



InformaCast Enabled IP66 Indoor/Outdoor Horn Operations Guide

Part #011472
Document Part #931964B
for Firmware Version 20.6.1

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InformaCast Enabled IP66 Indoor/Outdoor Horn Operations Guide 931964B
Part # 011472

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Technical Support

The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website:

<https://support.cyberdata.net/>

Phone: (831) 373-2601, Ext. 333

Email: support@cyberdata.net

Fax: (831) 373-4193

Company and product information is at www.cyberdata.net.

Revision Information

Revision 931964B, which corresponds to firmware version 20.6.1, was released on September 14, 2023, and has the following changes:

- Updates [Figure 2-13, "Home Page"](#)
- Adds [Figure 2-14, "Users List"](#)
- Adds [Figure 2-15, "Add New User"](#)
- Adds [Figure 2-16, "Users List"](#)
- Adds [Figure 2-17, "Add New User"](#)
- Updates [Table 2-6, "Home Page Overview"](#)
- Adds [Table 2-7, "Users List"](#)
- Adds [Table 2-8, "Add New User"](#)
- Updates [Figure 2-37, "Home Page"](#)

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. Prior to installation, consult local building and electrical code requirements.



Warning

Electrical Hazard: This product should be installed by a licensed electrician according to all local electrical and building codes.



Warning



Electrical Hazard: To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.



Warning

The PoE connector is intended for intra-building connections only and does not route to the outside plant.

Pictorial Alert Icons

| | |
|---|---|
|  | <p>General Alert</p> <p><i>This pictorial alert indicates a potentially hazardous situation. This alert will be followed by a hazard level heading and more specific information about the hazard.</i></p> |
|  | <p>Ground</p> <p><i>This pictorial alert indicates the Earth grounding connection point.</i></p> |

Hazard Levels

Danger: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. This is limited to the most extreme situations.

Warning: Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

Caution: Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It may also alert users against unsafe practices.

Notice: Indicates a statement of company policy (that is, a safety policy or protection of property).

The safety guidelines for the equipment in this manual do not purport to address all the safety issues of the equipment. It is the responsibility of the user to establish appropriate safety, ergonomic, and health practices and determine the applicability of regulatory limitations prior to use. Potential safety hazards are identified in this manual through the use of words Danger, Warning, and Caution, the specific hazard type, and pictorial alert icons.

Abbreviations and Terms

| Abbreviation or Term | Definition |
|----------------------|---|
| A-law | A standard companding algorithm, used in European digital communications systems to optimize, i.e., modify, the dynamic range of an analog signal for digitizing. |
| AVP | Audio Video Profile |
| Cat 5 | TIA/EIA-568-B Category 5 |
| DHCP | Dynamic Host Configuration Protocol |
| LAN | Local Area Network |
| LED | Light Emitting Diode |
| Mbps | Megabits per Second. |
| NTP | Network Time Protocol |
| PBX | Private Branch Exchange |
| PoE | Power over Ethernet (as per IEEE 802.3af standard) |
| RTFM | Reset Test Function Management |
| SIP | Session Initiated Protocol |
| SRTP | Secure Real Time Protocol |
| u-law | A companding algorithm, primarily used in the digital telecommunication |
| UC | Unified Communications |
| VoIP | Voice over Internet Protocol |

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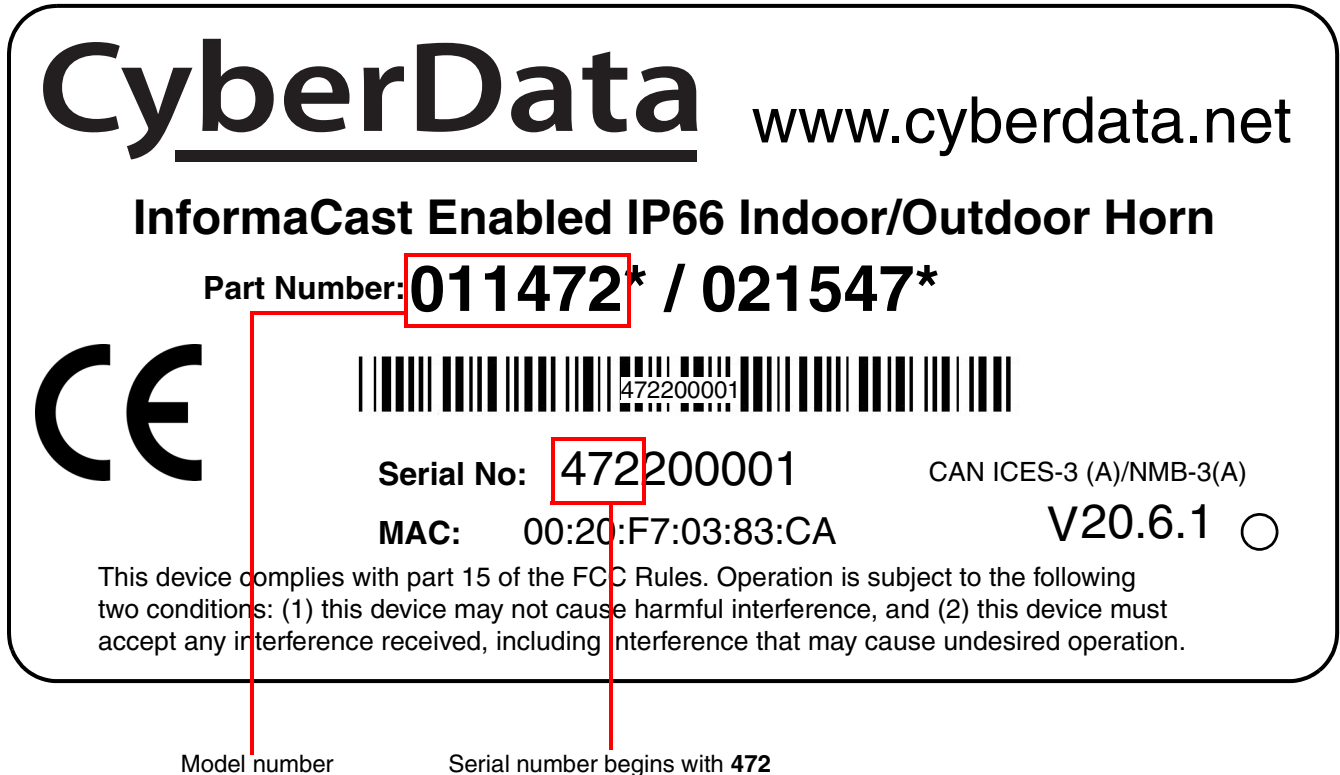
1 Product Overview

1.1 How to Identify This Product

To identify the InformaCast Enabled IP66 Indoor/Outdoor Horn (PoE), look for a model number label similar to the one shown in [Figure 1-1](#). Confirm the following:

- The model number on the label should be **011472**.

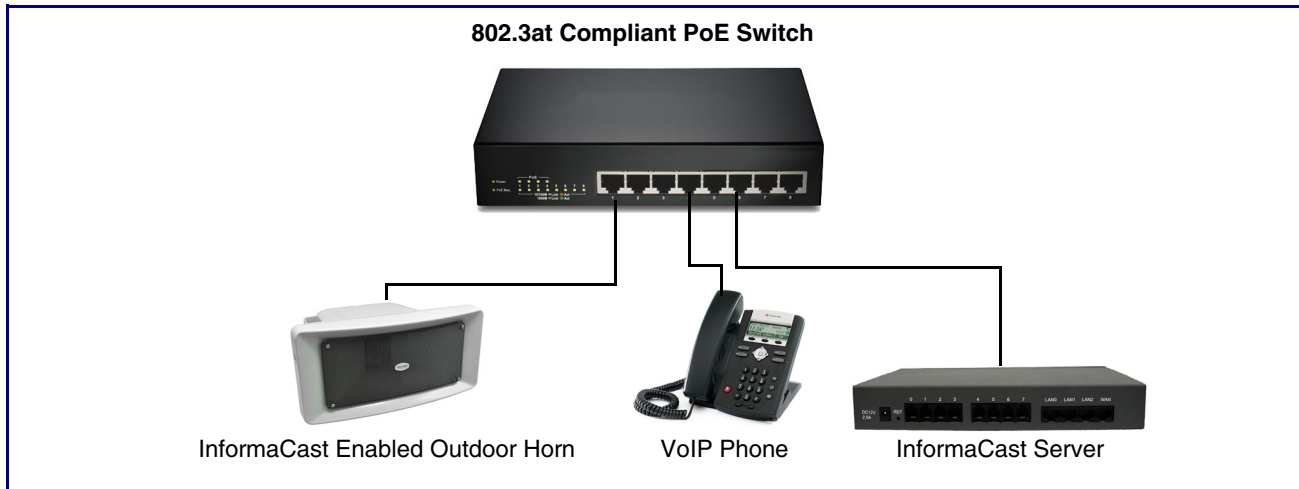
Figure 1-1. Model Number Label



1.2 Typical System Installation

Figure 1-2 illustrates how the InformaCast Enabled IP66 Indoor/Outdoor Horn is normally installed as part of a public address system.

Figure 1-2. Typical Installation



1.3 Product Features

- Compatible with Singlewire InformaCast v12.1, including support for downloading SIP credentials from InformaCast
- Supports Singlewire InformaCast High Quality Audio
- Concurrent InformaCast, SIP and multicast
- Supports multiple user accounts, with distinct log in credentials
- Paging prioritization
- Support for 10 multicast paging groups
- Supports user-uploadable ring tones and up to ten stored messages
- Ambient Noise Compensation adjusts the volume, at the start of a stream, to adjust to noise in the environment
- Support for security code to prevent unwanted SIP calls
- Can receive pages directly from Poly phones as well as other devices that can send standard multicast
- Loud/Night Ringer function - second SIP extension
- Supports delayed pages with call buffering
- Audio health check, to verify operation of hardware, that can be scheduled or launched manually
- Digital volume control
- Sealed network cable gland
- Protective screen keeps out flying pests and reduces maintenance
- TLS 1.2 and SRTP enhanced security for IP endpoints in a local or cloud-based environment
- Autoprovisioning via HTTP, HTTPS, or TFTP
- HTTPS or HTTP web-based configuration. HTTPS is enabled by default
- 802.11q VLAN tagging
- Configurable event generation for device health and status monitoring
- Support for Cisco SRST resiliency
- HTTP Command Interface

1.4 Supported Protocols

The InformaCast Enabled IP66 Indoor/Outdoor Horn supports:

- SIP
- Multicast
- HTTP and HTTPS web-based configuration
Provides an intuitive user interface for easy system configuration and verification of InformaCast Enabled IP66 Indoor/Outdoor Horn operations.
- DHCP Client
Dynamically assigns IP addresses in addition to the option to use static addressing.
- InformaCast Version 4.0 and greater
- TFTP Client
Facilitates hosting for the configuration file for Autoprovisioning.
- RTP
- SRTP
- TLS 1.2
- SPEEX
- Audio Encodings
PCMU (G.711 mu-law)
PCMA (G.711 A-law)
G.722
G.729
Packet Time 20 ms

1.5 Supported SIP Servers

The following link contains information on how to configure the InformaCast Enabled IP66 Indoor/Outdoor Horn for the supported SIP servers:

<https://www.cyberdata.net/pages/connecting-to-ip-pbx-servers>

1.6 Specifications

Table 1-1. Specifications

| Specifications | |
|-------------------------|---|
| Ethernet I/F | 10/100 Mbps |
| Protocol | SIP RFC 3261 Compatible |
| Notification Software | Singlewire InformaCast v4.0 and above |
| Power Input | PoE 802.3at or 802.3af |
| Audio Output | 802.3at: 107.7 (+/- 0.2) dBC @1M and 1kHz |
| | 802.3af: 104.8 (+/- 0.2) dBC @1M and 1kHz |
| Payload Types | G.711 a-law, G.711 u-law, G.722, and G.729 |
| Network Security | TLS 1.2, SRTP, HTTPS |
| IP Rating | IP66 |
| Operating Range | Temperature: -40° C to 55° C (-40° F to 131° F) |
| | Humidity: 5-95%, non-condensing |
| Storage Temperature | -40° C to 70° C (-40° F to 158° F) |
| Storage Altitude | Up to 15,000 ft. (4573 m) |
| Dimensions ^a | Length: 14.404 in. [366 mm] |
| | Width: 10.630 in. [270 mm] |
| | Height: 6.772 in. [172 mm] (without stand) |
| | Height: 9.291 in. [236 mm] (with stand) |
| Weight | 6.6 lbs. [3.00 kg] |
| Boxed Weight | 8.8 lbs. [3.99 kg] |
| Compliance | CE: EMC Directive – Class A EN 55032 & EN 55024, LV Safety Directive – EN 62368-1; RoHS Compliant; FCC Part 15 Class A; Industry Canada ICES-3 Class A; IEEE 802.3 Compliant; TAA Compliant |
| Warranty | 2 Years Limited |
| Part Number | 011472 |

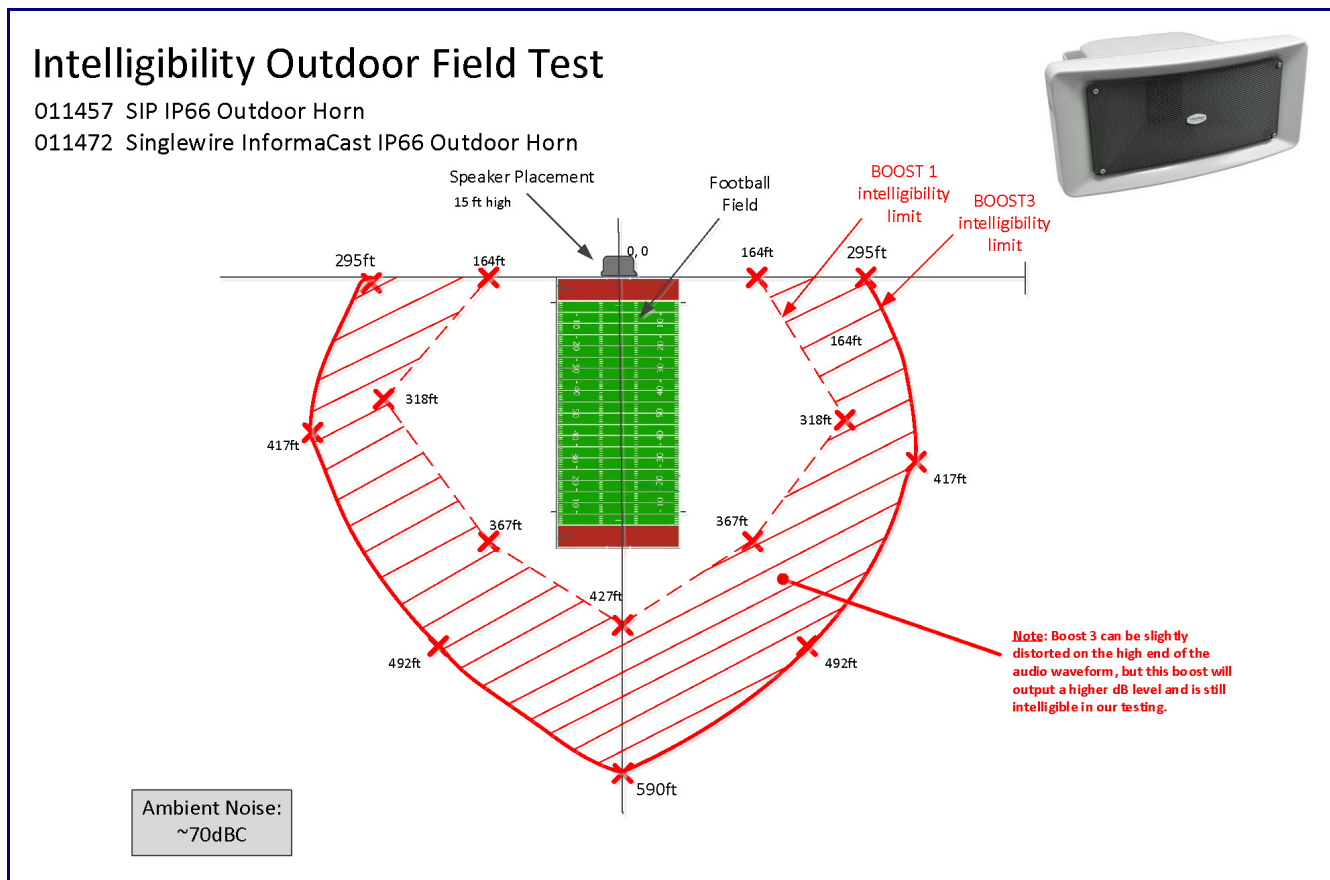
a. Dimensions are measured from the perspective of the product being upright with the front of the product facing you.

1.7 Typical Coverage

The horn is designed for use with PoE 802.3at power. When the device is allocated this power, it can cover up to 7,500 square feet depending on ambient noise levels.

1.8 Intelligibility Outdoor Field Test

Figure 1-3. Intelligibility Outdoor Field Test



1.9 Compliance

1.9.1 CE Statement



As of the date of manufacture, the Paging Series has been tested and found to comply with the specifications for CE marking and standards per EMC and Radio communications Compliance. This applies to the following products: 011145, 011146, 011233, 011280, 011295, 011314, 011368, and 011372.

EMC Directive - Class A Emissions, Immunity, and LV Safety Directive, RoHS Compliant.
Flammability rating on all components is 94V-0.

1.9.2 FCC Statement



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

CAUTION: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

1.9.3 Industry Canada (IC) Compliance Statement

Operation is subject to the following two conditions:

- 1.This device may not cause interference, and
- 2.This device must accept any interference, including interference that may cause undesired operations of the device.


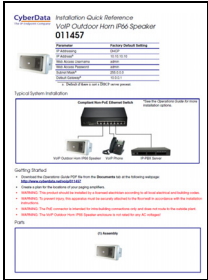
ICES-3 Class A

2 Installing the InformaCast Enabled IP66 Indoor/Outdoor Horn

2.1 Parts List

Table 2-2 illustrates the parts for each InformaCast Enabled IP66 Indoor/Outdoor Horn and includes a kit for mounting.

Table 2-2. Parts List

| Quantity | Part Name | Illustration |
|----------|---|--|
| 1 | InformaCast Enabled IP66 Indoor/Outdoor Horn Assembly |  |
| 1 | Installation Quick Reference Guide |  |

2.2 InformaCast Enabled IP66 Indoor/Outdoor Horn Setup

Set up and configure each InformaCast Enabled IP66 Indoor/Outdoor Horn *before* you mount it.

CyberData delivers each InformaCast Enabled IP66 Indoor/Outdoor Horn with the factory default values indicated in [Table 2-3](#):

Table 2-3. Factory Default Settings—Default of Network

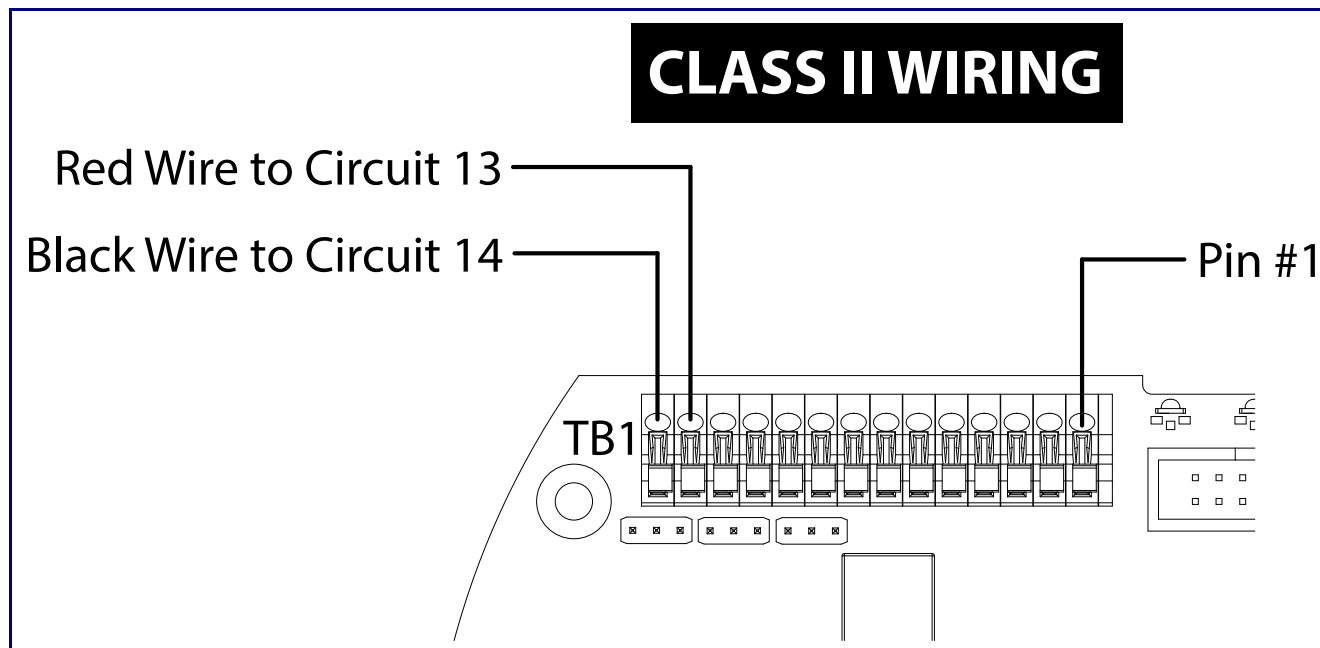
| Parameter | Factory Default Setting |
|------------------------------|-------------------------|
| IP Addressing | DHCP |
| IP Address ^a | 192.168.1.23 |
| Web Access Username | admin |
| Web Access Password | admin |
| Subnet Mask ^a | 255.255.255.0 |
| Default Gateway ^a | 192.168.1.1 |

a. Default if there is not a DHCP server present.

2.2.1 InformaCast Enabled IP66 Indoor/Outdoor Horn System Installation and Connection Options

The following figures show the connection options for the InformaCast Enabled IP66 Indoor/Outdoor Horn.

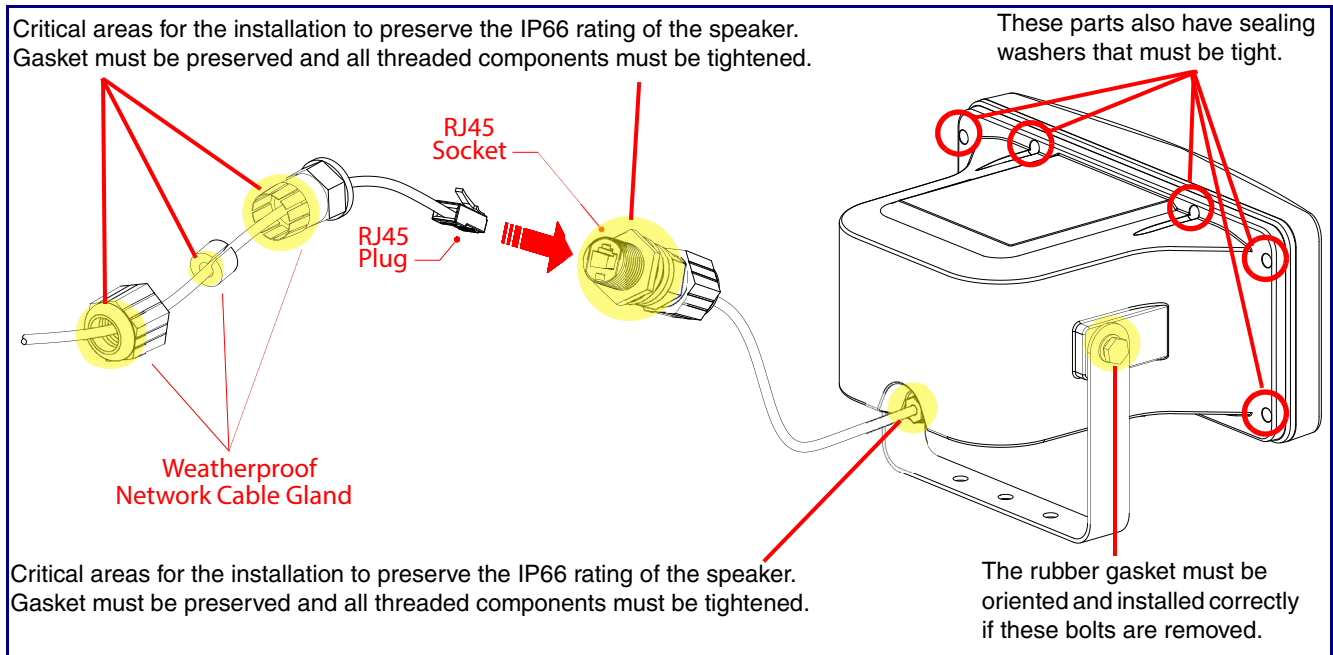
Figure 2-4. InformaCast Enabled IP66 Indoor/Outdoor Horn Connections



2.2.2 Install the Network Cable Through Weatherproof Cable Gland

Install the network cable through weatherproof cable gland as shown in [Figure 2-5](#).

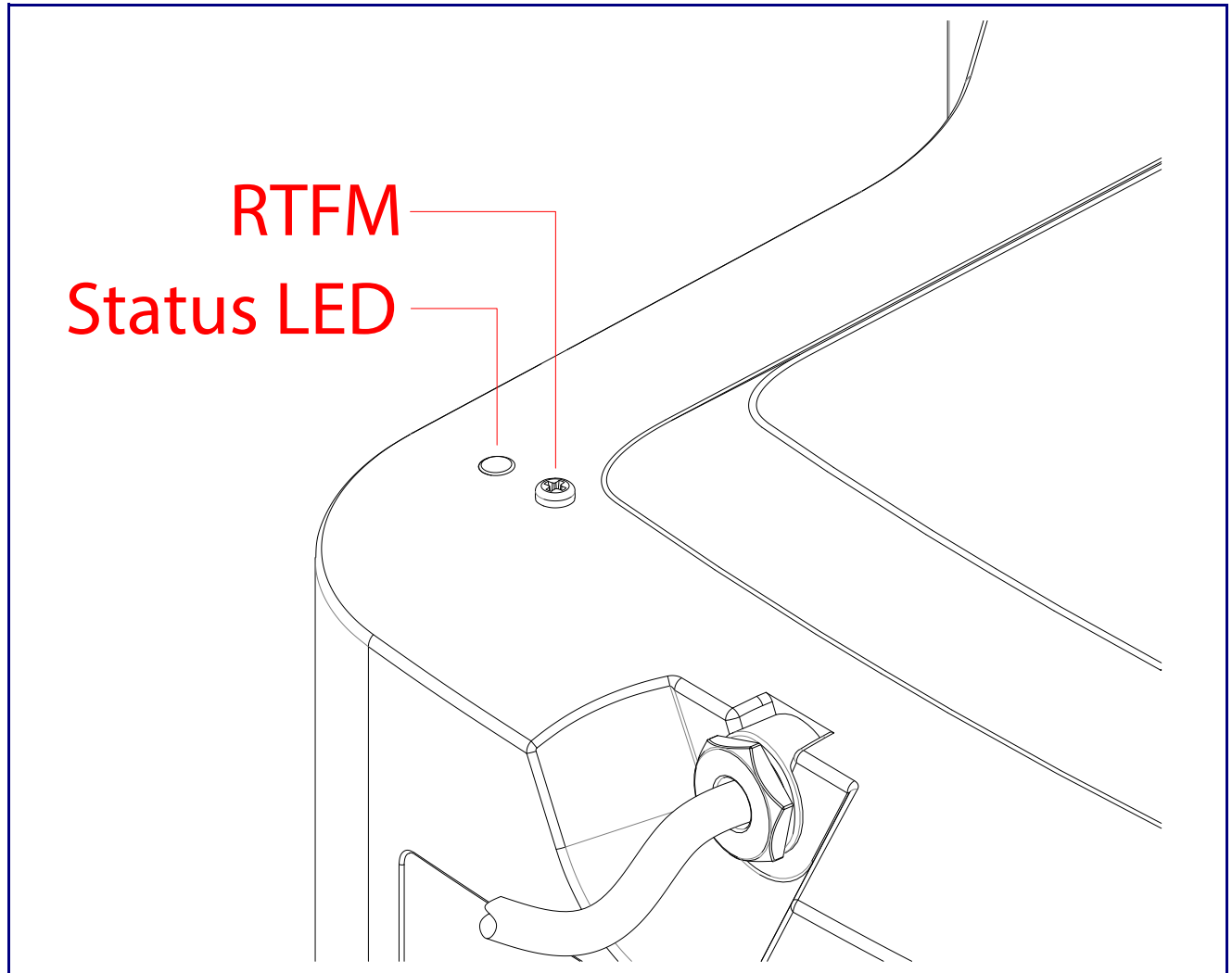
Figure 2-5. Install the Network Cable Through Weatherproof Cable Gland



2.2.3 Power Test and Status LED

1. Plug in the CyberData device and monitor the Status LED activity on the bottom side of the horn during the initialization process. See [Figure 2-6](#).

Figure 2-6. Status LED



2. After about 20 seconds, the **GREEN Status** LED will blink fast to indicate that the device is acquiring an IP address and attempting to autoprovision. It will turn off thereafter until the device has finished booting. When the device has fully booted, the **GREEN Status** LED will turn on solid.

If there is no DHCP server available on the network, it will try 12 times for 60 seconds and eventually fall back to the programmed static IP address (by default 192.168.1.23) or the previously used DHCP address if a prior lease was established. This process will take approximately 80 seconds.

3. When the device has completed the initialization process, pressing and holding the RTFM switch for a couple of seconds will announce the IP address. See [Section 2.2.4, "RTFM Switch"](#)
This concludes the power test.

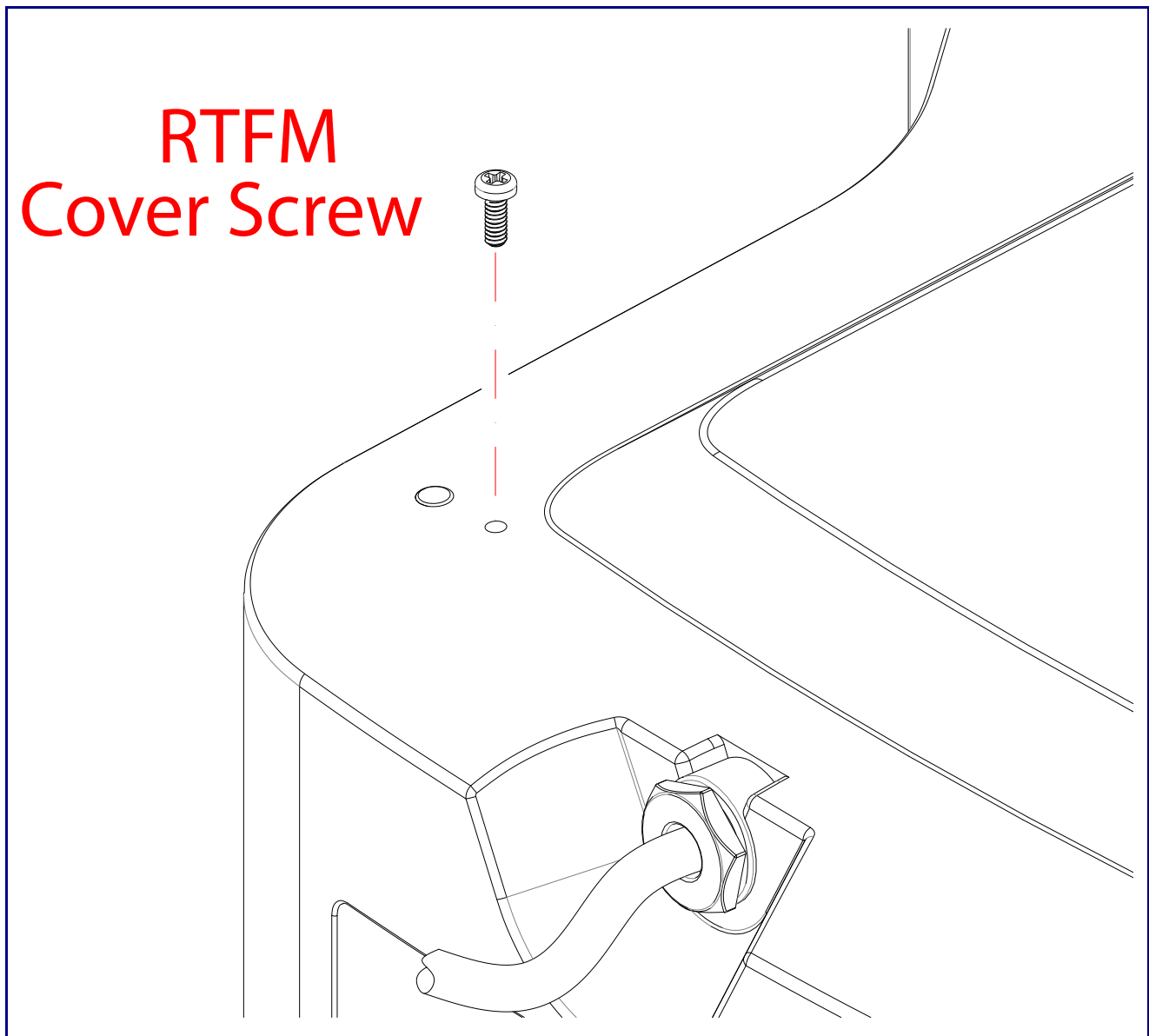
2.2.4 RTFM Switch

When the InformaCast Enabled IP66 Indoor/Outdoor Horn is operational and linked to the network, use the Reset Test Function Management (**RTFM**) button ([Figure 2-8](#)) (located behind the hole on the device) to announce and confirm the device's IP Address and test the audio to verify that it is working.

2.2.4.1 RTFM Access

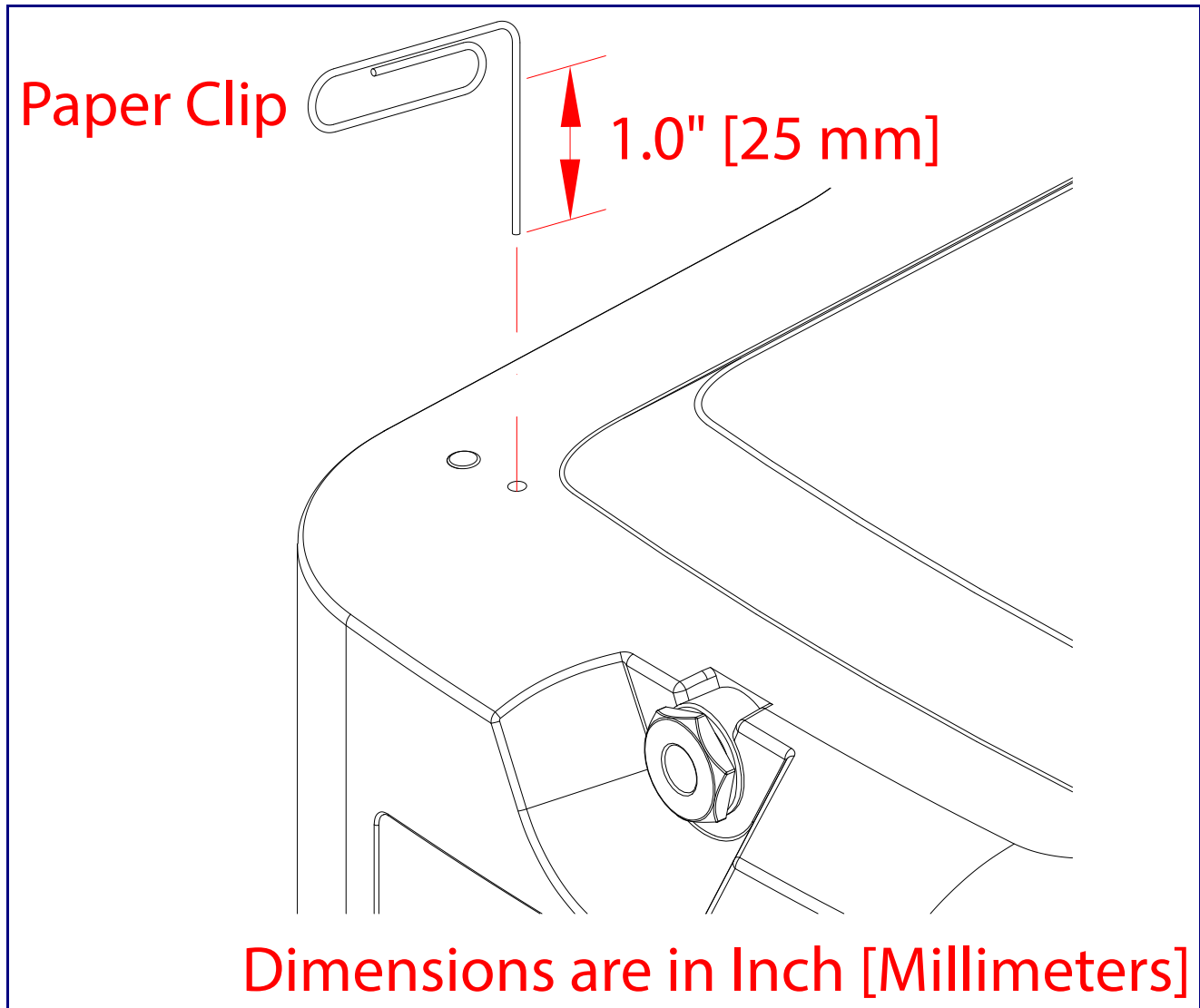
The RTFM switch access will be on the bottom side of the horn hidden under a screw that will be used to keep the unit IP66 sealed with the gasket washer. Remove the screw to gain access to the RTFM switch ([Figure 2-8](#)).

Figure 2-7. Remove the screw to gain access to the RTFM switch



4. Use a paper clip to feed through the hole to press the RTFM switch. See [Figure 2-8](#).


Figure 2-8. RTFM Switch



2.2.4.2 Announcing the IP Address

To announce a device's current IP address:

- Use a bent paperclip or a similar object to press and hold the RTFM switch for a couple of seconds and then release it.

| | |
|---|---|
|  | <p>Caution</p> <p><i>Equipment Caution:</i> Pressing and holding the RTFM switch for more than five seconds will restore the device to the factory default settings. See the “Restoring the Factory Default Settings” section.</p> |
|---|---|

2.2.4.3 Restoring the Factory Default Settings

To restore the factory default settings, complete the following steps:

1. Use a bent paperclip or a similar object to press and hold the RTFM switch until you hear the device announce the words, “restoring defaults” and “rebooting”.
2. Release the RTFM switch. The device will be restored to the factory default settings.

2.3 Configure the InformaCast Enabled IP66 Indoor/Outdoor Horn Parameters

To configure the InformaCast Enabled IP66 Indoor/Outdoor Horn online, use a standard web browser.

Configure each InformaCast Enabled IP66 Indoor/Outdoor Horn and verify its operation *before* you mount it. When you are ready to mount an InformaCast Enabled IP66 Indoor/Outdoor Horn, refer to [Appendix A, "Mounting the InformaCast Enabled IP66 Indoor/Outdoor Horn"](#) for instructions.

2.3.1 Factory Default Settings

All InformaCast Enabled IP66 Indoor/Outdoor Horns are initially configured with the following default IP settings:

When configuring more than one InformaCast Enabled IP66 Indoor/Outdoor Horn, attach the InformaCast Enabled IP66 Indoor/Outdoor Horns to the network and configure one at a time to avoid IP address conflicts.

Table 2-4. Factory Default Settings

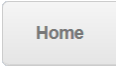
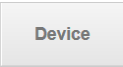
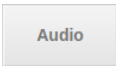




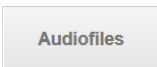
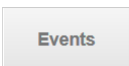
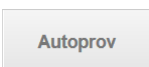
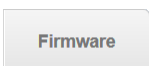
| Parameter | Factory Default Setting |
|------------------------------|-------------------------|
| IP Addressing | DHCP |
| IP Address ^a | 192.168.1.23 |
| Web Access Username | admin |
| Web Access Password | admin |
| Subnet Mask ^a | 255.255.255.0 |
| Default Gateway ^a | 192.168.1.1 |

a. Default if there is not a DHCP server present.

2.3.2 InformaCast Enabled IP66 Indoor/Outdoor Horn Web Page Navigation

[Table 2-5](#) shows the navigation buttons that you will see on every InformaCast Enabled IP66 Indoor/Outdoor Horn web page.

Table 2-5. Web Page Navigation

| Web Page Item | Description |
|---|---|
|  | Link to the Home page. |
|  | Link to the Device page. |
|  | Link to the Audio page. |
|  | Link to the Network page. |
|  | Link to go to the SIP page. |
|  | Link to the Multicast page. |
|  | Link to the SSL page. |
|  | Link to the Audiofiles page. |
|  | Link to the Events page. |
|  | Link to the Autoprovisioning page. |
|  | Link to the Firmware page. |

2.3.3 Using the Toggle Help Button

The **Toggle Help** button allows you to see a short description of some of the settings on the webpage. To use the **Toggle Help** button, do the following:

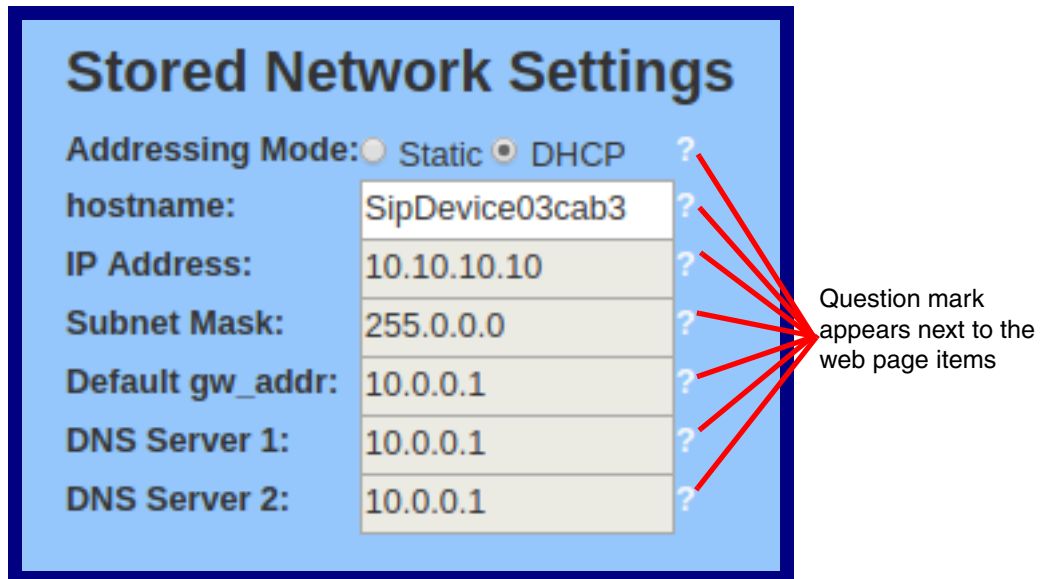
1. Click on the **Toggle Help** button that is on the UI webpage. See [Figure 2-9](#) and [Figure 2-10](#).

Figure 2-9. Toggle/Help Button



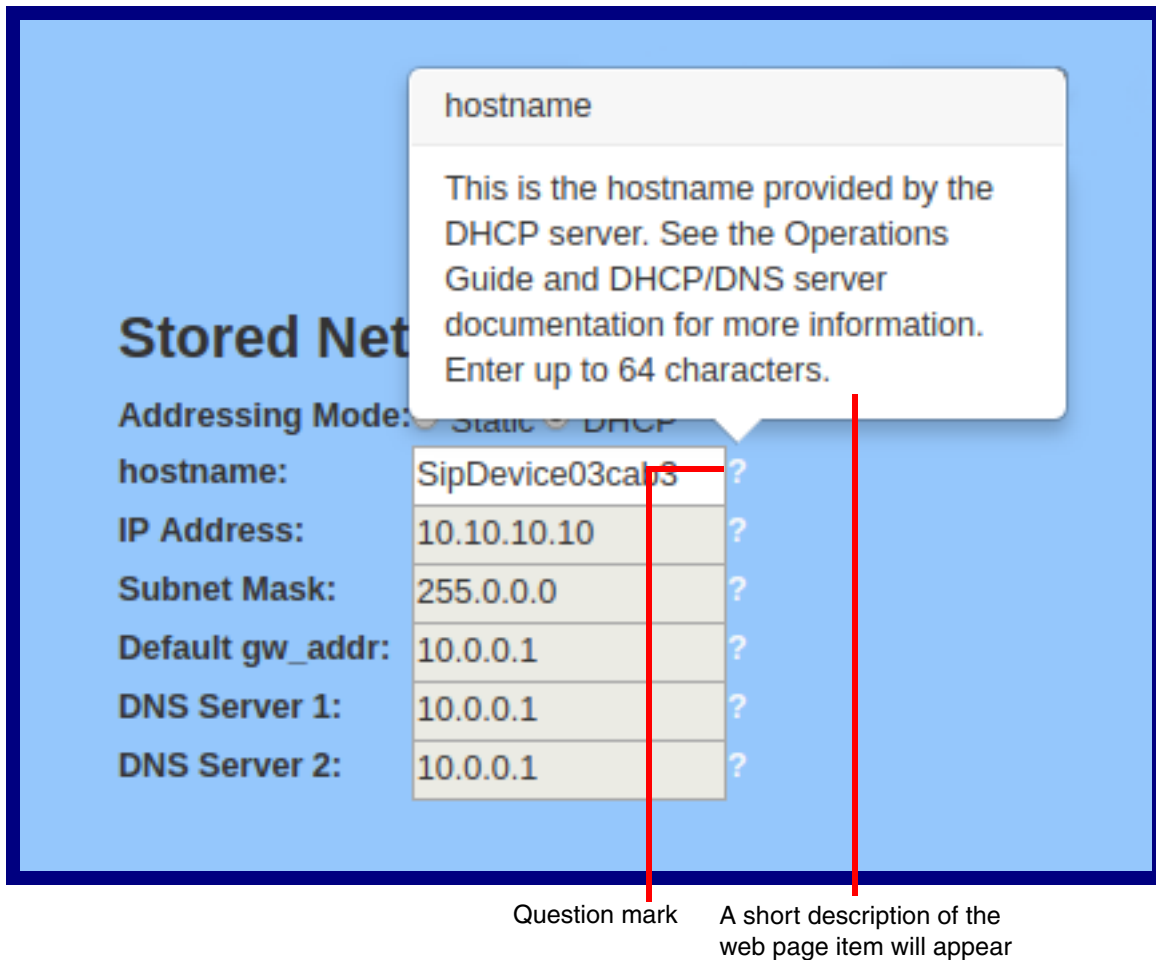
2. You will see a question mark (?) appear next to each web page item that has been provided with a short description by the Help feature. See [Figure 2-10](#).

Figure 2-10. Toggle Help Button and Question Marks



3. Move the mouse pointer to hover over the question mark (?), and a short description of the web page item will appear. See [Figure 2-11](#).

Figure 2-11. Short Description Provided by the Help Feature



2.3.4 Log in to the Home Page

1. Open your browser to the device IP address.

Note If the network does not have access to a DHCP server, the device will default to an IP address of 192.168.1.23.

Note Make sure that the PC is on the same IP network as the InformaCast Enabled IP66 Indoor/Outdoor Horn.

Note You may also download CyberData's VoIP Discovery Utility program which allows you to easily find and configure the default web address of the CyberData VoIP products.

CyberData's VoIP Discovery Utility program is available at the following website address:

<https://www.cyberdata.net/pages/discovery>

The unit ships in DHCP mode. To get to the user login page, use the discovery utility to scan for the device on the network and open your browser from there.

Note To work with the InformaCast Enabled IP66 Indoor/Outdoor Horn configuration *after* the initial configuration, log in using the IP address you assign to the device. [Section 2.3.7, "Configure the Network Parameters"](#) provides instructions for entering the IP address.

2. Use the following default username and password on the **User Login** page. ([Figure 2-12](#)):

username: **admin**

password: **admin**

Change the
Default Username
and Password

To change the default web access username and password from the **Home** page ([Figure 2-13](#)):

1. Enter the new username from four to 25 alphanumeric characters in the **Change Username** field. The username is case-sensitive.
2. Enter the new Password from four to 20 alphanumeric characters in the **Change Password** field. The Password is case-sensitive.
3. Enter the new password again in the **Re-enter New Password** field.
4. Click **Save Settings**.

Figure 2-12. User Login Page



CyberData InformaCast SIP Outdoor
Horn

Username
Password
Login

Figure 2-13. Home Page

HomeDeviceAudioNetworkSIPSSLMulticastAudiofilesEventsAutoprovFirmware

CyberData InformaCast SIP Outdoor Horn

Current Status

Serial Number: 472200001
Mac Address: 00:20:f7:04:f3:b7
Firmware Version: v20.6.1
Partition 2: v20.6.1
Partition 3: v20.6.1
Booting From: partition 2

Boot From Other Partition

IP Addressing: DHCP
IP Address: 10.10.1.226
Subnet Mask: 255.0.0.0
Default Gateway: 10.0.0.1
DNS Server 1: 10.0.1.56
DNS Server 2:

SIP Volume: 4
Multicast Volume: 4
Ring Volume: 4
Volume Boost: 0

SIP Mode: Enabled
Multicast Mode: Enabled
Event Reporting: Enabled

Primary SIP Server: Not registered
Backup Server 1: Not registered
Backup Server 2: Not registered
Nightringer Server: Not registered

Admin Settings

Username: admin
Password: *****
Confirm Password: *****

Users

InformaCast Status

Boot Time: 2023/09/13 12:08:28
Current Time: 2023/09/13 14:25:07
IC Servers: 10.0.1.195
Configuration File: InformaCastSpeaker.cfg
B'casts Accepted: 0
B'casts Rejected: 0
B'casts Active: 0

SaveRebootToggle HelpLogout

Import Settings

Browse... No file chosen

Import Config

Export Settings

Export Config

Figure 2-14. Users List

Home Device Audio Network SIP SSL Multicast Audiofiles Events Autoprov Firmware

CyberData InformaCast SIP Outdoor Horn

Users List

Add New User Delete All Import Users Export Users Logout

| Username | Home | Device | Audio | Network | SIP | SSL | Multicast | Audiofiles | Events | Autoprov | Firmware | Edit | Delete |
|----------|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|------|--------|
| Olivia | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Liam | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Emma | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Noah | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Amelia | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Oliver | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Ava | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Elijah | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Sophia | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Mateo | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Isabella | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Edit | Delete |
| Lucas | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |
| Luna | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Edit | Delete |

Figure 2-15. Add New User

Add New User

Username:

Password: Confirm Password:

Authorized Pages

Home Device Audio Network SIP SSL Multicast Audiofiles Events Autoprov Firmware

☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

Save Cancel

5. On the **Home** page, review the setup details and navigation buttons described in [Table 2-6](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-6. Home Page Overview


| Web Page Item | Description |
|---|---|
| Current Status | |
| Serial Number | Shows the device serial number. |
| Mac Address | Shows the device Mac address. |
| Firmware Version | Shows the current firmware version. |
| Partition 2 | Contains a complete copy of bootable software. |
| Partition 3 | Contains an alternate, complete copy of bootable software. |
| Bootting From | Indicates the partition currently used for boot. |
|  Boot From Other Partition | Allows the user to boot from the alternate partition. |
| IP Addressing | Shows the current IP addressing setting (DHCP or static). |
| IP Address | Shows the current IP address. |
| Subnet Mask | Shows the current subnet mask address. |
| Default Gateway | Shows the current default gateway address. |
| DNS Server 1 | Shows the current DNS Server 1 address. |
| DNS Server 2 | Shows the current DNS Server 2 address. |
| SIP Volume | Shows the current SIP volume level. |
| Multicast Volume | Shows the current Multicast volume level. |
| Ring Volume | Shows the current Ring volume level. |
| Volume Boost | Shows the current Volume Boost level. |
| SIP Mode | Shows the current status of the SIP mode. |
| Multicast Mode | Shows the current status of the Multicast mode. |
| Event Reporting | Shows the current status of the Event Reporting mode. |
| Nightringer | Shows the current status of the Nightringer mode. |
| Primary SIP Server | Shows the current status of the Primary SIP Server. |
| Backup Server 1 | Shows the current status of Backup Server 1. |
| Backup Server 2 | Shows the current status of Backup Server 2. |
| Nightringer Server | Shows the current status of Nightringer Server. |
| InformaCast Status | |
| Boot Time | Shows the boot time. |
| Current Time | Shows the current time. |
| IC Servers | Shows the InformaCast server IP addresses. |
| Configuration File | Shows the configuration file. |
| B'casts Accepted | Shows the number of B'casts accepted. |

Table 2-6. Home Page Overview (continued)

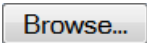





| Web Page Item | Description |
|---|---|
| B'casts Rejected | Shows the number of B'casts rejected. |
| B'casts Active | Shows the number of active B'casts. |
| Admin Settings | |
| Username ? | The username to access the web interface. Enter up to 25 characters. |
| Password ? | The password to access the web interface. Enter up to 25 characters. |
| Confirm Password ? | Confirm the web interface password. |
| Import Settings | |
|  | Use this button to select a configuration file to import. |
|  | After selecting a configuration file, click Import to import the configuration from the selected file. Then, click Save to store changes. |
| Export Settings | |
|  | Click Export to export the current configuration to a file. |
|  | Click the Save button to save your configuration settings. |
|  | Click on the Reboot button to reboot the system. |
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |

Figure 2-16. Users List

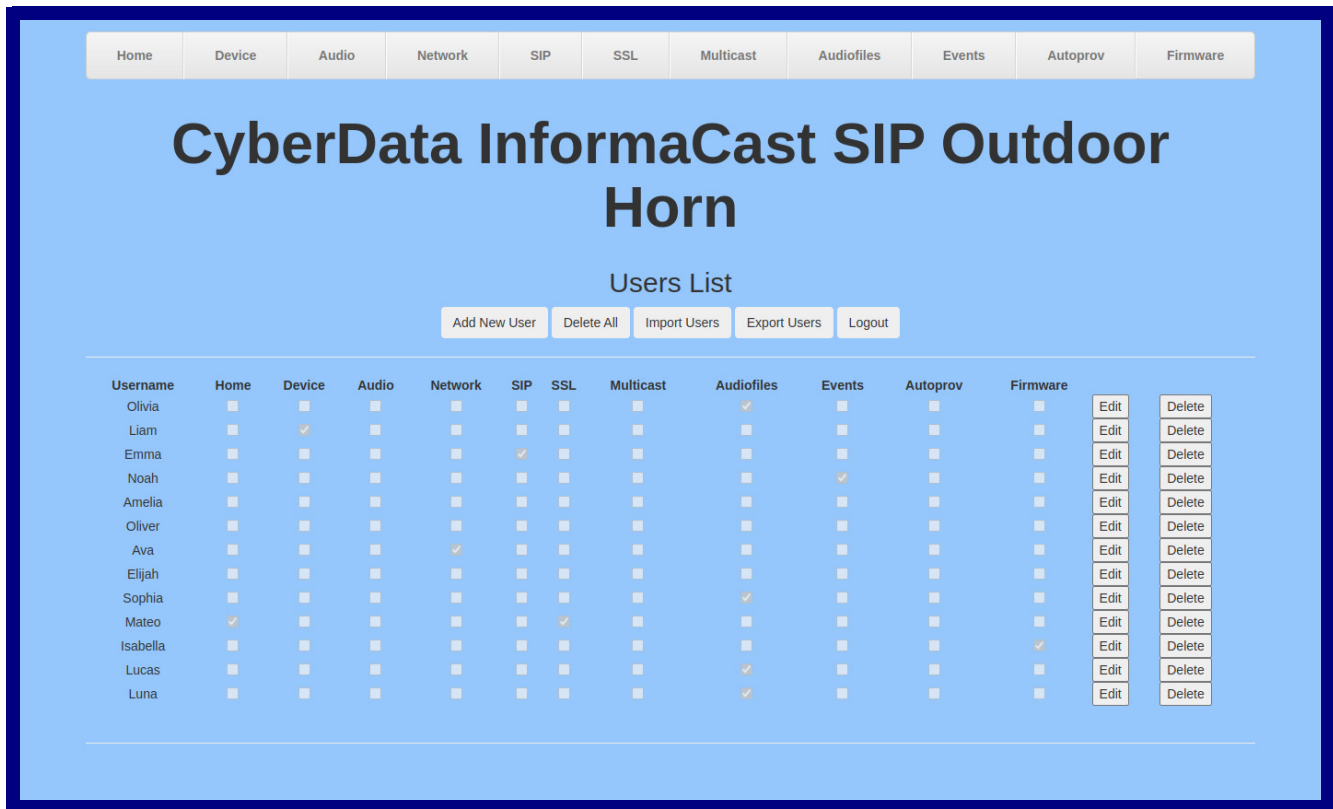


Table 2-7. Users List

| Web Page Item | Description |
|-------------------|---|
| Users List | |
| Add New User | Adds an authorized user to the user list |
| Delete All | Deletes all users from the current list |
| Import Users | Imports a previously exported user list |
| Export Users | Saves the current user list as a .json file. Please note that the data is encrypted and cannot be edited outside of the Paging Server Users dialog box. |
| Logout | Logs out the current user and returns to the user log in page |
| Edit | Allows administrator to modify the user's profile |
| Delete | Deletes the profile |
| Username | Name of the user |

Table 2-7. Users List

| Web Page Item | Description |
|----------------------|--|
| Home | Authorizes a user to view the Home page, allowing the user to see status, but does not grant administrative privileges. |
| Device | Authorizes a user to view and edit the Device web page. |
| Audio | Authorizes a user to view and edit the Audio web page. |
| Network | Authorizes a user to view and edit the Network web page. |
| SIP | Authorizes a user to view and edit the SIP web page. |
| SSL | Authorizes a user to view and edit the SSL web page. |
| Multicast | Authorizes a user to view and edit the Multicast web page. |
| Audiofiles | Authorizes a user to view and edit the Audiofiles web page. |
| Events | Authorizes a user to view and edit the Events web page. |
| Autoprov | Authorizes a user to view and edit the Autoprov web page. |
| Firmware | Authorizes a user to view and edit the Firmware web page. |

Figure 2-17. Add New User

Add New User

Username:

Password: Confirm Password:

Authorized Pages

☐ Home
 ☐ Device
 ☐ Audio
 ☐ Network
 ☐ SIP
 ☐ SSL
 ☐ Multicast
 ☐ Audiofiles
 ☐ Events
 ☐ Autoprov
 ☐ Firmware

Table 2-8. Add New User


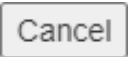

| Web Page Item | Description |
|---|--|
| Add New User | |
| Username ? | The username to access the web interface. Enter up to 25 characters. |
| Password ? | The password to access the web interface. Enter up to 25 characters. |
| Confirm Password ? | Confirm the web interface password. |
| Authorized Pages | |
| Home | Authorizes a user to view the Home page, allowing the user to see status, but does not grant administrative privileges. |
| Device | Authorizes a user to view and edit the Device web page. |
| Audio | Authorizes a user to view and edit the Audio web page. |
| Network | Authorizes a user to view and edit the Network web page. |
| SIP | Authorizes a user to view and edit the SIP web page. |
| SSL | Authorizes a user to view and edit the SSL web page. |
| Multicast | Authorizes a user to view and edit the Multicast web page. |
| Audiofiles | Authorizes a user to view and edit the Audiofiles web page. |
| Events | Authorizes a user to view and edit the Events web page. |
| Autoprov | Authorizes a user to view and edit the Autoprov web page. |
| Firmware | Authorizes a user to view and edit the Firmware web page. |
|  | Click the Save button to save your configuration settings. |
|  | Closes the dialog box without saving changes |

Table 2-8. Add New User(continued)

| Web Page Item | Description |
|---|---|
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |

2.3.5 Configure the Device

1. Click the **Device** menu button to open the **Device** page. See [Figure 2-18](#).

Figure 2-18. Device Page

Home Device Audio Network SIP SSL Multicast Audiofiles Events Autoprov Firmware

CyberData InformaCast SIP Outdoor Horn

Time Settings

Enable NTP: ☒
NTP Server:
Timezone:
Current Time: Fri, 12 Aug 2022 12:23:54

Misc Settings

Device Name:
Beep on Init: ☐
Beep Before Page: ☐

InformaCast Settings

InformaCast Server:

DTMF Settings

Require Security Code: ☐
Security Code:
Play Stored Message: ☐

Power Settings

802.3AT Mode: Not detected. Disabled
Force 802.3AT Mode (NOT recommended): ☐

Save Reboot Toggle Help

2. On the **Device** page, you may enter values for the parameters indicated in [Table 2-9](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-9. Device Page Parameters

| Web Page Item | Description |
|-----------------------------|--|
| Clock Settings | |
| Enable NTP ? | Sync device's local time with the specified NTP Server. |
| NTP Server ? | Use this field to set the address (in IPv4 dotted decimal notation or as a canonical name) for the NTP Server. This field can accept canonical names of up to 64 characters in length. |
| Timezone | Enter the tz database string of your timezone. Examples: America/Los_Angeles America/New_York Europe/London America/Toronto See https://en.wikipedia.org/wiki/List_of_tz_database_time_zones for a full list of valid strings. |
| Current Time | Displays the current time. |
| Misc Settings | |
| Device Name ? | Type the device name. Enter up to 25 characters. |
| Beep on Init ? | Device will play the user-defined "pagetone" audio file when it boots. |
| Beep Before Page ? | Device will play the user defined "pagetone" audio file before playing a SIP page. |
| InformaCast Settings | |
| InformaCast Address ? | Use this field to set the address of your Informacast server. This will override any Informacast server addresses received via SLP or DHCP. If using TFTP for configuration, simply enter an IP address (eg. 10.0.1.195). If using HTTP for configuration, enter the full URL to the path that contains the configuration file. Do not input the file name (eg. https://10.0.1.195:8081/InformaCast/resources/). |
| DTMF Settings | |
| Require Security Code ? | When selected, the user will be prompted to enter a Security Code (entered on this page) before being able to execute a page when calling the device. |
| Security Code ? | Type the Security Code in this field. The Security Code must only use characters '0-9', '*' and '#'. Enter up to 25 characters. |
| Play Stored Message ? | When selected, the caller will be prompted to select one of nine stored messages to play through the speaker. Stored messages may be customized on the Audiofiles page. |
| Power Settings | |

Table 2-9. Device Page Parameters (continued)

| Web Page Item | Description |
|--|--|
| 802.3AT Mode ? | This device automatically detects if it is plugged into an 802.3AT (also known as PoE Plus) power source. 802.3AT provides more power than older 802.3AT power sources and allows this speaker to play audio at higher volumes. If you are sure this speaker is connected to an 802.3AT power source, but it is not being detected correctly, you can override the automatic settings below. |
| Force 802.3AT Mode (NOT recommended) ? | Enable this option if you are sure this speaker is connected to an 802.3AT power source, but it is not being detected correctly (not recommended). |
| Test Audio | Click on the Test Audio button to do an audio test. When the Test Audio button is pressed, you will hear a voice message for testing the device audio quality and volume. |
| Save | Click the Save button to save your configuration settings. |
| Reboot | Click on the Reboot button to reboot the system. |
| Toggle Help | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |

2.3.6 Configure the Audio

1. Click the **Audio** menu button to open the **Audio** page. See [Figure 2-19](#).

Figure 2-19. Audio Page

Home Device **Audio** Network SIP SSL Multicast Audiofiles Events Autopro Firmware

CyberData InformaCast SIP Outdoor Horn

Volume Settings (0-9)

Enable Ambient Noise Compensation (ANC) ☐

SIP Volume: 4 ▾

Multicast Volume: 4 ▾

Ring Volume: 4 ▾

Volume Boost: No Volume Boost ▾

Test Audio

Audio Health Check

Schedule Audio Health Check: ☐

Run once per: ☒ Day ☐ Week ☐ Month

Time of Day (HH:MM): 00 ▾ : 00 ▾

Day of Week: Sunday ▾

Day of Month (1-31): 1 ▾

Run Audio Health Check

Save Reboot Toggle Help

Audio Health Check Log

```
Mon Aug 8 15:51:50 2022
AUDIO HEALTH CHECK INITIATED
Mon Aug 8 15:51:55 2022
200Hz reference tone is 97.58% similar to recording: PASS
Mon Aug 8 15:51:59 2022
300Hz reference tone is 96.40% similar to recording: PASS
Mon Aug 8 15:52:04 2022
500Hz reference tone is 99.35% similar to recording: PASS
Mon Aug 8 15:52:08 2022
700Hz reference tone is 98.78% similar to recording: PASS
```

Download Health Check Log Remove Health Check Log


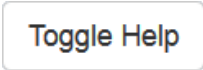
2. On the **Audio** page, you may enter values for the parameters indicated in [Table 2-10](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-10. Audio Page Parameters

| Web Page Item | Description |
|--|---|
| Volume Settings (0-9) | |
| Enable Ambient Noise Compensation (ANC) ? | When selected, the device will measure the ambient sound level in the area and adjust the volume of the speaker accordingly. |
| SIP Volume ? | Set the speaker volume for a SIP call. A value of 0 will mute the speaker during SIP calls. |
| Multicast Volume ? | Set the speaker volume for multicast audio streams. A value of 0 will mute the speaker during multicasts. |
| Ring Volume ? | Set the ring volume for the Nightringer. A value of 0 will mute the speaker for the Nightringer. |
| Volume Boost: ? No Volume Boost Volume Boost 1 Volume Boost 2 Volume Boost 3 | NOT RECOMMENDED! Set the Boost level to increase the volume output of the speaker. Using Volume Boost may introduce audio clipping, reduce intelligibility of the speaker audio, or cause instability. Boost will raise the volume above level '9', regardless of the digital volumesettings. If Boost is going to be used, it should be used with low gain audio sources and at a low volume output level. |
| Test Audio | Click on the Test Audio button to do an audio test. When the Test Audio button is pressed, you will hear a voice message for testing the device audio quality and volume. |
| Audio Health Check | |
| Schedule Audio Health Check ? | Select this option to schedule an audio health check. |
| Run once per ? | Select how often to run the audio health check. |
| Time of Day ? | Enter the time of day to run the audio health check. |
| Day of Week ? | Select the day of the week to run the audio health check. |
| Day of Month ? | Enter the day of the month to run the audio health check. |
| Run Audio Health Check | The audio health check will run once this button is clicked. Once the test has completed, the results can be viewed in the audio health check log displayed on the web page. |
| Audio Health Check Log | |
| Download Health Check Log | Downloads the health check log. |
| Remove Health Check Log | Removes the health check log. |
| Save | Click the Save button to save your configuration settings. |

Table 2-10. Audio Page Parameters (continued)

| Web Page Item | Description |
|---|---|
|  | Click on the Reboot button to reboot the system. |
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |

2.3.7 Configure the Network Parameters

1. Click the **Network** menu button to open the **Network** page (Figure 2-20).

Figure 2-20. Network Page

The screenshot shows the 'Network' configuration page for a CyberData InformaCast SIP Outdoor Horn. The page has a blue header with a navigation bar containing buttons for Home, Device, Audio, Network (selected), SIP, SSL, Multicast, Audiofiles, Events, Autoprovisioning, and Firmware. The main title is 'CyberData InformaCast SIP Outdoor Horn'. The page is divided into three sections: 'Stored Network Settings', 'Current Network Settings', and 'VLAN Settings'. The 'Stored Network Settings' section includes fields for Addressing Mode (Static/DHCP), Hostname, IP Address, Subnet Mask, Default Gateway, DNS Server 1, DNS Server 2, and DHCP Timeout. The 'Current Network Settings' section displays the current values for these fields. The 'VLAN Settings' section includes fields for VLAN ID and VLAN Priority, along with Save, Reboot, and Toggle Help buttons.

| Setting | Value |
|-------------------------|--|
| Addressing Mode | Static <input type="radio"/> DHCP <input checked="" type="radio"/> |
| Hostname | ChangeFromDefault |
| IP Address | 10.10.10.10 |
| Subnet Mask | 255.0.0.0 |
| Default Gateway | 10.0.0.1 |
| DNS Server 1 | 10.0.0.1 |
| DNS Server 2 | 10.0.0.1 |
| DHCP Timeout in seconds | 60 |

| Setting | Value |
|-----------------|-------------|
| IP Address | 10.10.1.162 |
| Subnet Mask | 255.0.0.0 |
| Default Gateway | 10.0.0.1 |
| DNS Server 1 | 10.0.1.56 |
| DNS Server 2 | |

| Setting | Value |
|---------------------|-------|
| VLAN ID (0-4095) | 0 |
| VLAN Priority (0-7) | 0 |

Save Reboot Toggle Help




2. On the **Network** page, enter values for the parameters indicated in [Table 2-11](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-11. Network Page Parameters

| Web Page Item | Description |
|---------------------------------|---|
| Stored Network Settings | |
| Addressing Mode ? | Select either DHCP IP Addressing or Static Addressing by marking the appropriate radio button. DHCP Addressing mode is enabled on default and the device will attempt to resolve network addressing with the local DHCP server upon boot. If DHCP Addressing fails, the device will revert to the last known IP address or the factory default address if no prior DHCP lease was established. See Section 2.3.1, "Factory Default Settings" for factory default settings. Be sure to click Save and Reboot to store changes when configuring a Static address. |
| Hostname ? | This is the hostname provided by the DHCP server. See the DHCP/DNS server documentation for more information. Enter up to 64 characters. |
| IP Address ? | Enter the Static IPv4 network address in dotted decimal notation. |
| Subnet Mask ? | Enter the Subnet Mask in dotted decimal notation. |
| Default Gateway ? | Enter the Default Gateway IPv4 address in dotted decimal notation. |
| DNS Server 1 ? | Enter the primary DNS Server IPv4 address in dotted decimal notation. |
| DNS Server 2 ? | Enter the secondary DNS Server IPv4 address in dotted decimal notation. |
| DHCP Timeout in seconds ? | Specify the desired time-out duration (in seconds) that the device will wait for a response from the DHCP server before reverting back to the stored static IP address. The stored static IP address may be the last known IP address or the factory default address if no prior DHCP lease was established. Enter up to 8 characters. A value of -1 will retry forever. |
| Current Network Settings | |
| IP Address | Shows the current Static IP address. |
| Subnet Mask | Shows the current Subnet Mask address. |
| Default Gateway | Shows the current Default Gateway address. |
| DNS Server 1 | Shows the current DNS Server 1 address. |
| DNS Server 2 | Shows the current DNS Server 2 address. |
| VLAN Settings | |
| VLAN ID (0-4095) ? | Specify the IEEE 802.1Q VLAN ID number. Enter up to 4 digits. Note: The device supports 802.1Q VLAN tagging support. The switch port connected to the device will need to be in "trunking mode" for the VLAN tags to propagate. |
| VLAN Priority (0-7) ? | Specify the IEEE 802.1p VLAN priority level. Enter 1 digit. A value of 0 may cause the VLAN ID tag to be ignored. |

Table 2-11. Network Page Parameters (continued)

| Web Page Item | Description |
|---|---|
|  | Click the Save button to save your configuration settings. |
|  | Click on the Reboot button to reboot the system. |
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |

Note You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

2.3.8 Configure the SIP (Session Initiation Protocol) Parameters

1. Click on the **SIP** menu button to open the **SIP** page (Figure 2-21).

Figure 2-21. SIP Page

SIP Settings

Enable SIP operation: ☒
Register with a SIP Server: ☒
Get SIP Params from InformaCast: ☐
Buffer SIP Calls: ☐
Primary SIP Server: 10.0.0.253
Primary SIP User ID: 199
Primary SIP Auth ID: 199
Primary SIP Auth Password: *****
Re-registration Interval (in seconds): 360

Backup SIP Server 1: Host or IP address
Backup SIP User ID: User ID
Backup SIP Auth ID: Auth ID
Backup SIP Auth Password: Password
Re-registration Interval (in seconds): 360

Backup SIP Server 2: Host or IP address
Backup SIP User ID: User ID
Backup SIP Auth ID: Auth ID
Backup SIP Auth Password: Password
Re-registration Interval (in seconds): 360

Remote SIP Port: 5060
Local SIP Port: 5060

SIP Transport Protocol: UDP
TLS Version: 1.2 only (recommended)
Verify Server Certificate: ☐

Outbound Proxy: Host or IP address
Outbound Proxy Port: 0

Use Cisco SRST: ☐
Disable rport Discovery: ☐
Keep Alive Period: 10000

Nightringer Settings

SIP Server: Host or IP address
Remote SIP Port: 5060
Local SIP Port: 5061
Outbound Proxy: Host or IP address
Outbound Proxy Port: 0
SIP User ID: User ID
SIP Auth ID: Auth ID
SIP Auth Password: Password
Re-registration Interval (in seconds): 360

Call Disconnection

Terminate Call after delay: 0

Audio Codec Selection

Codec: Auto Select

RTP Settings

RTP Port (even): 10500
Asymmetric RTP: ☐
Jitter Buffer: 50
RTP Encryption (SRTP): Disabled

Save Reboot Toggle Help

2. On the **SIP** page, enter values for the parameters indicated in [Table 2-12](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-12. SIP Page Parameters

| Web Page Item | Description |
|---|---|
| SIP Settings | |
| Enable SIP Operation ? | When enabled, the device will transmit, receive, and process SIP messages according to the configured SIP settings below. |
| Register with a SIP Server ? | When enabled, the device will attempt to register to the configured SIP Server(s) on this page. |
| Get SIP Params from InformaCast ? | When enabled, the device will get its SIP configuration parameters from the InformaCast server. This will override the manually entered/auto provisioned SIP configuration. |
| Buffer SIP Calls ? | Device will buffer audio and play it back after hang up. Length of the buffer varies with codec. |
| Primary SIP Server ? | Enter the SIP server address as an IPv4 address in dotted decimal notation or a fully qualified domain name. This parameter also becomes the host portion of the SIP-URI for the device's extension on the primary SIP server. This field can accept entries of up to 255 characters in length. |
| Primary SIP User ID ? | Specify the SIP User ID for the Primary SIP Server. This parameter becomes the user portion of the SIP-URI for the device's extension on the primary SIP server. Enter up to 64 alphanumeric characters. |
| Primary SIP Auth ID ? | Specify the Authenticate ID for the Primary SIP Server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters. |
| Primary SIP Auth Password ? | Specify the Authenticate Password for the Primary SIP Server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters. |
| Re-registration Interval (in seconds) ? | The SIP Re-registration interval (in seconds) is the SIP Registration lease time, also known as the expiry. The supported range is 30-3600 seconds. Enter up to 4 digits. |
| Backup SIP Server 1 ? | Enter the backup SIP server address as an IPv4 address in dotted decimal notation or a fully qualified domain name. This parameter also becomes the host portion of the SIP-URI for the device's extension on the backup SIP server. This field can accept entries of up to 255 characters in length. |
| Backup SIP User ID 1 ? | Specify the SIP User ID for the first backup SIP Server. This parameter becomes the user portion of the SIP-URI for the device's extension on the first backup SIP server. Enter up to 64 alphanumeric characters. |
| Backup SIP Auth ID 1 ? | Specify the Authenticate ID for the first backup SIP server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters. |
| Backup SIP Auth Password 1 ? | Specify the Authenticate Password for the first backup SIP server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters. |
| Re-registration Interval (in seconds) ? | The SIP Re-registration interval (in seconds) is the SIP Registration lease time, also known as the expiry. The supported range is 30-3600 seconds. Enter up to 4 digits. |
| Backup SIP Server 2 ? | Enter a second backup SIP server address as an IPv4 address in dotted decimal notation or a fully qualified domain name. This parameter also becomes the host portion of the SIP-URI for the device's extension on the second backup SIP server. This field can accept entries of up to 255 characters in length. |

Table 2-12. SIP Page Parameters (continued)

| Web Page Item | Description |
|---|---|
| Backup SIP User ID 2 ? | Specify the SIP User ID for the second backup SIP Server. This parameter becomes the user portion of the SIP-URI for the device's extension on the second backup SIP server. Enter up to 64 alphanumeric characters. |
| Backup SIP Auth ID 2 ? | Specify the Authenticate ID for the second backup SIP server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters. |
| Backup SIP Auth Password 2 ? | Specify the Authenticate Password for the second backup SIP server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters. |
| Re-registration Interval (in seconds) ? | The SIP Re-registration interval (in seconds) is the SIP Registration lease time, also known as the expiry. The supported range is 30-3600 seconds. Enter up to 4 digits. |
| Remote SIP Port ? | The Remote SIP Port is the port number the device will use as the destination port when sending SIP messages. The default Remote SIP Port is 5060. The supported range is 0-65536. Enter up to 5 digits. |
| Local SIP Port ? | The Local SIP Port is the port number the device will use to receive SIP messages. The default Local SIP Port is 5060. The supported range is 0-65536. Enter up to 5 digits. |
| SIP Transport Protocol ? | Choose the transport protocol for SIP signaling. This will affect all extensions, including the Nightringer. Default is UDP. |
| TLS Version ? | Choose the TLS version for SIP over TLS. Modern security standards strongly recommend using TLS 1.2. |
| Verify Server Certificate ? | When enabled, the device will verify the authenticity of the server during the TLS handshake by its certificate and common name. The TLS handshake will be aborted if the server is deemed to be inauthentic and SIP registration will not proceed. |
| Outbound Proxy ? | Enter the Outbound Proxy address as an IPv4 address in dotted decimal notation or a fully qualified domain name (FQDN). When an IP address is configured, the device will send all SIP messages to this IP address. When an FQDN is configured, the device will run DNS NAPTR, SRV, and A queries on the FQDN to resolve an IP address to which it will send all SIP messages. This field can accept entries of up to 255 characters in length. |
| Outbound Proxy Port ? | The Outbound Proxy Port is port number used as the destination port when sending SIP messages to the outbound proxy. A value of 0 will default to 5060. The supported range is 0-65536. Enter up to 5 digits. |
| Use Cisco SRST ? | When enabled, the backup servers are handled according to Cisco SRST (Survivable Remote Site Telephony). It is required for use in clustered Cisco Unified Communications Manager topologies. |
| Disable rport Discovery ? | Disabling rport Discovery will prevent the device from including the public WAN IP address and port number in the contact information that is sent to the remote SIP servers. This will generally only need to be enabled when using an SBC or SIP ALG in conjunction with a remote SIP server. |
| Keep Alive Period ? | The minimum time in milliseconds between keep-alive packets sent for nat traversal. A value of 0 will disable keep alive packets. |
| Nightringer Settings | |
| Enable Nightringer ? | When Nightringer is enabled, the device will attempt to register a second extension with the SIP server. Any calls made to this extension will play a ringtone (corresponds to Night Ring on the Audiofiles page). By design, it is not possible to answer a call to the Nightringer extension. |




Table 2-12. SIP Page Parameters (continued)

| Web Page Item | Description |
|---|---|
| SIP Server ? | Enter the SIP server address as an IPv4 address in dotted decimal notation or a fully qualified domain name. This parameter also becomes the host portion of the SIP-URI for the device's Nightringer extension on the SIP server. This field can accept entries of up to 255 characters in length. |
| Remote SIP Port ? | The Remote SIP Port is the port number the device will use as the destination port when sending SIP messages for the Nightringer extension. The default Remote SIP Port is 5060. The supported range is 0-65536. Enter up to 5 digits. |
| Local SIP Port ? | The Local SIP Port is the port number the device will use to receive SIP messages for the Nightringer extension. This value cannot be the same as the Local SIP Port for the primary extension. The default Local SIP Port is 5061. The supported range is 0-65536. Enter up to 5 digits. |
| Outbound Proxy ? | Enter the Outbound Proxy address as an IPv4 address in dotted decimal notation or a fully qualified domain name (FQDN). When an IP address is configured, the device will send all SIP messages to this IP address for the Nightringer extension. When an FQDN is configured, the device will run DNS NAPTR, SRV, and A queries on the FQDN to resolve an IP address to which it will send all SIP messages for the Nightringer extension. This field can accept entries of up to 255 characters in length. |
| Outbound Proxy Port ? | The Outbound Proxy Port is port number used as the destination port when sending SIP messages to the outbound proxy for the Nightringer extension. A value of 0 will default to 5060. The supported range is 0-65536. Enter up to 5 digits. |
| SIP User ID ? | Specify the SIP User ID for the SIP server. This parameter becomes the user portion of the SIP-URI for the device's Nightringer extension. Enter up to 64 alphanumeric characters. |
| SIP Auth ID ? | Specify the Authenticate ID for the SIP Server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters. |
| SIP Auth Password ? | Specify the Authenticate Password for the SIP Server. This parameter is required for SIP registration authentication. Enter up to 64 alphanumeric characters. |
| Re-registration Interval (in seconds) ? | The SIP Re-registration Interval (in seconds) is the SIP Registration lease time, also known as the expiry. The supported range is 30-3600 seconds. Enter up to 4 digits. |
| Call Disconnection | |
| Terminate Call After Delay ? | Automatically terminate an active call after a given delay in seconds. A value of 0 will disable this function. Enter up to 8 digits. |
| Audio Codec Selection | |
| Codec ? | Select desired codec (only one may be chosen). |

Table 2-12. SIP Page Parameters (continued)

| Web Page Item | Description |
|-------------------------|--|
| RTP Settings | |
| RTP Port (even) ? | Specify the port number used for the RTP stream after establishing a SIP call. This port number must be an even number and defaults to 10500. The supported range is 0-65536. Enter up to 5 digits. |
| Asymmetric RTP ? | <p>Specify if the remote endpoint will send and receive RTP packets on different ports. If set to false, the device will track the address/port that is sending RTP packets during a SIP call. If the address/port changes mid-stream, the device will disregard the SDP and send all further RTP packets to this new address.</p> <p>If set to true, this device will ignore the sending address/port and send RTP as specified in the SDP. Warning! Enabling asymmetric RTP can cause the RTP stream to be lost.</p> <p>Most installations should not enable asymmetric RTP.</p> |
| Jitter Buffer ? | Specify the size of the jitter buffer (in milliseconds) used for SIP calls. Valid values are 50-1000. |
| RTP Encryption (SRTP) ? | When enabled, a SIP call's audio streams are encrypted using SRTP. |

Table 2-12. SIP Page Parameters (continued)

| Web Page Item | Description |
|---|---|
| Call Disconnection | |
| Terminate Call After Delay ? | Automatically terminate an active call after a given delay in seconds. A value of 0 will disable this function. Enter up to 8 digits. |
| Codec Selection | |
| Force Selected Codec ? | When configured, this option will allow you to force the device to negotiate for the selected codec. Otherwise, the device will perform codec negotiation using the default list of supported codecs. |
| Codec ? | Select the desired codec (only one may be chosen). |
|  | Click the Save button to save your configuration settings. |
|  | Click on the Reboot button to reboot the system. |
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |

Note For specific server configurations, go to the following website address:

<https://www.cyberdata.net/pages/connecting-to-ip-pbx-servers>

2.3.9 Configure the SSL Parameters

1. Click **SSL** menu button to open the **SSL** page (Figure 2-22 and Figure 2-23).

Figure 2-22. SSL Configuration Page

Home Device Audio Network SIP **SSL** Multicast Audiofiles Events Autoprovision Firmware

CyberData InformaCast SIP Outdoor Horn

Web Server Certificate

```

subject=
countryName           = US
stateOrProvinceName   = California
localityName          = Monterey
organizationName       = Cyberdata
commonName            = 0020f704ec3a
notBefore=Jul  1 16:57:22 2022 GMT
notAfter=Jun 28 16:57:22 2032 GMT
                    
```

Browse... No file chosen

Import Web Certificate

Restore Web Certificate

SIP Client Certificate

```

subject=
countryName           = US
stateOrProvinceName   = California
localityName          = Monterey
organizationName       = Cyberdata
commonName            = 0020f704ec3a
notBefore=Jul  1 16:57:22 2022 GMT
notAfter=Jun 28 16:57:22 2032 GMT
                    
```

Browse... No file chosen

Import SIP Certificate

Restore SIP Certificate

Password (optional):

Autoprovisioning Client Certificate

```

subject=
countryName           = US
stateOrProvinceName   = California
localityName          = Monterey
organizationName       = Cyberdata
commonName            = 0020f704ec3a
notBefore=Jul  1 16:57:22 2022 GMT
notAfter=Jun 28 16:57:22 2032 GMT
                    
```

Browse... No file chosen

Import Autoprovisioning Certificate

Restore Autoprovisioning Certificate

Password (optional):

Download Cyberdata CA Save Reboot Toggle Help

Test TLS Connection

Server: Port:

Test SIP Connection Test Autoprovision Connection

List of Trusted CAs

Upload CA Certificate: **Browse...** No file chosen

Import CA Certificate Remove All Restore Defaults

| | | | |
|---|---------------------------------|------|--------|
| 1 | CyberData_CA.pem | Info | Remove |
| 2 | DigiCert_Assured_ID_Root_CA.crt | Info | Remove |
| 3 | DigiCert_Assured_ID_Root_G2.crt | Info | Remove |
| 4 | DigiCert_Assured_ID_Root_G3.crt | Info | Remove |
| 5 | DigiCert_Global_Root_CA.crt | Info | Remove |
| 6 | DigiCert_Global_Root_G2.crt | Info | Remove |

Figure 2-23. SSL Configuration Page

| | | | |
|----|--|------|--------|
| 4 | DigiCert_Assured_ID_Root_G3.crt | Info | Remove |
| 5 | DigiCert_Global_Root_CA.crt | Info | Remove |
| 6 | DigiCert_Global_Root_G2.crt | Info | Remove |
| 7 | DigiCert_Global_Root_G3.crt | Info | Remove |
| 8 | DigiCert_High_Assurance_EV_Root_CA.crt | Info | Remove |
| 9 | DigiCert_Trusted_Root_G4.crt | Info | Remove |
| 10 | GeoTrust_Global_CA.crt | Info | Remove |
| 11 | GeoTrust_Primary_Certification_Authority.crt | Info | Remove |
| 12 | GeoTrust_Primary_Certification_Authority_-_G2.crt | Info | Remove |
| 13 | GeoTrust_Primary_Certification_Authority_-_G3.crt | Info | Remove |
| 14 | GeoTrust_Universal_CA.crt | Info | Remove |
| 15 | GeoTrust_Universal_CA_2.crt | Info | Remove |
| 16 | Go_Daddy_Class_2_CA.pem | Info | Remove |
| 17 | Go_Daddy_Root_Certificate_Authority_-_G2.pem | Info | Remove |
| 18 | VeriSign_Class_3_Public_Primary_Certification_Authority_-_G4.crt | Info | Remove |
| 19 | VeriSign_Class_3_Public_Primary_Certification_Authority_-_G5.crt | Info | Remove |
| 20 | VeriSign_Universal_Root_Certification_Authority.crt | Info | Remove |
| 21 | Verisign_Class_1_Public_Primary_Certification_Authority.crt | Info | Remove |
| 22 | Verisign_Class_1_Public_Primary_Certification_Authority_-_G3.crt | Info | Remove |
| 23 | Verisign_Class_2_Public_Primary_Certification_Authority_-_G2.crt | Info | Remove |
| 24 | Verisign_Class_2_Public_Primary_Certification_Authority_-_G3.crt | Info | Remove |
| 25 | Verisign_Class_3_Public_Primary_Certification_Authority.crt | Info | Remove |
| 26 | Verisign_Class_3_Public_Primary_Certification_Authority_-_G3.crt | Info | Remove |
| 27 | thawte_Primary_Root_CA.crt | Info | Remove |
| 28 | thawte_Primary_Root_CA_-_G2.crt | Info | Remove |
| 29 | thawte_Primary_Root_CA_-_G3.crt | Info | Remove |

- On the **SSL** page, enter values for the parameters indicated in [Table 2-13](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-13. SSL Configuration Parameters

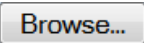


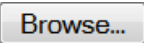


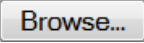
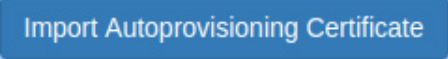
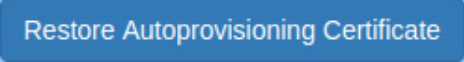


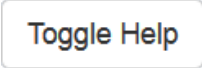








| Web Page Item | Description |
|---|---|
| Web Server Certificate | Certificate used by the web server. |
|  | Click Browse to select a certificate to import. |
|  | After selecting a certificate, click Import Web Certificate to import it as the certificate used by this device's web server. |
|  | Restore the device's default web server certificate. This will remove the user-uploaded Web Server Certificate.(Server CAs and Trusted CAs are unaffected). |
| SIP Client Certificate | When doing mutual authentication this device will present a client certificate with these parameters. |
|  | Click Browse to select a certificate to import. |
|  | After selecting a certificate, click Import SIP Certificate to import it as the certificate used by the device during SIP transactions. |
|  | Restore the device's default sip client certificate. This will remove any user-uploaded sip client certificates (Server CAs and Trusted CAs are unaffected). |
| Password (optional) ? | Enter the optional password for the SIP certificate's private key. Note: When using a password, it must be entered and saved before importing the certificate. |
| Autoprovisioning Client Certificate | When doing mutual authentication this device will present a client certificate with these parameters. |
|  | Click Browse to select a certificate to import. |
|  | After selecting a certificate, click Import Autoprovisioning Certificate to import it as this device's certificate. This certificate will be used when requesting files during autoprovisioning. |
|  | Restore the device's default autoprovisioning certificate. This will remove any user-uploaded autoprovisioning certificates. (Server CAs and Trusted CAs are unaffected). |
| Password (optional) ? | Enter the optional password for the Autoprovisioning certificate's private key. Note: When using a password, it must be entered and saved before importing the certificate. |
| Download Cyberdata CA ? | Right click and Save Link As... to get the Cyberdata CA used to sign this client certificate. |
|  | Click the Save button to save your configuration settings. |

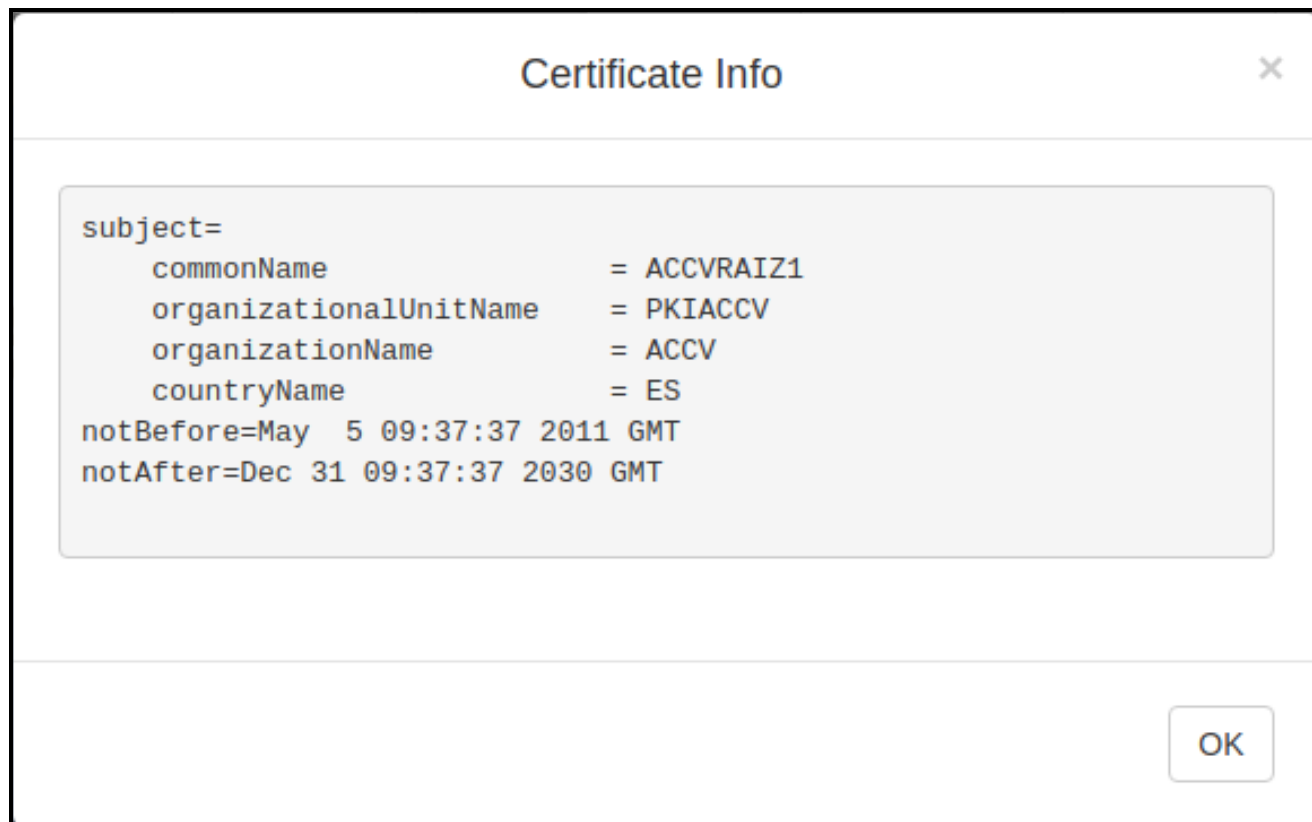
Table 2-13. SSL Configuration Parameters (continued)

| Web Page Item | Description |
|---|---|
|  | Click on the Reboot button to reboot the system. |
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |
| Test TLS Connection | |
| Server ? | The ssl test server address as a fully qualified domain name or in IPv4 dotted decimal notation. |
| Port ? | The supported range is 0-65536. SIP connections over TLS to port 5060 are modified to connect to port 5061. This test button will do the same. |
|  | Use this button to test a TLS connection to a remote server using the sip client key and password. This will attempt to make a socket connection to the configured test server and port and report the success or failure. This can be used to debug TLS connection issues separate from SIP registration issues. |
|  | Use this button to test a TLS connection to a remote server using the autoprovisioning client key and password. This will attempt to make a socket connection to the configured test server and port and report the success or failure. This can be used to debug TLS connection issues with secure autoprovisioning. |
| List of Trusted CAs | |
|  | Use this button to select a configuration file to import. |
| Upload CA Certificate ? | |
|  | Click Browse to select a CA certificate to import. After selecting a server certificate authority (CA), click Import CA Certificate to import it to the list of trusted CAs. CAs are used to validate the certificate presented by the server when establishing a TLS connection. |
|  | Restore Defaults will restore the default list of registered CAs and Remove All will remove all registered CAs. |
|  | Restore Defaults will restore the default list of registered CAs and Remove All will remove all registered CAs. |
|  | Provides details of the certificate. After clicking on this button, the Certificate Info Window appears. See Section 2.3.9.1, "Certificate Info Window" . |
|  | Removes this certificate from the list of trusted certificates. After clicking on this button, the Remove Server Certificate Window appears. See Section 2.3.9.2, "Remove Server Certificate Window" . |

2.3.9.1 Certificate Info Window

The **Certificate Info Window** provides details of the certificate. This window appears after clicking on the **Info** button. See [Figure 2-24](#).

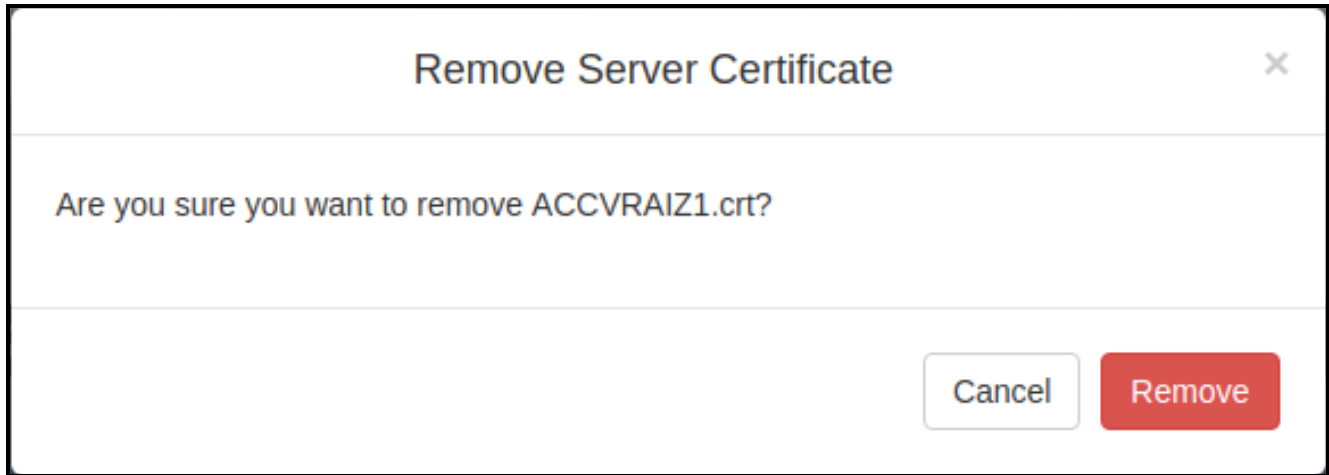
Figure 2-24. Certificate Info Window



2.3.9.2 Remove Server Certificate Window

The **Remove Server Certificate Window** will ask if the user wants to remove a certificate from the list of trusted certificates. This window appears after clicking on the **Remove** button. See [Figure 2-25](#).

Figure 2-25. Remove Server Certificate Window



2.3.10 Configure the Multicast Parameters

The **Multicast** page allows the device to join up to ten paging zones for receiving ulaw/alaw encoded RTP audio streams.

A paging zone can consist of one or many CyberData multicast group-enabled products. There is no limit to how many speakers can be in a given paging zone. Each multicast group is defined by a multicast address and port number.

Each multicast group is assigned a priority, allowing simultaneously arriving pages to be serviced based on importance. Multicast groups are compatible with IGMP through version 3. The device supports simultaneous SIP and Multicast.

1. Click on the **Multicast** menu button to open the **Multicast** page. See [Figure 2-26](#).

Figure 2-26. Multicast Page

Home Device Audio Network SIP SSL **Multicast** Audiofiles Events Autoprov Firmware

CyberData InformaCast SIP Outdoor Horn

Multicast Settings

Enable Multicast Operation: ☐

| Priority | Address | Port | Name | Buffer | Beep |
|----------|--------------|-------|------------------|--------------------------|--------------------------|
| 0 | 239.168.3.1 | 2000 | Background Music | <input type="checkbox"/> | <input type="checkbox"/> |
| 1 | 239.168.3.2 | 3000 | MG1 | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | 239.168.3.3 | 4000 | MG2 | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | 239.168.3.4 | 5000 | MG3 | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | 239.168.3.5 | 6000 | MG4 | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | 239.168.3.6 | 7000 | MG5 | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | 239.168.3.7 | 8000 | MG6 | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | 239.168.3.8 | 9000 | MG7 | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | 239.168.3.9 | 10000 | MG8 | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | 239.168.3.10 | 11000 | Emergency | <input type="checkbox"/> | <input type="checkbox"/> |

Polycom Default Channel

Polycom Priority Channel

Polycom Emergency Channel

SIP calls are considered priority 4.5

Port range can be from 2000-65535

Priority 9 is the highest and 0 is the lowest



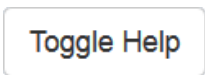
A higher priority audio stream will always supersede a lower one

Priority 9 streams will play at maximum volume

- On the **Multicast** page, enter values for the parameters indicated in [Table 2-14](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-14. Multicast Page Parameters

| Web Page Item | Description |
|---|---|
| Enable Multicast Operation | Enables or disables multicast operation. |
| Priority | Indicates the priority for the multicast group. Priority 9 is the highest (emergency streams). 0 is the lowest (background music). SIP calls are considered priority 4.5 . See Section 2.3.10.1, "Assigning Priority" for more details. |
| Address | Enter the multicast IP Address for this multicast group (15 character limit). |
| Port | Enter the port number for this multicast group (5 character limit [range can be from 2000 to 65535]). |
| Name | Assign a descriptive name for this multicast group (25 character limit). |
| Beep | When selected, the device will play a beep before multicast audio is sent. |
| Relay | When selected, the device will activate a relay before multicast audio is sent. |
| Polycom Default Channel | When a default Polycom channel/group number is selected, the device will subscribe to the default channel for one-way group pages. Group Numbers 1-25 are supported. Or, select Disabled to disable this channel. |
| Polycom Priority Channel | When a priority Polycom channel/group number is selected, the device will subscribe to the priority channel for one-way group pages. Group Numbers 1-25 are supported. Or, select Disabled to disable this channel. |
| Polycom Emergency Channel | When an emergency Polycom channel/group number is selected, the device will subscribe to the default channel for one-way group pages. Group Numbers 1-25 are supported. Or, select Disabled to disable this channel. |
|  | Click the Save button to save your configuration settings. |
|  | Click on the Reboot button to reboot the system. |
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |

2.3.10.1 Assigning Priority

The device will prioritize simultaneous audio streams according to their priority in the list.

If both SIP and Multicast is enabled, SIP audio streams are considered priority **4.5**. SIP audio will interrupt multicast streams with priority **0** through **4** and will be interrupted by multicast streams with priority **5** through **9**.

During priority **9** multicast streams, the volume is set to maximum.

Note SIP calls, multicast streams, ring tones, ringback tones, and nightring tones are all prioritized.

Ringtones and
Nightringtones

Ringtones all play at the same priority level. This means that it is possible to have a nightring tone and a normal ringtone playing at the same time.

2.3.11 Configure the Audiofiles Page Parameters

The **Audiofiles** page is used to add custom audio to the board. User uploaded audio will take precedence over the audio files shipped with the device.

1. Click on the **Audiofiles** menu button to open the **Audiofiles** page (Figure 2-27).

Figure 2-27. Audiofiles Page

Available Space: 1464MB

Audio Files

| File Name | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
|--------------------------------|-------------------|---------|-----------|----------------|------|--------|------|
| 0: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 1: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 2: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 3: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 4: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 5: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 6: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 7: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 8: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| 9: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| Audio Test: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| Dot: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| Night Ring: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| Page Tone: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| Rebooting: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| Restoring Default: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| Stored Message File Not Found: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |
| Your IP Address Is: | Currently set to: | default | Browse... | No file chosen | Play | Delete | Save |

Menu Audio Files

Figure 2-28. Audiofiles Page

| | | | | | | | |
|--------------------------------|-------------------|---------|--|----------------|-------------------------------------|---------------------------------------|-------------------------------------|
| Rebooting: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Restoring Default: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Stored Message File Not Found: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Your IP Address Is: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |

Menu Audio Files

| | | | | | | | |
|--|-------------------|---------|--|----------------|-------------------------------------|---------------------------------------|-------------------------------------|
| Cancel: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Currently Playing: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Invalid Entry: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Page: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Play Stored Message: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Pound (#): | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Press: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Through: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| To: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |
| Enter Security Code Followed by Pound (#) key: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> |

Stored Messages

| | | | | | | | | | |
|-------------------|-------------------|---------|--|----------------|-------------------------------------|---------------------------------------|-------------------------------------|--|------------------------------------|
| Stored Message 1: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |
| Stored Message 2: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |
| Stored Message 3: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |
| Stored Message 4: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |
| Stored Message 5: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |
| Stored Message 6: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |
| Stored Message 7: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |
| Stored Message 8: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |
| Stored Message 9: | Currently set to: | default | <input type="button" value="Browse..."/> | No file chosen | <input type="button" value="Play"/> | <input type="button" value="Delete"/> | <input type="button" value="Save"/> | Repeat: <input type="text" value="0"/> | Infinite: <input type="checkbox"/> |

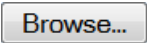



2. On the **Audiofiles** page, enter values for the parameters indicated in [Table 2-15](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-15. Audiofiles Page Parameters

| Web Page Item | Description |
|---|--|
| Available Space | Shows the space available for the user to save custom audio files. |
| Audio Files | |
| 0-9 | The name of the audio configuration option is the same as the spoken audio that plays on the board (24 character limit). '0' corresponds to the spoken word "zero." '1' corresponds to the spoken word "one." '2' corresponds to the spoken word "two." '3' corresponds to the spoken word "three." '4' corresponds to the spoken word "four." '5' corresponds to the spoken word "five." '6' corresponds to the spoken word "six." '7' corresponds to the spoken word "seven." '8' corresponds to the spoken word "eight." '9' corresponds to the spoken word "nine." |
| Audio Test | Corresponds to the message "This is the CyberData IP speaker test message..." (24 character limit). |
| Dot | Corresponds to the spoken word "dot." (24 character limit). |
| Night Ring | Specifies the ringtone for nightring. By default this parameter uses the same audio file that is selected for the Ring Tone parameter. |
| Page Tone | Corresponds to a simple tone that is unused by default (24 character limit). |
| Rebooting | Corresponds to the spoken word "Rebooting" (24 character limit). |
| Restoring Default | Corresponds to the message "Restoring default" (24 character limit). |
| Ring Tone | Specifies the Ring Tone. |
| Stored Message File Not Found | Corresponds to the message "Stored Message File Not Found." |
| Your IP Address is | Corresponds to the message "Your IP address is..." (24 character limit). |
| Menu Audio Files | |
| Menu Audio Files are user-uploadable messages that create the audio menu played to the caller. | |
| Cancel | Corresponds to the word "Cancel" used in the audio menu played to the caller. (24 character limit). |
| Currently Playing | Corresponds to the words "Currently Playing" used in the audio menu played to the caller. (24 character limit). |
| Invalid Entry | Corresponds to the words "Invalid Entry" used in the audio menu played to the caller. (24 character limit). |
| Page | Corresponds to the word "Page" used in the audio menu played to the caller. (24 character limit). |
| Play Stored Message | Corresponds to the words "Play Stored Message" used in the audio menu played to the caller. (24 character limit). |

Table 2-15. Audiofiles Page Parameters (continued)

| Web Page Item | Description |
|---|---|
| Pound (#) | Corresponds to whatever word or phrase the user wishes to call the pound key in the audio menu played to the caller (24 character limit). |
| Press | Corresponds to the word "Press" used in the audio menu played to the caller. (24 character limit). |
| Stored Message | Corresponds to the words "Stored Message" used in the audio menu played to the caller. (24 character limit). |
| Through | Corresponds to the word "Through" used in the audio menu played to the caller. (24 character limit). |
| To | Corresponds to the word "To" used in the audio menu played to the caller. (24 character limit). |
| Enter Security Code Followed by Pound (#) key | Corresponds to the words "Enter Security Code Followed by Pound (#) key" used in the audio menu played to the caller. (24 character limit). |
| Stored Messages | |
| Stored Message 1 through 9 | <p>Stored Message 1 corresponds to the message played after pressing 1 on a phone keypad.</p> <p>Stored Message 2 corresponds to the message played after pressing 2 on a phone keypad.</p> <p>Stored Message 3 corresponds to the message played after pressing 3 on a phone keypad.</p> <p>Stored Message 4 corresponds to the message played after pressing 4 on a phone keypad.</p> <p>Stored Message 5 corresponds to the message played after pressing 5 on a phone keypad.</p> <p>Stored Message 6 corresponds to the message played after pressing 6 on a phone keypad.</p> <p>Stored Message 7 corresponds to the message played after pressing 7 on a phone keypad.</p> <p>Stored Message 8 corresponds to the message played after pressing 8 on a phone keypad.</p> <p>Stored Message 9 corresponds to the message played after pressing 9 on a phone keypad.</p> |
|  | Click on the Browse button to navigate to and select an audio file. |
|  | The Play button will play that audio file. |
|  | The Delete button will delete any user uploaded audio and restore the stock audio file. |
|  | The Save button will download a new user audio file to the board once you've selected the file by using the Browse button. The Save button will delete any pre-existing user-uploaded audio files. |

2.3.11.1 User-created Audio Files

User created audio files should be saved in the following format:

RIFF (little-endian) data, WAVE audio, Microsoft PCM, 16 bit, mono 8000 Hz

You can use the free utility *Audacity* to convert audio files into this format. See [Figure 2-29](#) through [Figure 2-31](#).

Figure 2-29. Audacity 1

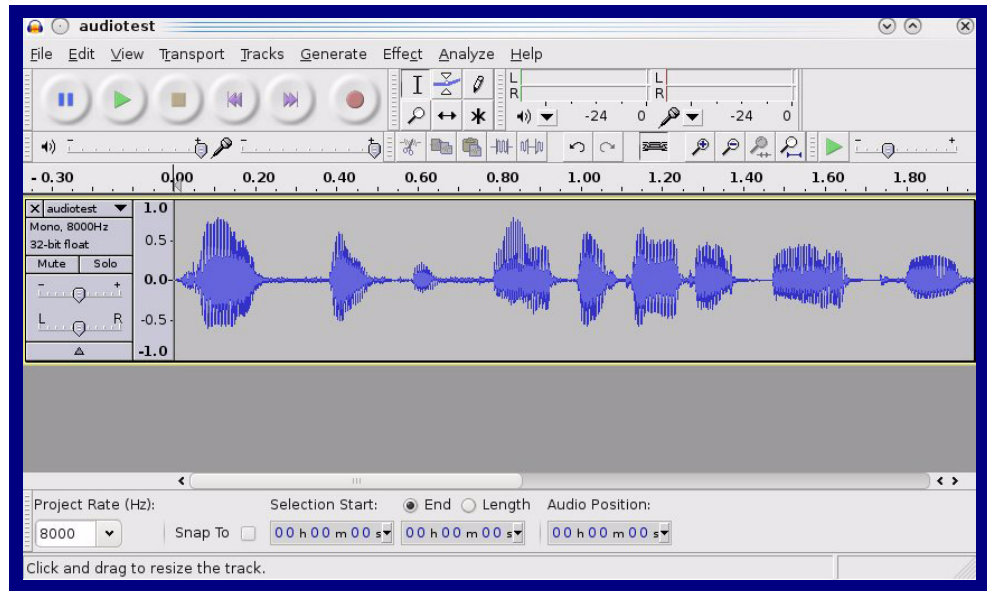
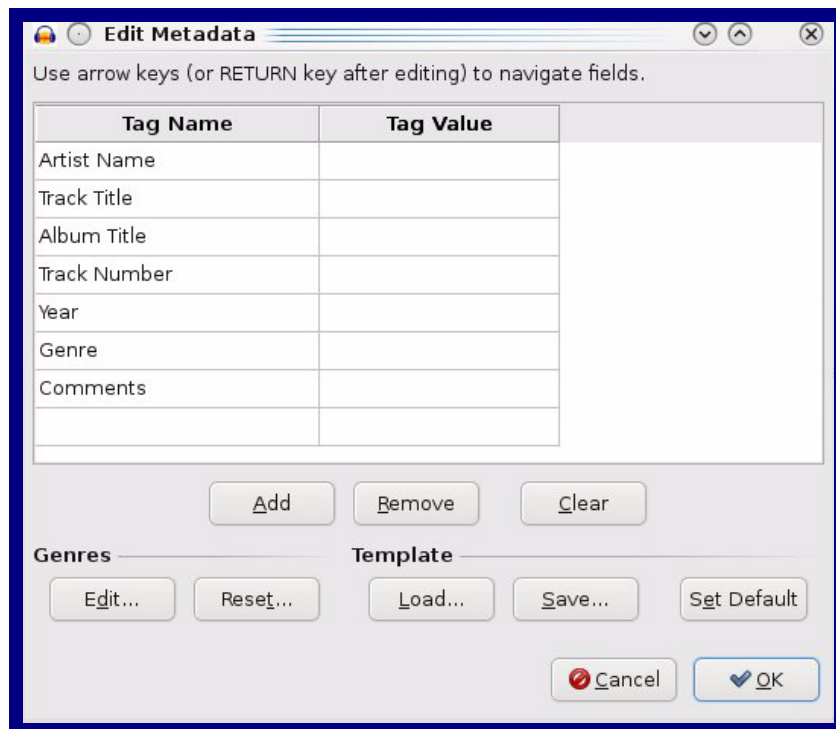


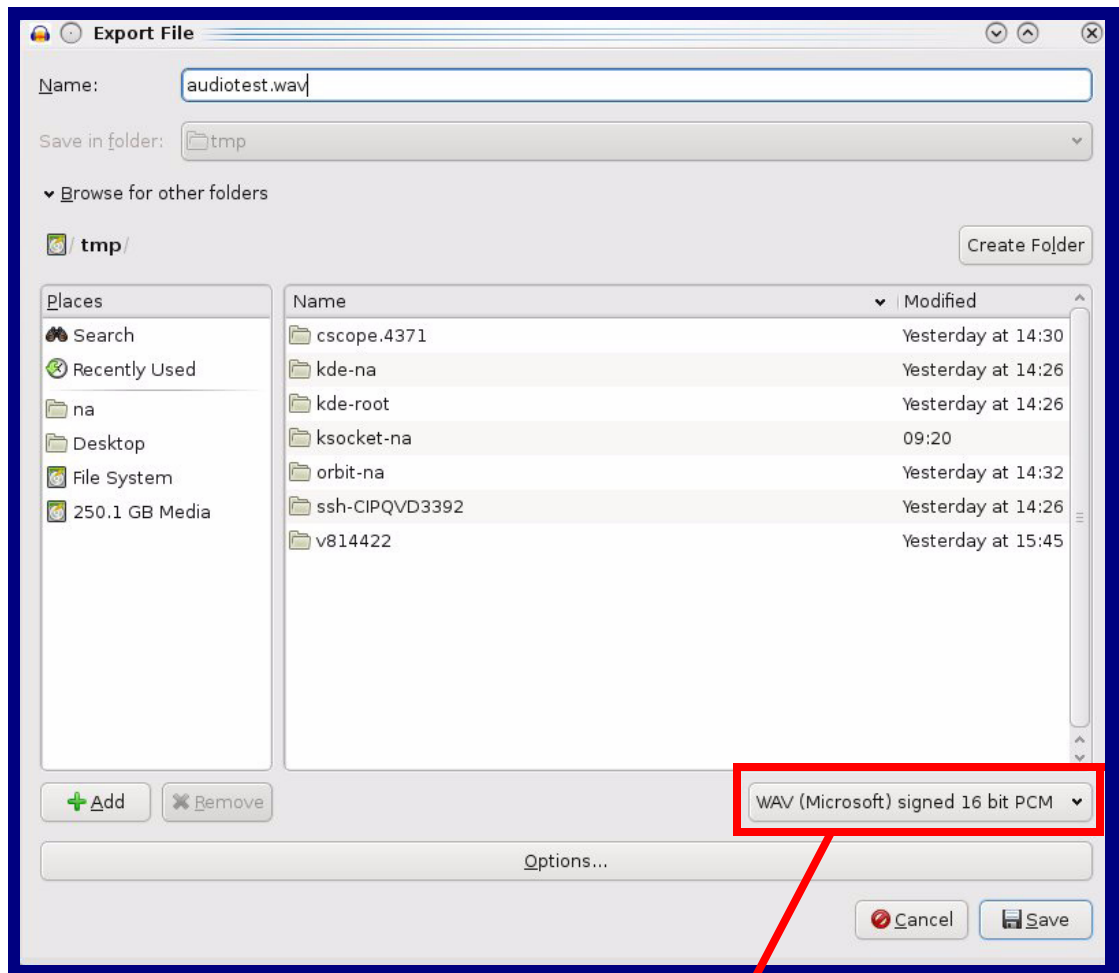
Figure 2-30. Audacity 2



When you export an audio file with Audacity, save the output as:

- **WAV (Microsoft) signed 16 bit PCM.**

Figure 2-31. WAV (Microsoft) signed 16 bit PCM



WAV (Microsoft) signed 16 bit PCM

2.3.12 Configure the Events Parameters

The **Events** page specifies a remote server that can be used to receive HTTP POST events when actions take place on the board.

1. Click on the **Events** menu button to open the **Events** page ([Figure 2-32](#)).

Figure 2-32. Events Page

The screenshot shows the 'Events' configuration page for a CyberData InformaCast SIP Outdoor Horn. At the top is a navigation bar with tabs: Home, Device, Audio, Network, SIP, SSL, Multicast, Audiofiles, Events (selected), Autopro, and Firmware. The main title is 'CyberData InformaCast SIP Outdoor Horn'. Below the title, there is a section for 'Enable Event Generation' with a checkbox. To the left, under the 'Events' heading, is a list of ten event types, each with an unchecked checkbox: Enable Multicast Start Events, Enable Multicast Stop Events, Enable Call Start Events, Enable Call Terminated Events, Enable Night Ring Events, Enable Power On Events, Enable 60 Second Heartbeat, Enable Audio Health Check Events, Enable InformaCast Start Events, and Enable InformaCast Stop Events. To the right, under the 'Event Server' heading, are three input fields: 'Server IP Address' (10.0.0.250), 'Server Port' (8080), and 'Server URL' (xmlparse_engine). At the bottom of this section are three buttons: 'Save', 'Reboot', and 'Toggle Help'.

| Home | Device | Audio | Network | SIP | SSL | Multicast | Audiofiles | Events | Autopro | Firmware |
|------|--------|-------|---------|-----|-----|-----------|------------|--------|---------|----------|
|------|--------|-------|---------|-----|-----|-----------|------------|--------|---------|----------|

CyberData InformaCast SIP Outdoor Horn

Enable Event Generation: ☐

Events

- Enable Multicast Start Events: ☐
- Enable Multicast Stop Events: ☐
- Enable Call Start Events: ☐
- Enable Call Terminated Events: ☐
- Enable Night Ring Events: ☐
- Enable Power On Events: ☐
- Enable 60 Second Heartbeat: ☐
- Enable Audio Health Check Events: ☐
- Enable InformaCast Start Events: ☐
- Enable InformaCast Stop Events: ☐

Event Server

Server IP Address:

Server Port:

Server URL:

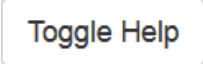
2. On the **Events** page, enter values for the parameters indicated in [Table 2-16](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-16. Events Page Parameters

| Web Page Item | Description |
|-------------------------------------|---|
| Enable Event Generation ? | The device will send HTTP POST events to the specified remote server and port number whenever a certain action takes place. Select an event type below to generate an HTTP POST event. |
| Events | |
| Enable Multicast Start Events ? | When selected, the device will report when the device starts playing a multicast audio stream. |
| Enable Multicast Stop Events ? | When selected, the device will report when the device stops playing a multicast audio stream. |
| Enable Call Start Events ? | When selected, the device will report the start of a SIP call. |
| Enable Call Terminated Events ? | When selected, the device will report the end of a SIP call. |
| Enable Night Ring Events ? | When selected, the device will report when it starts ringing upon an incoming SIP call to the Nightringer extension. As a reminder, the Nightringer extension always rings upon an incoming SIP call and it is not possible to alter this behavior. |
| Enable Power On Events ? | When selected, the device will report when it boots. |
| Enable 60 Second Heartbeat Events ? | When enabled, the device will report a Heartbeat event every 60 seconds. SIP registration is not required to generate Heartbeat events. |
| Enable Audio Health Check Events ? | When selected, the device will report the results of an audio health check. |
| Enable Informacast Start Events ? | When selected, the device will report when a Start event has been received from the Singlewire server. |
| Enable Informacast Stop Events ? | When selected, the device will report when a Stop event has been received from the Singlewire server. |
| Event Server | |
| Server IP Address ? | The IPv4 address of the event server in dotted decimal notation. |
| Server Port ? | Specify the event server port number. The supported range is 0-65536. Enter up to 5 digits. |
| Server URL ? | Generally, the destination URL is the name of the application that receives the events and the string in the HTTP POST command. It can be a script used to parse and process the HTTP POST events. Enter up to 127 characters. |
| Save | Click the Save button to save your configuration settings. |
| Reboot | Click on the Reboot button to reboot the system. |

Table 2-16. Events Page Parameters(continued)

| Web Page Item | Description |
|---|---|
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |

2.3.12.1 Example Packets for Events

The server and port are used to point to the listening server and the 'Remote Event Server URL' is the destination URL (typically the script running on the remote server that's used to parse and process the POST events).

Note The XML is URL-encoded before transmission so the following examples are not completely accurate.

Here are example packets for every event:

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>POWERON</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 199
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>HEARTBEAT</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 196
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>BUTTON</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
```

```
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 201
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>CALL_ACTIVE</event>
</cyberdata>
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 205
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>CALL_TERMINATED</event>
</cyberdata>

POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>RINGING</event>
</cyberdata>

POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>MULTICAST_START</event>
<index>8</index>
</cyberdata>

POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 233
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>MULTICAST_STOP</event>
<index>8</index>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>RELAY_ACTIVATED</event>
</cyberdata>
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>RELAY_DEACTIVATED</event>
</cyberdata>

POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 234
Content-Type: application/x-www-form-urlencoded
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData Device' MAC='0020f70015b6'>
<event>NIGHTRINGING</event>
</cyberdata>
```

2.3.13 Configure the Autoprovisioning Parameters

Autoprovisioning can be used to automatically configure your device. The autoprovisioning file is an xml file with the device configuration. Values found in this file will override values stored in on-board memory.

Note By default, the device will try to set up its configuration with autoprovisioning.

1. Click the **Autoprov** menu button to open the **Autoprovisioning** page. See [Figure 2-33](#).

Figure 2-33. Autoprovisioning Page

Home Device Audio Network SIP SSL Multicast Audiofiles Events Autoprov Firmware

CyberData InformaCast SIP Outdoor Horn

Enable Autoprovisioning: ☒

Autoprovisioning Server:

Autoprovisioning Filename:

Use tftp: ☐

Verify Server Certificate ☐

Username:

Password:

Autoprovisioning autoupdate (in minutes):

Autoprovision at time (HHMM):

Autoprovision when idle (in minutes > 10):

See the manual to learn how to use autoprovisioning to configure your device.

Autoprovisioning happens on boot.

The device will first look for a configured server address and filename.

If these haven't been configured, it will look for an autoprovisioning server in your list of DHCP options and try to download '0020f704ec3a.xml' and if this fails, '000000cd.xml'.

Save Reboot Toggle Help

Download Template

Autoprovisioning log

```

2022-07-19 14:58:16 Autoprov: no autoprov triggers. Exiting...
2022-07-19 14:58:19 Autoprovisioning on boot
2022-07-19 14:58:19 Autoprov found server='http://10.0.0.242' in dhcp option 43
2022-07-19 14:58:19 Autoprov looking for 0020f704ec3a.xml at http://10.0.0.242
2022-07-19 14:58:19 Autoprov downloading http://10.0.0.242/0020f704ec3a.xml
2022-07-19 14:58:19 Got autoprov file. Parsing "0020f704ec3a.xml"
2022-07-19 14:58:19 Autoprov: Processing ssl certificates
2022-07-19 14:58:19 No certificate elements in SSLCertificates
2022-07-19 14:58:19 Autoprov: Processing audio files
2022-07-19 14:58:20 Autoprov found server='10.0.1.118' in dhcp option 72
  
```






2. On the **Autoprovisioning** page, you may enter values for the parameters indicated in [Table 2-17](#).

Note The question mark icon (?) in the following table shows which web page items will be defined after the **Toggle Help** button is pressed.

Table 2-17. Autoprovisioning Page Parameters

| Web Page Item | Description |
|---|--|
| Enable Autoprovisioning ? | The device will automatically fetch a configuration file, also known as the 'autoprovisioning file', based on the configured settings below. |
| Autoprovisioning Server ? | Enter the IPv4 address of the provisioning server in dotted decimal notation. |
| Autoprovisioning Filename ? | <p>The autoprovisioning filename is the configuration filename. The default autoprovisioning filename is in the format of <mac address>.xml.</p> <p>Supported filename extensions are .txt, and .xml. The current filename is denoted by an asterisk at the bottom of the Autoprovisioning Page. Enter up to 256 characters.</p> <p>A file may have any name with an xml extension. If a file name is entered, the device will look for the specified file name, and only that file.</p> |
| Use tftp ? | The device will use TFTP (instead of http) to download autoprovisioning files. |
| Verify Server Certificate ? | When using ssl to download autoprovisioning files, reject connections where the server address doesn't match the server certificate's common name. |
| Username ? | The username used to authenticate with an autoprovisioning server. Leave this field blank to disable authentication. |
| Password ? | The password used to authenticate with an autoprovisioning server. Leave this field blank to disable authentication. |
| Autoprovisioning Autoupdate (in minutes) ? | <p>The reoccurring time (in minutes) the device will wait before checking for new autoprovisioning files. Enter up to 6 digits. A value of 0 will disable this option.</p> <p>Note: To use the auto update options, make sure that the Enable NTP setting on the Device Page page is selected (see Table 2-9).</p> |
| Autoprovision at time (HHMMSS) ? | <p>The time of day the device will check for a new autoprovisioning file. The time must be 6 characters in length and in HHMMSS format. An empty value will disable this option.</p> <p>Note: To use the auto update options, make sure that the Enable NTP setting on the Device Page page is selected (see Table 2-9).</p> |
| Autoprovision when idle (in minutes > 10) ? | <p>The idle time (in minutes greater than 10) after which the device will check for a new autoprovisioning file. Enter up to 6 digits. A value of 0 will disable this option.</p> <p>Note: To use the auto update options, make sure that the Enable NTP setting on the Device Page page is selected (see Table 2-9).</p> |

Table 2-17. Autoprovisioning Page Parameters (continued)

| Web Page Item | Description |
|---|---|
|  | Click the Save button to save your configuration settings. Note: You need to reboot for changes to take effect. |
|  | Click on the Reboot button to reboot the system. |
|  | Click on the Toggle Help button to see a short description of some of the web page items. First click on the Toggle Help button, and you will see a question mark (?) appear next to some of the web page items. Move the mouse pointer to hover over a question mark to see a short description of a specific web page item. |
|  | Press the Download Template button to create an autoprovisioning file for the device. See Section 2.3.13.3, "Download Template Button" |
| Autoprovisioning log | The autoprovisioning log provides information about the latest autoprovisioning attempt (i.e. dhcp options and server accessed and files parsed or not found). |

Note You must click on the **Save** button and then the **Reboot** button for the changes to take effect.

2.3.13.1 Autoprovisioning

On boot, the device will look for an autoprovisioning server configured on the [Autoprovisioning Page](#) or specified as a DHCP option. When it finds a server, it will try to download the following (in order of preference):

1. The file configured on the autoprovisioning page.
2. A file named according to it's mac address (for example: 0020f7350058.xml).
3. The file 000000cd.xml

The file can be hosted using a standard web server (like apache, IIS, or nginx), and the device can download over SSL. The file server can be an ipv4 address in dotted decimal notation or a fully qualified domain name.

By default, the device will get its autoprovisioning server from the DHCP options. See [Section 2.3.13.2, "Sample dhcpd.conf"](#) for an example of how to configure dhcpd to offer autoprovisioning server addresses. If multiple options are set, the device will attempt to download autoprovisioning files from every server.

The DHCP option determines the protocol used to download the autoprovisioning file. The device looks for DHCP options in the following order:

1. Option 43 - a FQDN or an IP address to an http server
2. Option 72 - an IP address to an http server
3. Option 150 - an IP address to a tftp server

4. Option 66 - an IP address to a tftp server or if the entry starts with 'http', a FQDN to a http server.

You can download an autoprovisioning template file from the [Autoprovisioning Page](#) using the **Download Template** button (see [Table 2-17](#)). This file contains every configuration option that can be set on the board.

Autoprovisioning files can contain the whole configuration or a subset of this file. The first autoprovisioning file can also contain links to other autoprovisioning files.

The <MiscSettings> section contains some examples of additional autoprovisioning files:

```
<MiscSettings>
  <DeviceName>CyberData Device</DeviceName>
<!--   <AutprovFile>common.xml</AutprovFile>-->
<!--   <AutprovFile>sip_reg[macaddress].xml</AutprovFile>-->
<!--   <AutprovFile>audio[macaddress]</AutprovFile>-->
<!--   <AutprovFile>device[macaddress].xml</AutprovFile>-->
</MiscSettings>
```

After downloading the first autoprovisioning file, the device will step through up to twenty additional <AutprovFile> entries and try to download these files from the same server.

When the device finds a filename with the string **[macaddress]**, it will replace this string with the mac address.

As an example, the user has configured option 43 on their DHCP server to “https://example.com,” and on their server, they have a file named **0020f7123456.xml** (the same as the mac address of the device).

The file 0020f7123456.xml contains:

```
<?xml version="1.0" encoding="utf-8" ?>
<specific>
  <MiscSettings>
    <DeviceName>Newname</DeviceName>
    <AutoprovFile>common.xml</AutoprovFile>
    <AutoprovFile>sip_reg[macaddress].xml</AutoprovFile>
    <AutoprovFile>audio[macaddress]</AutoprovFile>
    <AutoprovFile>device.xml</AutoprovFile>
  </MiscSettings>
</specific>
```

1. The device will first set it's name to 'Newname'.
2. It will try to download <https://example.com/common.xml>.
3. It will try to download https://example.com/sip_reg0020f7123456.xml.
4. It will try to download <https://example.com/audio0020f7123456>.
5. It will try to download <https://example.com/device.xml>.

The device is reconfigured every time it downloads a new file so if two files configure the same option the last one will be the one that is saved.

It is possible to autoprovision autoprovisioning values (for example, to disable autoprovisioning or to configure a time to check for new files).

Checking for New Autoprovisioning Files after Boot

The device will always check for an autoprovisioning files on boot but it can be configured to also check after a periodic delay, when idle, or at a specified time. When one of these options is set, the device will download its autoprovisioning files again, and if it finds any differences from the files it downloaded on boot, it will force a reboot and reconfigure.

The
Autoprovisioning
Filename

The autoprovisioning filename can contain a file, a file path, or a directory.

Table 2-18. Autoprovisioning File Name

| Autoprovisioning Filename | Autoprovisioning Server | File Downloaded |
|--------------------------------------|------------------------------------|---|
| config.xml | 10.0.1.3 | 10.0.1.3/config.xml |
| /path/to/config.xml | 10.0.1.3 | 10.0.1.3/path/to/config.xml |
| subdirectory/path/ | 10.0.1.3 | 10.0.1.3/subdirectory/path/0020f7020002.xml |

TFTP options may not support subdirectories. If a directory is set in the filename field, firmware and audio files will also be downloaded from this subdirectory.

If the filename ends with a forward slash “/,” the device will treat it as a subdirectory.

For example:

The autoprovisioning server is set to “https://www.example.com”

The autoprovisioning filename is set to “cyberdata/”

On boot, the device will try to download:

https://www.example.com/cyberdata/0020f7123456.xml

...and if this fails:

https://www.example.com/cyberdata/000000cd.xml

Audio files and firmware files will also add “cyberdata” to the URL before downloading.

```
Autoprovisioning <FirmwareSettings>
Firmware Updates <FirmwareFile>505-ulmage-ceilingsspeaker</FirmwareFile>
                  <FirmwareServer>10.0.1.3</FirmwareServer>
                  <OutdoorIntercom30>firmware_file_v9.3.0</OutdoorIntercom30>
                  <OutdoorIntercom31>firmware_file_v10.3.0</OutdoorIntercom31>
                  <CallButton31>firmware_file_v10.3.0</CallButton31>
                  </FirmwareSettings>
```

In the <FirmwareSettings> section, the <FirmwareServer> element can be used to specify a different server for hosting firmware files. When this element is not available, the device will try to download the file from the autoprovisioning server.

The device will use the filename to determine when to autoprovision firmware updates. The default configuration is blank, so the first time you set a value in your autoprovisioning file, it may force a firmware update even if the firmware version has not changed.

The <FirmwareFile> name can contain path elements (i.e. /path/to/firmware/10.3.0-ulmage-[device_file_name]).

The device also supports product strings for downloading firmware. If the <FirmwareFile> option is not set, the device will look for its particular product string for a firmware filename. In this way, a generic autoprovisioning file can specify unique firmware for a range of products.

The list of valid product strings:

```
<ProductString>CallButton31</ProductString>
<ProductString>EmergencyIntercom31</ProductString>
<ProductString>EmergencyIntercom31SW</ProductString>
<ProductString>IndoorIntercom31</ProductString>
<ProductString>IndoorIntercom31SW</ProductString>
<ProductString>IndoorKeypad31</ProductString>
<ProductString>IndoorKeypad31SW</ProductString>
<ProductString>OfficeRinger31</ProductString>
<ProductString>OfficeRinger31SW</ProductString>
<ProductString>OutdoorIntercom31</ProductString>
<ProductString>OutdoorIntercom31SW</ProductString>
<ProductString>OutdoorKeypad31</ProductString>
<ProductString>OutdoorKeypad31SW</ProductString>
<ProductString>Strobe31</ProductString>
<ProductString>Strobe31SW</ProductString>
```

Autoprovisioning
Example 1

Here's a simple example using four autoprovisioning files to configure two devices:

We boot up two devices with mac addresses **00:20:f7:02:00:01** and **00:20:f7:02:00:02** (Device1 and Device2).

The devices are set to use DHCP and that server provides an autoprovisioning server address with option 43. The address is “https://autoprovtest.server.net.” The files on this server are as follows:

000000cd.xml

```
<MiscSettings>
<DeviceName>CyberData Autoprovisioned</DeviceName>
<AutoprovFile>sip_common.xml</AutoprovFile>
<AutoprovFile>sip_[macaddress].xml</AutoprovFile>
</MiscSettings>
```

sip_common.xml

```
<SIPSettings>
<SIPServer>10.0.0.253</SIPServer>
<RemoteSIPPort>5060</RemoteSIPPort>
</SIPSettings>
```

sip_0020f7020001.xml

```
<SIPSettings>
<SIPUserID>198</SIPUserID>
<SIPAuthPassword>ext198</SIPAuthPassword>
<DialoutExtension0>204</DialoutExtension0>
</SIPSettings>
```

sip_0020f7020002.xml

```
<SIPSettings>
<SIPUserID>500</SIPUserID>
<SIPAuthPassword>ext500</SIPAuthPassword>
<DialoutExtension0>555</DialoutExtension0>
</SIPSettings>
```

On boot, Device1 tries to fetch the file **0020f7023614.xml** from “https://autoprovtest.server.net”. This file is not available, so device1 then tries to fetch the file **000000cd.xml**. This file exists, and Device1 parses the three elements.

1. Device1 changes its device name to **CyberData Autoprovisioned**.
2. Device1 finds an AutoprovFile element containing the filename **sip_common.xml**. The device downloads **sip_common.xml** from “https://autoprovtest.server.net,” and imports this configuration, setting the sip server to **10.0.0.253** and the remote port to **5060.3**.
3. Device1 finds another AutoprovFile element containing the filename **sip_[macaddress].xml**. The device replaces the **[macaddress]** with its own mac address value creating **sip_0020f7020001.xml**, downloads this file from “https://autoprovtest.server.net,” and imports this configuration. This sets the user ID to **198**, the password to **ext198**, and the dialout extension to **204**. Device1 is now finished with autoprovisioning.

Device2 goes through the same steps by setting its device name to **CyberData Autoprovisioned**, its SIP server to **10.0.0.253**, and its port to **5060**. When Device2 “sees” **sip_[macaddress].xml**, Device2 replaces it with its own mac address and downloads **sip_0020f7020002.xml** from “https://autoprovtest.server.net.” Device2 sets the SIP User ID to **500**, the password to **ext500**, and the dialout extension to **555**.

Autoprovisioning Example 2

Here is another example of setting up your autoprovisioning files:

We boot up two devices with mac addresses **00:20:f7:02:00:01** and **00:20:f7:02:00:02** (Device1 and Device2) and boot them on a network with a DHCP server configured with an autoprovisioning server at **10.0.1.3** on option **150**. Our TFTP server has three files:

0020f7020001.xml

```
<MiscSettings>
<AutoprovFile>common_settings.xml</AutoprovFile>
</MiscSettings>
<SIPSettings>
<SIPUserID>198</SIPUserID>
<SIPAuthPassword>ext198</SIPAuthPassword>
<DialoutExtension0>204</DialoutExtension0>
</SIPSettings>
```

0020f7020002.xml

```
<MiscSettings>
<AutoprovFile>common_settings.xml</AutoprovFile>
</MiscSettings>
<SIPSettings>
<SIPUserID>500</SIPUserID>
<SIPAuthPassword>ext500</SIPAuthPassword>
<DialoutExtension0>555</DialoutExtension0>
</SIPSettings>
```

common_settings.xml

```
<MiscSettings>
<DeviceName>CyberData Autoprovisioned</DeviceName>
</MiscSettings>
<SIPSettings> <SIPServer>10.0.0.253</SIPServer>
<RemoteSIPPort>5060</RemoteSIPPort>
</SIPSettings>
```

1. On boot, Device1 downloads **0020f7020001.xml** from **10.0.1.3** and imports these values. The SIP User ID is **198**, the password is **ext198**, and the dialout extension is **204**.

2. Device1 then gets the filename **common_settings.xml** from the AutoprovFile element and downloads this file from the TFTP server at **10.0.1.3**. and imports these settings. The device name is set to **CyberData Autoprovisioned**, the SIP server is set to **10.0.0.253**, and the port is set to **5060**.

Device2 does the same except it downloads **0020f7020002.xml** on boot and imports these values instead. The Sip User ID is **500**, password is **ext500**, and dialout extension is **555**. Device2 then downloads the **common_settings.xml** file and imports those values. The device name is set to **CyberData Autoprovisioned**, the SIP server is set to **10.0.0.253**, and the port is set to **5060**.

XML Files

XML files can contain <AutoprovFile> elements. If multiple DHCP options are specified, the device will try to download autoprovisioning files from each in turn. The device will only look for <AutoprovFile> elements in the first file downloaded from each server. You can specify up to 20 <AutoprovFile> elements in the first autoprovisioning file.

There are numerous ways to change an element of the **configuration(xml)** file. Using **sip ext** as an example, the extension can be changed:

Within the device-specific xml, i.e. **[macaddress].xml**, via the AutoprovFile element:<SIPSettings>/<SIPExt>

From the device specific xml, a pointer to a sip_common file

From the device specific xml, a pointer to the device specific sip_[macaddress].xml

From the common file, a pointer to sip_common.xml

From the common file, a pointer to the device specific (sip_[macaddress].xml)

Autoprovisioned Audio Files

Audio files are stored in non-volatile memory and an autoprovisioned audio file will only have to be downloaded once for each device. Loading many audio files to the device from the web page could cause it to appear unresponsive. If this happens, wait until the transfer is complete and then refresh the page.

The device uses the file name to determine when to download a new audio file. This means that if you used autoprovisioning to upload a file and then changed the contents of this file at the TFTP server, the device will not recognize that the file has changed (because the file name is the same).

Since audio files are stored in non-volatile memory, if autoprovisioning is disabled after they have been loaded to the board, the audio file settings will not change. You can force a change to the audio files on the board by clicking **Restore Default** on the **Audio** page or by changing the autoprovisioning file with “**default**” set as the file name.

2.3.13.2 Sample dhcpd.conf

```

#
# Sample configuration file for ISC dhcpd for Debian
#

ddns-update-style none;

option domain-name "voiplab";
option domain-name-servers 10.0.0.252;
option option-150 code 150 = ip-address;
option ntp-servers north-america.pool.ntp.org;
option space VendorInfo;
option VendorInfo.text code 10 = { text };
authoritative;
log-facility local7;

subnet 10.0.0.0 netmask 255.0.0.0 {
    max-lease-time 3600;
    default-lease-time 3600;

    option routers                10.0.0.1;
    option subnet-mask            255.0.0.0;

    option domain-name            "voiplab";
    option domain-name-servers    10.0.0.252;

    option time-offset            -8;                # Pacific Standard Time

#    option www-server            99.99.99.99;        # OPTION 72

#    option tftp-server-name      "10.0.1.52";        # OPTION 66
#    option tftp-server-name      "https://test.cyberdata.net";  # OPTION 66

#    option option-150            10.0.0.252;        # OPTION 150

# These two lines are needed for option 43
#    vendor-option-space VendorInfo;                # OPTION 43
#    option VendorInfo.text "https://test.cyberdata.net";  # OPTION 43

    range 10.10.0.1 10.10.2.1; }

```

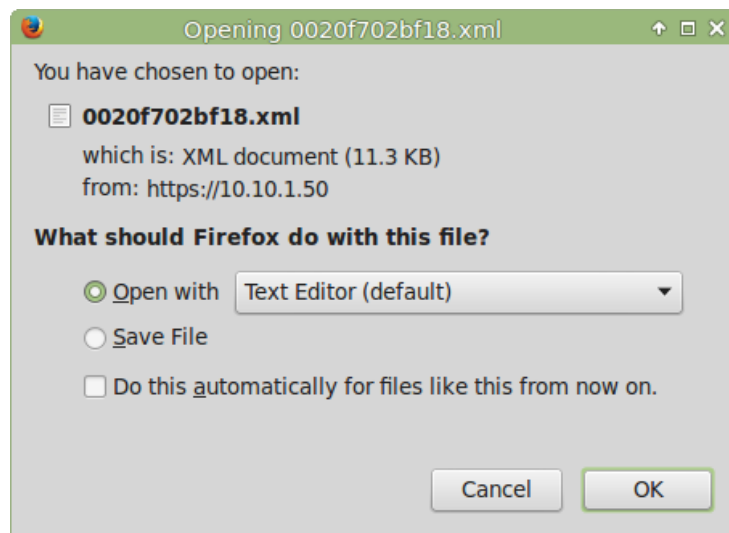
2.3.13.3 Download Template Button

The **Download Template** button allows the user to generate, download, edit, and then store an autoprovisioning template on the server that serves the autoprovisioning files for devices.

To generate an autoprovisioning template directly from the device, complete the following steps:

1. On the **Autoprovisioning** page, click on the **Download Template** button.
2. You will see a window prompting you to save a configuration file (**.xml**) to a location on your computer ([Figure 2-34](#)). The configuration file is the basis for the default configuration settings for your unit).
3. Choose a location to save the configuration file and click on **OK**. See [Figure 2-34](#).

Figure 2-34. Configuration File



4. At this point, you can open and edit the autoprovisioning template to change the configuration settings in the template for the unit.
5. You can then upload the autoprovisioning file to a TFTP or HTTP server where the file can be loaded onto other devices.

2.4 Upgrade the Firmware

Note CyberData strongly recommends that you do not upgrade the firmware when the device is likely to be in use.

To upgrade the firmware of your device:

1. Download the latest firmware file from the **Downloads** tab at the following webpage:

<https://www.cyberdata.net/products/011457>

2. Unzip the firmware version file. This file may contain the following:

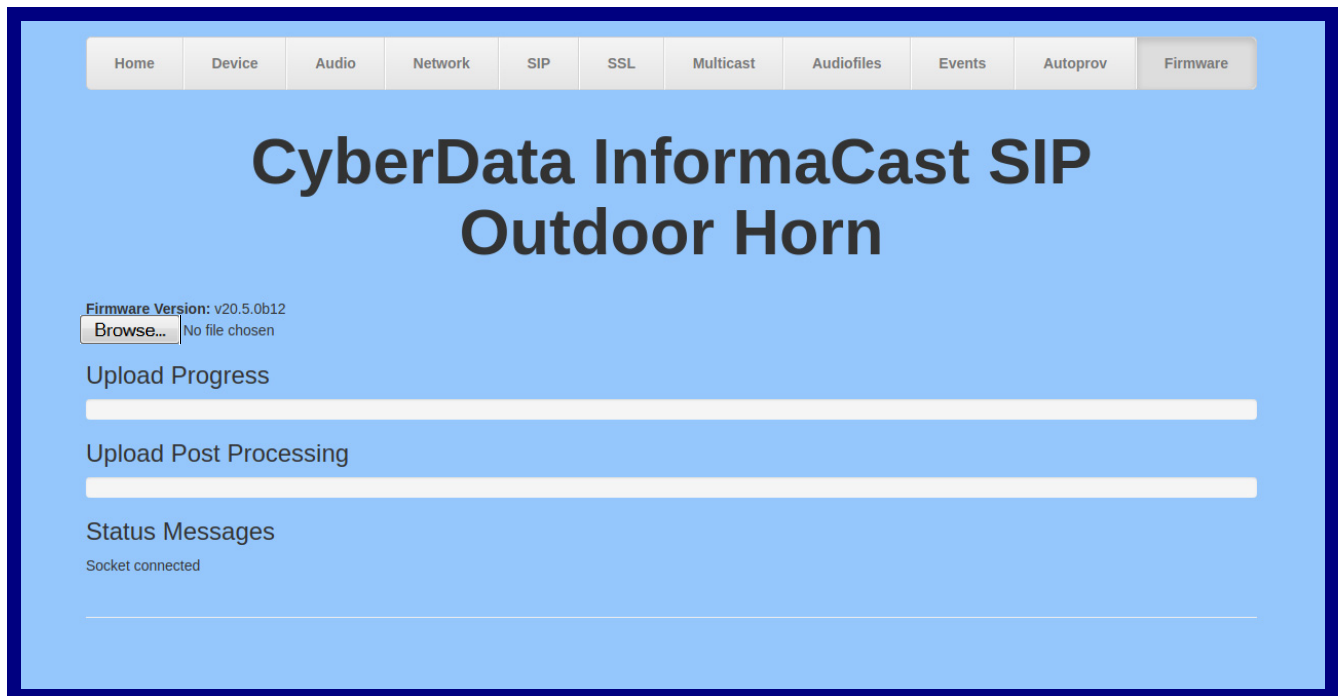
- Firmware file
- Release notes
- Autoprovisioning template

3. Log in to the **Home** page as instructed in [Section 2.3.4, "Log in to the Home Page"](#).

4. Click on the **Firmware** menu button to open the **Firmware** page ([Figure 2-35](#)).

Note CyberData strongly recommends that you do not upgrade the firmware when the device is likely to be in use.

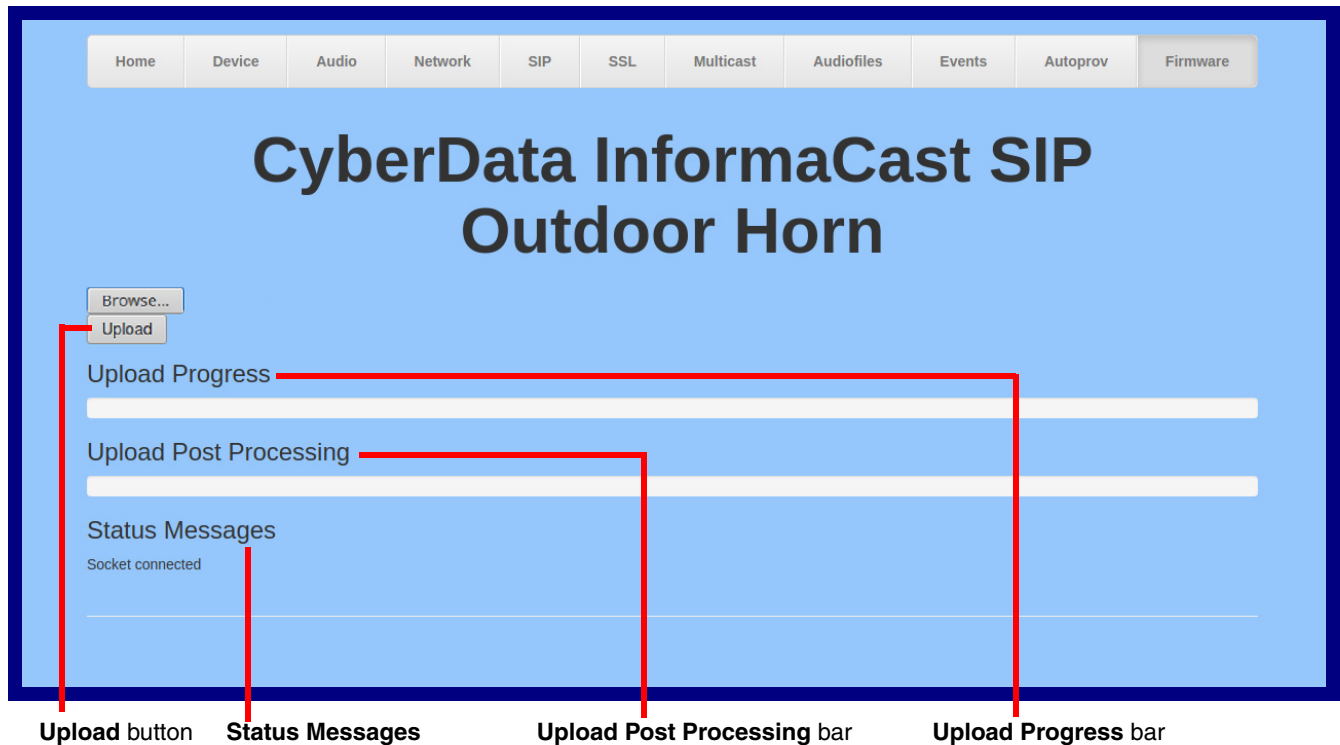
Figure 2-35. Firmware Page



5. Click on the **Browse** button, and then navigate to the location of the firmware file.

6. Select the firmware file. This reveals the **Upload** button (Figure 2-36).

Figure 2-36. Upload Button



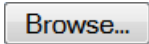
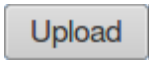
7. Click on the **Upload** button. After selecting the **Upload** button, you will see the progress of the upload in the **Upload Progress** bar.
8. When the upload is complete, you will see the words **Upload finished** under **Status Messages**.
9. At this point, you will see the progress of the upload's post processing in the **Upload Post Processing** bar.

Note Do not reboot the device before the upgrading process is complete.

10. When the process is complete, you will see the words **SWUPDATE Successful** under **Status Messages**.
11. The device will reboot automatically.
12. The **Home** page will display the version number of the firmware and indicate which boot partition is active.

Table 2-19 shows the web page items on the **Firmware** page.

Table 2-19. Firmware Page Parameters

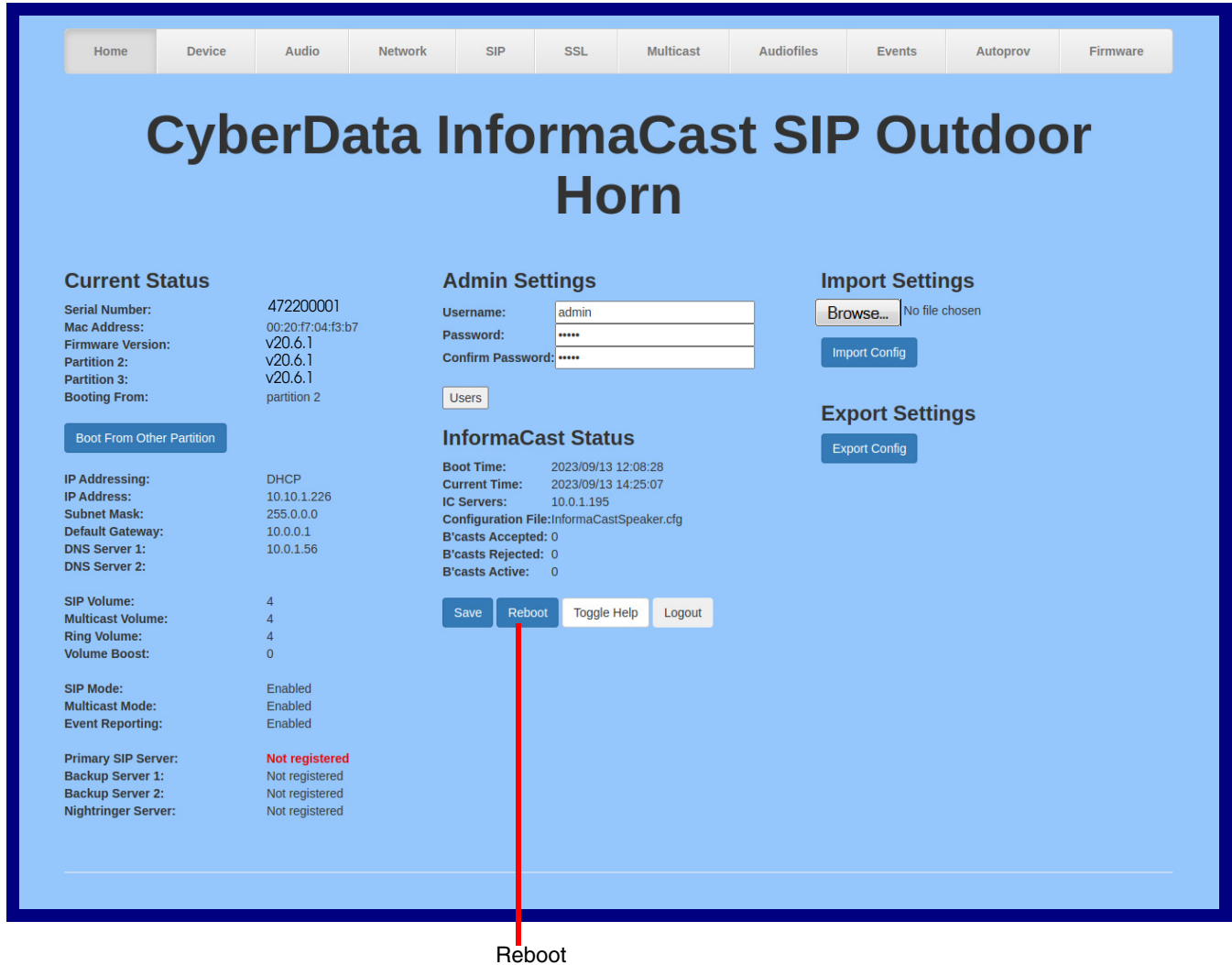
| Web Page Item | Description |
|---|--|
|  | Use the Browse button to navigate to the location of the firmware file that you want to upload. |
|  | Click on the Upload button to automatically upload the selected firmware and reboot the system. Note: This button only appears after the user has selected a firmware file. |
| Upload progress | Status bar indicates the progress in uploading the file. |
| Upload Post Processing | Status bar indicates the progress of the software installation. |
| Status Messages | Messages relevant to the firmware update process appear here. |

2.4.1 Reboot the Device

To reboot a InformaCast Enabled IP66 Indoor/Outdoor Horn, log in to the web page as instructed in [Section 2.3.4, "Log in to the Home Page"](#).

1. Click on the **Reboot** button on the **Home** page ([Figure 2-37](#)). A normal restart will occur.

Figure 2-37. Home Page



2.5 Command Interface

Some functions on the device can be activated using simple POST commands to the web interface. The examples in [Table 2-20](#) use the free unix utility, **wget**, but any program that can send http POST commands to the device should work.

2.5.1 Command Interface Post Commands

These commands require an authenticated session (a valid username and password to work).

Table 2-20. Command Interface Post Commands

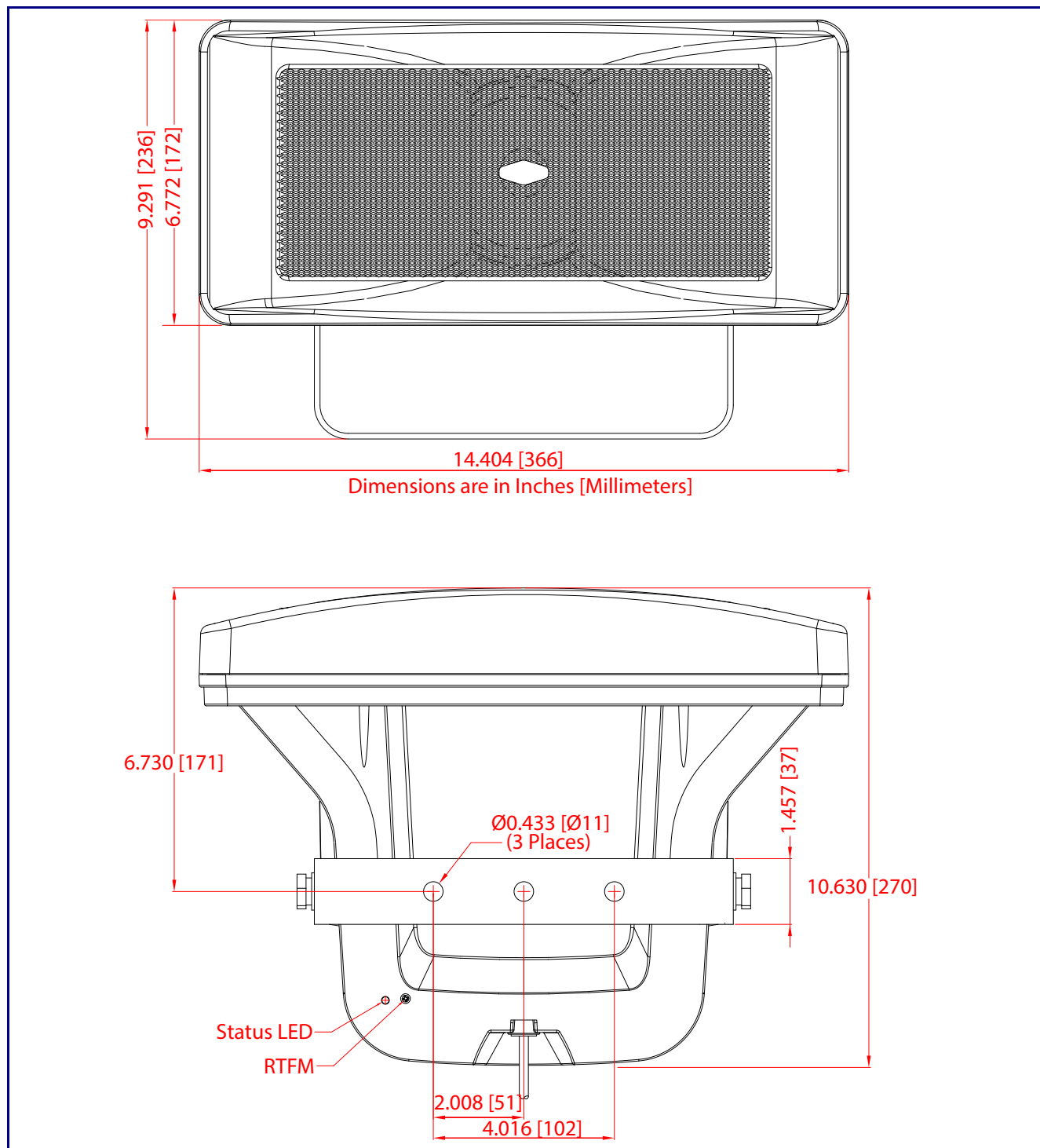
| Device Action | HTTP Post Command ^a |
|--|---|
| Reboot | wget --user admin --password admin --auth-no-challenge --quiet -O /dev/null --no-check-certificate "https://10.10.1.247/command" --post-data "request=reboot" |
| Place call to extension (example: extension 600) | wget --user admin --password admin --auth-no-challenge --quiet -O /dev/null --no-check-certificate "https://10.10.1.247/command" --post-data "request=call&extension=600" |
| Terminate a call | wget --user admin --password admin --auth-no-challenge --quiet -O /dev/null --no-check-certificate "https://10.10.1.247/command" --post-data "request=terminate" |
| Speak IP Address | wget --user admin --password admin --auth-no-challenge --quiet -O /dev/null --no-check-certificate "https://10.10.1.247/command" --post-data "request=speak_ip_address" |
| Test Audio | wget --user admin --password admin --auth-no-challenge --quiet -O /dev/null --no-check-certificate "https://10.10.1.247/command" --post-data "request=test_audio" |
| Swap Boot partitions | wget --user admin --password admin --auth-no-challenge --no-check-certificate --quiet -O /dev/null "https://10.10.1.81/command" --post-data "request=swap_boot_partition" |

a.Type and enter all of each http POST command on one line.

Appendix A: Mounting the InformaCast Enabled IP66 Indoor/Outdoor Horn

A.1 Dimensions

Figure A-1. Dimensions



Appendix B: Troubleshooting/Technical Support

B.1 Frequently Asked Questions (FAQ)

To see a list of frequently asked questions for your product, click on the **FAQs** tab at the following webpage:

<https://www.cyberdata.net/products/011472>

B.2 Documentation

The documentation for this product is released in an English language version only.

To download PDF copies of CyberData product documentation, click on the **Downloads** tab at the following webpage:

<https://www.cyberdata.net/products/011472>

B.3 Contact Information

| | |
|-------------------|--|
| Contact | <p>CyberData Corporation 3 Justin Court Monterey, CA 93940 USA www.CyberData.net Phone: 800-CYBERDATA (800-292-3732) Fax: 831-373-4193</p> |
| Sales | <p>Sales 831-373-2601, Extension 334</p> |
| Technical Support | <p>The fastest way to get technical support for your VoIP product is to submit a VoIP Technical Support form at the following website:</p> <p>https://support.cyberdata.net/</p> <p>The Support Form initiates a ticket which CyberData uses for tracking customer requests. Most importantly, the Support Form tells us which PBX system and software version that you are using, the make and model of the switch, and other important information. This information is essential for troubleshooting. Please also include as much detail as possible in the Comments section of the Support Form.</p> <p>Phone: (831) 373-2601, Extension 333</p> |

B.4 Warranty and RMA Information

The most recent warranty and RMA information is available at the following website address:

<https://support.cyberdata.net/>

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