

# *VoIP Paging Server Operations Guide*

*SIP Compliant  
Part #011146*

Document Part #931073E  
for Firmware Version 11.5.2

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**Operations Guide 931073E**  
**SIP Compliant 011146**

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## Revision Information

Revision 931073E, which corresponds to firmware version 11.5.2, was released on February 9, 2016, and has the following changes:

- Updates [Table 2-12, "SIP Configuration Parameters"](#)

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## Browsers Supported

The following browsers have been tested against firmware version 11.5.2:

- Internet Explorer (version: 10)
- Firefox (also called Mozilla Firefox) (version: 23.0.1 and 25.0)
- Chrome (version: 29.0.1547.66 m)
- Safari (version: 5.1.7)

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## Pictorial Alert Icons

	<p><b>General Alert</b></p> <p>This pictorial alert indicates a potentially hazardous situation. This alert will be followed by a hazard level heading and more specific information about the hazard.</p>
	<p><b>Ground</b></p> <p>This pictorial alert indicates the Earth grounding connection point.</p>

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## Hazard Levels

**Danger:** Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. This is limited to the most extreme situations.

**Warning:** Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

**Caution:** Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It may also alert users against unsafe practices.

**Notice:** Indicates a statement of company policy (that is, a safety policy or protection of property).

The safety guidelines for the equipment in this manual do not purport to address all the safety issues of the equipment. It is the responsibility of the user to establish appropriate safety, ergonomic, and health practices and determine the applicability of regulatory limitations prior to use. Potential safety hazards are identified in this manual through the use of words Danger, Warning, and Caution, the specific hazard type, and pictorial alert icons.

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# Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. Prior to installation, consult local building and electrical code requirements.



## Warning

*Electrical Hazard:* This product should be installed by a licensed electrician according to all local electrical and building codes.



## Warning

*Electrical Hazard:* To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.



## Warning

The PoE connector is intended for intra-building connections only and does not route to the outside plant.

---

## Abbreviations and Terms

Abbreviation or Term	Definition
A-law	A standard companding algorithm, used in European digital communications systems to optimize, i.e., modify, the dynamic range of an analog signal for digitizing.
AVP	Audio Video Profile
Cat 5	TIA/EIA-568-B Category 5
DHCP	Dynamic Host Configuration Protocol
LAN	Local Area Network
LED	Light Emitting Diode
Mbps	Megabits per second.
NTP	Network Time Protocol
PBX	Private Branch Exchange
PoE	Power over Ethernet (as per IEEE 802.3af standard)
RTFM	Reset Test Function Management
SIP	Session Initiated Protocol
u-law	A companding algorithm, primarily used in the digital telecommunication
UC	Unified Communications
VoIP	Voice over Internet Protocol

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# 1 Product Overview

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The CyberData V3 VoIP Paging Server enables users through a single SIP phone extension, to access multiple zones for paging in a VoIP network and to connect to legacy analog overhead paging systems.

A second SIP extension can be configured as a night ringer playing a user-uploadable audio file.

The V3 Paging Server allows direct connection to legacy analog paging amplifiers that require a "Page Port" type of input that meets a balanced 600 Ohm 10Vpp signal or a 10k Ohm Hi-Z 2vpp signal. You can also take advantage of connections for a dry contact relay (page start output) and sense input (Fault Sense Input) for additional functionality.

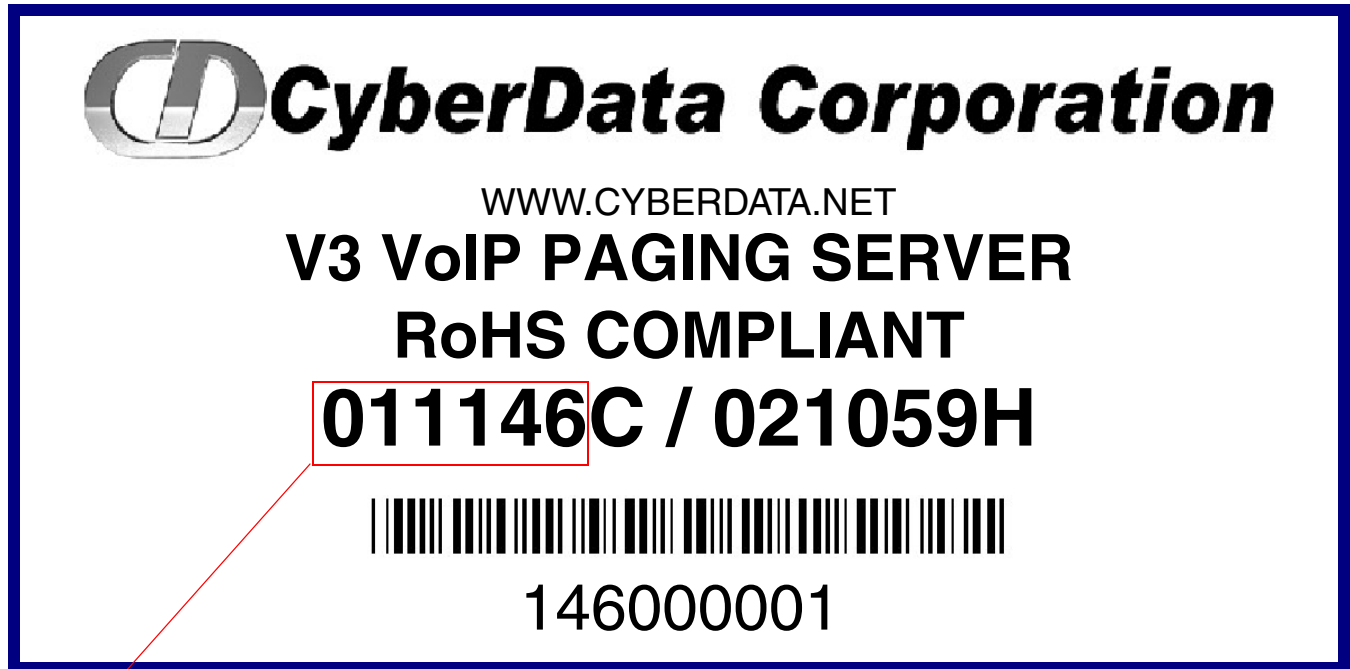
The easy-to-use, web-based configuration provides a graphical user interface to set up to 100 paging zones for IP paging with unique multicast address and port number combinations.

The V3 Paging Server connects via a single CAT 5 or 6 network cable to a standard PoE 802.3af compliant switch.

## 1.1 How to Identify This Product

To identify the VoIP Paging Server, look for a model number label similar to the one shown in [Figure 1-1](#). The model number on the label should be **011146**.

Figure 1-1. Model Number Label



Model number

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## 1.2 Product features

- SIP RFC 3261
- Two SIP endpoints (one for Night Ringer)
- Multicast output
- Polycom group paging
- DTMF control of zone selection (with optional security code per zone)
- RTP Version 2 Multicast and Unicast
- Delayed page support
- Line-In connection for background music multicasting
- Line-out connection to support analog Amps
- Audio Codecs
  - G.711 U-law
  - G.711 A-law
  - Speex
  - DTMF detection (via RFC 2833)
- Cisco SRST support
- 802.11Q VLAN support
- Ability to import and export configuration
- Autoprovisioning
- Added support for NTP server for time keeping
  - TFTP or HTTP
  - Update at certain times of day
  - Update after a certain amount of idle time
- HTTP command interface
- Outbound proxy support for night ringer
- Option to disable rport discovery
- DTMF tones can be played out of analog ports during a page
- User-configurable DTMF duration option
- Option to enable line-in audio to multicast on fault detection
- Remote amp fault sensor
- Web-based configuration and firmware upload
- User uploadable audio files
- PoE 802.3af enabled (Power-over-Ethernet)
- 19-inch rack mount option

## 1.3 Product Specifications

**Table 1-1. Product Specifications**

Specifications	
Power Requirement	PoE or 48V DC
Connection Speed	10/100 Mbps
Protocol	SIP compliant
Page Port Output	Balanced 600 Ohm 5VPP
Line In:	
Input Signal Amplitudes	2.0 VPP maximum
Input Impedance	10k Ohm
Line Out:	
Output Signal Amplitudes	2.0 VPP maximum
Output Level	+2dBm nominal
Total Harmonic Distortion	0.5% maximum
Output Impedance	10k Ohm
Part Number	011146
Dimensions	6.11" L x 4.05" W x 1.15" H
Weight	1.2 pounds



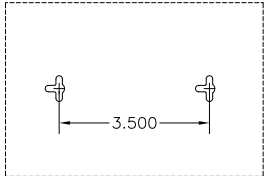

## 2 Setting Up the Paging Server

The topics in this chapter provide information on setting up, configuring, and using the VoIP Paging Server.

### 2.1 Parts List

The packaging for the Paging Server includes the parts in [Table 2-2](#).

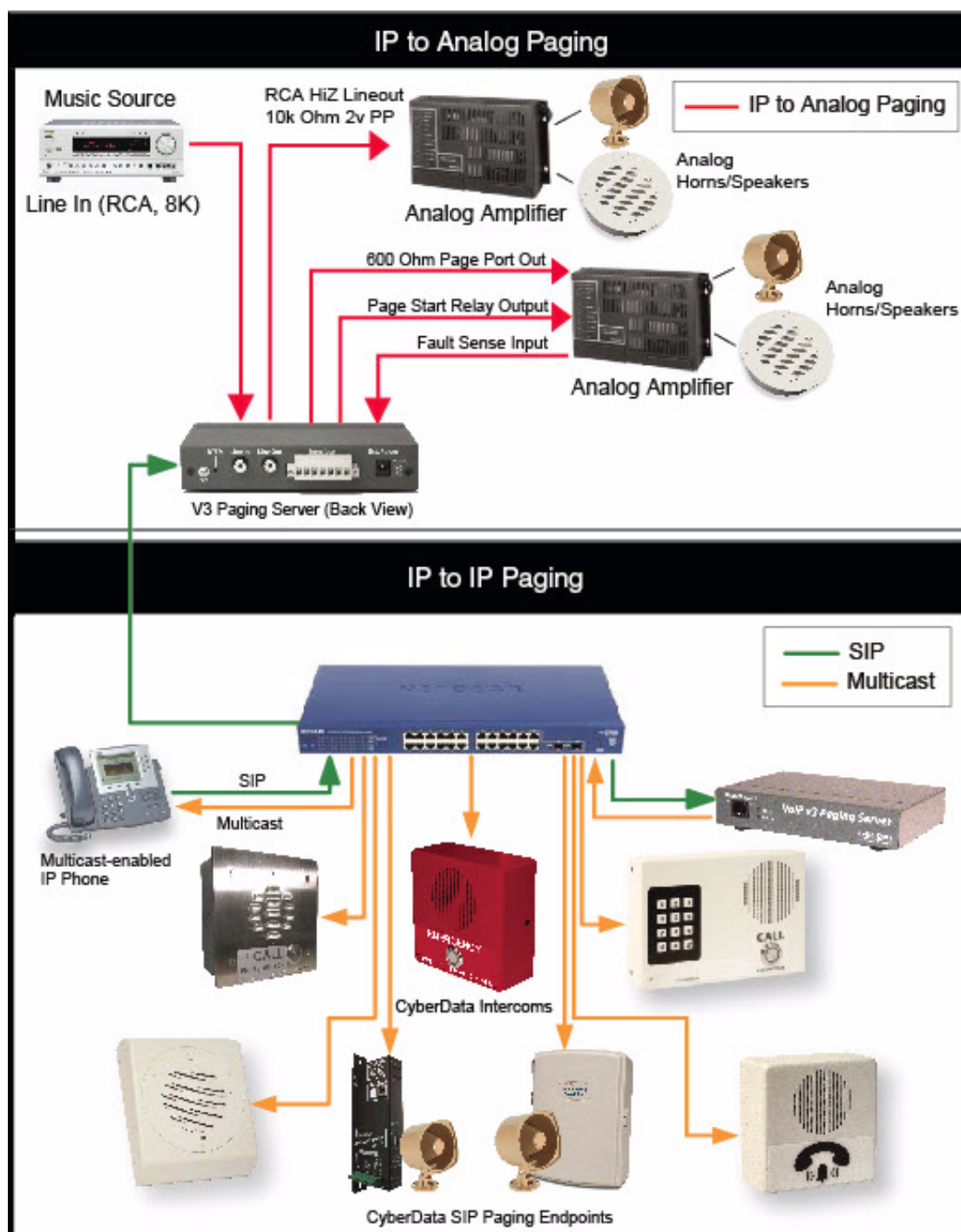
**Table 2-2. Parts List**

Quantity	Part Name	Illustration
1	Paging Server	
1	Installation Quick Reference Guide	
1	Mounting Template (located on the last page of the <i>Installation Quick Reference</i> )	
1	Mounting Kit (part #070057A) which includes: (2) #4-6 x 7/8" Mounting Anchors (2) #4 x 1-1/4" Round Phillips Wood Screws	

## 2.2 Typical Installation

Figure 2-2 illustrates how the Paging Server is normally installed as part of a paging system.

Figure 2-2. Typical Installation

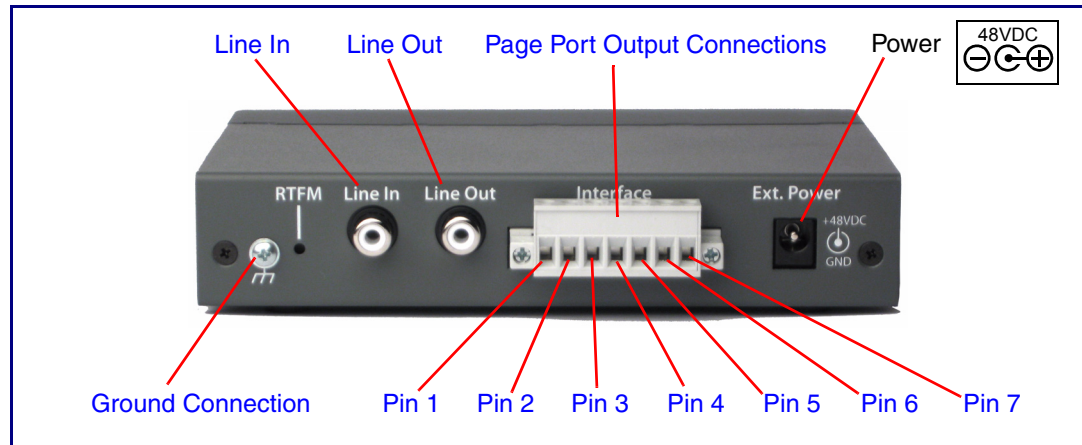


## 2.3 Connecting the Paging Server

Before you connect the Paging Server, be sure that you have received all of the parts described in [Section 2.1, "Parts List"](#).

See [Figure 2-3](#) for the connection options that are available for the Paging Server.

**Figure 2-3. Connection Options**



### 2.3.1 Ground Connection

This connection allows you to connect the device to an electrical ground.

### 2.3.2 Line In

This RCA 10K Ohm Hi-Z input connection allows you to connect the device to The RCA line-out (10K Ohm Hi-Z) of an external audio amplifier. The level of this input can be controlled by the potentiometer located on the front of the device (see [Section 2.4.10, "Configure the Fault Detection Parameters"](#)).

### 2.3.3 Line Out

This RCA 10K Ohm Hi-Z output connection allows you to connect the device to The RCA line-in (10K Ohm Hi-Z) of an external audio amplifier.

## 2.3.4 Page Port Output Connections

**Table 2-1. Page Port Output Connections**

Pin	Description
Pin 1	Fault Sense Input (Common). See <a href="#">Section 2.3.4.1, "Pin 1 and 2—Fault Sense Input (Common/Sense)"</a> .
Pin 2	Fault Sense Input (Sense). See <a href="#">Section 2.3.4.1, "Pin 1 and 2—Fault Sense Input (Common/Sense)"</a> .
Pin 3	Positive 600-Ohm Audio Output <sup>a</sup> . See <a href="#">Section 2.3.4.2, "Pin 3, 4, and 5—Positive/Negative 600-Ohm Audio Output/Audio Ground Reference"</a> .
Pin 4	Negative 600-Ohm Audio Output <sup>a</sup> . See <a href="#">Section 2.3.4.2, "Pin 3, 4, and 5—Positive/Negative 600-Ohm Audio Output/Audio Ground Reference"</a> .
Pin 5	Audio Ground Reference. See <a href="#">Section 2.3.4.2, "Pin 3, 4, and 5—Positive/Negative 600-Ohm Audio Output/Audio Ground Reference"</a> .
Pin 6	Relay Contact - Common <sup>b</sup> . See <a href="#">Section 2.3.4.3, "Pin 6 and 7—Relay Contact (Common/Normally Open)"</a> .
Pin 7	Relay Contact - Normally Open <sup>b</sup> . See <a href="#">Section 2.3.4.3, "Pin 6 and 7—Relay Contact (Common/Normally Open)"</a> .

a. The 600-Ohm audio output of the page port is also suited for interfaces with lower input impedances.

b. 1 Amp at 30 VDC for continuous loads

### 2.3.4.1 Pin 1 and 2—Fault Sense Input (Common/Sense)

This input was designed as a method of monitoring an external amplifier that is equipped with a fault sense relay.

When enabled via the web interface ([Section 2.4.10, "Configure the Fault Detection Parameters"](#)), this input (when closed) will play a user uploadable audio file out of the line-out connection and/or place a SIP call to a pre-determined extension and play that file.

### 2.3.4.2 Pin 3, 4, and 5—Positive/Negative 600-Ohm Audio Output/Audio Ground Reference

This output allows direct connection to paging amplifiers requiring a "Page Port" type input that meets a balanced 600 Ohm 5VPP signal.

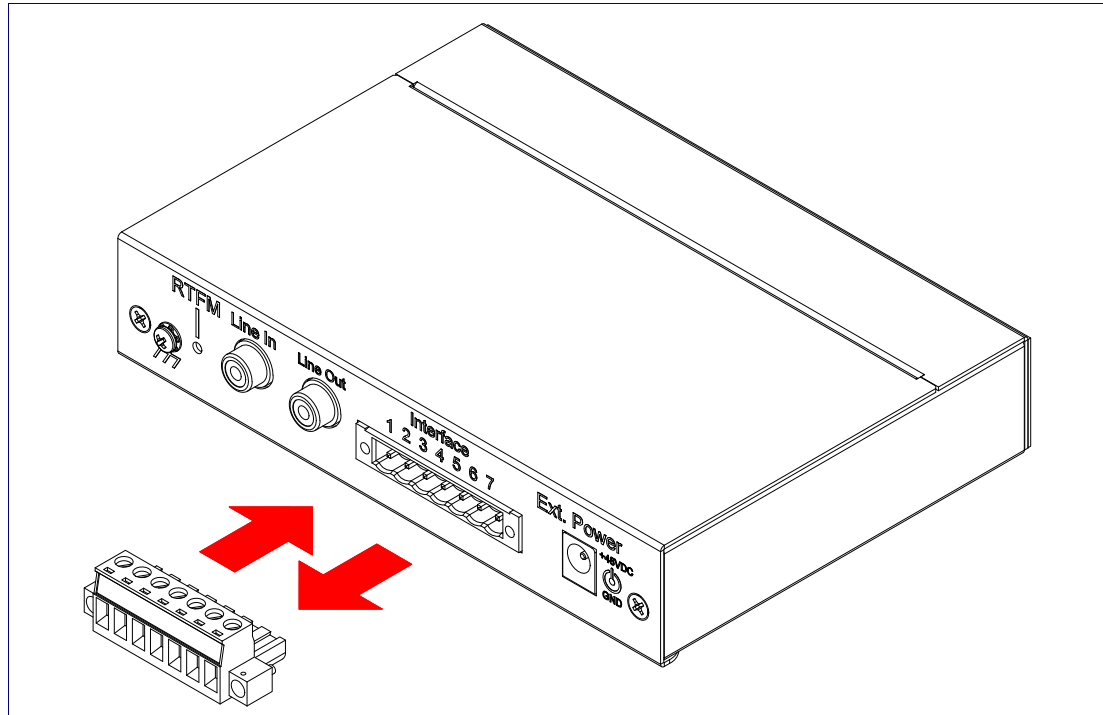
### 2.3.4.3 Pin 6 and 7—Relay Contact (Common/Normally Open)

When enabled on the web interface ([Section 2.4.5, "Configure the Device Parameters"](#)), every time an audio file is played out of the local line-out or 600 Ohm output, the relay will close, thereby enabling amplifiers with a remote turn-on capability to become active.

## 2.3.5 Removable Interface Connector

Figure 2-4 shows the interface connector that is removable on the Paging Server.

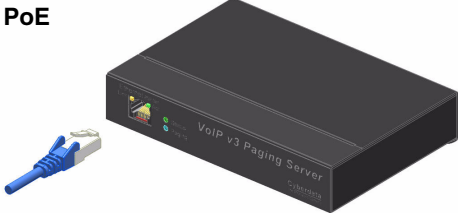


**Figure 2-4. Removable Interface Connector**



## 2.3.6 Connect to the Power Source

To use PoE, plug a Cat 5 Ethernet cable from the Paging Server **Ethernet** port to your network. As an alternative to PoE, you can plug one end of a +48V DC power supply into the Paging Server, and plug the other end into a receptacle. If required, connect the earth grounding wire to the chassis ground on the back of the unit. See [Figure 2-5](#).

**Figure 2-5. Connecting to the Power Source**

<p><b>PoE</b></p> 	<p>To set up the Paging Server, connect the device to your network:</p> <p>Poe</p> <ul style="list-style-type: none"> <li>For <b>PoE</b>, plug one end of an 802.3af Ethernet cable into the Paging Server Ethernet port. Plug the other end of the Ethernet cable into your network. See the figure on the left.</li> </ul>
<p><b>Non PoE (with 48 VDC power supply)</b></p> 	<p>Non-Poe</p> <ul style="list-style-type: none"> <li>For <b>Non-PoE</b>, connect the Paging Server to a <b>48VDC power supply</b>. See the figure on the left.</li> <li><b>Note:</b> Do not use both PoE and external power.</li> <li>Alternatively, you can use our part# 010867 PoE Power Injector as a cost-effective option.</li> </ul>
<p><b>Chassis Ground</b></p>  <p>Chassis Ground</p>	<p>Chassis Ground</p> <ul style="list-style-type: none"> <li>If required, connect the earth grounding wire to the <b>Chassis Ground</b>. See the figure on the left.</li> </ul>

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## 2.3.7 Connect to the Network

Plug one end of a standard Ethernet cable into the Paging Server **Ethernet** port. Plug the other end into your network.

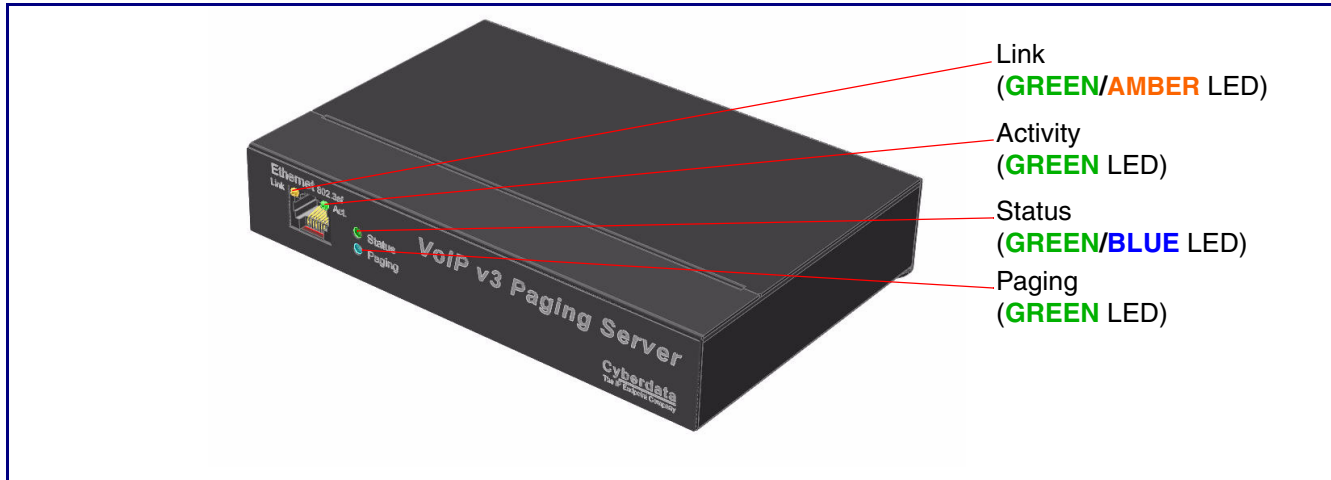
**Figure 2-6. Connecting to the Network**



## 2.3.8 Confirm that the Paging Server is Up and Running

The LEDs on the front of the Paging Server verify the unit's operations.

**Figure 2-7. Paging Server LEDs**



### 2.3.8.1 Confirm Power on, Network Connectivity, and Connection Speed

When you plug in the Ethernet cable or power supply:

- The **GREEN/BLUE Status** LED and the **GREEN Paging** LED both blink at a rate of 10 times per second during the initial network setup.
- The round, **GREEN/BLUE Status** LED on the front of the Paging Server comes on indicating that the power is on. Once the device has been initialized, this LED blinks at one second intervals.
- The square, **GREEN/AMBER Link** LED above the Ethernet port indicates that the network connection has been established. The Link LED changes color to confirm the auto-negotiated connection speed:
  - The Link LED is **GREEN** at 10 Mbps.
  - The Link LED is **AMBER** at 100 Mbps.
- The **GREEN Paging** LED comes on after the device is booted and initialized. This LED blinks when a page is in progress. You can disable **Beep on Initialization** on the **Device** page.

### 2.3.8.2 Verify Network Activity

The square, **GREEN Activity** LED blinks when there is network traffic.

## 2.3.9 Announcing the IP Address

To announce the IP address for the Paging Server, briefly press and then quickly release the RTFM switch. See [Figure 2-8](#).

**Figure 2-8. RTFM Switch**



## 2.3.10 Restore the Factory Default Settings

The Paging Server is delivered with factory set default values for the parameters in [Table 2-3](#). In addition, the settings for various UI web pages (such as the [Device Page](#), [SIP Page](#), etc.) are delivered with the factory default settings and can be restored to these default settings when you use the RTFM switch. However, uploaded audio files are not restored to the factory default settings when you use the RTFM switch.

Use the RTFM switch (see [Figure 2-8](#)) on the back of the unit to restore these parameters to the factory default settings.

**Note** When you perform this procedure, the factory default settings are restored. The default parameters for access are shown in [Table 2-3](#).

**Table 2-3. Factory Default Settings**

Parameter	Factory Default Setting
IP Addressing	DHCP
IP Address <sup>a</sup>	10.10.10.10
Web Access Username	admin
Web Access Password	admin
Subnet Mask <sup>a</sup>	255.0.0.0
Default Gateway <sup>a</sup>	10.0.0.1

a. Default if there is not a DHCP server present.

To restore these parameters to the factory default settings:

1. Press and hold the RTFM switch until the status and paging lights come on.
2. Continue to press the RTFM switch until after you see the indicator lights go off and you hear the “restoring defaults” announcement.
3. Release the RTFM switch.
4. The Paging Server settings are restored to the factory defaults.

---

## 2.4 Configuring the Paging Server

Use this section to configure the VoIP paging server.

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### 2.4.1 Gather the Required Configuration Information

Have the following information available before you configure the Paging Server.

#### 2.4.1.1 Static or DHCP Addressing?

Know whether your system uses static or dynamic (DHCP) IP addressing. If it uses static addressing, you also need to know the values to assign to the following Paging Server parameters:

- IP Address
- Subnet Mask
- Default Gateway

#### 2.4.1.2 Username and Password for Configuration GUI

Determine the Username and Password that will replace the defaults after you initially log in to the configuration GUI.

- The Username is case-sensitive, and must be from four to 25 alphanumeric characters long.
- The Password is case-sensitive, and must be from four to 20 alphanumeric characters long.

#### 2.4.1.3 SIP Settings

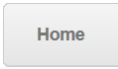
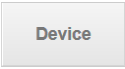
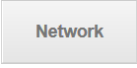

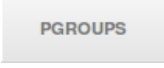
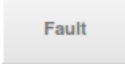
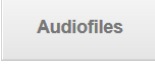
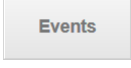
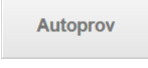
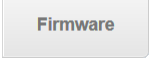
To configure the SIP parameters, determine whether you want to register with the server. If you do, determine the number of minutes the registration lease remains valid, and whether you want to automatically unregister when you reboot. To configure the SIP parameters, you also need to determine the values for these parameters:

- SIP Server IP Address
- Remote and Local SIP Port Numbers
- SIP User ID, and Authenticate ID and Password for this User ID

## 2.4.2 Paging Server Web Page Navigation

Table 2-4 shows the navigation buttons that you will see on every Paging Server web page.

**Table 2-4. Web Page Navigation**

Web Page Item	Description
	Link to the <b>Home</b> page.
	Link to the <b>Device</b> page.
	Link to the <b>Network</b> page.
	Link to go to the <b>SIP</b> page.
	Link to the <b>PGROUPS</b> page.
	Link to the <b>Fault</b> page.
	Link to the <b>Audiofiles</b> page.
	Link to the <b>Events</b> page.
	Link to the <b>Autoprovisioning</b> page.
	Link to the <b>Firmware</b> page.

## 2.4.3 Using the Toggle Help Button

The **Toggle Help** button allows you to see a short description of some of the settings on the webpage. To use the **Toggle Help** button, do the following:

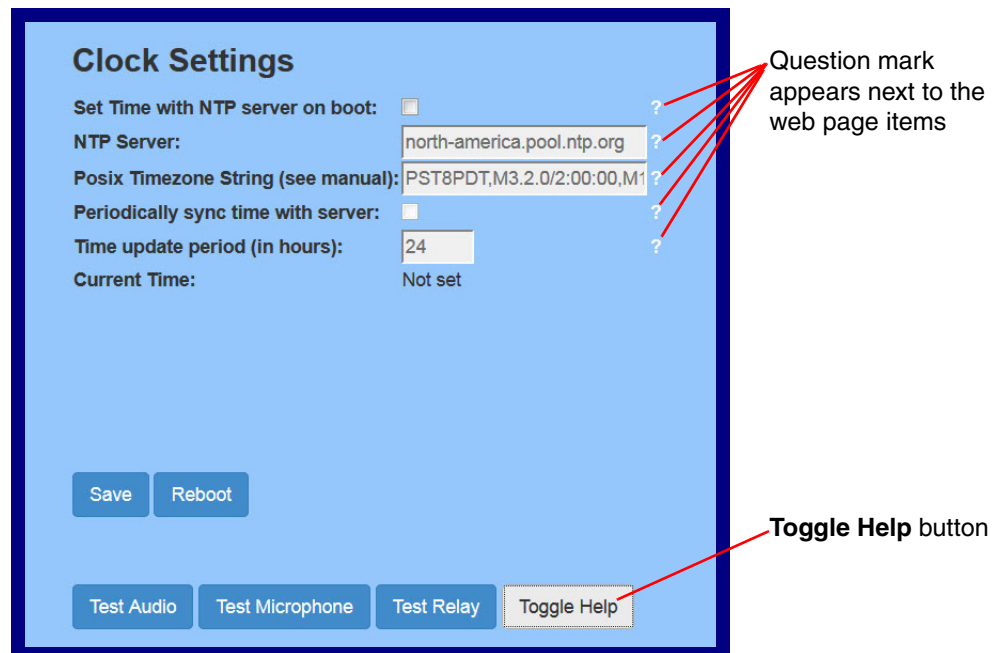
1. Click on the **Toggle Help** button that is on the UI webpage. See [Figure 2-9](#) and [Figure 2-10](#).

**Figure 2-9. Toggle/Help Button**



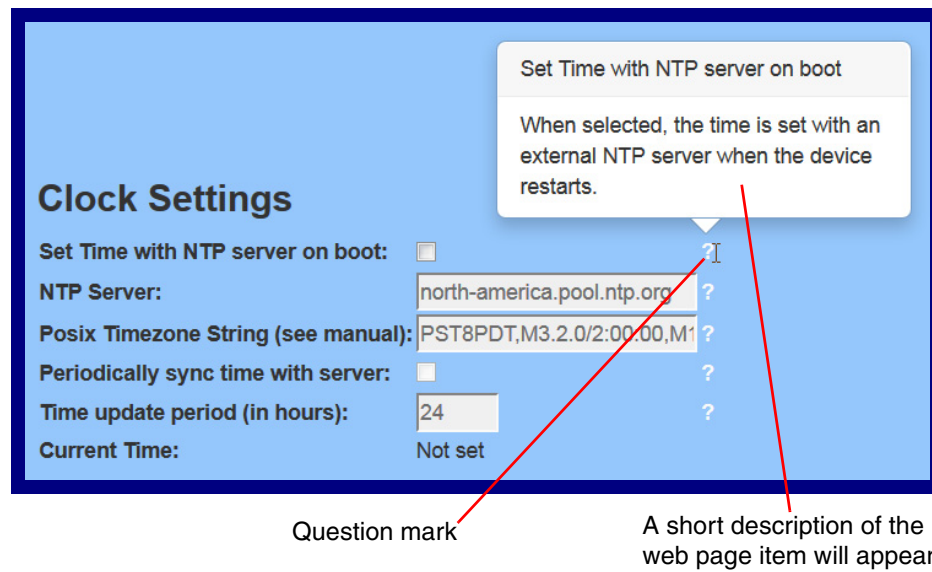
2. You will see a question mark (?) appear next to each web page item that has been provided with a short description by the Help feature. See [Figure 2-10](#).

**Figure 2-10. Toggle Help Button and Question Marks**



3. Move the mouse pointer to hover over the question mark (?), and a short description of the web page item will appear. See [Figure 2-11](#).

**Figure 2-11. Short Description Provided by the Help Feature**



---

## 2.4.4 Log in to the Configuration GUI

1. Open your browser to the Paging Server IP address.

**Note** If the network does not have access to a DHCP server, the device will default to an IP address of 10.10.10.10.

**Note** Make sure that the PC is on the same IP network as the Paging Server.

**Note** You may also download CyberData's VoIP Discovery Utility program which allows you to easily find and configure the default web address of the CyberData VoIP products.

CyberData's VoIP Discovery Utility program is available at the following website address:

[http://www.cyberdata.net/support/voip/discovery\\_utility.html](http://www.cyberdata.net/support/voip/discovery_utility.html)

The unit ships in DHCP mode. To get to the **Home** page, use the discovery utility to scan for the device on the network and open your browser from there.

**Note** To work with the Paging Server configuration *after* the initial configuration, log in using the IP address you assign to the device. [Section 2.4.6, "Configure the Network Parameters"](#) provides instructions for entering the IP address.

2. When prompted, use the following default **Username** and **Password** to open the configuration Home page:

Username: **admin**

Password: **admin**

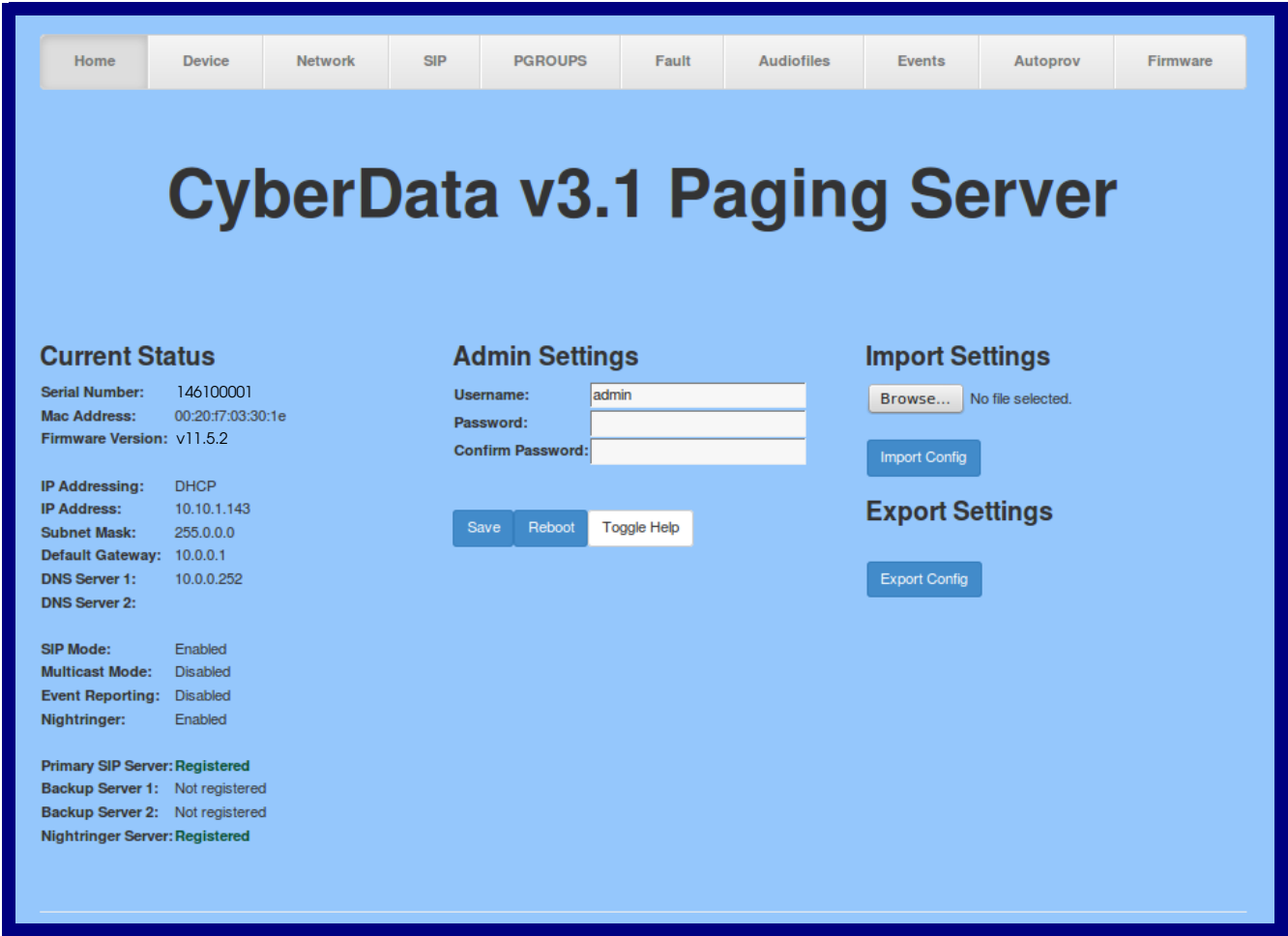
Change the  
Default Username  
and Password

To change the default Web access Username and Password:

1. Enter the new Username from four to 25 alphanumeric characters in the **Change Username** field. The Username is case-sensitive.
2. Enter the new Password from four to 20 alphanumeric characters in the **Change Password** field. The Password is case-sensitive.
3. Enter the new password again in the **Re-enter New Password** field.

Click **Save Settings**.





Figure 2-12. Home Page




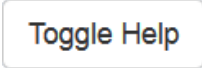
- On the **Home Page**, review the setup details and navigation buttons described in [Table 2-5](#)

**Note** The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

**Table 2-5. Home Page Overview**

Web Page Item	Description
<b>Admin Settings</b>	
Username ?	The username to access the web interface. Enter up to 25 characters.
Password ?	The password to access the web interface. Enter up to 25 characters.
Confirm Password ?	Confirm the web interface password.
<b>Current Status</b>	
Serial Number	Shows the device serial number.
Mac Address	Shows the device Mac address.
Firmware Version	Shows the current firmware version.
IP Addressing	Shows the current IP addressing setting ( <b>DHCP</b> or <b>static</b> ).
IP Address	Shows the current IP address.
Subnet Mask	Shows the current subnet mask address.
Default Gateway	Shows the current default gateway address.
DNS Server 1	Shows the current DNS Server 1 address.
DNS Server 2	Shows the current DNS Server 2 address.
SIP Mode	Shows the current status of the SIP mode.
Multicast Mode	Shows the current status of the Multicast mode.
Event Reporting	Shows the current status of the Event Reporting mode.
Nightringer	Shows the current status of the Nightringer mode.
Primary SIP Server	Shows the current status of the Primary SIP Server.
Backup Server 1	Shows the current status of Backup Server 1.
Backup Server 2	Shows the current status of Backup Server 2.
Nightringer Server	Shows the current status of Nightringer Server.
<b>Import Settings</b>	
	Use this button to select a configuration file to import.
	After selecting a configuration file, click Import to import the configuration from the selected file. Then, click Save and Reboot to store changes.
<b>Export Settings</b>	
	Click Export to export the current configuration to a file.
	Click the <b>Save</b> button to save your configuration settings. <b>Note:</b> You need to reboot for changes to take effect.

**Table 2-5. Home Page Overview (continued)**

Web Page Item	Description
	Click on the <b>Reboot</b> button to reboot the system.
	Click on the <b>Toggle Help</b> button to see a short description of some of the web page items. First click on the <b>Toggle Help</b> button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item.

**Note** You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

At this point you can:

- Review the Paging Server's **Current Settings**. Use the RTFM switch to restore the factory default settings. See [Section 2.3.10, "Restore the Factory Default Settings"](#).
- Configure the device parameters. Click on the **Device** button and see [Section 2.4.5, "Configure the Device Parameters"](#) for instructions.
- Configure the network parameters. Click on the **Network** button and see [Section 2.4.6, "Configure the Network Parameters"](#) for instructions.
- Configure the SIP parameters. Click on the **SIP** button and see [Section 2.4.7, "Configure the SIP Parameters"](#) for instructions.
- Configure the PGROUPS parameters. Click on the **PGROUPS** button and see [Section 2.4.8, "Configure the Paging Groups \(PGROUPS\) Parameters"](#) for instructions.
- Configure the fault detection parameters. Click on the **Fault** button and see [Section 2.4.10, "Configure the Fault Detection Parameters"](#) for instructions.
- Configure the audio parameters. Click on the **Audiofiles** button and see [Section 2.4.11, "Configure the Audio Parameters"](#) for instructions.
- Configure the event parameters. Click on the **Events** button and see [Section 2.4.12, "Configure the Event Parameters"](#) for instructions.
- Configure the autoprovisioning parameters. Click on the **Autoprovisioning** button and see [Section 2.4.13, "Configure the Autoprovisioning Parameters"](#) for instructions.

**Note** Click on the **Firmware** button any time you need to upload new versions of the firmware. See [Section 2.5, "Upgrading the Firmware"](#) for instructions.

## 2.4.5 Configure the Device Parameters

Miscellaneous device settings such as the page prompt and analog options are configured on this page. In addition, you may also enable Polycom Paging to page Polycom IP phones using their proprietary Polycom Paging protocol.

1. Click on the **Device** button to open the **Device** page. See [Figure 2-13](#).

**Figure 2-13. Device Page**

Home Device Network SIP PGROUPS Fault Audiofiles Events Autoprov Firmware

# CyberData v3.1 Paging Server

### Line-in Settings

Enable Line-in to Line-out Loopback ☐

Enable Line-in to Multicast: ☐

Multicast Address:

Multicast Port:

Detect Line-in Silence: ☐

### Relay Settings

Activate Relay on Local Audio: ☐

### Clock Settings

Set Time with NTP server on boot: ☐

NTP Server:

Posix Timezone String (see manual):

Periodically sync time with server: ☐

Time update period (in hours):

Current Time: Not set

### Misc Settings

Device Name:

Bypass DTMF: ☐

DTMF Duration:

Beep on Init: ☐

Beep on Page: ☒

Enable Polycom Paging on Multicast: ☐

Polycom Transmit Channel:

Disable HTTPS (NOT recommended): ☐

Save Reboot

Test Audio Test Multicast Test Relay Toggle Help







- On the **Device** page, you may enter values for the parameters indicated in [Table 2-6](#).

**Note** The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

**Table 2-6. Device Configuration Parameters**

Web Page Item	Description
<b>Line-in Settings</b>	
Enable Line-in to Line-out Loopback ?	Line-in audio will play back out the device's audio output ports. This is the lowest priority audio and will be preempted by any other audio stream.
Enable Line-in to Multicast ?	Line-in audio will be sent to the specified multicast address and port. Playback priority is determined by receiver(s)  Cannot be combined with <b>Play Line-in Audio via Multicast (Fault Detection)</b>
Multicast Address ?	Address line-in audio will be sent to.
Multicast Port ?	Port line-in audio will be sent to (1-65535).
Detect Line-in Silence ?	If silence is detected on line-input, the multicast stream will be stopped to reduce network traffic.
<b>Relay Settings</b>	
Activate Relay on Local Audio ?	The relay will be activated (closed) when the device is playing audio. Use this to activate an external amplifier when the device is playing audio.
<b>Clock Settings</b>	
Set Time with NTP Server on boot ?	When selected, the time is set with an external NTP server when the device restarts.
NTP Server ?	Use this field to set the address (in IPv4 dotted decimal notation or as a canonical name) for the NTP Server. This field can accept canonical names of up to 64 characters in length.
Posix Timezone String ?	See <a href="#">Section 2.4.5.2, "Time Zone Strings"</a> for information about how to use the Posix Timezone String to specify time zone and daylight savings time where applicable. Enter up to 63 characters.
Periodically sync time with server ?	When selected, the time is periodically updated with the NTP server at the configured interval below.
Time update period (in hours) ?	The time interval after which the device will contact the NTP server to update the time. Enter up to 4 digits.
Current Time	Allows you to input the current time. (6 character limit)
<b>Misc Settings</b>	
Device Name ?	Type the device name. Enter up to 25 characters.
Bypass DTMF ?	Bypassing DTMF will result in all calls being relayed to PGROUP 0 Any security code entered for PGROUP 0 will be ignored if DTMF is bypassed
DTMF Duration ?	The duration, in milliseconds, of DTMF tones played out of the device's analog audio ports (0-65535).

**Table 2-6. Device Configuration Parameters (continued)**

Web Page Item	Description
Beep on Init ?	Device will play the user defined “pagetone” audio file when it boots.
Beep on Page ?	Device will play the user defined “pagetone” audio file before playing a SIP page.
Enable Polycom Paging on Multicast ?	Enabling Polycom Paging will result in a standard RTP multicast being sent to the specified address and port and a Polycom Group Paging multicast being sent to the specified address and port+1.
Polycom Transmit Channel ?	Destination channel for Polycom Group Paging multicast.
Disable HTTPS (NOT recommended) ?	Disables the encrypted connection to the webpage. We do not recommend disabling HTTPS for security reasons.
	Click on the <b>Test Audio</b> button to do an audio test. When the <b>Test Audio</b> button is pressed, you will hear a voice message for testing the device audio quality and volume.
	This button will cause the device to send a 5 second ULAW multicast stream to 234.2.1.200:2200.
	Click on the <b>Test Relay</b> button to do a relay test.
	Click the <b>Save</b> button to save your configuration settings. <b>Note:</b> You need to reboot for changes to take effect.
	Click on the <b>Reboot</b> button to reboot the system.
	Click on the <b>Toggle Help</b> button to see a short description of some of the web page items. First click on the <b>Toggle Help</b> button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item.

**Note** You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

### 2.4.5.1 Polycom Paging

The Polycom Paging feature is supported on Polycom IP phones using UC Software 4.0.0 and higher. The Polycom paging feature operates in two modes: Push-to-Talk (PTT) and Group Paging. Only Group Paging mode pages are supported by the Paging Server.

Polycom phones use the same multicast IP address and port number for both PTT and Group Paging multicasts. Make sure to note the Polycom multicast IP address and port number before configuring the CyberData V3 Paging Server. Polycom phones use a default multicast IP address of 224.0.1.116 and odd-numbered port 5001.

While the same multicast IP address and port number is used for all Polycom pages in both modes, Polycom uses numbered "groups" or "channels" to differentiate between each paging group. Each "group" or "channel" is numbered 1 through 25.

The Paging Server can transmit to Group Paging groups 1 through 25 only for one-way audio pages. The transmit channel is configurable. The Polycom phones must subscribe to this channel in order to receive one-way audio pages from the Paging Server.

When configuring Polycom phones for their Group Paging feature, be sure the following settings are configured:

- Payload Size = 20 ms (milliseconds)
- Codec = G.711Mu

The Polycom Group Paging multicast transmitted by the Paging Server is G.711Mu encoded with a payload size of 20 ms.

It is imperative to note the Paging Server assumes the Polycom phones will use an odd-numbered port. Since it is not possible to configure the V3 Paging Server to transmit multicasts on odd-numbered ports (which maintains conformance with RFC 1889), it is necessary to use the next lower even port number when specifying the Polycom multicast IP address and port number on the **PGROUPS Page**. Using the Polycom default port 5001 will require you to configure the Paging Server to transmit on the next lower even port 5000.

Thus, configuring the Paging Server for Polycom Paging is a two-step process:

1. Enable Polycom Paging on the Paging Server by checking the box to **Enable Polycom Paging on Multicast** on the **Device Page**.
2. Specify the Polycom IP address and use the next lower even port number for the desired paging group on the **PGROUPS Page**.
3. Save and reboot to store changes.

### 2.4.5.2 Time Zone Strings

The posix time zone string tells the internal date and time utilities how to handle daylight savings time for different time zones. [Table 2-7](#) shows some common strings.

**Table 2-7. Common Time Zone Strings**

Time Zone	Time Zone String
US Pacific time	PST8PDT,M3.2.0/2:00:00,M11.1.0/2:00:00
US Mountain time	MST7MDT,M3.2.0/2:00:00,M11.1.0/2:00:00
US Eastern Time	EST5EDT,M3.2.0/2:00:00,M11.1.0/2:00:00
Phoenix Arizona <sup>a</sup>	MST7
US Central Time	CST6DST,M3.2.0/2:00:00,M11.1.0/2:00:00

a. Phoenix, Arizona does not use daylight savings time.

[Table 2-8](#) shows a breakdown of the parts that constitute the following time zone string:

- ***CST6DST,M3.2.0/2:00:00,M11.1.0/2:00:00***

**Table 2-8. Time Zone String Parts**

Time Zone String Part	Meaning
CST6CDT	The time zone offset from GMT and three character identifiers for the time zone.
CST	Central Standard Time
6	The (hour) offset from GMT/UTC
CDT	Central Daylight Time
M3.2.0/2:00:00	The date and time when daylight savings begins.
M3	The third month (March)
.2	The 2nd occurrence of the day (next item) in the month
.0	Sunday
/2:00:00	Time of day to change
M11.1.0/2:00:00	The date and time when daylight savings ends.
M11	The eleventh month (November)
.1	The 1st occurrence of the day (next item) in the month
.0	Sunday
/2:00:00	Time of day to change

Time Zone String  
Examples

Table 2-9 has some more examples of time zone strings.

**Table 2-9. Time Zone String Examples**

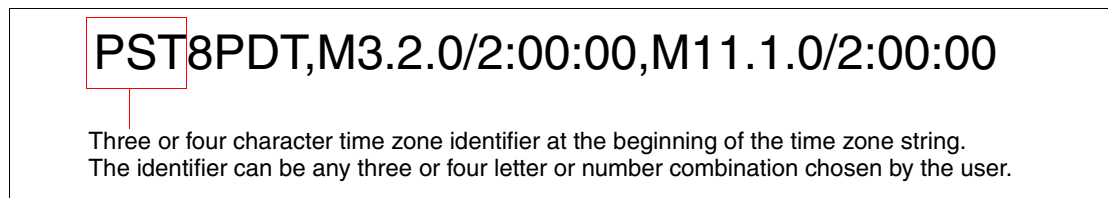
Time Zone	Time Zone String
Tokyo <sup>a</sup>	IST-9
Berlin <sup>b</sup>	CET-1MET,M3.5.0/1:00,M10.5.0/1:00

a. Tokyo does not use daylight savings time.

b. For Berlin, daylight savings time starts on the last Sunday in March at 01:00 UTC, and ends on the last Sunday in October at 01:00 UTC, and is one hour ahead of UTC.

**Time Zone Identifier** A user-definable three or four character time zone identifier (such as PST, EDT, IST, MUT, etc) is needed at the beginning of the posix time zone string to properly set the time. However, the specific letters or numbers used for the time zone identifier are not important and can be any three or four letter or number combination that is chosen by the user. However, the time zone identifier cannot be blank.

**Figure 2-14. Three or Four Character Time Zone Identifier**



You can also use the following URL when a certain time zone applies daylight savings time:

<http://www.timeanddate.com/time/dst/2011.html>

World GMT Table

Table 2-10 has information about the GMT time in various time zones.

**Table 2-10. World GMT Table**

Time Zone	City or Area Zone Crosses
GMT-12	Eniwetok
GMT-11	Samoa
GMT-10	Hawaii
GMT-9	Alaska
GMT-8	PST, Pacific US
GMT-7	MST, Mountain US
GMT-6	CST, Central US
GMT-5	EST, Eastern US
GMT-4	Atlantic, Canada
GMT-3	Brazilia, Buenos Aries
GMT-2	Mid-Atlantic
GMT-1	Cape Verdes
GMT	Greenwich Mean Time, Dublin

**Table 2-10. World GMT Table (continued)**

<b>Time Zone</b>	<b>City or Area Zone Crosses</b>
GMT+1	Berlin, Rome
GMT+2	Israel, Cairo
GMT+3	Moscow, Kuwait
GMT+4	Abu Dhabi, Muscat
GMT+5	Islamabad, Karachi
GMT+6	Almaty, Dhaka
GMT+7	Bangkok, Jakarta
GMT+8	Hong Kong, Beijing
GMT+9	Tokyo, Osaka
GMT+10	Sydney, Melbourne, Guam
GMT+11	Magadan, Soloman Is.
GMT+12	Fiji, Wellington, Auckland

## 2.4.6 Configure the Network Parameters

Configuring the network parameters enables your network to recognize the Paging Server and communicate with it. Click the **Network** button on the **Home** page to open the **Network** page.

**Figure 2-15. Network Page**

Home Device **Network** SIP PGROUPS Fault Audiofiles Events Autoprov Firmware

# CyberData v3.1 Paging Server

### Stored Network Settings

Addressing Mode: ☐ Static ☒ DHCP

Hostname:

IP Address:

Subnet Mask:

Default Gateway:

DNS Server 1:

DNS Server 2:

DHCP Timeout in seconds\*:

\* A value of -1 will retry forever

### VLAN Settings

VLAN ID (0-4095):

VLAN Priority (0-7):

### Current Network Settings

IP Address: 10.10.1.143

Subnet Mask: 255.0.0.0

Default Gateway: 10.0.0.1

DNS Server 1: 10.0.0.252

DNS Server 2:



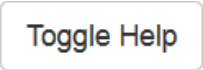
On the **Network** page, enter values for the parameters indicated in [Table 2-11](#).

**Note** The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

**Table 2-11. Network Configuration Parameters**

Web Page Item	Description
<b>Stored Network Settings</b>	
Addressing Mode ?	Select either DHCP IP Addressing or Static Addressing by marking the appropriate radio button. DHCP Addressing mode is enabled on default and the device will attempt to resolve network addressing with the local DHCP server upon boot. If DHCP Addressing fails, the device will revert to the last known IP address or the factory default address if no prior DHCP lease was established. See <a href="#">Section 2.3.10, "Restore the Factory Default Settings"</a> for factory default settings. Be sure to click <b>Save</b> and <b>Reboot</b> to store changes when configuring a Static address.
Hostname ?	This is the hostname provided by the DHCP server. See the DHCP/ DNS server documentation for more information. Enter up to 64 characters.
IP Address ?	Enter the Static IPv4 network address in dotted decimal notation.
Subnet Mask ?	Enter the Subnet Mask in dotted decimal notation.
Default Gateway ?	Enter the Default Gateway IPv4 address in dotted decimal notation.
DNS Server 1 ?	Enter the primary DNS Server IPv4 address in dotted decimal notation.
DNS Server 2 ?	Enter the secondary DNS Server IPv4 address in dotted decimal notation.
DHCP Timeout in seconds ?	Specify the desired time-out duration (in seconds) that the device will wait for a response from the DHCP server before reverting back to the stored static IP address. The stored static IP address may be the last known IP address or the factory default address if no prior DHCP lease was established. Enter up to 8 characters. A value of -1 will retry forever.
<b>VLAN Settings</b>	
VLAN ID (0-4095) ?	Specify the IEEE 802.1Q VLAN ID number. Enter up to 4 digits.  <b>Note:</b> The device supports 802.1Q VLAN tagging support. The switch port connected to the device will need to be in "trunking mode" for the VLAN tags to propagate.
VLAN Priority (0-7) ?	Specify the IEEE 802.1p VLAN priority level. Enter 1 digit. A value of 0 may cause the VLAN ID tag to be ignored.
<b>Current Network Settings</b>	
IP Address	Shows the current Static IP address.
Subnet Mask	Shows the current Subnet Mask address.
Default Gateway	Shows the current Default Gateway address.
DNS Server 1	Shows the current DNS Server 1 address.
DNS Server 2	Shows the current DNS Server 2 address.

**Table 2-11. Network Configuration Parameters (continued)**

Web Page Item	Description
	Click the <b>Save</b> button to save your configuration settings. <b>Note:</b> You need to reboot for changes to take effect.
	Click on the <b>Reboot</b> button to reboot the system.
	Click on the <b>Toggle Help</b> button to see a short description of some of the web page items. First click on the <b>Toggle Help</b> button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item.

On this page:

1. Specify whether you use **Static** or **DHCP IP Addressing** by marking the appropriate radio button. If you select **Static IP Addressing**, go to [Step 2](#).
2. For Static IP Addressing, also enter values for the following parameters:
  - The Paging Server's **IP Address**: The Paging Server is delivered with a factory default IP address. Change the default address to the correct IP address for your system.
  - The **Subnet Mask**.
  - The **Default Gateway**.

**Note** You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

## 2.4.7 Configure the SIP Parameters

The SIP parameters enable the device to contact and register with the SIP server. On the Home page, click **SIP Config** to open the **SIP** page.

**Figure 2-16. SIP Page**

Home

Device

Network

SIP

PGROUPS

Fault

Audiofiles

Events

Autoprov

Firmware

# CyberData v3.1 Paging Server

## SIP Settings

Enable SIP operation:

☒

Register with a SIP Server:

☒

Use Cisco SRST:

☐

Primary SIP Server:

10.0.0.253

Primary SIP User ID:

199

Primary SIP Auth ID:

199

Primary SIP Auth Password:

\*\*\*\*\*

Backup SIP Server 1:

Backup SIP User ID 1:

Backup SIP Auth ID 1:

Backup SIP Auth Password 1:

Backup SIP Server 2:

Backup SIP User ID 2:

Backup SIP Auth ID 2:

Backup SIP Auth Password 2:

Remote SIP Port:

5060

Local SIP Port:

5060

Outbound Proxy:

Outbound Proxy Port:

0

Disable rport Discovery:

☐

Buffer SIP Calls:

☐

Re-registration Interval (in seconds):

360

Unregister on Boot:

☐

Keep Alive Period:

10000

## Nightringer Settings

Enable Nightringer:

☐

SIP Server:

10.0.0.253

Remote SIP Port:

5060

Local SIP Port:

5061

Outbound Proxy:

Outbound Proxy Port:

0

User ID:

241

Authenticate ID:

241

Authenticate Password:

\*\*\*\*\*

Re-registration Interval (in seconds):

360

Relay rings to multicast:

☐

Multicast Address:

224.1.2.32

Multicast Port:

2020

## Call Disconnection

Terminate Call after delay:

0

## Codec Selection

Force Selected Codec:

☐

Codec:

PCMU (G.711, u-law)

RTP Port (even):

10500

Save

Reboot

Toggle Help

On the **SIP** page, enter values for the parameters indicated in [Table 2-12](#).

**Note** The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

**Table 2-12. SIP Configuration Parameters**

Web Page Item	Description
<b>SIP Settings</b>	
Enable SIP Operation ?	When enabled, the device will transmit, receive, and process SIP messages according to the configured SIP settings below.
Register with a SIP Server ?	When enabled, the device will attempt to register to the configured SIP Server(s) on this page. To configure the device to send and receive point-to-point SIP calls, enable <b>SIP Operation</b> and disable <b>Register with a SIP Server</b> (see <a href="#">Section 2.4.7.1, "Point-to-Point Configuration"</a> ).
Use Cisco SRST ?	When enabled, the backup servers are handled according to Cisco SRST (Survivable Remote Site Telephony). It is required for use in clustered Cisco Unified Communications Manager topologies.
Primary SIP Server ?	Enter the SIP server address as an IPv4 address in dotted decimal notation or a fully qualified domain name. This parameter also becomes the host portion of the SIP-URI for the device's extension on the primary SIP server. This field can accept entries of up to 255 characters in length.
Primary SIP User ID ?	Specify the SIP User ID for the Primary SIP Server. This parameter becomes the user portion of the SIP-URI for the device's extension on the primary SIP server. Enter up to 64 alphanumeric characters.
Primary SIP Auth ID ?	Specify the Authenticate ID for the Primary SIP Server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters.
Primary SIP Auth Password ?	Specify the Authenticate Password for the Primary SIP Server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters.
Backup SIP Server 1 ?	Enter the backup SIP server address as an IPv4 address in dotted decimal notation or a fully qualified domain name. This parameter also becomes the host portion of the SIP-URI for the device's extension on the backup SIP server. This field can accept entries of up to 255 characters in length.
Backup SIP User ID 1 ?	Specify the SIP User ID for the first backup SIP Server. This parameter becomes the user portion of the SIP-URI for the device's extension on the first backup SIP server. Enter up to 64 alphanumeric characters.
Backup SIP Auth ID 1 ?	Specify the Authenticate ID for the first backup SIP server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters.
Backup SIP Auth Password 1 ?	Specify the Authenticate Password for the first backup SIP server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters.
Backup SIP Server 2 ?	Enter a second backup SIP server address as an IPv4 address in dotted decimal notation or a fully qualified domain name. This parameter also becomes the host portion of the SIP-URI for the device's extension on the second backup SIP server. This field can accept entries of up to 255 characters in length.
Backup SIP User ID 2 ?	Specify the SIP User ID for the second backup SIP Server. This parameter becomes the user portion of the SIP-URI for the device's extension on the second backup SIP server. Enter up to 64 alphanumeric characters.



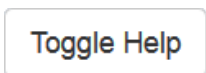
**Table 2-12. SIP Configuration Parameters (continued)**

Web Page Item	Description
Backup SIP Auth ID 2 ?	Specify the Authenticate ID for the second backup SIP server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters.
Backup SIP Auth Password 2 ?	Specify the Authenticate Password for the second backup SIP server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters.
Remote SIP Port ?	The Remote SIP Port is the port number the device will use as the destination port when sending SIP messages. The default Remote SIP Port is 5060. The supported range is 0-65536. Enter up to 5 digits.
Local SIP Port ?	The Local SIP Port is the port number the device will use to receive SIP messages. The default Local SIP Port is 5060. The supported range is 0-65536. Enter up to 5 digits.
Outbound Proxy ?	Enter the Outbound Proxy address as an IPv4 address in dotted decimal notation or a fully qualified domain name (FQDN). When an IP address is configured, the device will send all SIP messages to this IP address. When an FQDN is configured, the device will run DNS NAPTR, SRV, and A queries on the FQDN to resolve an IP address to which it will send all SIP messages. This field can accept entries of up to 255 characters in length.
Outbound Proxy Port ?	The Outbound Proxy Port is port number used as the destination port when sending SIP messages to the outbound proxy. A value of 0 will default to 5060. The supported range is 0-65536. Enter up to 5 digits.
Disable rport Discovery ?	Disabling rport Discovery will prevent the device from including the public WAN IP address and port number in the contact information that is sent to the remote SIP servers. This will generally only need to be enabled when using an SBC or SIP ALG in conjunction with a remote SIP server.
Buffer SIP Calls ?	Also referred to as "delayed paging." Device will buffer up to four minutes of audio then play back the recording after hang up or after the buffer is full.
Re-registration Interval (in seconds) ?	The SIP Re-registration interval (in seconds) is the SIP Registration lease time, also known as the expiry. The supported range is 30-3600 seconds. Enter up to 4 digits.
Unregister on Boot ?	When enabled, the device will send one registration with an expiry of 0 on boot.
Keep Alive Period ?	The minimum time in milliseconds between keep-alive packets sent for nat traversal. A value of 0 will disable keep alive packets.
<b>RTP Settings</b>	
RTP Port (even) ?	Specify the port number used for the RTP stream after establishing a SIP call. This port number must be an even number and defaults to 10500. The supported range is 0-65536. Enter up to 5 digits.
<b>Nightringer Settings</b>	
Enable Nightringer ?	When Nightringer is enabled, the device will attempt to register a second extension with the SIP server. Any calls made to this extension will play a ringtone (corresponds to <b>Night Ring</b> on the <b>Audiofiles</b> page). By design, it is not possible to answer a call to the Nightringer extension.
SIP Server ?	Enter the SIP server address as an IPv4 address in dotted decimal notation or a fully qualified domain name. This parameter also becomes the host portion of the SIP-URI for the device's Nightringer extension on the SIP server. This field can accept entries of up to 255 characters in length.

**Table 2-12. SIP Configuration Parameters (continued)**

Web Page Item	Description
Remote SIP Port ?	The Remote SIP Port is the port number the device will use as the destination port when sending SIP messages for the Nightringer extension. The default Remote SIP Port is 5060. The supported range is 0-65536. Enter up to 5 digits.
Local SIP Port ?	The Local SIP Port is the port number the device will use to receive SIP messages for the Nightringer extension. This value cannot be the same as the <b>Local SIP Port</b> for the primary extension. The default Local SIP Port is 5061. The supported range is 0-65536. Enter up to 5 digits.
Outbound Proxy ?	Enter the Outbound Proxy address as an IPv4 address in dotted decimal notation or a fully qualified domain name (FQDN). When an IP address is configured, the device will send all SIP messages to this IP address for the Nightringer extension. When an FQDN is configured, the device will run DNS NAPTR, SRV, and A queries on the FQDN to resolve an IP address to which it will send all SIP messages for the Nightringer extension. This field can accept entries of up to 255 characters in length.
Outbound Proxy Port ?	The Outbound Proxy Port is port number used as the destination port when sending SIP messages to the outbound proxy for the Nightringer extension. A value of 0 will default to 5060. The supported range is 0-65536. Enter up to 5 digits.
User ID ?	Specify the SIP User ID for the SIP server. This parameter becomes the user portion of the SIP-URI for the device's Nightringer extension. Enter up to 64 alphanumeric characters.
Authenticate ID ?	Specify the Authenticate ID for the SIP Server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters.
Authenticate Password ?	Specify the Authenticate Password for the SIP Server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters.
Re-registration Interval (in seconds) ?	The SIP Re-registration Interval (in seconds) is the SIP Registration lease time, also known as the expiry. The supported range is 30-3600 seconds. Enter up to 4 digits.
Relay rings to multicast ?	When selected, the device will play ring tones to the specified multicast address and port.
Multicast Address ?	The multicast address used for nightring audio.
Multicast Port ?	The multicast port used for nightring audio.
<b>Call Disconnection</b>	
Terminate Call After Delay ?	Automatically terminate an active call after a given delay in seconds. A value of 0 will disable this function. Enter up to 8 digits.
<b>Codec Selection</b>	
Force Selected Codec ?	When configured, this option will allow you to force the device to negotiate for the selected codec [PCMU(G.711, u-law), PCMA(G.711, a-law), or G.722]. Otherwise, the device will perform codec negotiation using the default list of supported codecs.
Codec ?	Select desired codec (only one may be chosen).
<b>RTP Settings</b>	
RTP Port (even) ?	Specify the port number used for the RTP stream after establishing a SIP call. This port number must be an even number and defaults to 10500. The supported range is 0-65536. Enter up to 5 digits.

**Table 2-12. SIP Configuration Parameters (continued)**

Web Page Item	Description
	Click the <b>Save</b> button to save your configuration settings. <b>Note:</b> You need to reboot for changes to take effect.
	Click on the <b>Reboot</b> button to reboot the system.
	Click on the <b>Toggle Help</b> button to see a short description of some of the web page items. First click on the <b>Toggle Help</b> button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item.

**Note** You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

**Note** For specific server configurations, go to the following website address:

<http://www.cyberdata.net/support/server/index.html>

1. Enter the IP address of the **SIP Server**.
2. Enter the port numbers used for SIP signaling:
  - a. **Remote SIP Port**
  - b. **Local SIP Port**
3. Enter the SIP registration parameters:
  - a. **SIP User ID**
  - b. **Authenticate ID**
  - c. **Authenticate Password**
4. For **SIP Registration**, designate whether you want the VoIP Paging Server to register with your SIP server.
5. At **Unregister on Reboot**:
  - a. Select **Yes** to automatically unregister the Paging Server when you reboot it.
  - b. Select **No** to keep the Paging Server registered when you reboot it.
6. In the **Register Expiration** field, enter the number of seconds the Paging Server registration lease remains valid with the SIP Server. The Paging Server automatically re-registers with the SIP server before the lease expiration timeout.

**Note** You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

### 2.4.7.1 Point-to-Point Configuration

When the board is set to not register with a SIP server, it's possible to set the device to dial out to a single endpoint. To do this, do the following:

1. On the **SIP** page (Figure 2-17), make sure that the **Register with a SIP Server** parameter is not selected.
2. Type the IP address of the remote device that you want to contact into the **Dial out Extension** field

**Note** Establishing point-to-point SIP calls may not work with all phones.

Figure 2-17. SIP Page Set to Point-to-Point Mode

The screenshot shows the 'SIP' configuration page of the CyberData v3.1 Paging Server. The page has a navigation bar at the top with tabs: Home, Device, Network, SIP (selected), PGROUPS, Fault, Audiofiles, Events, Autopro, and Firmware. The main title is 'CyberData v3.1 Paging Server'.

**SIP Settings**

- Enable SIP operation: ☒
- Register with a SIP Server: ☐ (A red arrow points from this checkbox to the note below the form.)
- Use Cisco SRST: ☐
- Primary SIP Server: 10.0.0.253
- Primary SIP User ID: 199
- Primary SIP Auth ID: 199
- Primary SIP Auth Password: \*\*\*\*\*
- Backup SIP Server 1:
- Backup SIP User ID 1:
- Backup SIP Auth ID 1:
- Backup SIP Auth Password 1:
- Backup SIP Server 2:
- Backup SIP User ID 2:
- Backup SIP Auth ID 2:
- Backup SIP Auth Password 2:
- Remote SIP Port: 5060
- Local SIP Port: 5060
- Outbound Proxy:
- Outbound Proxy Port: 0
- Disable rport Discovery: ☐
- Buffer SIP Calls: ☐
- Re-registration Interval (in seconds): 360
- Unregister on Boot: ☐
- Keep Alive Period: 10000

**Nightringer Settings**

- Enable Nightringer: ☐
- SIP Server: 10.0.0.253
- Remote SIP Port: 5060
- Local SIP Port: 5061
- Outbound Proxy:
- Outbound Proxy Port: 0
- User ID: 241
- Authenticate ID: 241
- Authenticate Password: \*\*\*\*\*
- Re-registration Interval (in seconds): 360
- Relay rings to multicast: ☐
- Multicast Address: 224.1.2.32
- Multicast Port: 2020

**Call Disconnection**

- Terminate Call after delay: 0

**RTP Settings**

- RTP Port (even): 10500

Buttons at the bottom: Save, Reboot, Toggle Help.

Device is set to **NOT** register with a SIP server

---

## 2.4.8 Configure the Paging Groups (PGROUPS) Parameters

**Note** A PGROUP is a way of assigning multicast addresses and port numbers when configuring multicast paging speakers.

To assign a multicast address, you must first configure the speakers that you want to put into a paging zone by entering a particular multicast address and port number combination in the web configuration for these speakers.

1. Click on the **PGROUPS** button to open the **PGROUPS** page. See [Figure 2-18](#).

Figure 2-18. PGROUPS Page

[Home](#)
[Device](#)
[Network](#)
[SIP](#)
[PGROUPS](#)
[Fault](#)
[Audiofiles](#)
[Events](#)
[Autoprov](#)
[Firmware](#)

# CyberData v3.1 Paging Server

## Paging Groups

#	Address	Port	Name	Code	TTL	Lineout
0	234.2.1.1	2000	PagingGroup00	255	Yes	<a href="#">Edit</a>
1	234.2.1.2	2002	PagingGroup01	255	Yes	<a href="#">Edit</a>
2	234.2.1.3	2004	PagingGroup02	255	Yes	<a href="#">Edit</a>
3	234.2.1.4	2006	PagingGroup03	255	Yes	<a href="#">Edit</a>
4	234.2.1.5	2008	PagingGroup04	255	Yes	<a href="#">Edit</a>
5	234.2.1.6	2010	PagingGroup05	255	Yes	<a href="#">Edit</a>
6	234.2.1.7	2012	PagingGroup06	255	Yes	<a href="#">Edit</a>
7	234.2.1.8	2014	PagingGroup07	255	Yes	<a href="#">Edit</a>
8	234.2.1.9	2016	PagingGroup08	255	Yes	<a href="#">Edit</a>
9	234.2.1.10	2018	PagingGroup09	255	Yes	<a href="#">Edit</a>
10	234.2.1.11	2020	PagingGroup10	255	Yes	<a href="#">Edit</a>
11	234.2.1.12	2022	PagingGroup11	255	Yes	<a href="#">Edit</a>
12	234.2.1.13	2024	PagingGroup12	255	Yes	<a href="#">Edit</a>
13	234.2.1.14	2026	PagingGroup13	255	Yes	<a href="#">Edit</a>
14	234.2.1.15	2028	PagingGroup14	255	Yes	<a href="#">Edit</a>
15	234.2.1.16	2030	PagingGroup15	255	Yes	<a href="#">Edit</a>
16	234.2.1.17	2032	PagingGroup16	255	Yes	<a href="#">Edit</a>
17	234.2.1.18	2034	PagingGroup17	255	Yes	<a href="#">Edit</a>
18	234.2.1.19	2036	PagingGroup18	255	Yes	<a href="#">Edit</a>
19	234.2.1.20	2038	PagingGroup19	255	Yes	<a href="#">Edit</a>
20	234.2.1.21	2040	PagingGroup20	255	Yes	<a href="#">Edit</a>
21	234.2.1.22	2042	PagingGroup21	255	Yes	<a href="#">Edit</a>
22	234.2.1.23	2044	PagingGroup22	255	Yes	<a href="#">Edit</a>

**Figure 2-19. PGROUPS Page (continued)**

23	234.2.1.24	2046	PagingGroup23	255	Yes	Edit
24	234.2.1.25	2048	PagingGroup24	255	Yes	Edit
25	234.2.1.26	2050	PagingGroup25	255	Yes	Edit
26	234.2.1.27	2052	PagingGroup26	255	Yes	Edit
27	234.2.1.28	2054	PagingGroup27	255	Yes	Edit
28	234.2.1.29	2056	PagingGroup28	255	Yes	Edit
29	234.2.1.30	2058	PagingGroup29	255	Yes	Edit
30	234.2.1.31	2060	PagingGroup30	255	Yes	Edit
31	234.2.1.32	2062	PagingGroup31	255	Yes	Edit
32	234.2.1.33	2064	PagingGroup32	255	Yes	Edit
33	234.2.1.34	2066	PagingGroup33	255	Yes	Edit
34	234.2.1.35	2068	PagingGroup34	255	Yes	Edit
35	234.2.1.36	2070	PagingGroup35	255	Yes	Edit
36	234.2.1.37	2072	PagingGroup36	255	Yes	Edit
37	234.2.1.38	2074	PagingGroup37	255	Yes	Edit
38	234.2.1.39	2076	PagingGroup38	255	Yes	Edit
39	234.2.1.40	2078	PagingGroup39	255	Yes	Edit
40	234.2.1.41	2080	PagingGroup40	255	Yes	Edit
41	234.2.1.42	2082	PagingGroup41	255	Yes	Edit
42	234.2.1.43	2084	PagingGroup42	255	Yes	Edit
43	234.2.1.44	2086	PagingGroup43	255	Yes	Edit
44	234.2.1.45	2088	PagingGroup44	255	Yes	Edit
45	234.2.1.46	2090	PagingGroup45	255	Yes	Edit
46	234.2.1.47	2092	PagingGroup46	255	Yes	Edit
47	234.2.1.48	2094	PagingGroup47	255	Yes	Edit
48	234.2.1.49	2096	PagingGroup48	255	Yes	Edit
49	234.2.1.50	2098	PagingGroup49	255	Yes	Edit
50	234.2.1.51	2100	PagingGroup50	255	Yes	Edit
51	234.2.1.52	2102	PagingGroup51	255	Yes	Edit
52	234.2.1.53	2104	PagingGroup52	255	Yes	Edit
53	234.2.1.54	2106	PagingGroup53	255	Yes	Edit
54	234.2.1.55	2108	PagingGroup54	255	Yes	Edit
55	234.2.1.56	2110	PagingGroup55	255	Yes	Edit
56	234.2.1.57	2112	PagingGroup56	255	Yes	Edit

**Figure 2-20. PGROUPS Page (continued)**

56	234.2.1.57	2112	PagingGroup56		255	Yes	Edit
57	234.2.1.58	2114	PagingGroup57		255	Yes	Edit
58	234.2.1.59	2116	PagingGroup58		255	Yes	Edit
59	234.2.1.60	2118	PagingGroup59		255	Yes	Edit
60	234.2.1.61	2120	PagingGroup60		255	Yes	Edit
61	234.2.1.62	2122	PagingGroup61		255	Yes	Edit
62	234.2.1.63	2124	PagingGroup62		255	Yes	Edit
63	234.2.1.64	2126	PagingGroup63		255	Yes	Edit
64	234.2.1.65	2128	PagingGroup64		255	Yes	Edit
65	234.2.1.66	2130	PagingGroup65		255	Yes	Edit
66	234.2.1.67	2132	PagingGroup66		255	Yes	Edit
67	234.2.1.68	2134	PagingGroup67		255	Yes	Edit
68	234.2.1.69	2136	PagingGroup68		255	Yes	Edit
69	234.2.1.70	2138	PagingGroup69		255	Yes	Edit
70	234.2.1.71	2140	PagingGroup70		255	Yes	Edit
71	234.2.1.72	2142	PagingGroup71		255	Yes	Edit
72	234.2.1.73	2144	PagingGroup72		255	Yes	Edit
73	234.2.1.74	2146	PagingGroup73		255	Yes	Edit
74	234.2.1.75	2148	PagingGroup74		255	Yes	Edit
75	234.2.1.76	2150	PagingGroup75		255	Yes	Edit
76	234.2.1.77	2152	PagingGroup76		255	Yes	Edit
77	234.2.1.78	2154	PagingGroup77		255	Yes	Edit
78	234.2.1.79	2156	PagingGroup78		255	Yes	Edit
79	234.2.1.80	2158	PagingGroup79		255	Yes	Edit
80	234.2.1.81	2160	PagingGroup80		255	Yes	Edit
81	234.2.1.82	2162	PagingGroup81		255	Yes	Edit
82	234.2.1.83	2164	PagingGroup82		255	Yes	Edit
83	234.2.1.84	2166	PagingGroup83		255	Yes	Edit
84	234.2.1.85	2168	PagingGroup84		255	Yes	Edit
85	234.2.1.86	2170	PagingGroup85		255	Yes	Edit
86	234.2.1.87	2172	PagingGroup86		255	Yes	Edit
87	234.2.1.88	2174	PagingGroup87		255	Yes	Edit
88	234.2.1.89	2176	PagingGroup88		255	Yes	Edit
89	234.2.1.90	2178	PagingGroup89		255	Yes	Edit



Figure 2-21. PGROUPS Page (continued)

72	234.2.1.73	2144	PagingGroup72	255	Yes	Edit
73	234.2.1.74	2146	PagingGroup73	255	Yes	Edit
74	234.2.1.75	2148	PagingGroup74	255	Yes	Edit
75	234.2.1.76	2150	PagingGroup75	255	Yes	Edit
76	234.2.1.77	2152	PagingGroup76	255	Yes	Edit
77	234.2.1.78	2154	PagingGroup77	255	Yes	Edit
78	234.2.1.79	2156	PagingGroup78	255	Yes	Edit
79	234.2.1.80	2158	PagingGroup79	255	Yes	Edit
80	234.2.1.81	2160	PagingGroup80	255	Yes	Edit
81	234.2.1.82	2162	PagingGroup81	255	Yes	Edit
82	234.2.1.83	2164	PagingGroup82	255	Yes	Edit
83	234.2.1.84	2166	PagingGroup83	255	Yes	Edit
84	234.2.1.85	2168	PagingGroup84	255	Yes	Edit
85	234.2.1.86	2170	PagingGroup85	255	Yes	Edit
86	234.2.1.87	2172	PagingGroup86	255	Yes	Edit
87	234.2.1.88	2174	PagingGroup87	255	Yes	Edit
88	234.2.1.89	2176	PagingGroup88	255	Yes	Edit
89	234.2.1.90	2178	PagingGroup89	255	Yes	Edit
90	234.2.1.91	2180	PagingGroup90	255	Yes	Edit
91	234.2.1.92	2182	PagingGroup91	255	Yes	Edit
92	234.2.1.93	2184	PagingGroup92	255	Yes	Edit
93	234.2.1.94	2186	PagingGroup93	255	Yes	Edit
94	234.2.1.95	2188	PagingGroup94	255	Yes	Edit
95	234.2.1.96	2190	PagingGroup95	255	Yes	Edit
96	234.2.1.97	2192	PagingGroup96	255	Yes	Edit
97	234.2.1.98	2194	PagingGroup97	255	Yes	Edit
98	234.2.1.99	2196	PagingGroup98	255	Yes	Edit
99	234.2.1.100	2198	PagingGroup99	255	Yes	Edit

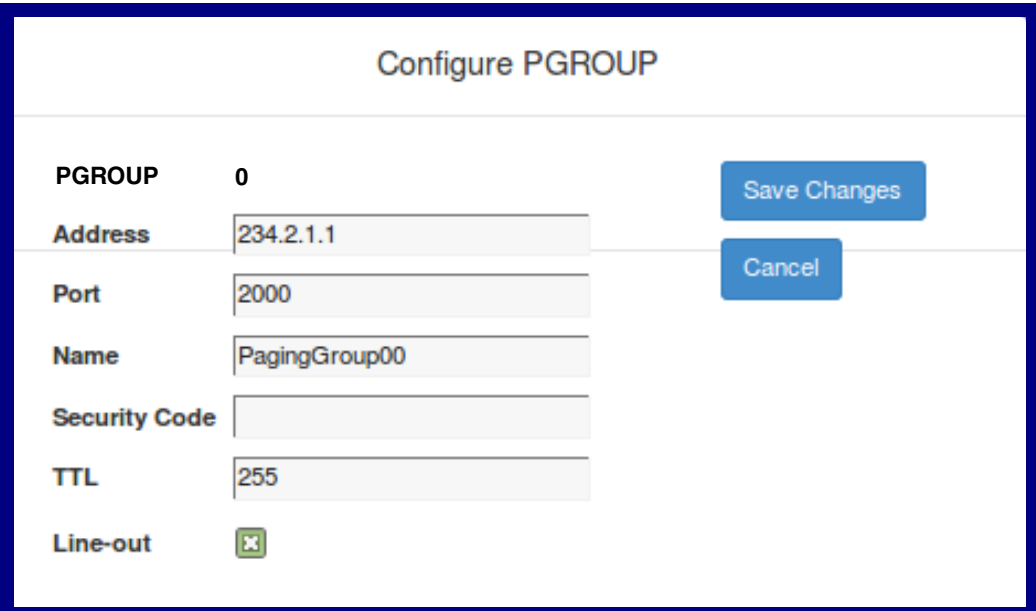
Reboot

- On the **PGROUPS** page, enter values for the parameters indicated in [Table 2-13](#).

**Table 2-13. PGROUPS Parameters**

Web Page Item	Description
#	Shows the paging group number.
Address	Enter the IP address of the PGROUP. <b>Note:</b> To disable a relay on a group, use an IP address of 0.0.0.0.
Port	Enter the port number of the PGROUP. <b>Note:</b> The port range can be from 2000 to 65534 and must be even. When configuring a Paging Group for Polycom Group Paging using an odd-numbered port, configure the next lower even port number. For example, when using the default Polycom paging port 5001 on Polycom phones, configure the next lower even port 5000 for the desired V3 Paging Server's Paging Group port.
Name	Enter a name for the PGROUP.
Code	This field allows the user to add a security code to prevent unauthorized paging to the PGROUP. Code must be between two to five numeric digits (0 through 9). Leave the field empty for no security code. Any security code entered for PGROUP 0 will be ignored if DTMF is bypassed.
TTL	The TTL field allows you to adjust the TTL. TTL is "time to live" and it describes how many networks (routers) a packet will go through before it is discarded.
Lineout	The Lineout field determines whether or not the device will play audio out of the RCA output port and the 600 Ohm output port in addition to forwarding it to the PGROUP.
	Click on the <b>Reboot</b> button to reboot the system.
	To make changes to the paging groups, complete the following steps: <ol style="list-style-type: none"> <li>Click on the <b>Edit</b> button to open the <b>Configure PGROUP</b> window (<a href="#">Figure 2-22</a>).</li> <li>In the <b>Configure PGROUP</b> window, edit the PGROUP and click on the <b>Save Changes</b> button.</li> <li>On the <b>PGROUPS</b> page (<a href="#">Figure 2-21</a>), click on the <b>Reboot</b> button.</li> </ol>

**Figure 2-22. Configure PGROUP Window**



**Configure PGROUP**

PGROUP 0

Address 234.2.1.1

Port 2000

Name PagingGroup00

Security Code

TTL 255

Line-out ☒

Save Changes

Cancel

---

## 2.4.9 Operating the Paging Server

Call behavior changes based on the configuration of the **PGROUPs** page.

### 2.4.9.1 DTMF Bypassed

- When the Paging Server is called, it will send the "page tone" audio message to the caller.
- When the caller hears this message, the caller should begin speaking.

### 2.4.9.2 DTMF Not Bypassed

- When the Paging Server is called, it sends the "Enter PGROUP" audio message to the caller. By default, this message is "Enter the two digit zone number."
- When the caller hears this message, the caller should enter the two-digit code for the zone that the caller wants to page.
- If the zone is invalid or not configured, the Paging Server sends the "Invalid PGROUP" audio message to the caller. By default this message is "Invalid zone number. Enter the two digit zone number." The caller should repeat the previous step.
- If a security code is enabled on the zone, the Paging Server sends the "Enter Code" audio message to the caller. By default this message is "Enter the security code." When the caller hears this message, the caller should enter the security code for the selected zone. If no security code is enabled on the zone, the Paging Server will send the "page tone" audio message to the caller. The caller should begin speaking when this message is heard.
- If the security code is invalid, the Paging Server will send the "Invalid Code" audio message to the caller. By default this message is "Invalid Security code. Enter the security code." The caller should repeat the previous step. When a valid security code is entered, the Paging Server will send the "page tone" audio message to the caller. The caller should begin speaking when this message is heard.
- For *page-all*, you simply configure *all* speakers with a particular multicast address and port number combination, which represents one of the 100 zones that the paging server will initially support. Each speaker can still be part of 100 other paging zones in addition to the one *page-all* zone.
- The Paging Server can negotiate the multicast stream via SIP regardless of the bypass state. However, if the Paging Server is not in bypass mode (or the multicast sender does not send any DTMF), the device will not play or relay any audio because the device will be waiting at the zone entry prompt. The DTMF from the sender would have to be sent as RFC2833 RTP events (i.e. "out of band").

## 2.4.10 Configure the Fault Detection Parameters

1. Click on the **Fault** button to open the **Fault** page. See [Figure 2-23](#).

**Figure 2-23. Fault Page**

The screenshot shows the 'Fault' page of the CyberData v3.1 Paging Server web interface. At the top is a navigation bar with tabs: Home, Device, Network, SIP, PGROUPS, Fault (selected), Audiofiles, Events, Autopro, and Firmware. Below the navigation bar is the title 'CyberData v3.1 Paging Server'. The main content area is titled 'Fault Detection Settings' and contains the following configuration options:

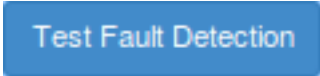


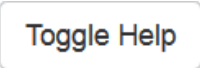
- Play Stored Audio Locally: ☐
- Make call to extension: ☐
- Dial Out Extension:
- Dial Out ID:
- Repeat Message:
- Play Stored Audio via Multicast: ☐
- Play Line-in Audio via Multicast: ☐
- Multicast Address:
- Multicast Port:

At the bottom of the settings area are three buttons: 'Save', 'Reboot', and 'Toggle Help'. Below these is a 'Test Fault Detection' button.

- On the **Fault Detection** page, enter values for the parameters indicated in [Table 2-14](#).

**Note** The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

**Table 2-14. Fault Detection Configuration Parameters**

Web Page Item	Description
<b>Triggered Settings</b>	
Play Stored Audio Locally ?	When selected, the device will play the user defined “sensor triggered” audio file when the fault detection is triggered.
Make Call to Extension ?	When selected, the device will call an extension when fault detection is triggered. Use the <b>Dial Out Extension</b> field to specify the extension the device will call.
Dial Out Extension ?	Specify the extension the device will call when fault detection is triggered. Enter up to 64 alphanumeric characters.
Dial Out ID ?	An additional Caller identification string added to outbound calls. Enter up to 64 alphanumeric characters.
Repeat Message ?	The number of times to repeat the audio message through the local speaker or to the remote endpoint. A value of 0 will repeat forever. Enter a value from 0-65536.
Play Stored Audio via Multicast ?	When selected, the device will send the user-defined “sensor triggered” audio file to the specified multicast address and port. Cannot be combined with <b>Play Line-in Audio via Multicast</b> .
Play Line-in Audio via Multicast ?	When selected, the device will send line-in audio to the specified multicast address and port. Cannot be combined with <b>Play Stored Audio via Multicast</b> or <b>Enable Line-in to Line-out Loopback</b> .
Multicast Address ?	The multicast address used for fault detection audio.
Multicast Port ?	The multicast port used for fault detection audio.
	Click on the <b>Test Fault Detection</b> button to test the fault detection feature.
	Click the <b>Save</b> button to save your configuration settings. <b>Note:</b> You need to reboot for changes to take effect.
	Click on the <b>Reboot</b> button to reboot the system.
	Click on the <b>Toggle Help</b> button to see a short description of some of the web page items. First click on the <b>Toggle Help</b> button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item.

**Note** You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

## 2.4.11 Configure the Audio Parameters

Click on the **Audiofiles** button to open the **Audiofiles** page. See [Figure 2-24](#). The **Audiofiles** page is used to add custom audio to the board. User uploaded audio will take precedence over the audio files shipped with the device.

**Figure 2-24. Audiofiles Page**

Index	Current Setting	Action	Status	Buttons
0:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
1:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
2:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
3:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
4:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
5:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
6:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
7:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
8:	Currently set to default	Browse...	No file selected.	Play, Delete, Save
9:	Currently set to default	Browse...	No file selected.	Play, Delete, Save

Figure 2-25. Audiofiles Page

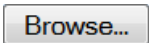

		<input type="text"/>	<input type="text"/>
<b>Dot:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Audio Test:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Enter PGROUP:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Invalid PGROUP:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Enter Code:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Invalid Code:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Page Tone:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Your IP Address Is:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Rebooting:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Restoring Default:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Sensor Triggered:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>
<b>Night Ring:</b>	Currently set to default	<input type="button" value="Browse..."/> No file selected.	<input type="button" value="Play"/> <input type="button" value="Delete"/> <input type="button" value="Save"/>

On the **Audiofiles** page, enter values for the parameters indicated in [Table 2-15](#).



**Note** Each entry on the **Audiofiles** page replaces one of the stock audio files on the board. When the input box displays the word **default**, the Paging Server is using the stock audio file. If that file is replaced with a user file, it will display the uploaded filename.

**Note** The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

**Table 2-15. Audiofiles Configuration Parameters**

Web Page Item	Description
<b>Audio Files</b>	
0-9	The name of the audio configuration option is the same as the spoken audio that plays on the board (24 character limit). '0' corresponds to the spoken word "zero." '1' corresponds to the spoken word "one." '2' corresponds to the spoken word "two." '3' corresponds to the spoken word "three." '4' corresponds to the spoken word "four." '5' corresponds to the spoken word "five." '6' corresponds to the spoken word "six." '7' corresponds to the spoken word "seven." '8' corresponds to the spoken word "eight." '9' corresponds to the spoken word "nine."
Dot	Corresponds to the spoken word "dot." (24 character limit).
Audio Test	Corresponds to the message "This is the CyberData IP speaker test message..." (24 character limit).
Enter PGROUP	Corresponds to the message "Enter PGROUP" (24 character limit).
Invalid PGROUP	Corresponds to the message "Invalid PGROUP" (24 character limit).
Enter Code	Corresponds to the message "Enter Code" (24 character limit).
Invalid Code	Corresponds to the message "Invalid Code" (24 character limit).
Page Tone	Corresponds to a simple tone that is unused by default (24 character limit).
Your IP Address is	Corresponds to the message "Your IP address is..." (24 character limit).
Rebooting	Corresponds to the spoken word "Rebooting" (24 character limit).
Restoring Default	Corresponds to the message "Restoring default" (24 character limit).
Sensor Triggered	Corresponds to the message "Sensor Triggered" (24 character limit).
Night Ring	Specifies the ringtone for nightring. By default this parameter uses the same audio file that is selected for the <b>Ring Tone</b> parameter.
	The <b>Browse</b> button will allow you to navigate to and select an audio file.
	The <b>Play</b> button will play that audio file.

**Table 2-15. Audiofiles Configuration Parameters (continued)**

Web Page Item	Description
	The <b>Delete</b> button will delete any user uploaded audio and restore the stock audio file.
	The <b>Save</b> button will download a new user audio file to the board once you've selected the file by using the <b>Browse</b> button. The <b>Save</b> button will delete any pre-existing user-uploaded audio files.

#### 2.4.11.1 User-created Audio Files

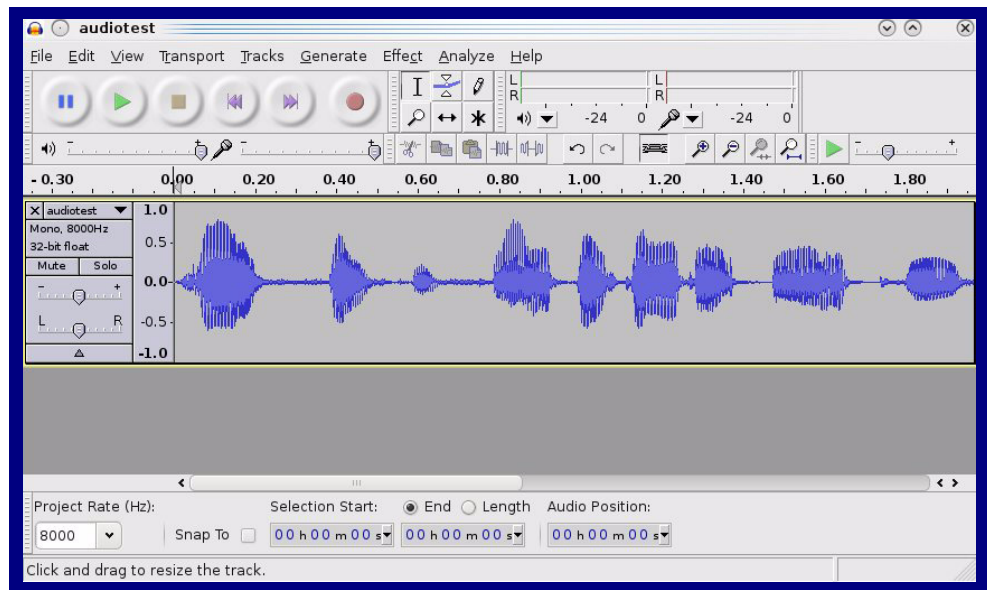
User-created audio files must be saved in one of the following formats:

- RIFF (little-endian) data,
- WAVE audio, Microsoft PCM
- 16 bit, mono 8000 Hz

**Note** These audio format restrictions are enforced by the webpage.

You can use the free utility *Audacity* to convert audio files into this format. See [Figure 2-26](#) through [Figure 2-28](#).

**Figure 2-26. Audacity 1**



**Figure 2-27. Audacity 2**

Use arrow keys (or RETURN key after editing) to navigate fields.

Tag Name	Tag Value
Artist Name	
Track Title	
Album Title	
Track Number	
Year	
Genre	
Comments	

Add Remove Clear

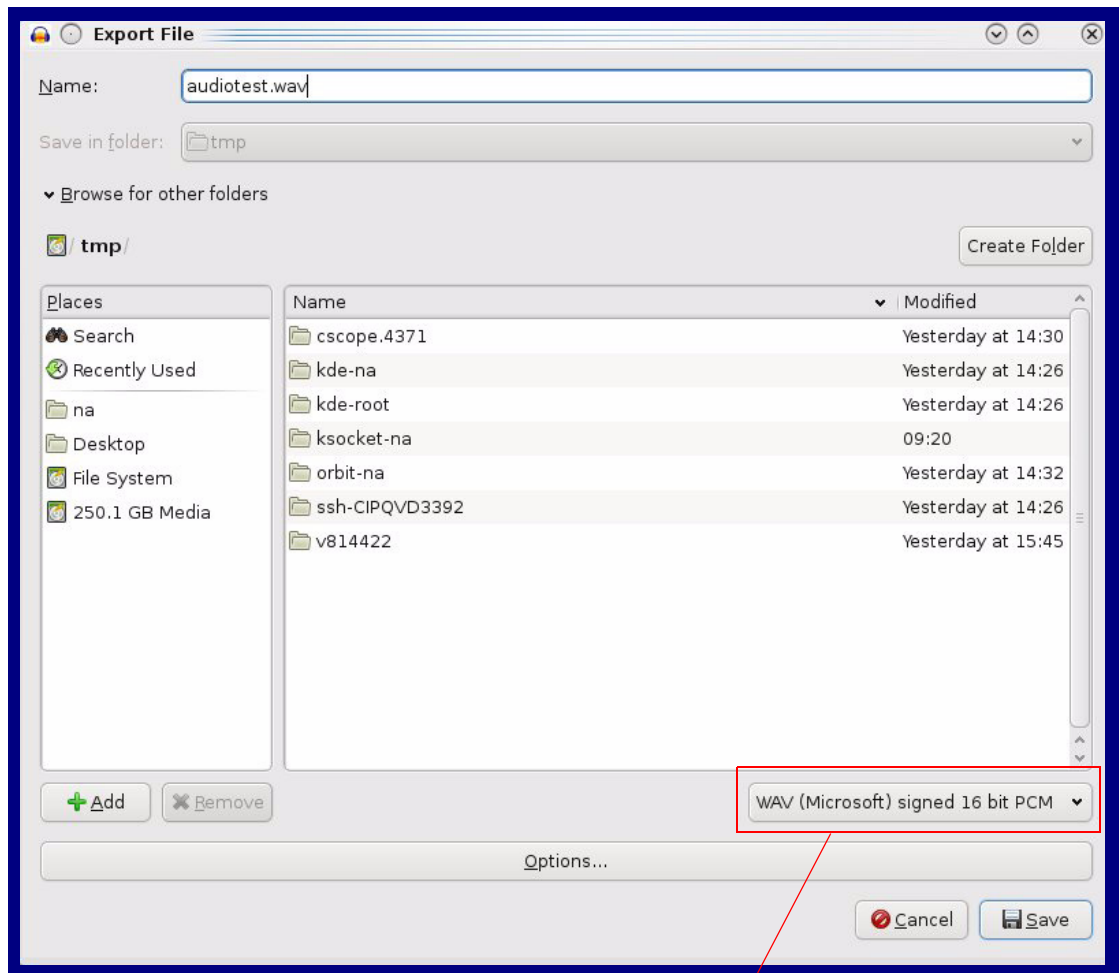
Genres Edit... Template Reset... Load... Save... Set Default

Cancel OK

When you export an audio file with Audacity, save the output as:

- **WAV (Microsoft) signed 16 bit PCM.**

**Figure 2-28. WAV (Microsoft) signed 16 bit PCM**



WAV (Microsoft) signed 16 bit PCM

## 2.4.12 Configure the Event Parameters

Click on the **Events** button to open the **Events** page (Figure 2-29). The **Events** page specifies a remote server that can be used to receive HTTP POST events when actions take place on the board.

**Figure 2-29. Events Page**

Home Device Network SIP PGROUPS Fault Audiofiles **Events** Autoprov Firmware

# CyberData v3.1 Paging Server

Enable Event Generation: ☐

## Events

Enable Call Start Events: ☐

Enable Call Terminated Events: ☐

Enable Relay Activated Events: ☐

Enable Relay Deactivated Events: ☐

Enable Night Ring Events: ☐

Enable Power On Events: ☐

Enable Fault Events: ☐

Enable 60 Second Heartbeat: ☐

[Check All](#) [Uncheck All](#)

## Event Server

Server IP Address:

Server Port:

Server URL:

Table 2-16 shows the web page items on the **Events** page.

**Note** The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

**Table 2-16. Events Configuration**

Web Page Item	Description
Enable Event Generation ?	The device will send HTTP POST events to the specified remote server and port number whenever a certain action takes place. Select an event type below to generate an HTTP POST event. See <a href="#">Section 2.4.12.1, "Example Packets for Events"</a> for sample packets.
<b>Events</b>	
Enable Call Start Events ?	When selected, the device will report the start of a SIP call.
Enable Call Terminated Events ?	When selected, the device will report the end of a SIP call.
Enable Relay Activated Events ?	When selected, the device will report relay activation.
Enable Relay Deactivated Events ?	When selected, the device will report relay deactivation.
Enable Night Ring Events ?	When selected, the device will report when it starts ringing upon an incoming SIP call to the Nightringer extension. As a reminder, the Nightringer extension always rings upon an incoming SIP call and it is not possible to alter this behavior.
Enable Power On Events ?	When selected, the device will report when it boots.
Enable Fault Events ?	When selected, the device will report when the on-board fault detection is activated.
Enable 60 Second Heartbeat ?	When enabled, the device will report a Heartbeat event every 60 seconds. SIP registration is not required to generate Heartbeat events.
<b>Event Server</b>	
Server IP Address ?	The IPv4 address of the event server in dotted decimal notation.
Server Port ?	Specify the event server port number. The supported range is 0-65536. Enter up to 5 digits.
Server URL ?	Generally, the destination URL is the name of the application that receives the events and the string in the HTTP POST command. It can be a script used to parse and process the HTTP POST events. Enter up to 127 characters.
Check All	Click on <b>Check All</b> to select all of the events on the page.
Uncheck All	Click on <b>Uncheck All</b> to de-select all of the events on the page.
<b>Save</b>	Click the <b>Save</b> button to save your configuration settings. <b>Note:</b> You need to reboot for changes to take effect.
<b>Reboot</b>	Click on the <b>Reboot</b> button to reboot the system.
<b>Toggle Help</b>	Click on the <b>Toggle Help</b> button to see a short description of some of the web page items. First click on the <b>Toggle Help</b> button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item.

**Note** You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

### 2.4.12.1 Example Packets for Events

The server and port are used to point to the listening server and the 'Remote Event Server URL' is the destination URL (typically the script running on the remote server that's used to parse and process the POST events).

**Note** The XML is URL-encoded before transmission so the following examples are not completely accurate.

Here are example packets for every event:

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>POWERON</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 199
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>HEARTBEAT</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 196
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>BUTTON</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 201
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>CALL_ACTIVE</event>
</cyberdata>
POST xmlparse_engine HTTP/1.1
```

```
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 205
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>CALL_TERMINATED</event>
</cyberdata>

POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RINGING</event>
</cyberdata>

POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>MULTICAST_START</event>
<index>8</index>
</cyberdata>

POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 233
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>MULTICAST_STOP</event>
<index>8</index>
</cyberdata>

POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RELAY_ACTIVATED</event>
</cyberdata>
POST xmlparse_engine HTTP/1.1
```

```
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RELAY_DEACTIVATED</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>NIGHTRINGING</event>
</cyberdata>
```

## 2.4.13 Configure the Autoprovisioning Parameters

Autoprovisioning can be used to automatically configure your device. The autoprovisioning file is an xml file with the device configuration. Values found in this file will override values stored in on-board memory.

**Note** By default, the device will try to set up its configuration with autoprovisioning.

1. Click the **Autoprov** menu button to open the **Autoprovisioning** page. See [Figure 2-30](#).

**Figure 2-30. Autoprovisioning Page**

Home Device Network SIP PGROUPS Fault Audiofiles Events **Autoprov** Firmware

# CyberData v3.1 Paging Server

Disable Autoprovisioning: ☐

Autoprovisioning Server:

Autoprovisioning Filename:

Use tftp: ☐

Username:

Password:

Autoprovisioning autoupdate (in minutes):

Autoprovision at time (HHMMSS):

Autoprovision when idle (in minutes > 10):

See the manual to learn how to use autoprovisioning to configure your device.  
Autoprovisioning happens on boot.  
The device will first look for a configured server address and filename.  
If these haven't been configured, it will look for an autoprovisioning server in your list of DHCP options and try to download '0020f7034108.xml' and if this fails, '000000cd.xml'.

Save Reboot Toggle Help

Download Template


### Autoprovisioning log

```
00:00 Autoprovisioning Device...
00:00 Autoprov found option 43 in DHCP server="http://chalmers.cyberdata.net"
00:00 Autoprov looking for 0020f7034108.xml at http://chalmers.cyberdata.net
00:00 Autoprov looking for 000000cd.xml at http://chalmers.cyberdata.net
00:00 Failed to fetch autoprov file
00:00 Autoprov found option 72 in DHCP server="10.0.1.118"
00:00 Autoprov looking for 0020f7034108.xml at 10.0.1.118
00:00 Autoprov looking for 000000cd.xml at 10.0.1.118
00:00 Failed to fetch autoprov file
00:00 Autoprov found option 150 in DHCP server="10.0.5.120"
00:00 Autoprov looking for 0020f7034108.xml at 10.0.5.120
```


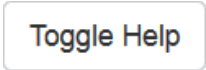

- On the **Autoprovisioning** page, you may enter values for the parameters indicated in [Table 2-17](#).

**Note** The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

**Table 2-17. Autoprovisioning Configuration Parameters**

Web Page Item	Description
Disable Autoprovisioning ?	Prevent the device from automatically trying to download a configuration file. See <a href="#">Section 2.4.13.1, "Autoprovisioning"</a> for more information.
Autoprovisioning Server ?	Enter the IPv4 address of the provisioning server in dotted decimal notation.
Autoprovisioning Filename ?	<p>The autoprovisioning filename is the configuration filename. The default autoprovisioning filename is in the format of <b>&lt;mac address&gt;.xml</b>.</p> <p>Supported filename extensions are ".txt", and ".xml." The current filename is denoted by an asterisk at the bottom of the <a href="#">Autoprovisioning Page</a>. Enter up to 256 characters.</p> <p>A file may have any name with an xml extension. If a file name is entered, the device will look for the specified file name, and only that file.</p>
Use tftp ?	The device will use TFTP (instead of http) to download autoprovisioning files.
Username ?	The username used to authenticate with an autoprovisioning server. Leave this field blank to disable authentication.
Password ?	The password used to authenticate with an autoprovisioning server. Leave this field blank to disable authentication.
Autoprovisioning autoupdate (in minutes) ?	<p>The reoccurring time (in minutes) the device will wait before checking for new autoprovisioning files. Enter up to 6 digits. A value of 0 will disable this option.</p> <p><b>Note:</b> To use the auto update options, enable the <a href="#">Set Time with NTP Server on boot</a> setting on the <a href="#">Device Page</a> (see <a href="#">Table 2-6</a>).</p>
Autoprovision at time (HHMMSS) ?	<p>The time of day the device will check for a new autoprovisioning file. The time must be 6 characters in length and in HHMMSS format. An empty value will disable this option.</p> <p><b>Note:</b> To use the auto update options, enable the <a href="#">Set Time with NTP Server on boot</a> setting on the <a href="#">Device Page</a> (see <a href="#">Table 2-6</a>).</p>
Autoprovision when idle (in minutes > 10) ?	<p>The idle time (in minutes greater than 10) after which the device will check for a new autoprovisioning file. Enter up to 6 digits. A value of 0 will disable this option.</p> <p><b>Note:</b> To use the auto update options, enable the <a href="#">Set Time with NTP Server on boot</a> setting on the <a href="#">Device Page</a> (see <a href="#">Table 2-6</a>).</p>
	<p>Click the <b>Save</b> button to save your configuration settings.</p> <p><b>Note:</b> You need to reboot for changes to take effect.</p>

**Table 2-17. Autoprovisioning Configuration Parameters (continued)**

Web Page Item	Description
	Click on the <b>Reboot</b> button to reboot the system.
	Click on the <b>Toggle Help</b> button to see a short description of some of the web page items. First click on the <b>Toggle Help</b> button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item.
	Press the <b>Download Template</b> button to create an autoprovisioning file for the device. See <a href="#">Section 2.4.13.3, "Get Autoprovisioning Template Button"</a>
Autoprovisioning log	The autoprovisioning log provides information about the latest autoprovisioning attempt (i.e. dhcp options and server accessed and files parsed or not found).

**Note** You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

### 2.4.13.1 Autoprovisioning

On boot, the device will look for an autoprovisioning server configured on the [Autoprovisioning Page](#) or specified as a DHCP option. When it finds a server, it will try to download the following (in order of preference):

1. The file configured on the autoprovisioning page.
2. A file named according to it's mac address (for example: 0020f7350058.xml).
3. The file 000000cd.xml

The file can be hosted using a standard web server (like apache, IIS, or nginx), and the device can download over SSL. The file server can be an ipv4 address in dotted decimal notation or a fully qualified domain name.

By default, the device will get its autoprovisioning server from the DHCP options. See [Section 2.4.13.2, "Sample dhcpd.conf"](#) for an example of how to configure dhcpd to offer autoprovisioning server addresses. If multiple options are set, the device will attempt to download autoprovisioning files from every server.

The DHCP option determines the protocol used to download the autoprovisioning file. The device looks for DHCP options in the following order:

1. Option 43 - a FQDN or an IP address to an http server
2. Option 72 - an IP address to an http server
3. Option 150 - an IP address to a tftp server
4. Option 66 - an IP address to a tftp server or if the entry starts with 'http', a FQDN to a http server.

You can download an autoprovisioning template file from the [Autoprovisioning Page](#) using the **Download Template** button (see [Table 2-17](#)). This file contains every configuration option that can be set on the board.

Autoprovisioning files can contain the whole configuration or a subset of this file. The first autoprovisioning file can also contain links to other autoprovisioning files.

The <MiscSettings> section contains some examples of additional autoprovisioning files:

```
<MiscSettings>
  <DeviceName>CyberData VoIP Intercom</DeviceName>
<!--   <AutoprovFile>common.xml</AutoprovFile>-->
<!--   <AutoprovFile>sip_reg[macaddress].xml</AutoprovFile>-->
<!--   <AutoprovFile>audio[macaddress]</AutoprovFile>-->
<!--   <AutoprovFile>device[macaddress].xml</AutoprovFile>-->
</MiscSettings>
```

After downloading the first autoprovisioning file, the device will step through up to twenty additional <AutoprovFile> entries and try to download these files from the same server.

When the device finds a filename with the string **[macaddress]**, it will replace this string with the mac address.

As an example, the user has configured option 43 on their DHCP server to “http://example.com,” and on their server, they have a file named **0020f7123456.xml** (the same as the mac address of the device).

The file 0020f7123456.xml contains:

```
<?xml version="1.0" encoding="utf-8" ?>
<specific>
  <MiscSettings>
    <DeviceName>Newname</DeviceName>
    <AutoprovFile>common.xml</AutoprovFile>
    <AutoprovFile>sip_reg[macaddress].xml</AutoprovFile>
    <AutoprovFile>audio[macaddress]</AutoprovFile>
    <AutoprovFile>device.xml</AutoprovFile>
  </MiscSettings>
</specific>
```

1. The device will first set it's name to 'Newname'.
2. It will try to download <http://example.com/common.xml>.
3. It will try to download [http://example.com/sip\\_reg0020f7123456.xml](http://example.com/sip_reg0020f7123456.xml).
4. It will try to download <http://example.com/audio0020f7123456>.
5. It will try to download <http://example.com/device.xml>.

The device is reconfigured every time it downloads a new file so if two files configure the same option the last one will be the one that is saved.

It is possible to autoprovision autoprovisioning values (for example, to disable autoprovisioning or to configure a time to check for new files).

Checking for New  
Autoprovisioning  
Files after Boot

The device will always check for an autoprovisioning files on boot but it can be configured to also check after a periodic delay, when idle, or at a specified time. When one of these options is set, the device will download its autoprovisioning files again, and if it finds any differences from the files it downloaded on boot, it will force a reboot and reconfigure.

The  
Autoprovisioning  
Filename

The autoprovisioning filename can contain a file, a file path, or a directory.

**Table 2-18. Autoprovisioning File Name**

<b>Autoprovisioning Filename</b>	<b>Autoprovisioning Server</b>	<b>File Downloaded</b>
config.xml	10.0.1.3	10.0.1.3/config.xml
/path/to/config.xml	10.0.1.3	10.0.1.3/path/to/config.xml
subdirectory/path/	10.0.1.3	10.0.1.3/subdirectory/path/0020f7020002.xml

TFTP options may not support subdirectories. If a directory is set in the filename field, firmware and audio files will also be downloaded from this subdirectory.

If the filename ends with a forward slash “/,” the device will treat it as a subdirectory.

For example:

The autoprovisioning server is set to “https://www.example.com”

The autoprovisioning filename is set to “cyberdata/”

On boot, the device will try to download:

https://www.example.com/cyberdata/0020f7123456.xml

...and if this fails:

https://www.example.com/cyberdata/000000cd.xml

Audio files and firmware files will also add “cyberdata” to the URL before downloading.

```
Autoprovisioning <FirmwareSettings>
Firmware Updates <FirmwareFile>505-ulmage-ceilingspeaker</FirmwareFile>
                  <FirmwareServer>10.0.1.3</FirmwareServer>
                  <OutdoorIntercom30>firmware_file_v9.3.0</OutdoorIntercom30>
                  <OutdoorIntercom31>firmware_file_v10.3.0</OutdoorIntercom31>
                  <CallButton31>firmware_file_v10.3.0</CallButton31>
                  </FirmwareSettings>
```

In the <FirmwareSettings> section, the <FirmwareServer> element can be used to specify a different server for hosting firmware files. When this element is not available, the device will try to download the file from the autoprovisioning server.

The device will use the filename to determine when to autoprovision firmware updates. The default configuration is blank, so the first time you set a value in your autoprovisioning file, it may force a firmware update even if the firmware version has not changed.

The <FirmwareFile> name can contain path elements (i.e. /path/to/firmware/10.3.0-ulmage-[device\_file\_name]).

The device also supports product strings for downloading firmware. If the <FirmwareFile> option is not set, the device will look for its particular product string for a firmware filename. In this way, a generic autoprovisioning file can specify unique firmware for a range of products.

The list of valid product strings:

```
<ProductString>CallButton31</ProductString>
<ProductString>EmergencyIntercom31</ProductString>
<ProductString>EmergencyIntercom31SW</ProductString>
<ProductString>IndoorIntercom31</ProductString>
<ProductString>IndoorIntercom31SW</ProductString>
<ProductString>IndoorKeypad31</ProductString>
<ProductString>IndoorKeypad31SW</ProductString>
<ProductString>OfficeRinger31</ProductString>
<ProductString>OfficeRinger31SW</ProductString>
<ProductString>OutdoorIntercom31</ProductString>
<ProductString>OutdoorIntercom31SW</ProductString>
<ProductString>OutdoorKeypad31</ProductString>
<ProductString>OutdoorKeypad31SW</ProductString>
<ProductString>Strobe31</ProductString>
<ProductString>Strobe31SW</ProductString>
```

## Autoprovisioning Example 1

Here's a simple example using four autoprovisioning files to configure two devices:

We boot up two devices with mac addresses **00:20:f7:02:00:01** and **00:20:f7:02:00:02** (Device1 and Device2).

The devices are set to use DHCP and that server provides an autoprovisioning server address with option 43. The address is "https://autoprovtest.server.net." The files on this server are as follows:

**000000cd.xml**

```
<MiscSettings>
<DeviceName>CyberData Autoprovisioned</DeviceName>
<AutoprovFile>sip_common.xml</AutoprovFile>
<AutoprovFile>sip_[macaddress].xml</AutoprovFile>
</MiscSettings>
```

**sip\_common.xml**

```
<SIPSettings>
<SIPServer>10.0.0.253</SIPServer>
<RemoteSIPPort>5060</RemoteSIPPort>
</SIPSettings>
```

**sip\_0020f7020001.xml**

```
<SIPSettings>
<SIPUserID>198</SIPUserID>
<SIPAuthPassword>ext198</SIPAuthPassword>
<DialoutExtension0>204</DialoutExtension0>
</SIPSettings>
```

**sip\_0020f7020002.xml**

```
<SIPSettings>
<SIPUserID>500</SIPUserID>
<SIPAuthPassword>ext500</SIPAuthPassword>
<DialoutExtension0>555</DialoutExtension0>
</SIPSettings>
```

On boot, Device1 tries to fetch the file **0020f7023614.xml** from "https://autoprovtest.server.net". This file is not available, so device1 then tries to fetch the file **000000cd.xml**. This file exists, and Device1 parses the three elements.

1. Device1 changes its device name to **CyberData Autoprovisioned**.
2. Device1 finds an AutoprovFile element containing the filename **sip\_common.xml**. The device downloads **sip\_common.xml** from "https://autoprovtest.server.net," and imports this configuration, setting the sip server to **10.0.0.253** and the remote port to **5060.3**.
3. Device1 finds another AutoprovFile element containing the filename **sip\_[macaddress].xml**. The device replaces the **[macaddress]** with its own mac address value creating **sip\_0020f7020001.xml**, downloads this file from "https://autoprovtest.server.net," and imports this configuration. This sets the user ID to **198**, the password to **ext198**, and the dialout extension to **204**. Device1 is now finished with autoprovisioning.

Device2 goes through the same steps by setting its device name to **CyberData Autoprovisioned**, its SIP server to **10.0.0.253**, and its port to **5060**. When Device2 “sees” **sip\_[macaddress].xml**, Device2 replaces it with its own mac address and downloads **sip\_0020f7020002.xml** from “https://autoprovtest.server.net.” Device2 sets the SIP User ID to **500**, the password to **ext500**, and the dialout extension to **555**.

#### Autoprovisioning Example 2

Here is another example of setting up your autoprovisioning files:

We boot up two devices with mac addresses **00:20:f7:02:00:01** and **00:20:f7:02:00:02** (Device1 and Device2) and boot them on a network with a DHCP server configured with an autoprovisioning server at **10.0.1.3** on option **150**. Our TFTP server has three files:

##### **0020f7020001.xml**

```
<MiscSettings>
<AutoprovFile>common_settings.xml</AutoprovFile>
</MiscSettings>
<SIPSettings>
<SIPUserID>198</SIPUserID>
<SIPAuthPassword>ext198</SIPAuthPassword>
<DialoutExtension0>204</DialoutExtension0>
</SIPSettings>
```

##### **0020f7020002.xml**

```
<MiscSettings>
<AutoprovFile>common_settings.xml</AutoprovFile>
</MiscSettings>
<SIPSettings>
<SIPUserID>500</SIPUserID>
<SIPAuthPassword>ext500</SIPAuthPassword>
<DialoutExtension0>555</DialoutExtension0>
</SIPSettings>
```

##### **common\_settings.xml**

```
<MiscSettings>
<DeviceName>CyberData Autoprovisioned</DeviceName>
</MiscSettings>
<SIPSettings> <SIPServer>10.0.0.253</SIPServer>
<RemoteSIPPort>5060</RemoteSIPPort>
</SIPSettings>
```

1. On boot, Device1 downloads **0020f7020001.xml** from **10.0.1.3** and imports these values. The SIP User ID is **198**, the password is **ext198**, and the dialout extension is **204**.

2. Device1 then gets the filename **common\_settings.xml** from the AutoprovFile element and downloads this file from the TFTP server at **10.0.1.3**. and imports these settings. The device name is set to **CyberData Autoprovisioned**, the SIP server is set to **10.0.0.253**, and the port is set to **5060**.

Device2 does the same except it downloads **0020f7020002.xml** on boot and imports these values instead. The Sip User ID is **500**, password is **ext500**, and dialout extension is **555**. Device2 then downloads the **common\_settings.xml** file and imports those values. The device name is set to **CyberData Autoprovisioned**, the SIP server is set to **10.0.0.253**, and the port is set to **5060**.

## XML Files

XML files can contain <AutoprovFile> elements. If multiple DHCP options are specified, the device will try to download autoprovisioning files from each in turn. The device will only look for <AutoprovFile> elements in the first file downloaded from each server. You can specify up to 20 <AutoprovFile> elements in the first autoprovisioning file.

There are numerous ways to change an element of the **configuration(xml)** file. Using **sip ext** as an example, the extension can be changed:

Within the device-specific xml, i.e. **[macaddress].xml**, via the AutoprovFile element:<SIPSettings>/<SIPExt>

From the device specific xml, a pointer to a sip\_common file

From the device specific xml, a pointer to the device specific sip\_[macaddress].xml

From the common file, a pointer to sip\_common.xml

From the common file, a pointer to the device specific (sip\_[macaddress].xml)

## Autoprovisioned Audio Files

Audio files are stored in non-volatile memory and an autoprovisioned audio file will only have to be downloaded once for each device. Loading many audio files to the device from the web page could cause it to appear unresponsive. If this happens, wait until the transfer is complete and then refresh the page.

The device uses the file name to determine when to download a new audio file. This means that if you used autoprovisioning to upload a file and then changed the contents of this file at the TFTP server, the device will not recognize that the file has changed (because the file name is the same).

Since audio files are stored in non-volatile memory, if autoprovisioning is disabled after they have been loaded to the board, the audio file settings will not change. You can force a change to the audio files on the board by clicking **Restore Default** on the **Audio Configuration** page or by changing the autoprovisioning file with “**default**” set as the file name.

### 2.4.13.2 Sample dhcpd.conf

```
#
# Sample configuration file for ISC dhcpd for Debian
#

ddns-update-style none;

option domain-name "voiplab";
option domain-name-servers 10.0.0.252;
option option-150 code 150 = ip-address;
option ntp-servers north-america.pool.ntp.org;
option space VendorInfo;
option VendorInfo.text code 10 = { text };
authoritative;
log-facility local7;

subnet 10.0.0.0 netmask 255.0.0.0 {
    max-lease-time 3600;
    default-lease-time 3600;

    option routers                10.0.0.1;
    option subnet-mask            255.0.0.0;

    option domain-name            "voiplab";
    option domain-name-servers    10.0.0.252;

    option time-offset            -8;          # Pacific Standard Time

#    option www-server            99.99.99.99;      # OPTION 72

#    option tftp-server-name      "10.0.1.52";      # OPTION 66
#    option tftp-server-name      "http://test.cyberdata.net"; # OPTION 66

#    option option-150            10.0.0.252;      # OPTION 150

# These two lines are needed for option 43
#    vendor-option-space VendorInfo;                # OPTION 43
#    option VendorInfo.text "http://test.cyberdata.net"; # OPTION 43

    range 10.10.0.1 10.10.2.1; }

```

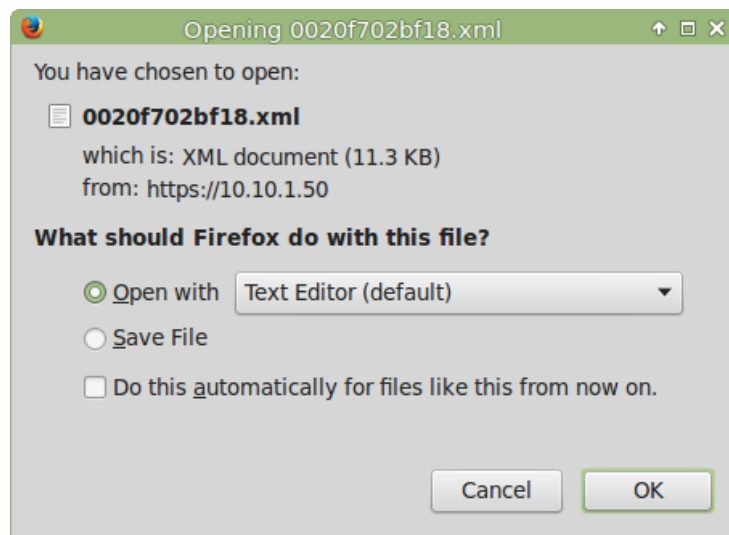
### 2.4.13.3 Get Autoprovisioning Template Button

The **Get Autoprovisioning Template** button allows the user to generate, download, edit, and then store an autoprovisioning template on the server that serves the autoprovisioning files for devices.

To generate an autoprovisioning template directly from the device, complete the following steps:

1. On the **Autoprovisioning** page, click on the **Get Autoprovisioning Template** button.
2. You will see a window prompting you to save a configuration file (**.xml**) to a location on your computer ([Figure 2-31](#)). The configuration file is the basis for the default configuration settings for your unit).
3. Choose a location to save the configuration file and click on **OK**. See [Figure 2-31](#).

**Figure 2-31. Configuration File**



4. At this point, you can open and edit the autoprovisioning template to change the configuration settings in the template for the unit.
5. You can then upload the autoprovisioning file to a TFTP or HTTP server where the file can be loaded onto other devices.

---

## 2.5 Upgrading the Firmware



### Caution

**Equipment Hazard:** Devices with a serial number that begins with 1461xxxxx can only run firmware versions 11.0.0 or later.


---

### 2.5.1 Upgrade the Firmware

To upload the firmware from your computer:

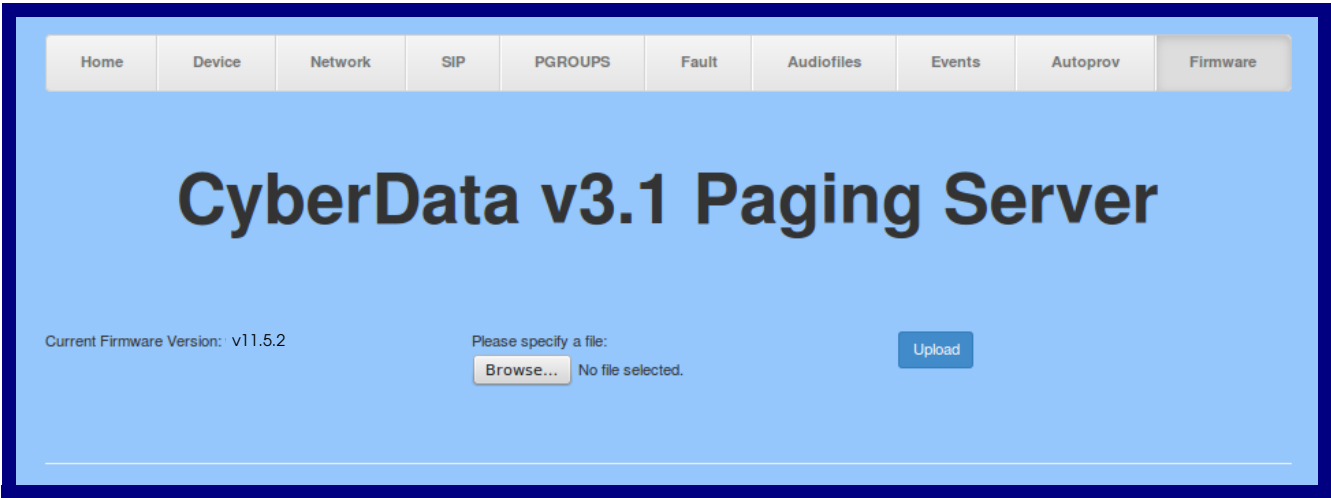
1. Retrieve the latest Paging Server firmware from the VoIP Paging Server **Downloads** page at:  
<http://www.cyberdata.net/products/voip/digitalanalog/pagingserverv3/downloads.html>
2. Unzip the firmware version file. This file may contain the following:
  - Firmware file
  - Release notes
3. Log in to the Paging Server home page as instructed in [2.4.4 "Log in to the Configuration GUI"](#).

4. Click on the **Firmware** menu button to open the **Firmware** page. See [Figure 2-32](#).



**Caution**  
***Equipment Hazard:*** CyberData strongly recommends that you first reboot the device before attempting to upgrade the firmware of the device. See [Section 2.5.2](#), "Reboot the Paging Server".

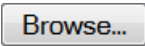

Figure 2-32. Firmware Page



- 5. Click on the **Browse** button, and then navigate to the location of the firmware file.
- 6. Select the firmware file.
- 7. Click on the **Upload** button.

- Note** Do not reboot the device after clicking on the **Upload** button.
- Note** This starts the upgrade process. Once the Paging Server has uploaded the file, the **Uploading Firmware** countdown page appears, indicating that the firmware is being written to flash. The Paging Server will automatically reboot when the upload is complete. When the countdown finishes, the **Firmware** page will refresh. The uploaded firmware filename should be displayed in the system configuration (indicating a successful upload and reboot).
8. [Table 2-19](#) shows the web page items on the **Firmware** page.

Table 2-19. Firmware Parameters

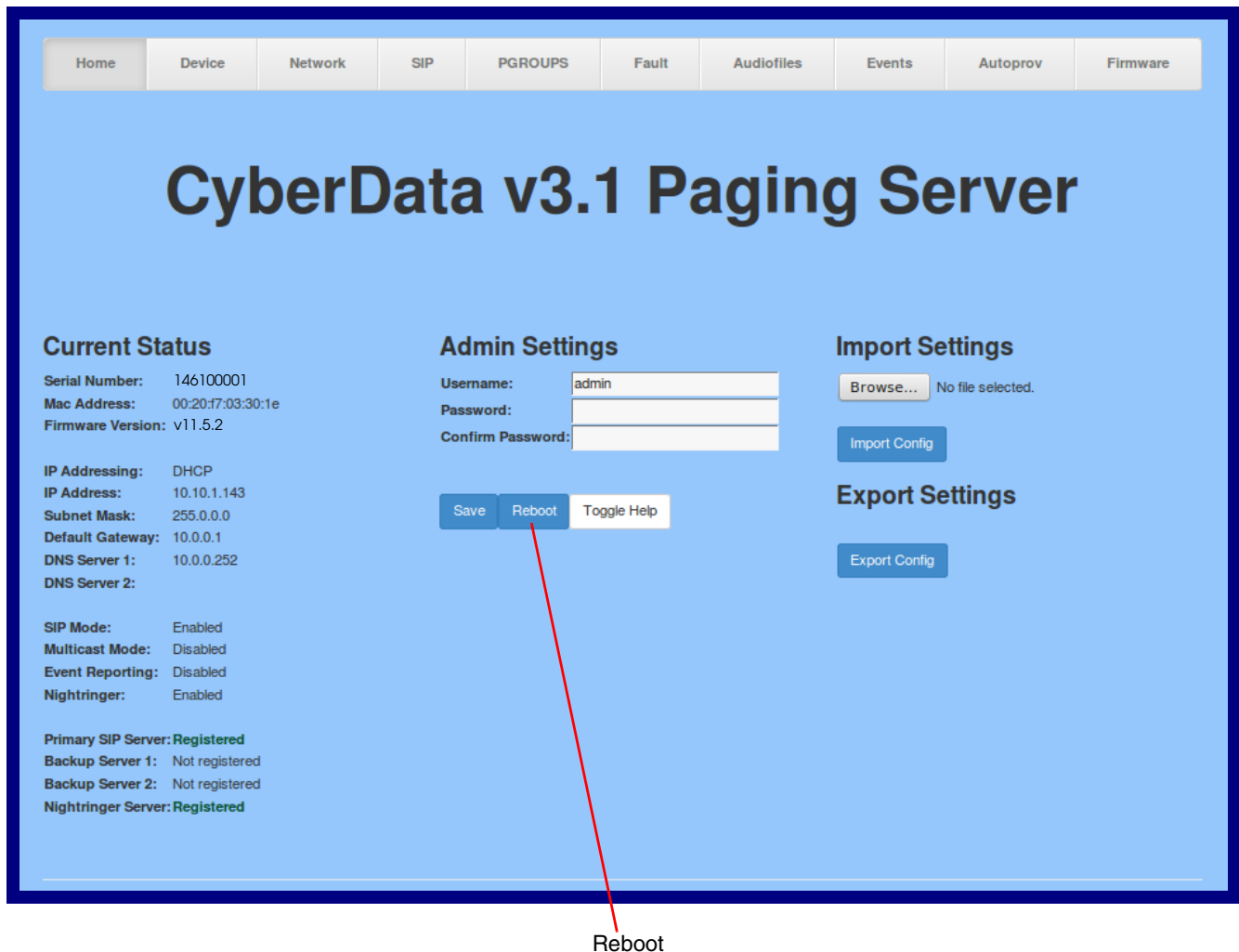
Web Page Item	Description
Current Firmware Version	Shows the current firmware version.
	Use the <b>Browse</b> button to navigate to the location of the Intercom firmware file that you want to upload.
	Click on the <b>Upload</b> button to automatically upload the selected firmware and reboot the system.

## 2.5.2 Reboot the Paging Server

To reboot a Paging Server, log in to the web page as instructed in [Section 2.4.4, "Log in to the Configuration GUI"](#).

1. Click **Reboot** ([Figure 2-33](#)). A normal restart will occur.

**Figure 2-33. Home Page**



## 2.6 Command Interface

Some functions on the device can be activated using simple POST commands to the web interface. The examples in [Table 2-20](#) use the free unix utility, **wget** commands. However, any program that can send HTTP POST commands to the device should work.

### 2.6.1 Command Interface Post Commands

These commands require an authenticated session (a valid username and password to work).

**Table 2-20. Command Interface Post Commands<sup>a</sup>**

Device Action	HTTP Post Command
Trigger relay (fixed at 5 seconds)	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/command.cgi" --post-data "test_relay=yes"
Terminate active call	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/command.cgi" --post-data "terminate=yes"
Force reboot	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/command.cgi" --post-data "reboot=yes"
Play "audio test message"	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/command.cgi" --post-data "test_audio=yes"
Announce IP address	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/command.cgi" --post-data "speak_ip_address=yes"
Play the "0" audio file	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_0=yes"
Play the "1" audio file	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_1=yes"
Play the "2" audio file	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_2=yes"
Play the "3" audio file	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_3=yes"
Play the "4" audio file	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_4=yes"
Play the "5" audio file	wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_5=yes"

**Table 2-20. Command Interface Post Commands<sup>a</sup> (continued)**

<b>Device Action</b>	<b>HTTP Post Command</b>
Play the "6" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_6=yes"</code>
Play the "7" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_7=yes"</code>
Play the "8" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_8=yes"</code>
Play the "9" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_9=yes"</code>
Play the "Dot" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_d=yes"</code>
Play the "Page Tone" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_pagetone=yes"</code>
Play the "Your IP Address Is" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_youripaddressis=yes"</code>
Play the "Rebooting" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_rebooting=yes"</code>
Play the "Restoring Default" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_restoringdefault=yes"</code>
Play the "Sensor Triggered" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_sensortriggered=yes"</code>
Play the "Night Ring" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_nightring=yes"</code>
Play the "Enter PGROUP" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_enterpgroup=yes"</code>
Play the "Invalid PGROUP" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_invalidpgroup=yes"</code>
Play the "Enter Code" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_entercode=yes"</code>

**Table 2-20. Command Interface Post Commands<sup>a</sup> (continued)**

Device Action	HTTP Post Command
Play the "6" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_6=yes"</code>
Play the "7" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_7=yes"</code>
Play the "8" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_8=yes"</code>
Play the "9" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_9=yes"</code>
Play the "Dot" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_d=yes"</code>
Play the "Page Tone" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_pagetone=yes"</code>
Play the "Your IP Address Is" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_youripaddressis=yes"</code>
Play the "Rebooting" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_rebooting=yes"</code>
Play the "Restoring Default" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_restoringdefault=yes"</code>
Play the "Sensor Triggered" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_sensortriggered=yes"</code>
Play the "Night Ring" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_nightring=yes"</code>
Play the "Enter PGROUP" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_enterpgroup=yes"</code>
Play the "Invalid PGROUP" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_invalidpgroup=yes"</code>
Play the "Enter Code" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiosfiles.cgi" --post-data "play_entercode=yes"</code>

**Table 2-20. Command Interface Post Commands<sup>a</sup> (continued)**

<b>Device Action</b>	<b>HTTP Post Command</b>
Play the "Invalid Code" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "play_invalidcode=yes"</code>
Delete the "0" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_0=yes"</code>
Delete the "1" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_1=yes"</code>
Delete the "2" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_2=yes"</code>
Delete the "3" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_3=yes"</code>
Delete the "4" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_4=yes"</code>
Delete the "5" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_5=yes"</code>
Delete the "6" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_6=yes"</code>
Delete the "7" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_7=yes"</code>
Delete the "8" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_8=yes"</code>
Delete the "9" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_9=yes"</code>
Delete the "Audio Test" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_audiotest=yes"</code>
Delete the "Page Tone" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_pagetone=yes"</code>

**Table 2-20. Command Interface Post Commands<sup>a</sup> (continued)**

<b>Device Action</b>	<b>HTTP Post Command</b>
Delete the "Your IP Address Is" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_youripaddressis=yes"</code>
Delete the "Rebooting" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_rebooting=yes"</code>
Delete the "Restoring Default" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_restoringdefault=yes"</code>
Delete the "Sensor Triggered" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_sensortriggered=yes"</code>
Delete the "Night Ring" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_nightring=yes"</code>
Delete the "Enter PGROUP" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_enterpgroup=yes"</code>
Delete the "Invalid PGROUP" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_invalidpgroup=yes"</code>
Delete the "Enter Code" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_entercode=yes"</code>
Delete the "Invalid Code" audio file	<code>wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.0.3.71/cgi-bin/audiofiles.cgi" --post-data "delete_invalidcode=yes"</code>

<sup>a</sup>.Type and enter all of each http POST command on one line.

# Appendix A: Setting Up a TFTP Server

---

## A.1 Set up a TFTP Server

Autoprovisioning requires a TFTP server for hosting the configuration file.

---

### A.1.1 In a LINUX Environment

To set up a TFTP server on LINUX:

1. Create a directory dedicated to the TFTP server, and move the files to be uploaded to that directory.
2. Run the following command where `/tftpboot/` is the path to the directory you created in [Step 1](#): the directory that contains the files to be uploaded. For example:

```
in.tftpd -l -s /tftpboot/your_directory_name
```

---

### A.1.2 In a Windows Environment

You can find several options online for setting up a Windows TFTP server. This example explains how to use the Solar Winds freeware TFTP server, which you can download at:

<http://www.cyberdata.net/support/voip/solarwinds.html>

To set up a TFTP server on Windows:

1. Install and start the software.
2. Select **File/Configure/Security** tab/**Transmit Only**.

Make a note of the default directory name, and then move the firmware files to be uploaded to that directory.

# Appendix B: Troubleshooting/Technical Support

---

## B.1 Frequently Asked Questions (FAQ)

Go to the following URL to see CyberData's list of frequently asked questions:

<http://www.cyberdata.net/products/voip/digitalanalog/pagingserverv3/faqs.html>

---

## B.2 Documentation

The documentation for this product is released in an English language version only. You can download PDF copies of CyberData product documentation at:

<http://www.cyberdata.net/products/voip/digitalanalog/pagingserverv3/docs.html>

## B.3 Contact Information

Contact	<p>CyberData Corporation  3 Justin Court  Monterey, CA 93940 USA  <a href="http://www.CyberData.net">www.CyberData.net</a>  Phone: 800-CYBERDATA (800-292-3732)  Fax: 831-373-4193</p>
Sales	<p>Sales 831-373-2601 Extension 334</p>
Technical Support	<p>The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website:</p> <p><a href="http://support.cyberdata.net/">http://support.cyberdata.net/</a></p> <p>The Support Form initiates a ticket which CyberData uses for tracking customer requests. Most importantly, the Support Form tells us which PBX system and software version that you are using, the make and model of the switch, and other important information. This information is essential for troubleshooting. Please also include as much detail as possible in the <b>Comments</b> section of the Support Form.</p> <p>Phone: (831) 373-2601, Ext. 333  Email: support@cyberdata.net</p>
Returned Materials Authorization	<p>To return the product, contact the Returned Materials Authorization (RMA) department:</p> <p>Phone: 831-373-2601, Extension 136  Email: RMA@CyberData.net</p> <p>When returning a product to CyberData, an approved CyberData RMA number must be printed on the outside of the original shipping package. Also, RMA numbers require an active VoIP Technical Support ticket number. A product will not be accepted for return without an approved RMA number. Send the product, in its original package, to the following address:</p> <p>CyberData Corporation  3 Justin Court  Monterey, CA 93940  Attention: RMA "your RMA number"</p>
RMA Status Form	<p>If you need to inquire about the repair status of your product(s), please use the CyberData RMA Status form at the following web address:</p> <p><a href="http://support.cyberdata.net/">http://support.cyberdata.net/</a></p>

---

## B.4 Warranty

CyberData warrants its product against defects in material or workmanship for a period of two years from the date of purchase. Should the product fail Within Warranty, CyberData will repair or replace the product free of charge. This warranty includes all parts and labor.

Should the product fail Out of the Warranty period, a flat rate repair charge of one half of the purchase price of the product will be assessed. Repairs that are Within Warranty period but are damaged by improper installation, modification, or abuse are deemed Out of Warranty and will be charged at the Out of Warranty rate. A device is deemed Out of Warranty when its purchase date is longer than two years or when the device has been damaged due to human error during installation, modification, or abuse. A replacement unit will be offered at full cost if the device cannot be repaired.

**End of Life Devices** are included under this policy. End of Life devices are devices that are no longer produced or sold. Technical support is still available for these devices. However, no firmware revisions or updates will be provided. If an End of Life device cannot be repaired, the replacement offered may be the current version of the device.

Products shipped to CyberData, both within and out of warranty, are shipped at the expense of the customer. CyberData will pay return shipping charges for repaired products.

CyberData shall not under any circumstances be liable to any person for any special, incidental, indirect or consequential damages, including without limitation, damages resulting from use or malfunction of the products, loss of profits or revenues or costs of replacement goods, even if CyberData is informed in advance of the possibility of such damages.

---

### B.4.1 Warranty & RMA Returns within the United States

If service is required, you must contact CyberData Technical Support prior to returning any products to CyberData. Our Technical Support staff will determine if your product should be returned to us for further inspection. If Technical Support determines that your product needs to be returned to CyberData, an RMA number will be issued to you at this point.

Your issued RMA number must be printed on the outside of the shipping box. No product will be accepted for return without an approved RMA number. The product in its original package should be sent to the following address:

CyberData Corporation

3 Justin Court.

Monterey, CA 93940

Attn: RMA "xxxxxx"

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### B.4.2 Warranty & RMA Returns outside of the United States

If you purchased your equipment through an authorized international distributor or reseller, please contact them directly for product repairs.

---

### B.4.3 Spare in the Air Policy

CyberData now offers a *Spare in the Air* no wait policy for warranty returns within the United States and Canada. More information about the *Spare in the Air* policy is available at the following web address:

<http://support.cyberdata.net/>

---

### B.4.4 Return and Restocking Policy

For our authorized distributors and resellers, please refer to your CyberData Service Agreement for information on our return guidelines and procedures.

For End Users, please contact the company that you purchased your equipment from for their return policy.

---

### B.4.5 Warranty and RMA Returns Page

The most recent warranty and RMA information is available at the CyberData Warranty and RMA Returns Page at the following web address:

<http://support.cyberdata.net/>

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