



The IP Endpoint Company

Zoom Phone Public Certificate and SIP Proxy Address Change

Zoom is adding additional security to their platform. The security changes involve adding additional security certificates and using a different address for the Outbound Proxy Server address. This change is extremely easy to implement on all CyberData devices.

Download and load certificates

Three new security certificates must be loaded on all CyberData devices used on the Zoom phone platform. The three certificates are from DigiCert and can be downloaded here:

- DigiCert Global Root CA: <https://cacerts.digicert.com/DigiCertGlobalRootCA.crt.pem>
- DigiCert Global Root G2: <https://cacerts.digicert.com/DigiCertGlobalRootG2.crt.pem>
- DigiCert Global Root G3: <https://cacerts.digicert.com/DigiCertGlobalRootG3.crt.pem>

After downloading the certificates, they must be loaded on the SSL tab of the CyberData device. Simply navigate to the SSL tab and use the Import CA Certificate feature.

Change the Outbound Proxy

The last change necessary is to change the URL for the outbound proxy. Pick the correct proxy addresses based on the existing proxy address and the region closest to your location.

<u>SIP Zone (Region)</u>	<u>Datacenter</u>	<u>Change</u>	<u>SIP Proxy / Outbound Proxy Address</u>
US West (N. California)	US01-SJ	Old	us01sipsf0h.zoom.us
		New	us01sip0h.sc.zoom.us
US Central (Colorado)	US01-DV	Old	us01sipdv0h.zoom.us
		New	us01sip0h.dv.zoom.us
US East (New York)	US01-NY	Old	us01sipsj0h.zoom.us
		New	us01sip0h.ny.zoom.us
Europe (Amsterdam)	US01-AM	Old	us01sipam0h.zoom.us
		New	us01sip0h.am.zoom.us
Europe (Frankfurt)	US01-FR	Old	us01sipfr0h.zoom.us
		New	us01sip0h.fr.zoom.us
Asia Pacific (Sydney)	US01-SY	Old	us01sipsy0h.zoom.us
		New	us01sip0h.sy.zoom.us
Asia Pacific (Melbourne)	US01-ME	Old	us01sipme0h.zoom.us
		New	us01sip0h.me.zoom.us
Asia Pacific (Hong Kong SAR)	US01-HK	Old	us01siphk0h.zoom.us
		New	us01sip0h.hk.zoom.us
Asia Pacific (Tokyo)	US01-TY	Old	us01sipyty0h.zoom.us
		New	us01sip0h.ty.zoom.us
South America (São Paulo)	US01-SP	Old	us01sipsp0h.zoom.us
		New	us01sip0h.sp.zoom.us

After selecting the correct Outbound Proxy URL change the Outbound Proxy on the device. After saving reboot the unit for good measure.

The unit is prepped to for the upcoming Zoom security update.