

# Multicopter Warehouse Utilizes CyberData Products



Multicopter Warehouse is the leading DJI drone reseller in the US and gets inbound shipments from different carriers every day. Due to extremes of weather, the loading dock door needs to remain shut quite often so we were looking for a way to provide notification for the people inside to know when a truck has arrived and CyberData products offered the best solutions available.

The dial plan allows anyone to pick up a phone to talk to the driver, typically to say "we will be right there" or it will time out after a few rings.

Inside the warehouse, a **CyberData 011153 Wall Mount Clock Kit** provides the time of day but also, with some custom Asterisk dial-plan code written by us, plays an announcement that the loading dock doorbell has been pushed, then it rings all of the phones with a customer caller ID

In doing our research for this project, we looked at a couple of other products on the market but none of them gave us the confidence that they would survive in our conditions, nor did they offer the ease of setup and flexibility that the CyberData products delivered. We are confident that this was the right decision and have no doubts that the CyberData products will last for years in our operation.

*"We especially want to thank Bill Majerczak for recommending these specific products to us, his in-depth product knowledge, as well as his experience in the industry, was invaluable in us making our decision to go with CyberData."*

-Kerry Garrison, Multicopter Warehouse

The 011186 SIP Outdoor Intercom shown with 011188 Intercom Shroud, used for two-way communication and access control.



The outdoor intercom has already been through several snowstorms and the rain season and has been working flawlessly.

