CyberData
The IP Endpoint Company

ribbon™

Direct Routing For Microsoft Teams Via Ribbon Facilitates Simple Integration Of Any CyberData Device

Monterey, CA – CyberData Corporation, developers of innovative SIP endpoints, announced the completion of integration and testing with Ribbon's Session Border Controllers (SBCs) in a Microsoft Teams environment using CyberData's SIP endpoints. Organizations that already use Microsoft Teams for file sharing, video conferencing and more, can now seamlessly incorporate SIP paging and notification devices into their environment with a Ribbon SBC.

Using CyberData devices on the Microsoft Teams platform requires an intermediary device to communicate between Microsoft Teams and the CyberData hardware. This is due to limitations on what hardware can operate in the Microsoft Teams environment. Ribbon's Microsoft-certified SBCs are required to connect Teams to a VoIP provider. Ribbon's SBCs secure these connections and assure interoperability so organizations can select from hundreds of service providers across the globe. As such, Ribbon's SBCs can facilitate using CyberData devices with Microsoft Teams.

"Having learned that almost every element in Ribbon's Session Border Controller portfolio is Microsoft Teams-certified made testing Ribbon a no-brainer. They have decades of experience building session border controllers," said Phil Lembo, President/CEO of CyberData. He added, "Organizations of every size continue to adjust to and settle into new ways of connecting and communicating. It's critical to ensure all methods of communication, including paging or emergency notification, work effectively and are reliable. The Ribbon integration delivers that reliability."

With this latest integration, Resellers and MSPs in the VoIP industry can offer a certified VoIP Phone system and SIP endpoints that are compatible with Microsoft Teams, providing customers with options for overhead paging, mass notification and secure access control. With Microsoft Team's continued growth, this collaboration opens up significant opportunities for customers in SMB, education, medical/healthcare and public/private sectors.

For configuration documentation on the Ribbon integration, please visit https://files.cyberdata.net/support/server/documentation/931816A_Using_CyberData_Devices_on_Microsoft_Teams_with_Ribbon_Edgewater.pdf

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