be followed by a hazard level heading and more specific information about the hazard.
	Ground This pictoral alert indicates the Earth grounding connection point.

Hazard Levels

Danger: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. This is limited to the most extreme situations.

Warning: Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

Caution: Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It may also alert users against unsafe practices.

Notice: Indicates a statement of company policy (that is, a safety policy or protection of property).

The safety guidelines for the equipment in this manual do not purport to address all the safety issues of the equipment. It is the responsibility of the user to establish appropriate safety, ergonomic, and health practices and determine the applicability of regulatory limitations prior to use. Potential safety hazards are identified in this manual through the use of words Danger, Warning, and Caution, the specific hazard type, and pictorial alert icons.

Important Safety Instructions

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- 6. Clean only with dry cloth.
- 7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11. Only use attachments/accessories specified by the manufacturer.
- 12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 13. Prior to installation, consult local building and electrical code requirements.

GENERAL ALERT	Warning <i>Electrical Hazard:</i> This product should be installed by a licensed electrician according to all local electrical and building codes.
GENERAL ALERT	Warning <i>Electrical Hazard:</i> To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.
GENERAL ALERT	Warning The PoE connector is intended for intra-building connections only and does not route to the outside plant.

Abbreviations and Terms

Abbreviation or Term	Definition
A-law	A standard companding algorithm, used in European digital communications systems to optimize, i.e., modify, the dynamic range of an analog signal for digitizing.
AVP	Audio Video Profile
Cat 5	TIA/EIA-568-B Category 5
DHCP	Dynamic Host Configuration Protocol
LAN	Local Area Network
LED	Light Emitting Diode
Mbps	Megabits per second.
NTP	Network Time Protocol
PBX	Private Branch Exchange
PoE	Power over Ethernet (as per IEEE 802.3af standard)
RTFM	Reset Test Function Management
SIP	Session Initiated Protocol
u-law	A companding algorithm, primarily used in the digital telecommunication
UC	Unified Communications
VoIP	Voice over Internet Protocol

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The CyberData V3 VoIP Paging Server enables users through a single SIP phone extension, to access multiple zones for paging in a VoIP network and to connect to legacy analog overhead paging systems.

A second SIP extension can be configured as a night ringer playing a user-uploadable audio file.

The V3 Paging Server allows direct connection to legacy analog paging amplifiers that require a "Page Port" type of input that meets a balanced 600 Ohm 10Vpp signal or a 10k Ohm Hi-Z 2vpp signal. You can also take advantage of connections for a dry contact relay (page start output) and sense input (Fault Sense Input) for additional functionality.

The easy-to-use, web-based configuration provides a graphical user interface to set up to 100 paging zones for IP paging with unique multicast address and port number combinations.

The V3 Paging Server connects via a single CAT 5 or 6 network cable to a standard PoE 802.3af compliant switch.

1.1 How to Identify This Product

To identify the VoIP V3 Paging Server, look for a model number label similar to the one shown in Figure 1-1. The model number on the label should be **011146**.

CyberData Corporation WWW.CYBERDATA.NET V3 VOIP PAGING SERVER RoHS COMPLIANT 011146C / 021059H 14600001

Figure 1-1. Model Number Label

Model number

1.2 Product features

- SIP RFC 3261
- Two SIP endpoints (one for Night Ringer)
- Multicast output
- DTMF control of zone selection (with optional security code per zone)
- RTP Version 2 Multicast and Unicast
- Delayed page support
- Line-In connection for music-on-hold multicasting
- Line-out connection to support analog Amps
- Audio Codecs
 - G.711 U-law
 - G.711 A-law
 - Speex
 - DTMF detection (via RFC 2833)
- Cisco SRST support
- 802.11Q VLAN support
- Ability to import and export configuration
- Auto Provisioning
- Added support for NTP server for time keeping
 - TFTP or HTTP
 - Update at certain times of day
 - Update after a certain amount of idle time
- HTTP command interface
- Outbound proxy support for night ringer
- Option to disable rport discovery
- DTMF tones can be played out of analog ports during a page
- User-configurable DTMF duration option
- Option to enable line-in audio to multicast on fault detection
- Remote amp fault sensor
- Web-based configuration and firmware upload
- User uploadable audio files
- PoE 802.3af enabled (Power-over-Ethernet)
- 19-inch Rack mount option

1.3 Product Specifications

Specifications	
Power Requirement	PoE or 48V DC
Connection Speed	10/100 Mbps
Protocol	SIP compliant
Page Port Output	Balanced 600 Ohm 5VPP
Line In:	
Input Signal Amplitudes	2.0 VPP maximum
Input Impedance	10k Ohm
Line Out:	
Output Signal Amplitudes	2.0 VPP maximum
Output Level	+2dBm nominal
Total Harmonic Distortion	0.5% maximum
Output Impedance	10k Ohm
Part Number	011146
Dimensions	6.11" L x 4.05" W x 1.15" H
Weight	1.2 pounds

Table 1-1. Product Specifications

2 Setting Up the V3 Paging Server

The topics in this chapter provide information on setting up, configuring, and using the VoIP V3 Paging Server.

2.1 Parts List

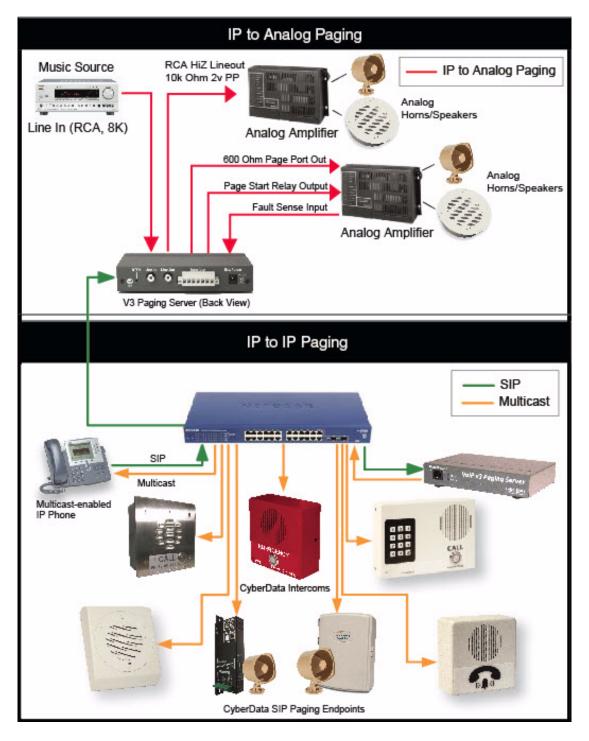
The packaging for the V3 Paging Server includes the parts in Table 2-2.

Quantity	Part Name	Illustration
1	V3 Paging Server	The second secon
1	Installation Quick Reference Guide	
1	Mounting Template (located on the last page of the <i>Installation Quick</i> <i>Reference</i>)	← ← → 3.500 → ↓
1	Mounting Kit (part #070057A) which includes: (2) #4-6 x 7/8" Mounting Anchors (2) #4 x 1-1/4" Round Phillips Wood Screws	

Table 2-2. Parts List

2.2 Typical Installation

Figure 2-2 illustrates how the V3 Paging Server is normally installed as part of a paging system.





2.3 Connecting the V3 Paging Server

Before you connect the V3 Paging Server, be sure that you have received all of the parts described in Section 2.1, "Parts List".

2.3.1 Connection Options

See Figure 2-3 and Table 2-1 for the connection options that are available for the V3 Paging Server.

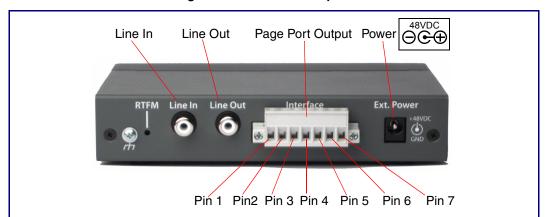




Table 2-1.	Page Por	t Output	Connections
		. output	••••••••

Pin	Description
1	Fault Sense Input (Common). See Section 2.3.1.1, "Pin 1 and 2—Fault Sense Input (Common/Sense)".
2	Fault Sense Input (Sense). See Section 2.3.1.1, "Pin 1 and 2—Fault Sense Input (Common/Sense)".
3	Positive 600-Ohm Audio Output ^a . See Section 2.3.1.2, "Pin 3, 4, and 5—Positive/Negative 600- Ohm Audio Output/Audio Ground Reference".
4	Negative 600-Ohm Audio Output. ^a . See Section 2.3.1.2, "Pin 3, 4, and 5—Positive/Negative 600-Ohm Audio Output/Audio Ground Reference".
5	Audio Ground Reference. See Section 2.3.1.2, "Pin 3, 4, and 5—Positive/Negative 600-Ohm Audio Output/Audio Ground Reference".
6	Relay Contact - Common ^b . See Section 2.3.1.3, "Pin 6 and 7—Relay Contact (Common/Normally Open)".
7	Relay Contact - Normally Open ^b . See Section 2.3.1.3, "Pin 6 and 7—Relay Contact (Common/Normally Open)".
	a. The 600-Ohm audio output of the page port is also suited for interfaces with lower input impedances.

b. 1 Amp at 30 VDC for continuous loads

2.3.1.1 Pin 1 and 2—Fault Sense Input (Common/Sense)

This input was designed as a method of monitoring an external amplifier that is equipped with a fault sense relay.

When enabled via the web interface (Section 2.4.8, "Configure the Fault Detection Parameters"), this input (when closed) will play a user uploadable audio file out of the line-out connection and/or place a SIP call to a pre-determined extension and play that file.

2.3.1.2 Pin 3, 4, and 5—Positive/Negative 600-Ohm Audio Output/Audio Ground Reference

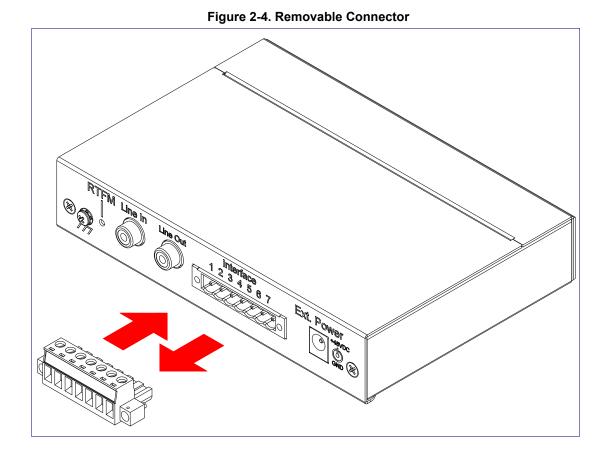
This output allows direct connection to paging amplifiers requiring a "Page Port" type input that meets a balanced 600 Ohm 5VPP signal.

2.3.1.3 Pin 6 and 7—Relay Contact (Common/Normally Open)

When enabled on the web interface (Section 2.4.4, "Configure the Device Parameters"), every time an audio file is played out of the local line-out or 600 Ohm output, the relay will close, thereby enabling amplifiers with a remote turn-on capability to become active.

2.3.2 Removable Connector

Figure 2-4 shows the connector that is removable on the V3 Paging Server.



2.3.3 Connect to the Power Source

To use PoE, plug a Cat 5 Ethernet cable from the V3 Paging Server **Ethernet** port to your network. As an alternative to PoE, you can plug one end of a +48V DC power supply into the Paging Server, and plug the other end into a receptacle. If required, connect the earth grounding wire to the chassis ground on the back of the unit. See Figure 2-5.

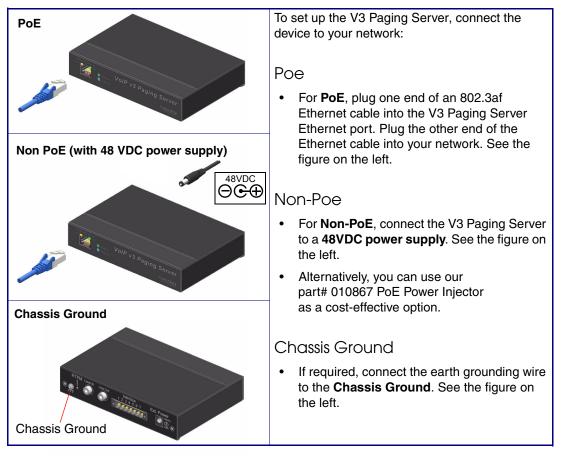


Figure 2-5. Connecting to the Power Source

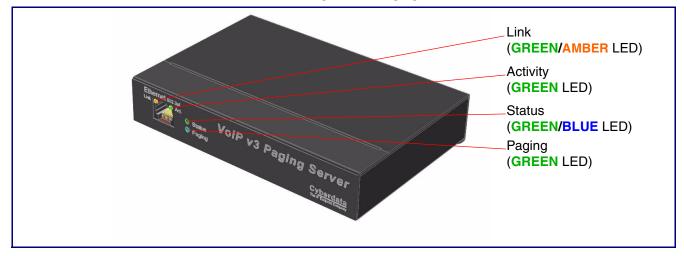
2.3.4 Connect to the Network

Plug one end of a standard Ethernet cable into the Paging Server **Ethernet** port. Plug the other end into your network.

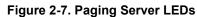




2.3.5 Confirm that the V3 Paging Server is Up and Running



The LEDs on the front of the V3 Paging Server verify the unit's operations.



2.3.5.1 Confirm Power on, Network Connectivity, and Connection Speed

When you plug in the Ethernet cable or power supply:

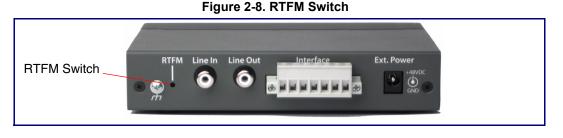
- The **GREEN/BLUE Status** LED and the **GREEN Paging** LED both blink at a rate of 10 times per second during the initial network setup.
- The round, **GREEN/BLUE Status** LED on the front of the V3 Paging Server comes on indicating that the power is on. Once the device has been initialized, this LED blinks at one second intervals.
- The square, **GREEN/AMBER Link** LED above the Ethernet port indicates that the network connection has been established. The Link LED changes color to confirm the auto-negotiated connection speed:
 - The Link LED is **GREEN** at 10 Mbps.
 - The Link LED is AMBER at 100 Mbps.
- The **GREEN Paging** LED comes on after the device is booted and initialized. This LED blinks when a page is in progress. You can disable **Beep on Initialization** on the **Device Configuration** page.

2.3.5.2 Verify Network Activity

The square, **GREEN Activity** LED blinks when there is network traffic.

2.3.6 Announcing the IP Address

To announce the IP address for the V3 Paging Server, briefly press and then quickly release the RTFM switch. See Figure 2-8.



2.3.7 Restore the Factory Default Settings

The V3 Paging Server is delivered with factory set default values for the parameters in Table 2-3. In addition, the settings for various UI web pages (such as the **Device Configuration Page**, **SIP Configuration Page**, etc.) are delivered with the factory default settings and can be restored to these default settings when you use the RTFM switch. However, uploaded audio files are not restored to the factory default settings when you use the RTFM switch.

Use the RTFM switch (see Figure 2-8) on the back of the unit to restore these parameters to the factory default settings.

Note When you perform this procedure, the factory default settings are restored. The default parameters for access are shown in Table 2-3.

Parameter	Factory Default Setting
IP Addressing	DHCP
IP Address ^a	10.10.10
Web Access Username	admin
Web Access Password	admin
Subnet Mask ^a	255.0.0.0
Default Gateway ^a	10.0.0.1

Table 2-3. Factory Default Settings

a. Default if there is not a DHCP server present.

To restore these parameters to the factory default settings:

- 1. Press and hold the RTFM switch until the status and paging lights come on.
- 2. Continue to press the RTFM switch until after you see the indicator lights go off and you hear the "restoring defaults" announcement.
- 3. Release the RTFM switch.
- 4. The V3 Paging Server settings are restored to the factory defaults.

2.4 Configuring the V3 Paging Server

Use this section to configure the VoIP paging server.

2.4.1 Gather the Required Configuration Information

Have the following information available before you configure the V3 Paging Server.

2.4.1.1 Static or DHCP Addressing?

Know whether your system uses static or dynamic (DHCP) IP addressing. If it uses static addressing, you also need to know the values to assign to the following V3 Paging Server parameters:

- IP Address
- Subnet Mask
- Default Gateway

2.4.1.2 Username and Password for Configuration GUI

Determine the Username and Password that will replace the defaults after you initially log in to the configuration GUI.

- The Username is case-sensitive, and must be from four to 25 alphanumeric characters long.
- The Password is case-sensitive, and must be from four to 20 alphanumeric characters long.

2.4.1.3 SIP Settings

To configure the SIP parameters, determine whether you want to register with the server. If you do, determine the number of minutes the registration lease remains valid, and whether you want to automatically unregister when you reboot. To configure the SIP parameters, you also need to determine the values for these parameters:

- SIP Server IP Address
- Remote and Local SIP Port Numbers
- SIP User ID, and Authenticate ID and Password for this User ID

2.4.2 V3 Paging Server Web Page Navigation

Table 2-4 shows the navigation buttons that you will see on every V3 Paging Server web page.

Web Page Item	Description
Home	Link to the Home page.
Device Config	Link to the Device Configuration page.
Networking	Link to the Networking page.
SIP Config	Link to go to the SIP Configuration page.
Nightringer	Link to go to the Nightringer page.
Fault Detection	Link to go to the Fault Detection page.
PGROUPs Config	Link to go to the Paging Groups Configuration page.
Audio Config	Link to the Audio Configuration page.
Event Config	Link to the Event Configuration page.
Autoprovisioning	Link to the Autoprovisioning Configuration page.
Update Firmware	Link to the Upgrade Firmware page.

Table 2-4. V3 Paging Amplifier Web Page Navigation

2.4.3 Log in to the Configuration GUI

- 1. Open your browser to the V3 Paging Server IP address.
- **Note** If the network does not have access to a DHCP server, the device will default to an IP address of 10.10.10.10.
- Note Make sure that the PC is on the same IP network as the V3 Paging Server.
- **Note** You may also download CyberData's VoIP Discovery Utility program which allows you to easily find and configure the default web address of the CyberData VoIP products.

CyberData's VoIP Discovery Utility program is available at the following website address:

http://www.cyberdata.net/support/voip/discovery_utility.html

The unit ships in DHCP mode. To get to the **Home** page, use the discovery utility to scan for the device on the network and open your browser from there.

- **Note** To work with the V3 Paging Server configuration *after* the initial configuration, log in using the IP address you assign to the device. Section 2.4.5, "Configure the Network Parameters" provides instructions for entering the IP address.
- 2. When prompted, use the following default **Username** and **Password** to open the configuration Home page:

Username: admin

Password: admin

Change the Default Username and Password: and Password
1. Enter the new Username from four to 25 alphanumeric characters in the **Change Username** field. The Username is case-sensitive.
2. Enter the new Password from four to 20 alphanumeric characters in the **Change Password**

3. Enter the new password again in the **Re-enter New Password** field.

Click Save Settings.

field. The Password is case-sensitive.

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Figure 2-9. Home Page			
CyberData v3 Paging Server			
Home	Device Settings		
Device Config	Device Name:	CyberData Paging Server	
Networking	Change Username:	admin	
	Change Password:		
SIP Config	Re-enter Password:		
Nightringer	Current Settings		
Fault Detection	Serial Number:	146000122	
	Mac Address: Firmware Version:	00:20:f7:00:e5:90 v7.1.0	
PGROUPs Config	Part Number:	011146	
Audio Config	IP Addressing:	dhcp	
Event Config	IP Address:	192.168.70.35	
	Subnet Mask:	255.255.240.0	
Autoprovisioning	Default Gateway: DNS Server 1:	192.168.64.1 192.168.65.20	
Update Firmware	DNS Server 1: DNS Server 2:	192.168.65.10	
	SIP Mode is:	enabled	
	Event Reporting is:	disabled	
	Nightringer is:	disabled (NOT Registered with SIP Server)	
	Primary SIP Server:	(NOT Registered with SIP Server)	
	Backup Server 1:	(NOT Registered with SIP Server)	
	Backup Server 2:	(NOT Registered with SIP Server)	
	Import/Export Setting	S	
	Please specify a confi	iguration file*:	
	Browse No file sele	ected. Import Configuration	
	Export Configuration		
	* You need to reboot for	changes to take effect	
	Save Reboot		

4. On the **Home Page**, review the setup details and navigation buttons described in Table 2-5.

Web Page Item	Description
Device Settings	
Device Name	Shows the device name (25 character limit).
Change Username	Type in this field to change the username (25 character limit).
Change Password	Type in this field to change the password (20 character limit).
Re-enter Password	Type the password again in this field to confirm the new password (20 character limit).
Current Settings	
Serial Number	Shows the serial number of the device.
Part Number	Shows the part number of the device.
Mac Address	Shows the Mac address of the device.
Firmware Version	Shows the current firmware version.
IP Addressing	Shows the current IP addressing setting (DHCP or Static).
IP Address	Shows the current IP address.
Subnet Mask	Shows the current subnet mask address.
Default Gateway	Shows the current default gateway address.
DNS Server 1	Shows the current DNS Server 1 address.
DNS Server 2	Shows the current DNS Server 2 address.
SIP Mode is	Shows the current status of the SIP Mode.
Event Reporting is	Shows the current status of the Event Reporting.
Nightring is	Shows the current status of the Nightringer.
Primary SIP Server	Shows the current status of the Primary SIP Server.
Backup Server 1	Shows the current status of Backup Server 1.
Backup Server 2	Shows the current status of Backup Server 2.
Import/Export Settings	The user can export and edit the device's configuration (in XML format), and then reload it to a device (or devices) instead of making changes through the web interface.
Browse	Press the Browse button to select a configuration file to import.
Import Configuration	IPress the Import Configuration button to save a board configuration to the board. Note : The board will have to be reset before changes will take effect.
Export Configuration	Press the Export Configuration button to download the current board configuration.
Save	Click on the Save button to save your configuration settings.
00/0	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

Table 2-5. Home Page Overview

At this point you can:

- Review the V3 Paging Server's **Current Settings**. Use the RTFM switch to restore the factory default settings. See Section 2.3.7, "Restore the Factory Default Settings".
- Configure the device parameters. Click on the **Device Config** button and see Section 2.4.4, "Configure the Device Parameters".
- Configure the network parameters. Click on the **Networking** button and refer to Section 2.4.5, "Configure the Network Parameters" for instructions.
- Configure the SIP parameters. Click on the **SIP Config** button and see Section 2.4.6, "Configure the SIP Parameters".
- Configure the Night Ringer parameters. Click on the **Nightringer** button and see Section 2.4.7, "Configure the Night Ringer Parameters".
- Configure the fault detection parameters. Click on the **Fault Detection** button and see Section 2.4.8, "Configure the Fault Detection Parameters".
- Configure the PGROUPS parameters. Click on the **PGROUPS Config** button and see Section 2.4.9, "Configure the Paging Groups (PGROUPS) Parameters" for instructions.
- Configure the audio parameters. Click on the **Audio Config** button and see Section 2.4.11, "Configure the Audio Parameters" for instructions.
- Configure the event parameters. Click on the **Event Config** button and see Section 2.4.12, "Configure the Event Parameters" for instructions.
- Configure the autoprovisioning parameters. Click on the **Autoprovisioning** button and see Section 2.4.13, "Configure the Autoprovisioning Parameters" for instructions.
- **Note** Click on the **Update Firmware** button any time you need to upload new versions of the firmware. See Section 2.5, "Upgrading the Firmware" for instructions.

2.4.4 Configure the Device Parameters

1. Click on the **Device Configuration** button to open the **Device Configuration** page. See Figure 2-10.

Су	CyberData v3 Paging Server		
Home	Device Configuration		
Device Config Networking SIP Config Nightringer Fault Detection PGROUPs Config Audio Config	Miscellaneous Settings Beep on Initialization: Beep on page: Enable line-in to line-out loopback***: Enable line-in to multicast***: Multicast Address: 224.1.2.3 Multicast Port: 2000 Detect Line-in Silence: Enable relay on local audio: DTMF duration (milliseconds): 500		
Event Config Autoprovisioning Update Firmware			
	* You need to reboot for changes to take effect ** "Test Multicast" will send a 5 second ULAW multicast stream to 234.2.1.200:2200 *** Cannot be combined with "Play Line-in Audio via Multicast (Fault Detection)" Save Test Audio Test Multicast ** Test Relay Reboot		

Figure 2-10. Device Configuration Page

2. On the **Device Configuration** page, you may enter values for the parameters indicated in Table 2-6.

Web Page Item	Description	
Miscellaneous Settings		
Beep on Initialization	When selected, you will hear a beep when the device initializes.	
Beep on Page	When selected, the device will play a beep before a page is sent to the analog ports when "Lineout" is enabled on a paging group (works for both buffered and live pages).	
Enable Line In to Line Out Loopback	When selected, audio is sent from the line -in to the line-out output.	
Enable Line-In to Multicast	When selected, the line-in audio will be multicast to the address and port specified on the web page.	
	Note : Ideally, the specified address and port will match that of a low priority MGROUP (such as background music) on the speakers or paging amplifiers.	
	Note : When line-in to multicast is selected, do not set that multicast address and port to the same multicast address and port that is used by one of your PGROUPS. Otherwise, when you call the PGROUP, the Paging Server will be unable to send the new audio stream because the port will already be in use by the line-in to multicast stream.	
Multicast Address	Type the Multicast address.	
Multicast Port	Type the Multicast port number.	
Detect Line-in Silence	When selected, the device will detect when silence occurs in the line-in port. Also, the device will not relay line-in audio to multicast if this option is enabled and there is silence on the line-in port.	
	Note : This option requires a 011146C/021059G/991034C or newer Paging Server.	
Enable Relay on Local Audio	When selected, the relay will be closed any time that audio is played out of the line-out/page port. This setting is for legacy analog amplifiers that are often connected to the page port. Analog amplifiers will often have a noticeable hum if they are turned on while there is no audio being played. The relay closure causes these amplifiers to turn on only when audio is sent to them.	
DTMF duration (milliseconds)	The duration of DTMF tones played out the analog ports. (in milliseconds)	
0.000	Click on the Save button to save your configuration settings.	
Save	Note: You need to reboot for changes to take effect.	
Test Audio	When the Test Audio button is pressed, you will hear a voice message for testing the device audio quality and volume.	
Test Multicast **	When the Test Multicast button is pressed, the Paging Server will send a five second canned ULAW message to a predetermined multicast address and port.	
Test Relay	Click on the Test Relay button to do a relay test.	
Reboot	Click on the Reboot button to reboot the system.	

Table 2-6. Device Configuration Parameters

3. After changing the parameters, click the **Save** button.

2.4.5 Configure the Network Parameters

Configuring the network parameters enables your network to recognize the V3 Paging Server and communicate with it. Click the **Networking** button on the **Home** page to open the **Network Configuration** page.

CyberData v3 Paging Server		
Home	Network Configuration	
Device Config	Stored Network Settings	
	IP Addressing:	○ Static ● DHCP
Networking	IP Address:	10.10.10.10
SIP Config	Subnet Mask:	255.0.0.0
Nightringer	Default Gateway:	10.0.0.1
Nightringer	DNS Server 1:	10.0.0.1
Fault Detection	DNS Server 2:	10.0.0.1
PGROUPs Config	VLAN ID (0-4095):	0
	VLAN Priority (0-7):	p
Audio Config	DHCP Timeout	
Event Config	DHCP Timeout in seconds*:	60
Autoprovisioning	* A value of -1 will retry forever	
Update Firmware		
	Current Network Settings	
	IP Address: 10.10.1.66 Subnet Mask: 255.0.0.0	
	Default Gateway: 10.0.0.1	
	DNS Server 1: 10.0.0.1	
DNS Server 2:		
	* You need to reboot for changes to take effect	
	Save Reboot	

Figure 2-11. Network Configuration Page

On the Network Configuration page, enter values for the parameters indicated in Table 2-7.

Web Page Item	Description	
Stored Network Settings	Shows the settings stored in non-volatile memory.	
IP Addressing	Select either DHCP IP Addressing or Static IP Addressing by marking the appropriate radio button. If you select Static , configure the remaining parameters indicated in Table 2-7. If you select DHCP , go to Step 3.	
IP Address	Enter the Static IP address.	
Subnet Mask	Enter the Subnet Mask address.	
Default Gateway	Enter the Default Gateway address.	
DNS Server 1	Enter the DNS Server 1 address.	
DNS Server 2	Enter the DNS Server 2 address.	
VLAN ID (0-4095)	Enter the VLAN ID number.	
	Note : The device supports 802.11Q VLAN tagging support. The switch port connected to the device will need to be in "trunking mode" for the VLAN tags to propagate.	
VLAN Priority (0-7)	Enter the VLAN priority number.	
DHCP Timeout		
DHCP Timeout in seconds	Enter the desired timeout duration (in seconds) that the device will wait for a response from the DHCP server before defaulting back to the stored static IP address.	
	Note : A value of -1 will cause the device to retry indefinitely and a value of 0 will cause the device to reset to a default of 60 seconds.	
Current Network Settings	Shows the current network settings.	
IP Address	Shows the current Static IP address.	
Subnet Mask	Shows the current Subnet Mask address.	
Default Gateway	Shows the current Default Gateway address.	
DNS Server 1	Shows the current DNS Server 1 address.	
DNS Server 2	Shows the current DNS Server 2 address.	
Savo	Click on the Save button to save your configuration settings.	
Save	Note: You need to reboot for changes to take effect.	
Reboot	Click on the Reboot button to reboot the system.	

Table 2-7. Network Configuration Parameters

On this page:

- 1. Specify whether you use **Static** or **DHCP IP Addressing** by marking the appropriate radio button. If you select **Static IP Addressing**, go to **Step 2**.
- 2. For Static IP Addressing, also enter values for the following parameters:
 - The V3 Paging Server's **IP Address**: The V3 Paging Server is delivered with a factory default IP address. Change the default address to the correct IP address for your system.

- The Subnet Mask.
- The **Default Gateway.**
- 3. Click **Save** when you are finished.
- 4. Click **Reboot** for the new settings to take effect.

2.4.6 Configure the SIP Parameters

The SIP parameters enable the V3 Paging Server to contact and register with the SIP server. On the Home page, click **SIP Config** to open the **SIP Configuration** page.

CyberData v3 Paging Server		
Cyber Data vor aging Server		
Home	SIP Configuration	
Device Config	Enable SIP operation: 🗹 (NOT Registered with S	SIP Server)
Device coming	SIP Settings	
Networking	SIP Server:	10.0.0.253
SIP Config	Backup SIP Server 1:	
Car coming	Backup SIP Server 2:	
Nightringer		
Fault Datastian	Use Cisco SRST:	
Fault Detection		
PGROUPs Config	Remote SIP Port:	5060
	Local SIP Port: Outbound Proxy:	5060
Audio Config	Outbound Proxy. Outbound Proxy Port:	0
Event Config	SIP User ID:	199
	Authenticate ID:	199
Autoprovisioning	Authenticate Password:	•••••
Update Firmware		
opdate Firmware	Register with a SIP Server:	
	Re-registration Interval (in seconds):	360
	Unregister on Reboot:	
	Disable rport Discovery:	
	Buffer CID Celler	
	Buffer SIP Calls:	
	Terminate call after delay (in seconds):	0
	Note: A value of 0 will disable this function	0
	Misc Settings	
	RTP Port (even):	10500
* You need to reboot for changes to take effect		
	Save Reboot	

Figure 2-12. SIP Configuration Page

5. On the **SIP Configuration** page, enter values for the parameters indicated in Table 2-8.

Web Page Item	Description
Enable SIP Operation	Enables or disables SIP operation.
SIP Settings	
SIP Server	Type the SIP server represented as either a numeric IP address in dotted decimal notation or the fully qualified host name (255 character limit [FQDN]).
Backup SIP Server 1 Backup SIP Server 2	 If all of the SIP Server and Backup SIP Server fields are populated, the device will attempt to stay registered with all three servers all of the time. You can leave the Backup SIP Server 1 and Backup SIP Server 2 fields blank if they are not needed.
	• In the event of a registration failure on the Primary SIP Server , the device will use the next highest priority server for outbound calls (Backup SIP Server 1). If Backup SIP Server 1 fails, the device will use Backup SIP Server 2 .
	 If a higher priority SIP Server comes back online, the device will switch back to this server.
Use Cisco SRST	When selected, the backup servers are handled according to Cisco SRST (Survivable Remote Site Telephony).
Remote SIP Port	Type the Remote SIP Port number (default 5060) (5 character limit [values from 1 to 65535]).
Local SIP Port	Type the Local SIP Port number (default 5060) (5 character limit [values from 2000 to 65535]).
Outbound Proxy	Type the Outbound Proxy as either a numeric IP address in dotted decimal notation or the fully qualified host name (255 character limit [FQDN]).
Outbound Proxy Port	Type the Outbound Proxy Port number (5 character limit [values from 1 to 65535]).
SIP User ID	Type the SIP User ID (up to 64 alphanumeric characters).
Authenticate ID	Type the Authenticate ID (up to 64 alphanumeric characters).
Authenticate Password	Type the Authenticate Password (up to 64 alphanumeric characters).
Register with a SIP Server	Enable or disable SIP Registration.
	For information about Point-to-Point Configuration, see Section 2.4.6.1, "Point-to-Point Configuration".
Re-registration Interval (in seconds)	Type the SIP Registration lease time in seconds (default is 60 minutes) (4 character limit [values from 30 to 3600]). Reregistration Interval (in seconds)
Unregister on Reboot	When selected, on boot, the device will first register with a SIP server with a expiration delay of 0 seconds. This has the effect of unregistering any current devices on this extension.

Table 2-8. SIP Configuration Parameters

Web Page Item	Description	
Disable rport Discovery	Prevents the device from including the public WAN IP address in the contact information sent to remote SIP servers. This will generally only need to be enabled when using an SBC in conjunction with a remote SIP server.	
Buffer SIP Calls	When this is enabled, SIP calls to the device will be stored in memory and will play when either the call is terminated or the buffer is full. The receive buffer is 2MB in size and this is equal to about four minutes of ulaw encoded audio.	
Call Disconnection		
Terminate call after delay (in seconds)	Type the desired number of seconds that you want to transpire after a connection delay before a call is terminated.	
	Note: A value of 0 will disable this function.	
Misc Settings		
RTP Port (even)	Specify the port number used for the RTP stream after establishing a SIP call. This port number has to be an even number and defaults to 10500 (values from 2000 to 65534).	
Save	Click on the Save button to save your configuration settings.	
Save	Note: You need to reboot for changes to take effect.	
Reboot	Click on the Reboot button to reboot the system.	

Table 2-8. SIP Configuration Parameters (continued)

- 1. Enter the IP address of the **SIP Server**.
- 2. Enter the port numbers used for SIP signaling:
 - a. Remote SIP Port
 - b. Local SIP Port
- 3. Enter the SIP registration parameters:
 - a. SIP User ID
 - b. Authenticate ID
 - c. Authenticate Password
- 4. For **SIP Registration**, designate whether you want the VoIP Paging Server to register with your SIP server.
- 5. At Unregister on Reboot:
 - a. Select Yes to automatically unregister the V3 Paging Server when you reboot it.
 - b. Select No to keep the V3 Paging Server registered when you reboot it.
- In the Register Expiration field, enter the number of seconds the V3 Paging Server registration lease remains valid with the SIP Server. The V3 Paging Server automatically re-registers with the SIP server before the lease expiration timeout.
- 7. Click Save.
- 8. Click **Reboot** for the new settings to take effect.

2.4.6.1 Point-to-Point Configuration

When the board is set to not register with a SIP server, it's possible to set the device to dial out to a single endpoint. To do this, do the following:

- 1. On the SIP Configuration page (Figure 2-13), make sure that the Register with a SIP Server parameter is not selected.
- 2. Type the IP address of the remote device that you want to contact into the **Dial out Extension** field
- **Note** Establishing point-to-point SIP calls may not work with all phones.

Figure 2-13. SIP Configuration Page Set to Point-to-Point Mode

CyberData v3 Paging Server			
Home SIP Configuration			
Device Config	Enable SIP operation: 🗹 (NOT Registered with	SIP Server)	
Networking	SIP Settings	10.0.0.253	
SIP Config	Backup SIP Server 1:		
Nightringer	Backup SIP Server 2:		
Fault Detection	Use Cisco SRST:		
PGROUPs Config	Remote SIP Port: Local SIP Port:	5060 5060	
Audio Config	Outbound Proxy: Outbound Proxy Port:	0	
Event Config	SIP User ID: Authenticate ID:	199 199	
Autoprovisioning	Authenticate Password:	•••••	
Update Firmware	Register with a SIP Server: Re-registration Interval (in seconds):	/360	
	Unregister on Reboot: Disable rport Discovery		
	Buffer SIP Calls:		
	Call disconnection Terminate call after delay (in seconds):	0	
	Note: A value of 0 will disable this function		
	Misc Settings RTP Port (even):	10500	
	* You need to reboot for changes to take effect		
	Save Reboot		

Device is set to **NOT** register with a SIP server

2.4.7 Configure the Night Ringer Parameters



Caution

Nightringer requires SIP Registration. Nightringer cannot be used in peer to peer mode.

1. Click on the Nightringer button to open the Nightringer Configuration page. See Figure 2-14.

Figure 2-14. Nightringer Configuration Page

CyberData v3 Paging Server			
Home Nightringer Configuration			
Device Config	Enable Nightringer: 🗌 (NOT Registered with SI	P Server)	
Networking	Nightringer Settings SIP Server:	10.0.0.253	
SIP Config	Remote SIP Port: Local SIP Port:	5060	
Nightringer	Outbound Proxy:		
Fault Detection	Outbound Proxy Port:	0	
Tault Detection	User ID: Authenticate ID:	241	
PGROUPs Config	Authenticate Password:	•••••	
Audio Config	Re-registration Interval (in seconds):	360	
Event Config			
Autoprovisioning	Relay rings to multicast:		
	Multicast Address: Multicast Port:	224.1.2.32	
Update Firmware	Multicast part range can be from 2000 65524		
Multicast port range can be from 2000-65534 and must be even			
* You need to reboot for changes to take effect			
Save Reboot			

2. On the **Nightringer Configuration** page, enter values for the parameters indicated in Table 2-9.

Web Page Item	Description
Enable Nightringer	When the nightringer is enabled, the unit will attempt to register a second extension with the SIP server. Any calls made to this extension will play a ringtone.
Nightringer Settings	
SIP Server	Type the SIP server represented as either a numeric IP address in dotted decimal notation.
Remote SIP Port	Type the Remote SIP Port number (default 5060) (5 character limit [values from 1 to 65535]).
Local SIP Port	Type the Local SIP Port number (default 5061) (5 character limit [values from 2000 to 65535]).
	Note: This value cannot be the same as the Local SIP Port found on the SIP Configuration Page.
Outbound Proxy	Type the Outbound Proxy as either a numeric IP address in dotted decimal notation or the fully qualified host name (255 character limit [FQDN]).
Outbound Proxy Port	Type the Outbound Proxy Port number (5 character limit [values from 1 to 65535]).
User ID	Type the User ID (up to 64 alphanumeric characters).
Authenticate ID	Type the Authenticate ID (up to 64 alphanumeric characters).
Authenticate Password	Type the Authenticate Password (up to 64 alphanumeric characters).
Re-registration Interval (in seconds)	Type the SIP Registration lease time in seconds (default is 60 minutes) (4 character limit [values from 30 to 3600]). Re- registration Interval (in seconds)
Relay Rings to Multicast	When selected, a user-defined audio file is sent to the specified multicast address and port when the night ringer is activated.
Multicast Address	Type the Multicast address.
Multicast Port	Type the Multicast port number.
Save	Click on the Save button to save your configuration settings
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

Table 2-9. Nightringer Configuration Parameters

3. After changing the parameters, click on the **Save** button.

4. Click **Reboot** for the new settings to take effect.

2.4.8 Configure the Fault Detection Parameters

1. Click on the **Fault Detection** button to open the **Fault Detection Configuration** page. See Figure 2-15.

	rigure 2-13. I aut Detection configuration Page			
Су	berData v3 Paging Server			
Home	Fault Detection			
Device Config	Triggered Settings			
Networking SIP Config Nightringer Fault Detection PGROUPs Config Audio Config Event Config	Play Stored Audio Locally: Image: Constraint of the system Make Call to Extension: Image: Constraint of the system Dial Out Extension: 204 Dial Out ID: id204 Play Stored Audio via Multicast: Image: Constraint of the system Play Line-in Audio via Multicast**: Image: Constraint of the system Multicast Address: Image: Constraint of the system Multicast Port: 0 Test Fault Image: Constraint of the system			
Autoprovisioning Update Firmware	* You need to reboot for changes to take effect ** Cannot be combined with "Enable line-in to line-out loopback", "Enable line-in to multicast", or "Play Stored Audio via Multicast" Save Reboot			

Figure 2-15. Fault Detection Configuration Page

2. On the **Fault Detection Configuration** page, enter values for the parameters indicated in Table 2-10.

Web Page Item	Description
Triggered Settings	
Play Audio Locally	When selected, when the sensor is triggered, the audio file for "Sensor Triggered" will play out of the line-out and 600- Ohm connectors.
Make Call to Extension	When selected, when the sensor is triggered, the device will call the Dial Out Extension and play the "Sensor Triggered" audio file when someone answers.
Dial Out Extension	Enter the Dial Out Extension that you want the device to call when the sensor is triggered.
Dial Out ID	Enter the caller ID for the Dial Out Extension .
Play Stored Audio via Multicast	When selected, the device will play the stored audio file via multicast when the sensor is triggered.
Play Line-in Audio via Multicast	When selected, the device will play the line-in audio via multicast when the sensor is triggered.
	Note : You cannot combine this setting with any of the following settings: Enable line-in to line-out loopback , Enable line-in to multicast , or Play Stored Audio via Multicast
Multicast Address	Enter the multicast IP address (15 character limit).
Multicast Port	Enter the multicast port number (5 character limit).
Test Fault	Click on the Test Fault button to test the fault detection feature.
Save	Click on the Save button to save your configuration settings.
ouve	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

Table 2-10. Fault Detection Configuration Parameters

3. After changing the parameters, click on the **Save** button.

4. Click **Reboot** for the new settings to take effect.

2.4.9 Configure the Paging Groups (PGROUPS) Parameters

Note A PGROUP is a way of assigning multicast addresses and port numbers when configuring multicast paging speakers.

To assign a multicast address, you must first configure the speakers that you want to put into a paging zone by entering a particular multicast address and port number combination in the web configuration for these speakers.

- **Note** The PGROUPS Configuration page consists of four pages. Each page must be saved independently.
- 1. Click on the **PGROUPS Config** button to open the **PGROUPS Configuration** page. See Figure 2-16.

Cv	perData v3 Pagi	na Server
Home	GROUPs Configuration (00-24)	
Device Config	/pass DTMF 💷	
	passing DTMF will result in all calls being rela y security code entered for PGROUP 0 will be	
	Paging Groups	ignoreu il Drime is bypasseu
SIP Config	# Address Port Name	TTL Lineout
Nightringer	00 234.2.1.1 2000 PagingGr	pup00 255 🗹
Fault Detection	Security Code:	
PGROUPs Config	01 234.2.1.2 2002 PagingGr	pup01 255 🕑
	Security Code:	
Audio Config	02 234.2.1.3 2004 PagingGr	pup02 255 ✔
Event Config	Security Code:	
Autoprovisioning		
Undeter Cimeren	03 234.2.1.4 2006 PagingGr	pup03 255 🗹
Update Firmware	Security Code:	
	04 234.2.1.5 2008 PagingGr	pup04 255 🕑
	Security Code:	
	05 234.2.1.6 2010 PagingGr	pup05 255 €
	Security Code:	
	06 234.2.1.7 2012 PagingGroup Security Code:	pup06 255 🗹
	Security code.	
	07 234.2.1.8 2014 PagingGr	pup07 255 🗹
	Security Code:	
	08 234.2.1.9 2016 PagingGr	bup08 255 ✔
	Security Code:	
	09 234.2.1.10 2018 PagingGr Security Code:	pup09 255 🗹
	10 234.2.1.11 2020 PagingGr	pup10 255 🗹
	Security Code:	

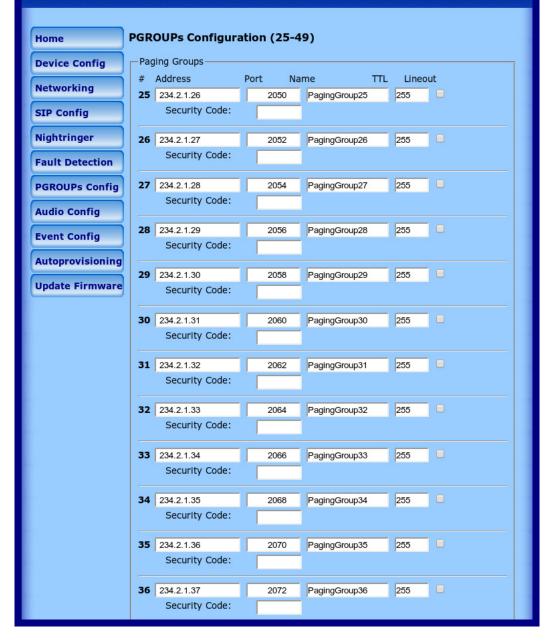
Figure 2-16. PGROUPS Configuration Page

11	234.2.1.12	2022	PagingGroup11	255	✓
	Security Code:		i ugingoroup n	200	
	,				
12	234.2.1.13	2024	PagingGroup12	255	
	Security Code:				
13	234.2.1.14	2026	PagingGroup13	255	
	Security Code:				
		-		0.55	1
14	234.2.1.15 Security Code:	2028	PagingGroup14	255	
	Security Code.				
15	234.2.1.16	2030	PagingGroup15	255	
	Security Code:		· -3···3 -··-+ ··		
	,				
16	234.2.1.17	2032	PagingGroup16	255	
	Security Code:				
-					
17	234.2.1.18	2034	PagingGroup17	255	
	Security Code:				
	004.0.4.40	6000	Desired 15	loss	
18	234.2.1.19	2036	PagingGroup18	255	
	Security Code:				
19	234.2.1.20	2038	PagingGroup19	255	
15	Security Code:	2000	. sg. goroup io	200	
	,				
20	234.2.1.21	2040	PagingGroup20	255	
	Security Code:				
21		2042	PagingGroup21	255	
	Security Code:				
22	234.2.1.23	2044	PagingGroup22	255	
	Security Code:	2011	. sggoroupze	230	
_	,				
23	234.2.1.24	2046	PagingGroup23	255	
	Security Code:				
					1
24	1	2048	PagingGroup24	255	
	Security Code:				
	t range on he form	2000 65524	and must be sure		
	t range can be from e IP address of "0.0.				
030		0.0 10 01300	ie relay on a grou	P	
* You	need to reboot for	changes to ta	ake effect		
Sa	ve Reboot				
	1, 2, 3, 4				
284					

Figure 2-17. PGROUPS Configuration Page (continued)



CyberData v3 Paging Server

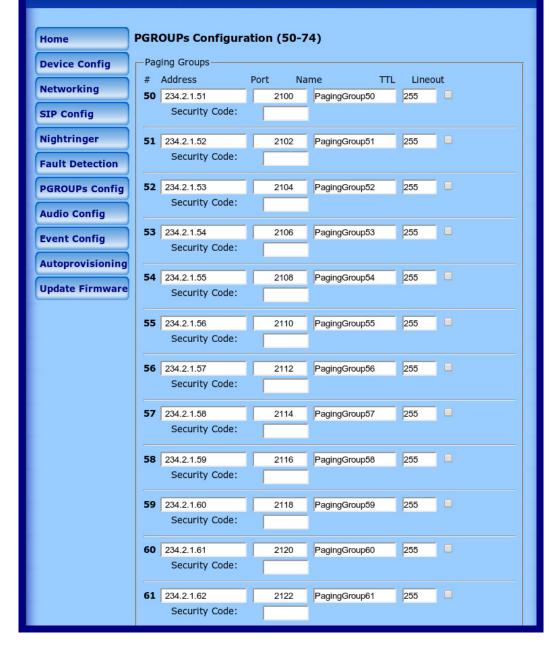


37	234.2.1.38	2074	PagingGroup37	255		
	Security Code:					
-						
38	234.2.1.39	2076	PagingGroup38	255		
	Security Code:					
					1	
39	234.2.1.40 Security Code:	2078	PagingGroup39	255		
	Security Code.					
40	234.2.1.41	2080	PagingGroup40	255		
	Security Code:		,			
41		2082	PagingGroup41	255		
	Security Code:					
12	024.0.4.42	0004	Desing Crown 40	055		
42	234.2.1.43 Security Code:	2084	PagingGroup42	255		
	Security Code:					
43	234.2.1.44	2086	PagingGroup43	255		
	Security Code:					
44	234.2.1.45	2088	PagingGroup44	255		
	Security Code:					
45	024.0.4.40	0000	Dania - Oray ya 45	055	1	
45	234.2.1.46 Security Code:	2090	PagingGroup45	255		
	Security Code.					
46	234.2.1.47	2092	PagingGroup46	255		
	Security Code:		,			
— —						
47	234.2.1.48	2094	PagingGroup47	255		
	Security Code:					
48	234.2.1.49	2096	Paging Group 49	255	1	
48	Security Code:	2090	PagingGroup48	200		
	Security code:					
49	234.2.1.50	2098	PagingGroup49	255		
	Security Code:					
	t range can be from					
Use	IP address of "0.0.	0.0" to disabl	le relay on a group)		
						1
* You	need to reboot for o	changes to ta	ke effect			
Sa	ve Reboot					
	e: 1, 2, 3, 4	4				
- ug	., _, _,					
						-

Figure 2-19. PGROUPS Configuration Page (continued)



CyberData v3 Paging Server



62	234.2.1.63	2124	PagingGroup62	255	
	Security Code:				
63	234.2.1.64	2126	PagingGroup63	255	
	Security Code:		ĺ		
64	234.2.1.65	2128	PagingGroup64	255	
1	Security Code:		jggp- :		
	,				
65	234.2.1.66	2130	PagingGroup65	255	
	Security Code:				
66	234.2.1.67	2132	PagingGroup66	255	
1	Security Code:		j33p		
67	234.2.1.68	2134	PagingGroup67	255	
	Security Code:				
60	024.0.4.60	0490	DecineCourses	055	
68	234.2.1.69 Security Code:	2136	PagingGroup68	255	
	Security Code:				
69	234.2.1.70	2138	PagingGroup69	255	
	Security Code:				
70	234.2.1.71	2140	PagingGroup70	255	
	Security Code:				
71	234.2.1.72	2142	PagingGroup71	255	
	Security Code:				
72	234.2.1.73	2144	PagingGroup72	255	
	Security Code:				
73	234.2.1.74	2146	PagingGroup73	255	
1	Security Code:		1. 239 2.04p. 0	200	
74	234.2.1.75	2148	PagingGroup74	255	
	Security Code:				

Figure 2-21. PGROUPS Configuration Page (continued)



CyberData v3 Paging Server

Home	PGROUPs Configur	ration (75-99)	
Device Config	-Paging Groups		
	# Address	Port Name	TTL Lineout
Networking	75 234.2.1.76	2150 PagingGroup75	255
SIP Config	Security Code:		
Nightringer	76 234.2.1.77	2152 PagingGroup76	255
Fault Detection	Security Code:		
PGROUPs Config	77 234.2.1.78	2154 PagingGroup77	255
Audio Config	Security Code:		
Addio Coning	78 234.2.1.79	2156 PagingGroup78	255
Event Config	Security Code:	2100 r agingoroup/0	200
Autoprovisioning			
	79 234.2.1.80	2158 PagingGroup79	255
Update Firmware	Security Code:		
	80 234.2.1.81	2160 PagingGroup80	255
	Security Code:		
	81 234.2.1.82	2162 PagingGroup81	255
	Security Code:		
	82 234.2.1.83	2164 PagingGroup82	255
	Security Code:		
	83 234.2.1.84	2166 PagingGroup83	255
	Security Code:		
	84 234.2.1.85	2168 PagingGroup84	255
	Security Code:		
	85 234.2.1.86	2170 PagingGroup85	255
	Security Code:		
	86 234.2.1.87	2172 PagingGroup86	255
	Security Code:		
	· · · · · · · · · · · · · · · · · · ·		

34.2.1.88 Security Code: 34.2.1.89 Security Code: 34.2.1.90 Security Code: 34.2.1.91	2174	PagingGroup87 PagingGroup88 PagingGroup89	255 255 255	
34.2.1.89 Security Code: 34.2.1.90 Security Code: 34.2.1.91	2178			
Security Code: 34.2.1.90 Security Code: 34.2.1.91	2178			
Security Code: 34.2.1.90 Security Code: 34.2.1.91	2178			
34.2.1.90 Security Code: 34.2.1.91		PagingGroup89	255	
Security Code: 34.2.1.91		PagingGroup89	255	
Security Code: 34.2.1.91		PagingGroup89	255	
34.2.1.91				
	,			
	2180	PagingGroup90	255	
Security Code:				
34.2.1.92	2182	PagingGroup91	255	
Security Code:				
,				
34.2.1.93	2184	PagingGroup92	255	
		gg.roopoz	230	
becanty coue.				
34 2 1 94	2186	PagingGroup03	255	
	2100	i agingoroupso	200	
Security Code.				
34.2.1.05	2188	Paging Group 04	255	
	2100	PagingGroup94	200	
Security Code.				
	0.400	De la compos	lass	
	2190	PagingGroup95	255	
Security Code:				
			0.55	
	2192	PagingGroup96	255	
Security Code:				
	2194	PagingGroup97	255	
Security Code:				
34.2.1.99	2196	PagingGroup98	255	
Security Code:				
34.2.1.100	2198	PagingGroup99	255	
Security Code:				
	Security Code: 34.2.1.93 Security Code: 34.2.1.94 Security Code: 34.2.1.95 Security Code: 34.2.1.96 Security Code: 34.2.1.97 Security Code: 34.2.1.98 Security Code: 34.2.1.98 Security Code: 34.2.1.99 Security Code: 34.2.1.99 Security Code: 34.2.1.99 Security Code: 34.2.1.99 Security Code: 34.2.1.99 Security Code:	Security Code: 2184 34.2.1.93 2184 Security Code: 2186 34.2.1.94 2186 Security Code: 34.2.1.95 34.2.1.95 2188 Security Code: 34.2.1.96 34.2.1.96 2190 Security Code: 34.2.1.97 34.2.1.97 2192 Security Code: 34.2.1.97 Security Code: 34.2.1.98 Security Code: 34.2.1.98 Security Code: 34.2.1.99 34.2.1.99 2196 Security Code: 34.2.1.99 34.2.1.99 2196 Security Code: 34.2.1.99	Security Code:PagingGroup9234.2.1.932184PagingGroup92Security Code:34.2.1.942186PagingGroup93Security Code:34.2.1.952188PagingGroup94Security Code:34.2.1.962190PagingGroup95Security Code:34.2.1.962190PagingGroup95Security Code:34.2.1.972192PagingGroup96Security Code:34.2.1.972192PagingGroup96Security Code:34.2.1.982194PagingGroup97Security Code:34.2.1.992196PagingGroup98Security Code:34.2.1.002198PagingGroup99	Security Code: 2184 PagingGroup92 255 34.2.1.93 2184 PagingGroup93 255 34.2.1.94 2186 PagingGroup93 255 34.2.1.95 2188 PagingGroup94 255 34.2.1.95 2188 PagingGroup94 255 Security Code: 2190 PagingGroup95 255 34.2.1.96 2190 PagingGroup95 255 Security Code: 2192 PagingGroup96 255 34.2.1.97 2192 PagingGroup96 255 Security Code: 2194 PagingGroup97 255 34.2.1.98 2194 PagingGroup98 255 Security Code: 2196 PagingGroup98 255 34.2.1.99 2196 PagingGroup99 255 34.2.1.90 2198 PagingGroup99 255

Figure 2-23. PGROUPS Configuration Page (continued)

2. On the PGROUPS Configuration page, enter values for the parameters indicated in Table 2-11.

Web Page Item	Description
Bypass DTMF	When selected, bypassing the DTMF will result in all calls being relayed to PGROUP 0.
#	Shows the paging group number.
Address	Enter the IP address of the PGROUP.
	Note: To disable a relay on a group, use an IP address of 0.0.0.0.
Port	Enter the port number of the PGROUP.
	Note: The port range can be from 2000 to 65534 and must be even.
Name	Enter a name for the PGROUP.
TTL	The TTL field allows you to adjust the TTL. TTL is "time to live" and it describes how many networks (routers) a packet will go through before it is discarded.
Lineout	The Lineout field determines whether or not the device will play audio out of the RCA output port and the 600 Ohm output port in addition to forwarding it to the PGROUP.
Security Code	This field allows the user to add a security code to prevent unauthorized paging to the PGROUP. Code must be between two to five numeric digits (0 through 9). Leave the field empty for no security code. Any security code entered for PGROUP 0 will be ignored if DTMF is bypassed.
Page: 1 2 3 4	Click on 1, 2, 3, or 4 to navigate through the pages of PGROUPS.

Table 2-11. PGROUPS Configuration Parameters

3. After changing the parameters, click **Save Settings**.

2.4.10 Operating the Paging Server

Call behavior changes based on the configuration of the **PGROUPs Configuration** page.

2.4.10.1 DTMF Bypassed

- When the V3 Paging Server is called, it will send the "page tone" audio message to the caller.
- When the caller hears this message, the caller should begin speaking.

2.4.10.2 DTMF Not Bypassed

- When the V3 Paging Server is called, it sends the "Enter PGROUP" audio message to the caller. By default, this message is "Enter the two digit zone number."
- When the caller hears this message, the caller should enter the two-digit code for the zone that the caller wants to page.
- If the zone is invalid or not configured, the V3 Paging Server sends the "Invalid PGROUP" audio message to the caller. By default this message is "Invalid zone number. Enter the two digit zone number." The caller should repeat the previous step.
- If a security code is enabled on the zone, the V3 Paging Server sends the "Enter Code" audio message to the caller. By default this message is "Enter the security code." When the caller hears this message, the caller should enter the security code for the selected zone. If no security code is enabled on the zone, the V3 Paging Server will send the "page tone" audio message to the caller. The caller should begin speaking when this message is heard.
- If the security code is invalid, the V3 Paging Server will send the "Invalid Code" audio message to the caller. By default this message is "Invalid Security code. Enter the security code." The caller should repeat the previous step. When a valid security code is entered, the V3 Paging Server will send the "page tone" audio message to the caller. The caller should begin speaking when this message is heard.
- For *page-all*, you simply configure *all* speakers with a particular multicast address and port number combination, which represents one of the 100 zones that the paging server will initially support. Each speaker can still be part of 100 other paging zones in addition to the one *page-all* zone.
- The V3 Paging Server can negotiate the multicast stream via SIP regardless of the bypass state. However, if the V3 Paging Server is not in bypass mode (or the multicast sender does not send any DTMF), the device will not play or relay any audio because the device will be waiting at the zone entry prompt. The DTMF from the sender would have to be sent as RFC2833 RTP events (i.e. "out of band").

2.4.11 Configure the Audio Parameters

Click on the **Audio Config** button to open the **Audio Configuration** page. See Figure 2-24. The **Audio Configuration** page is used to add custom audio to the board. User uploaded audio will take precedence over the audio files shipped with the device.

Су	berData v3 Paging Server
Home	Audio Configuration
Device Config	Available Space = 14.95MB
Networking	Audio Files 0 : Currently set to default
SIP Config	New File: Browse No file selected.
Nightringer	Play Delete Save
Fault Detection	1: Currently set to default New File: Browse No file selected.
PGROUPs Config	Play Delete Save
Audio Config	2: Currently set to default
Event Config	New File: Browse No file selected. Play Delete Save
Autoprovisioning	
Update Firmware	3: Currently set to default New File: Browse No file selected.
	Play Delete Save
	4: Currently set to default
	New File: Browse No file selected. Play Delete Save
	5: Currently set to default
	New File: Browse No file selected.
	Play Delete Save
	6: Currently set to default New File: Browse No file selected.
	Play Delete Save
	7: Currently set to default
	New File: Browse No file selected. Play Delete Save
	8: Currently set to default
	New File: Browse No file selected.
	Play Delete Save

Figure 2-24. Audio Configuration Page

9 : Currently set to default	
New File: Browse No file selected.	
	Play Delete Save
Dot: Currently set to default	
New File: Browse No file selected.	
	Play Delete Save
Audio test: Currently set to default	
New File: Browse No file selected.	
	Play Delete Save
Providence Committee date in	
Page tone: Currently set to default New File: Browse No file selected.	
New The. Diowse No hie selected.	Play Delete Save
Enter PGROUP: Currently set to default	
New File: Browse No file selected.	
	Play Delete Save
Invalid PGROUP: Currently set to default	
New File: Browse No file selected.	
	Play Delete Save
Futer Code: Conservity out to default	
Enter Code: Currently set to default New File: Browse No file selected.	
New The. Diowse No hie selected.	Play Delete Save
Invalid Code: Currently set to default	
New File: Browse No file selected.	
	Play Delete Save
Your IP Address is: Currently set to default	
New File: Browse No file selected.	
	Play Delete Save
Dehasting: Currently ast to default	
Rebooting: Currently set to default New File: Browse No file selected.	
New File. Diowse No ne selected.	Play Delete Save
Restoring Default: Currently set to default	
New File: Browse No file selected.	
	Play Delete Save

Figure 2-25. Audio Configuration Page

Figure 2-26. Audio	Configuration	Page
--------------------	----------------------	------

	Triggered: Currently set to default
Nev	w File: Browse No file selected. Play Delete Save
	ing: Currently set to default
Nev	w File: Browse No file selected. Play Delete Save

On the Audio Configuration page, enter values for the parameters indicated in Table 2-12.

Note Each entry on the **Audio Configuration** page replaces one of the stock audio files on the board. When the input box displays the word **default**, the V3 Paging Server is using the stock audio file. If that file is replaced with a user file, it will display the uploaded filename.

Web Page Item	Description	
Audio Files		
0-9	The name of the audio configuration option is the same as the spoken audio that plays on the board (24 character limit).	
	'0' corresponds to the spoken word "zero."	
	'1' corresponds to the spoken word "one."	
	'2' corresponds to the spoken word "two."	
	'3' corresponds to the spoken word "three."	
	'4' corresponds to the spoken word "four."	
	'5' corresponds to the spoken word "five."	
	'6' corresponds to the spoken word "six."	
	'7' corresponds to the spoken word "seven."	
	'8' corresponds to the spoken word "eight."	
	'9' corresponds to the spoken word "nine."	
Dot	Corresponds to the spoken word "dot." (24 character limit).	
Audiotest	Corresponds to the message "This is the CyberData IP speaker test message" (24 character limit)	
Page tone	Corresponds to a simple tone that is unused by default (24 character limit).	
Enter PGROUP	Corresponds to the message "Enter PGROUP" (24 character limit).	
Invalid PGROUP	Corresponds to the message "Invalid PGROUP" (24 character limit).	
Enter Code	Corresponds to the message "Enter Code" (24 character limit).	
Invalid Code	Corresponds to the message "Invalid Code" (24 character limit).	
Your IP Address is	Corresponds to the message "Your IP address is" (24 character limit).	
Rebooting	Corresponds to the spoken word "Rebooting" (24 character limit).	
Restoring default	Corresponds to the message "Restoring default" (24 character limit).	
Sensor Triggered	Corresponds to the message "Sensor Triggered" (24 character limit).	
Night Ring	Specifies the ringtone for nightring. By default this parameter uses the same audio file that is selected for the Ring Tone parameter.	
Browse	The Browse button will allow you to navigate to and select an audio file.	
Play	The Play button will play that audio file.	
Delete	The Delete button will delete any user uploaded audio and restore the stock audio file.	
Save	The Save button will download a new user audio file to the board once you've selected the file by using the Browse button. The Save button will delete any pre-existing user-uploaded audio files.	

Table 2-12. Audio Configuration Parameters

2.4.11.1 User-created Audio Files

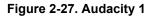
User-created audio files must be saved in one of the following formats:

- RIFF (little-endian) data,
- WAVE audio, Microsoft PCM
- 16 bit, mono 8000 Hz

Note These audio format restrictions are enforced by the webpage.

You can use the free utility *Audacity* to convert audio files into this format. See Figure 2-27 through Figure 2-29.

😝 📀 audiotest	\odot \otimes \otimes
	00 0
$\mathbf{I} \qquad \mathbf{I} \qquad $	
╡᠊ᡧ᠋ ^ᡝ ᠁᠁ᢩ᠔ᢞ᠁᠋᠔᠅ᢁ᠖ᠠᡰᡰᡰ ᠀᠃ᢁ᠉ᢞᡘᡘᢩᢣ	*
-0.30 0.00 0.20 0.40 0.60 0.80 1.00 1.20 1.40 1.60	1.80
× audictest 1.0 Mono, 8000Hz 0.5 32-bit float 0.5 Mute Solo - - - - - - - - - - - - - - - -	
4 ()	< >
Project Rate (Hz): Selection Start:	
8000 V Snap To 00 h 00 m 00 s 00 h 00 m 00 s 00 h 00 m 00 s	
Click and drag to resize the track.	111



Tag Name	Tag Value	
Artist Name		
Track Title		
Album Title		
Track Number		
Year		
Genre		
Comments		_
<u>A</u> dd	<u>R</u> emove Template	Clear
Edit Reset		Save S <u>e</u> t Default

Figure 2-28. Audacity 2

When you export an audio file with Audacity, save the output as:

• WAV (Microsoft) signed 16 bit PCM.

🔒 💽 Export File		$\odot \odot \otimes$
Name: audiotest.	wav	
Save in folder: 🛅tmp		*
✓ Browse for other folders		
[] / tmp/		Create Folder
Places	Name	✓ Modified
🎮 Search	🛅 cscope.4371	Vesterday at 14:30
🛞 Recently Used	🛅 kde-na	Yesterday at 14:26
na 🗇	🛅 kde-root	Yesterday at 14:26
🛅 Desktop	🛅 ksocket-na	09:20
👩 File System	🛅 orbit-na	Yesterday at 14:32
👩 250.1 GB Media	ssh-CIPQVD3392	Yesterday at 14:26 =
	₩ v814422	Yesterday at 15:45
		↓ ▲
∔ <u>A</u> dd ≭ <u>R</u> emove		WAV (Microsoft) signed 16 bit PCM 👻
	Opti	ons

Figure 2-29. WAV (Microsoft) signed 16 bit PCM

WAV (Microsoft) signed 16 bit PCM

2.4.12 Configure the Event Parameters

Click on the **Event Config** button to open the **Event Configuration** page (Figure 2-30). The **Event Configuration** page specifies a remote server that can be used to receive HTTP POST events when actions take place on the board.

Су	CyberData v3 Paging Server		
Home	Event Configuration		
Device Config	Enable Event Generation:		
Networking	Remote Event Server IP: 10.0.0.250		
SIP Config	Remote Event Server Port: 8080		
Nightringer	Remote Event Server URL: xmlparse_engine Events		
Fault Detection	Enable Call Active Events:		
PGROUPs Config	Enable Call Terminated Events:		
Audio Config	Enable Relay Activated Events: Enable Relay Deactivated Events:		
	Enable Night Ring Events:		
Event Config	Enable Power on Events: Enable Security Events:		
Autoprovisioning	Enable 60 second Heartbeat Events:		
Update Firmware			
* You need to reboot for changes to take effect			
	Save Test Event Reboot		

Figure 2-30. Event Configuration Page

Table 2-13 shows the web page items on the Event Configuration page.

Web Page Item	Description
Enable Event Generation	When selected, Event Generation is enabled.
Remote Event Server	
Remote Event Server IP	Type the Remote Event Server IP address. (64 character limit)
Remote Event Server Port	Type the Remote Event Server port number. (8 character limit)
Remote Event Server URL	Type the Remote Event Server URL. (127 character limit)
Events	
Enable Call Active Events	When selected, Call Active Events are enabled.
Enable Call Terminated Events	When selected, Call Terminated Events are enabled.
Enable Relay Activated Events	When selected, Relay Activated Events are enabled.
Enable Relay Deactivated Events	When selected, Relay Deactivated Events are enabled.
Enable Night Ring Events	When selected, there is a notification when the unit receives a night ring.
Enable Power On Events	When selected, Power On Events are enabled.
Enable Security Events	When selected, Security Events are enabled.
Enable 60 Second Heartbeat Events	When selected, 60 Second Heartbeat Events are enabled.
Save	Click on the Save button to save your configuration settings.
	Note: You need to reboot for changes to take effect.
Test Event	Click on the Test Event button to test an event.
Reboot	Click on the Reboot button to reboot the system.

Table 2-13. Event Configuration

2.4.12.1 Example Packets for Events

The server and port are used to point to the listening server and the 'Remote Event Server URL' is the destination URL (typically the script running on the remote server that's used to parse and process the POST events).

Note The XML is URL-encoded before transmission so the following examples are not completely accurate.

Here are example packets for every event:

```
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>POWERON</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 199
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>HEARTBEAT</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 196
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>BUTTON</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 201
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>CALL ACTIVE</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
```

```
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 205
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>CALL TERMINATED</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RINGING</event>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>MULTICAST START
<index>8</index>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 233
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>MULTICAST STOP</event>
<index>8</index>
</cyberdata>
POST xmlparse engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RELAY ACTIVATED
</cyberdata>
POST xmlparse engine HTTP/1.1
```

```
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RELAY_DEACTIVATED</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>NIGHTRINGING</event>
</cyberdata>
```

2.4.13 Configure the Autoprovisioning Parameters

1. Click on the **Autoprovisioning** button to open the **Autoprovisioning Configuration** page. See Figure 2-31.



Су	berData v3 Pagi	ng Server
Home	Autoprovisioning	
Device Config	Autoprovisioning	
Networking	Enable Autoprovisioning: Get Autoprovisioning from DHCP:	
SIP Config	Download Protocol:	• HTTP • TFTP
Nightringer	Autoprovisioning Server (IP Address): Autoprovisioning Filename:	10.0.0.254
Fault Detection	Autoprovisioning autoupdate (in minutes):	P
PGROUPs Config	Autoprovision at time (HHMMSS): Autoprovision when idle (in minutes > 10):	0
Audio Config		
Event Config	Get Autoprovisioning Template	
Autoprovisioning	Clock	
Update Firmware	north-america.pool.ntp.org	
<u> </u>	Posix Timezone String (see manual):	
	PST8PDT,M3.2.0/2:00:00,M11.1.0/2:00:01	
	Set Time with external NTP server on boot:	
	Periodically update with time server:	
	Time update period (in hours):	24
	Set time from NTP Server	
	Current Time	
	Current Time (UTC) in 24 hour format	153237
	(HHMMSS):	Set Time
	* Autoprovisioning file name: 0020f701ba3d.conf	īg
	* You need to reboot for changes to take effect	
	Save Reboot	

2. On the **Autoprovisioning Configuration** page, you may enter values for the parameters indicated in Table 2-14.

Web Page Item	Description
Autoprovisioning	
Enable Autoprovisioning	See Section 2.4.13.1, "Autoprovisioning".
Get Autoprovisioning from DHCP	See Section 2.4.13.1, "Autoprovisioning".
Download Protocol	Allows you to select whether the autoprovisioning file is acquired via TFTP or HTTP .
Autoprovisioning Server (IP Address)	See Section 2.4.13.1, "Autoprovisioning" (15 character limit).
Autoprovisioning Filename	Type the desired name for the autoprovisioning file.
Autoprovisioning Autoupdate (in minutes)	Type the desired time (in minutes) that you want the Autoprovisioning feature to update (6 character limit).
Autoprovision at time (HHMMSS)	Type the desired time of day that you want the Autoprovisioning feature to update (must be 6 characters).
Autoprovision when idle (in minutes > 10)	Type the desired time (in minutes greater than 10) that you want the Autoprovisioning feature to update after a certain amount of idle time (6 character limit).
Get Autoprovisioning Template	Press the Get Autoprovisioning Template button to create an autoprovisioning file for this unit. See Section 2.4.13.2, "Get Autoprovisioning Template Button"
Clock	
NTP Server	Allows you to select the NTP server (64 character limit).
Posix Timezone String	See Section 2.4.13.3, "Time Zone Strings" (43 character limit).
Set Time with External NTP Server on boot	When selected, the time is set with an external NTP server when the device restarts.
Periodically update with time server	When selected, the time is periodically updated with a time server.
Time update period (in hours)	Allows you to select the time updated period (in hours) (4 character limit).
Set time from NTP Server	Allows you to set the time from the NTP server.
Current Time	
Current Time (UTC) in 24 hour format (HHMMSS)	Allows you to input the current time in the 24 hour format. (6 character limit)
Set Time	Click on this button to set the clock after entering the current time.
0	Click on the Save button to save your configuration settings.
Save	Note: You need to reboot for changes to take effect.
Reboot	Click on the Reboot button to reboot the system.

Table 2-14. Autoprovisioning Configuration Parameters

3. After changing the parameters, click the **Save** button.

2.4.13.1 Autoprovisioning

Enable Autoprovisioning Option

With autoprovisioning enabled, the board will get its configuration from a remote TFTP or HTTP server on startup or periodically on a scheduled delay. Autoprovisioned values will override values stored in on-board memory and will be visible on the web page. The board gets its autoprovisioning information from an XML-formatted file hosted from a TFTP or HTTP server. The user generates or downloads a template for this XML file through the web interface and the user can then modify it for their own use.

To use autoprovisioning, create a copy of the autoprovisioning template with the desired settings and name this file with the mac address of the device to configure (for example: **0020f7350058.config**). Put this file into your TFTP or HTTP server directory and manually set the TFTP or HTTP server address on the board.

It is not necessary to set every option found in the autoprovisioning template. As long as the XML is valid, the file can contain any subset. Options not autoprovisioned will default to the values stored in the on board memory. For example if you only wanted to modify the device name, the following would be a valid autoprovisioning file:

```
<?xml version="1.0" encoding="utf-8" ?>
<specific>
<MiscSettings>
<DeviceName>auto V3 Paging Server</DeviceName>
</MiscSettings>
```

</specific>

GetWhen this option is checked, the device will automatically fetch its autoprovisioning server addressAutoprovisioningfrom the DHCP server. The device will use the address specified in **OPTION 150** (TFTP-server-
name) or **OPTION 66**. If both options are set, the device will use **OPTION 150**.

Refer to the documentation of your DHCP server for setting up OPTION 150.

To set up a Linux DHCPD server to serve autoprovisioning information (in this case using both option 66 and 150), here's an example dhcpd.conf:

```
# dhcpd.conf
# Configuration file for ISC dhcpd (see 'man dhcpd.conf')
ddns-update-style ad-hoc;
option option-150 code 150 = ip-address;
subnet 10.0.0.0 netmask 255.0.0.0 {
        max-lease-time 120;
        default-lease-time 120;
        option routers
                                         10.0.0.1;
        option subnet-mask
                                         255.0.0.0;
                                         "voiplab";
        option domain-name
                                         10.0.0.1;
        option domain-name-servers
        option time-offset
                                                 # Pacific Standard Time
                                         -8;
                                         "10.0.0.254";
        option tftp-server-name
        option option-150
                                         10.0.0.254;
        range 10.10.0.1 10.10.2.1;}
```

Autoprovisioning Instead of using DHCP to provide the autoprovisioning tftp server address, you can specify an Server (IP Address) address manually.

Autoprovisioning If Autoprovisioning is enabled and the Autoprovisioning Autoupdate value is something other Autoupdate than 0 minutes, a service is started on startup that will wait the configured number of minutes and then try to re-download its autoprovisioning file. It will compare its previously autoprovisioned file with this new file and if there are differences, it will reboot the board.

Autoprovisioned An Autoprovisioned firmware upgrade only happens after a reboot, will take roughly three minutes, Firmware Upgrades and the web page will be unresponsive during this time.

The 'FirmwareVersion' value in the xml file *must* match the version stored in the 'FirmwareFile'.

```
<FirmwareVersion>v7.1.0</FirmwareVersion>
<FirmwareFile>710-uImage-pserver sig</FirmwareFile>
```

If these values are mismatched, the board can get stuck in a loop where it goes through the following sequence of actions:

- 1. The board downloads and writes a new firmware file.
- 2. After the next reboot, the board recognizes that the firmware version does not match.
- 3. The board downloads and writes the firmware file again.

CyberData has timed a firmware upgrade at 140 seconds. Therefore, if you suspect the board is stuck in a loop, either remove or comment out the FirmwareVersion line in the XML file and let the board boot as it normally does.

#

#

Note For information about TFTP servers, see Appendix A: "Setting Up a TFTP Server".

Audio Files Audio files are stored in non-volatile memory and an autoprovisioned audio file will only have to be downloaded once for each device. Loading many audio files to the device from the web page could cause it to appear unresponsive. If this happens, wait until the transfer is complete and then refresh the page.

The device uses the file name to determine when to download a new audio file. This means that if you used autoprovisioning to upload a file and then changed the contents of this file at the TFTP server, the device will not recognize that the file has changed (because the file name is the same).

Since audio files are stored in non-volatile memory, if autoprovisioning is disabled after they have been loaded to the board, the audio file settings will not change. You can force a change to the audio files on the board by one of the following two ways:

- Click Delete for each file that you want to restore to the factory default audio file on the Audio Configuration page.
- Change the autoprovisioning file with the word "*default*" set as the file name.

2.4.13.2 Get Autoprovisioning Template Button

The **Get Autoprovisioning Template** button allows the user to generate, download, edit, and then store an autoprovisioning template on the server that serves the autoprovisioning files for devices.

To generate an autoprovisioning template directly from the device, complete the following steps:

- 1. On the Autoprovisioning page, click on the Get Autoprovisioning Template button.
- You will see a window prompting you to save a configuration file (.config) to a location on your computer (Figure 2-32). The configuration file is the basis for the default configuration settings for your unit).
- 3. Choose a location to save the configuration file and click on **OK**. See Figure 2-32.

Opening 0020f701e78e.config	
You have chosen to open:	
0020f701e78e.config	
which is a: config File (7.9 KB)	
from: http://192.168.70.1	
What should Firefox do with this file?	
Open with Browse	
Save File	
\square Do this <u>a</u> utomatically for files like this from now on.	
OK Cancel	

Figure 2-32. Configuration File

- 4. At this point, you can open and edit the autoprovisioning template to change the configuration settings in the template for the unit.
- 5. You can then upload the autoprovisioning file to a TFTP or HTTP server where the file can be loaded onto other devices.

2.4.13.3 Time Zone Strings

The posix time zone string tells the internal date and time utilities how to handle daylight savings time for different time zones. Table 2-15 shows some common strings.

	5
Time Zone	Time Zone String
US Pacific time	PST8PDT,M3.2.0/2:00:00,M11.1.0/2:00:00
US Mountain time	MST7MDT,M3.2.0/2:00:00,M11.1.0/2:00:00
US Eastern Time	EST5EDT,M3.2.0/2:00:00,M11.1.0/2:00:00
Phoenix Arizona ^a	MST7
US Central Time	CST6DST,M3.2.0/2:00:00,M11.1.0/2:00:00

Table 2-15. Common Time Zone Strings

a.Phoenix, Arizona does not use daylight savings time.

Table 2-16 shows a breakdown of the parts that constitute the following time zone string:

• CST6DST,M3.2.0/2:00:00,M11.1.0/2:00:00

Time Zone String Part	Meaning
CST6CDT	The time zone offset from GMT and three character identifiers for the time zone.
CST	Central Standard Time
6	The (hour) offset from GMT/UTC
CDT	Central Daylight Time
M3.2.0/2:00:00	The date and time when daylight savings begins.
M3	The third month (March)
.2	The 2nd occurrence of the day (next item) in the month
.0	Sunday
/2:00:00	Time of day to change
M11.1.0/2:00:00	The date and time when daylight savings ends.
M11	The eleventh month (November)
.1	The 1st occurrence of the day (next item) in the month
.0	Sunday
/2:00:00	Time of day to change

Table 2-16. Time Zone String Parts

Time Zone String Table 2 Examples

Table 2-17 has some more examples of time zone strings.

Time Zone	Time Zone String
Tokyo ^a	IST-9
Berlin ^b	CET-1MET,M3.5.0/1:00,M10.5.0/1:00

Table 2-17. Time Zone String Examples

a.Tokyo does not use daylight savings time.

b.For Berlin, daylight savings time starts on the last Sunday in March at 01:00 UTC, and ends on the last Sunday in October at 01:00 UTC, and is one hour ahead of UTC.

Time Zone Identifier A user-definable three or four character time zone identifier (such as PST, EDT, IST, MUT, etc) is needed at the beginning of the posix time zone string to properly set the time. However, the specific letters or numbers used for the time zone identifier are not important and can be any three or four letter or number combination that is chosen by the user. However, the time zone identifier cannot be blank.

Figure 2-33.	Three or Four	Character T	ime Zone	Identifier
--------------	---------------	-------------	----------	------------

PST8PDT,M3.2.0/2:00:00,M11.1.0/2:00:00

Three or four character time zone identifier at the beginning of the time zone string. The identifier can be any three or four letter or number combination chosen by the user.

You can also use the following URL when a certain time zone applies daylight savings time:

http://www.timeanddate.com/time/dst/2011.html

World GMT Table Table 2-18 has information about the GMT time in various time zones.

Table 2-18. World GMT Table

Time Zone	City or Area Zone Crosses
GMT-12	Eniwetok
GMT-11	Samoa
GMT-10	Hawaii
GMT-9	Alaska
GMT-8	PST, Pacific US
GMT-7	MST, Mountain US
GMT-6	CST, Central US
GMT-5	EST, Eastern US
GMT-4	Atlantic, Canada
GMT-3	Brazilia, Buenos Aries
GMT-2	Mid-Atlantic
GMT-1	Cape Verdes
GMT	Greenwich Mean Time, Dublin

Table 2-18.	World	GMT	Table ((continued)

Time Zone	City or Area Zone Crosses	
GMT+1	Berlin, Rome	
GMT+2	Israel, Cairo	
GMT+3	Moscow, Kuwait	
GMT+4	Abu Dhabi, Muscat	
GMT+5	Islamabad, Karachi	
GMT+6	Almaty, Dhaka	
GMT+7	Bangkok, Jakarta	
GMT+8	Hong Kong, Beijing	
GMT+9	Tokyo, Osaka	
GMT+10	Sydney, Melbourne, Guam	
GMT+11	Magadan, Soloman Is.	
GMT+12	Fiji, Wellington, Auckland	

2.5 Upgrading the Firmware

A new firmware signature prevents users from loading firmware intended for one device to a Note different device. See Table 2-19.

Firmware File Name	Description
700-ulmage-pserver_nosig	Must be used to upgrade from previous versions to v7.0.0.
700-ulmage-pserver_sig	Must be used to downgrade from versions greater than v7.0.0.
631-ulmage-pserver_sig	Must be used to downgrade from v7.0.0 only to v6.3.1.





Caution

Equipment Hazard: Users will not be able to upgrade directly from versions older than v7.0.0 to versions greater than v7.0.0. Users will have to upgrade to v7.0.0 then move on from there.

2.5.1 Uploading the Firmware

1. Click on the **Update Firmware** button to open the **Upgrade Firmware** page. See Figure 2-34.

Cy	berData v3 Paging Server
Home	Upgrade Firmware
Device Config	File Upload
Networking	Firmware Version: v7.1.0
SIP Config	Please specify a file: Browse No file selected.
Nightringer	Browse No file selected.
Fault Detection	
PGROUPs Config	
Audio Config	
Event Config	
Autoprovisioning	System will automatically reboot after upgrading firmware
Update Firmware	Submit

Figure 2-34. Upgrade Firmware Page

Table 2-20 shows the web page items on the **Upgrade Firmware** page.

Table 2-20. Upgrade Firmware Parameters

Web Page Item	Description
File Upload	
Firmware Version	Shows the current firmware version.
Please specify a file	Click on the Browse button to navigate to the application firmware file that you want to upload.
Browse	The Browse button will allow you to navigate to and select an application firmware file.
Submit	Click on the Submit button to automatically upload the selected firmware and reboot the system.

2.5.1.1 Upgrade the Firmware

To upload the firmware from your computer:

1. Retrieve the latest V3 Paging Server firmware from the VoIP V3 Paging Server **Downloads** page at:

http://www.cyberdata.net/products/voip/digitalanalog/pagingserverv3/downloads.html

- 2. Unzip the V3 Paging Server version file. This file may contain the following:
 - Firmware file
 - Release notes
- 3. Log in to the V3 Paging Server home page as instructed in Section 2.4.3, "Log in to the Configuration GUI".
- 4. Click on the Update Firmware button to open the Upgrade Firmware page. See Figure 2-34.
- 5. Click **Browse**, and then navigate to the location of the V3 Paging Server firmware file.
- 6. Click Submit.
- **Note** This starts the upload process. Once the V3 Paging Server has uploaded the file, the **Uploading Firmware** countdown page appears, indicating that the firmware is being written to flash. The V3 Paging Server will automatically reboot when the upload is complete. When the countdown finishes, the **Upgrade Firmware** page will refresh. The uploaded firmware filename should be displayed in the system configuration (indicating successful upload and reboot).

2.5.2 Reboot the V3 Paging Server

To reboot a V3 Paging Server, log in to the web page as instructed in Section 2.4.3, "Log in to the Configuration GUI".

1. Click Reboot (Figure 2-35). A normal restart will occur.

Figure	2-35.	Home	Page

Су	berData	v3 Pagir	ng Server
Home	Device Settings		
Device Config	Device Name:	CyberData Paging Server	
	Change Username:	admin	
Networking	Change Password:	dumm	
SIP Config	Re-enter Password:		
Nightringer	Current Settings		
Fault Detection	Serial Number: Mac Address:	146000122 00:20:f7:00:e5:90	
PGROUPs Config	Firmware Version:	v7.1.0	
	Part Number:	011146	
Audio Config	IP Addressing:	dhcp	
Event Config	IP Address: Subnet Mask:	192.168.70.35 255.255.240.0	
Autoprovisioning	Default Gateway:	192.168.64.1	
Update Firmware	DNS Server 1: DNS Server 2:	192.168.65.20 192.168.65.10	
	SIP Mode is:	enabled	
	Event Reporting is:	disabled	
	Nightringer is:	disabled (NOT Registered	d with SIP Server)
	Primary SIP Server:	(NOT Registered with SI	^o Server)
	Backup Server 1:	(NOT Registered with SI	
	Backup Server 2:	(NOT Registered with SI	P Server)
	Import/Export Setting		
	Please specify a confi Browse No file sele		figuration
	Drowse No file sele	Import Con	ngurauon
	Export Configuration]	
	* You need to reboot for	changes to take effect	
		thanges to take effect	
	Save Reboot		

Reboot

2.6 Command Interface

Some functions on the device can be activated using simple POST commands to the web interface. The examples in Table 2-21 use the free unix utility, **wget commands**. However, any program that can send HTTP POST commands to the device should work.

2.6.1 Command Interface Post Commands

These commands require an authenticated session (a valid username and password to work).

Device Action	HTTP Post Command1 wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/command.cgi"post-data "test_relay=yes"	
Trigger relay (fixed at 5 seconds)		
Terminate active call	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/command.cgi"post-data "terminate=yes"	
Force reboot	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/command.cgi"post-data "reboot=yes"	
Play "audio test message"	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/command.cgi"post-data "test_audio=yes"	
Announce IP address	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/command.cgi"post-data "speak_ip_address=yes"	
Play the "0" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_0=yes"	
Play the "1" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_1=yes"	
Play the "2" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_2=yes"	
Play the "3" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_3=yes"	
Play the "4" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_4=yes"	
Play the "5" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_5=yes"	
Play the "6" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_6=yes"	

Table 2-21. Command Interface Post Commands^a

Play the "7" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_7=yes"
Play the "8" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_8=yes"
Play the "9" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_9=yes"
Play the "Dot" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_d=yes"
Play the "Page Tone" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_pagetone=yes"
Play the "Your IP Address Is" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_youripaddressis=yes"
Play the "Rebooting" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_rebooting=yes"
Play the "Restoring Default" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_restoringdefault=yes"
Play the "Sensor Triggered" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_sensortriggered=yes"
Play the "Night Ring" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_nightring=yes"
Play the "Enter PGROUP" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_enterpgroup=yes"
Play the "Invalid PGROUP" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_invalidpgroup=yes"
Play the "Enter Code" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_entercode=yes"
Play the "Invalid Code" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "play_invalidcode=yes"

Table 2-21. Command Interface Post Commands^a (continued)

Delete the "0" audio file	wgetuser adminpassword adminauth-no- challengequiet -
	O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_0=yes"
Delete the "1" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_1=yes"
Delete the "2" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_2=yes"
Delete the "3" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_3=yes"
Delete the "4" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_4=yes"
Delete the "5" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_5=yes"
Delete the "6" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_6=yes"
Delete the "7" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_7=yes"
Delete the "8" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_8=yes"
Delete the "9" audio file	wgetuser adminpassword adminauth-no- challengequiet -
	O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_9=yes"
Delete the "Audio Test" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_audiotest=yes"
Delete the "Page Tone" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_pagetone=yes"
Delete the "Your IP Address Is" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_youripaddressis=yes"
Delete the "Rebooting" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_rebooting=yes"
Delete the "Restoring Default" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_restoringdefault=yes"

Table 2-21. Command Interface Post Commands^a (continued)

Delete the "Sensor Triggered" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_sensortriggered=yes"	
Delete the "Night Ring" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_nightring=yes"	
Delete the "Enter PGROUP" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_enterpgroupl=yes"	
Delete the "Invalid PGROUP" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_invalidpgroup=yes"	
Delete the "Enter Code" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_entercode=yes"	
Delete the "Invalid Code" audio file	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/audioconfig.cgi"post-data "delete_invalidcode=yes"	
Trigger the Fault Detection Test (Fault Detection page)	wgetuser adminpassword adminauth-no- challengequiet - O /dev/null "http://10.0.3.71/cgi- bin/sensorconfig.cgi"post-data "intrusiontest=yes"	

Table 2-21. Command Interface Post Commands^a (continued)

a. Type and enter all of each http POST command on one line.

Appendix A: Setting Up a TFTP Server

A.1 Set up a TFTP Server

Autoprovisioning requires a TFTP server for hosting the configuration file.

A.1.1 In a LINUX Environment

To set up a TFTP server on LINUX:

- 1. Create a directory dedicated to the TFTP server, and move the files to be uploaded to that directory.
- 2. Run the following command where /tftpboot/ is the path to the directory you created in Step 1: the directory that contains the files to be uploaded. For example:

in.tftpd -l -s /tftpboot/your_directory_name

A.1.2 In a Windows Environment

You can find several options online for setting up a Windows TFTP server. This example explains how to use the Solar Winds freeware TFTP server, which you can download at:

http://www.cyberdata.net/support/voip/solarwinds.html

To set up a TFTP server on Windows:

- 1. Install and start the software.
- 2. Select File/Configure/Security tab/Transmit Only.

Make a note of the default directory name, and then move the firmware files to be uploaded to that directory.

Appendix B: Troubleshooting/Technical Support

B.1 Frequently Asked Questions (FAQ)

Go to the following URL to see CyberData's list of frequently asked questions:

http://www.cyberdata.net/products/voip/digitalanalog/pagingserverv3/faqs.html

B.1.1 Documentation

The documentation for this product is released in an English language version only. You can download PDF copies of CyberData product documentation at:

http://www.cyberdata.net/products/voip/digitalanalog/pagingserverv3/docs.html

B.2 Contact Information

Contact	CyberData Corporation 3 Justin Court Monterey, CA 93940 USA <u>www.CyberData.net</u> Phone: 800-CYBERDATA (800-292-3732) Fax: 831-373-4193
Sales	Sales 831-373-2601 Extension 334
Technical Support	The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website:
	http://www.cyberdata.net/support/contactsupportvoip.php
	The Support Form initiates a ticket which CyberData uses for tracking customer requests. Most importantly, the Support Form tells us which PBX system and software version that you are using, the make and model of the switch, and other important information. This information is essential for troubleshooting. Please also include as much detail as possible in the Comments section of the Support Form.
	Phone: (831) 373-2601, Ext. 333 Email: support@cyberdata.net
Returned Materials	To return the product, contact the Returned Materials Authorization (RMA) department:
Authorization	Phone: 831-373-2601, Extension 136 Email: RMA@CyberData.net
	When returning a product to CyberData, an approved CyberData RMA number must be printed on the outside of the original shipping package. Also, RMA numbers require an active VoIP Technical Support ticket number. A product will not be accepted for return without an approved RMA number. Send the product, in its original package, to the following address:
	CyberData Corporation 3 Justin Court Monterey, CA 93940 Attention: RMA "your RMA number"
RMA Status Form	If you need to inquire about the repair status of your product(s), please use the CyberData RMA Status form at the following web address:

http://www.cyberdata.net/support/rmastatus.html

B.3 Warranty

CyberData warrants its product against defects in material or workmanship for a period of two years from the date of purchase. Should the product fail Within Warranty, CyberData will repair or replace the product free of charge. This warranty includes all parts and labor.

Should the product fail Out of the Warranty period, a flat rate repair charge of one half of the purchase price of the product will be assessed. Repairs that are Within Warranty period but are damaged by improper installation, modification, or abuse are deemed Out of Warranty and will be charged at the Out of Warranty rate. A device is deemed Out of Warranty when its purchase date is longer than two years or when the device has been damaged due to human error during installation, modification, or abuse. A replacement unit will be offered at full cost if the device cannot be repaired.

End of Life Devices are included under this policy. End of Life devices are devices that are no longer produced or sold. Technical support is still available for these devices. However, no firmware revisions or updates will be provided. If an End of Life device cannot be repaired, the replacement offered may be the current version of the device.

Products shipped to CyberData, both within and out of warranty, are shipped at the expense of the customer. CyberData will pay return shipping charges for repaired products.

CyberData shall not under any circumstances be liable to any person for any special, incidental, indirect or consequential damages, including without limitation, damages resulting from use or malfunction of the products, loss of profits or revenues or costs of replacement goods, even if CyberData is informed in advance of the possibility of such damages.

B.3.1 Warranty & RMA Returns within the United States

If service is required, you must contact CyberData Technical Support prior to returning any products to CyberData. Our Technical Support staff will determine if your product should be returned to us for further inspection. If Technical Support determines that your product needs to be returned to CyberData, an RMA number will be issued to you at this point.

Your issued RMA number must be printed on the outside of the shipping box. No product will be accepted for return without an approved RMA number. The product in its original package should be sent to the following address:

CyberData Corporation

3 Justin Court.

Monterey, CA 93940

Attn: RMA "xxxxxx"

B.3.2 Warranty & RMA Returns outside of the United States

If you purchased your equipment through an authorized international distributor or reseller, please contact them directly for product repairs.

B.3.3 Spare in the Air Policy

CyberData now offers a *Spare in the Air* no wait policy for warranty returns within the United States and Canada. More information about the *Spare in the Air* policy is available at the following web address:

http://www.cyberdata.net/support/warranty/spareintheair.html

B.3.4 Return and Restocking Policy

For our authorized distributors and resellers, please refer to your CyberData Service Agreement for information on our return guidelines and procedures.

For End Users, please contact the company that you purchased your equipment from for their return policy.

B.3.5 Warranty and RMA Returns Page

The most recent warranty and RMA information is available at the CyberData Warranty and RMA Returns Page at the following web address:

http://www.cyberdata.net/support/warranty/index.html

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