



Wildix Configuration Guide: SIP Paging Adapter

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Revision Information

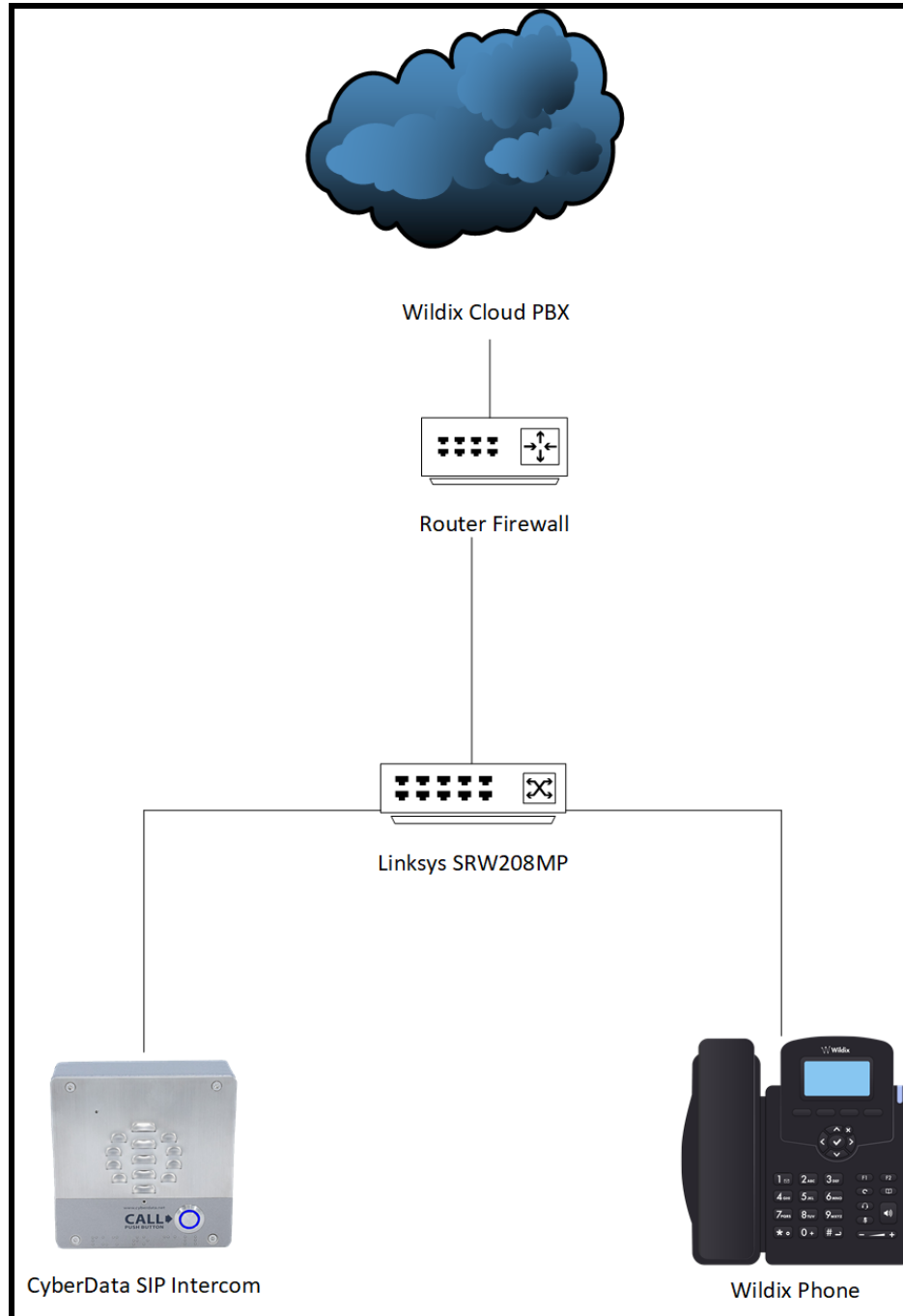
- 10/7/2021 – Initial Release
- 10/14/2021 – Updated extension process.
- 11/10/2021 – Updated screenshots and extension requirements.

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1.0 Setup Diagram

Figure 1-1: Interoperability Test Infrastructure



2.0 Test Setup Equipment

This section describes the products used for interoperability testing with Wildix.

Table 2-1: Setup Equipment

| EQUIPMENT | MODEL or PART NUMBER | FIRMWARE VERSION |
|------------------------------|----------------------|------------------|
| CYBERDATA SIP PAGING ADAPTER | 011233 | 20.1.0 |
| LINKSYS SWITCH | SRW208MP | --- |

3.0 Before You Start

This configuration guide documents the integration process of a CyberData SIP Paging Adapter.

Network Advisories

Wildix uses a Fully Qualified Domain Name (FQDN) for the SIP server address. The CyberData SIP Paging Adapter needs to perform a DNS A query to resolve the IP address of Wildix's SIP Server FQDN. It is necessary to ensure the configured DNS server(s) have an A record for the SIP Server address.

In addition, be sure to verify the following ports are available for the button to use:

- UDP 5060 (SIP)
- UDP 10500 (RTP)

The paging adapter will need to traverse the public internet in order to operate with Wildix in the cloud.

The paging adapter's paging extension uses SIP port 5060 to receive SIP messages. The paging extension will send SIP messages to port 5060, the port used by Wildix's SIP Server.

SIP ports 5060 and RTP port 10500 are the default values on all noted firmware levels.

Alternatively, SIP ports for the paging extension are configurable on the **SIP** page of the web interface.

The CyberData Discovery Utility can be used to locate CyberData devices on your network. You may download it from the following web address:

<https://www.cyberdata.net/pages/discovery>

Note: DHCP addressing mode is enabled on default on all noted firmware levels.

Product Documentation and Utilities

Before you start, download the Operation and Quick Start guides from the button's product webpage:

CyberData SIP Paging Adapter ([011233](#))

https://files.cyberdata.net/assets/011233/011233_931763C_SIP_Paging_Adapter_Operations_Guide.pdf

4.0 Configuration Procedure: Extension Creation

Note: Wildix requires a Wildix UC-Basic (simple intercom usage or Vision & Super Vision user) or Wildix UC-Essential (users who want to manage the intercom from Collaboration) to use CyberData products on the platform.

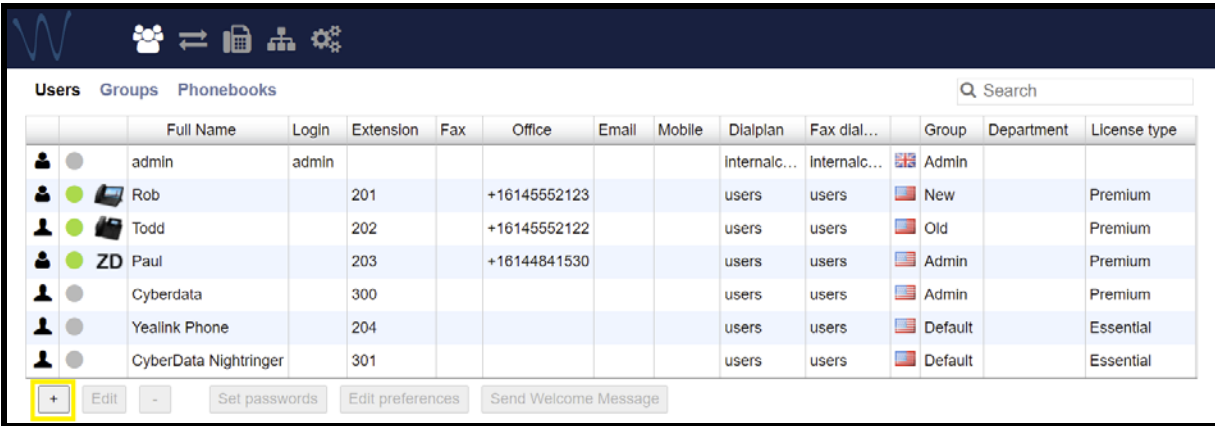
1. Log into Wildix.

Figure 4-1: Log into Wildix

The screenshot shows the Wildix Collaboration login interface. At the top, there is a large white 'W' logo on a blue background. Below the logo, the text 'Welcome to Wildix Collaboration' is centered. The main content area is a white box containing a login form. The form has a 'Login' input field, a 'Password' input field with a toggle icon, a 'Remember me' checkbox, and a dark blue 'Login' button. At the bottom right, there is a 'Login with' section featuring icons for Google and Windows.

- On the **Users Menu** page press the + button to add a new extension. .

Figure 4-2: Users Menu



- A pop-up to create the extension will appear.

Figure 4-3: Extension creation

The screenshot shows a 'Add' pop-up window with the following fields and options:

- User**: dropdown menu
- Full Name**: text input field
- Login**: text input field
- Extension**: text input field
- Fax**: text input field
- Office**: text input field
- Email**: text input field
- Mobile**: text input field
- Dialplan**: dropdown menu (users (Internal dialplan))
- Fax dialplan**: dropdown menu (users (Internal dialplan))
- Language**: dropdown menu (En-us)
- Group**: dropdown menu (Default)
- Department**: text input field
- License type**: dropdown menu (Essential)

At the bottom right of the form are 'Ok' and 'Cancel' buttons.

4. Make sure the drop-down menu has **User** selected.
5. Set the full name to the location of the paging adapter.
6. Set the **Extension Number** desired for the device.

Note: Other values can be set, but for the purposes of this guide all other fields are left blank.

Figure 4-4: Filled Extension Popup

The screenshot shows a window titled "Edit" with a close button (X) in the top right corner. The window contains the following fields and values:

- Dropdown menu: User
- Full Name: CyberData SIP Paging Adapter
- Login: (empty)
- Extension: 300
- Fax: (empty)
- Office: (empty)
- Email: (empty)
- Mobile: (empty)
- Dialplan: users (Internal dialplan)
- Fax dialplan: users (Internal dialplan)
- Language: En-us
- Group: Admin
- Department: (empty)
- License type: Premium

Buttons: Ok, Cancel

7. Press **Ok** to save the extension.
8. After creating the extension, select it out of the list.

Figure 4-5: Extension Created

| | Full Name | Login | Extension | Fax | Office | Email | Mobile | Dialplan | Fax dial... | Group | Department | License type |
|-----------------------------|-----------|-------|-----------|-----|--------------|-------|--------|--------------|--------------|---------|------------|--------------|
| admin | admin | admin | | | | | | Internalc... | Internalc... | Admin | | |
| Rob | | | 201 | | +16145552123 | | | users | users | New | | Premium |
| Todd | | | 202 | | +16145552122 | | | users | users | Old | | Premium |
| ZD Paul | | | 203 | | +16144841530 | | | users | users | Admin | | Premium |
| CyberData SIP Paging Ada... | | | 300 | | | | | users | users | Admin | | Premium |
| Yealink Phone | | | 204 | | | | | users | users | Default | | Essential |
| CyberData Nightringer | | | 301 | | | | | users | users | Default | | Essential |

9. After selecting the extension press **Set Passwords**.
10. Click on the **Generate** button for **SIP/VoIP** to create a password

Figure 4-6: Set Passwords Popup

Set passwords X

WEB

SIP/VoIP

11. Click the show button and copy the auto-generated password which will be required in the next section.

5.0 Configuration Procedure: Setting up the Paging Extension

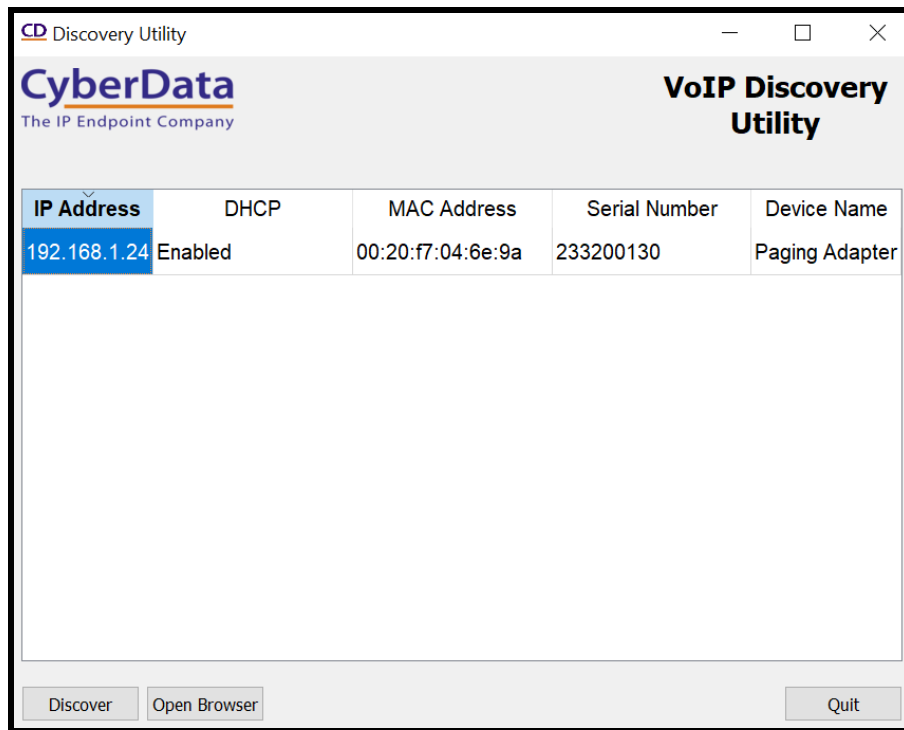
If you are configuring through the web interface, use the following steps to login to the web interface of your CyberData device.

Table 5-1: Setting Name correlation

| CyberData Setting | Wildix Provisioning Pop-up |
|---------------------------|----------------------------|
| Primary SIP Server | SIP Domain |
| Primary SIP User ID | Extension Number |
| Primary SIP Auth ID | Extension Number |
| Primary SIP Auth Password | Password |

1. Click **Launch Browser** from the CyberData Discovery Utility or point your browser to the CyberData device’s IP address to access the Home Page of the web interface.

Figure 5-1: CyberData Discovery Utility

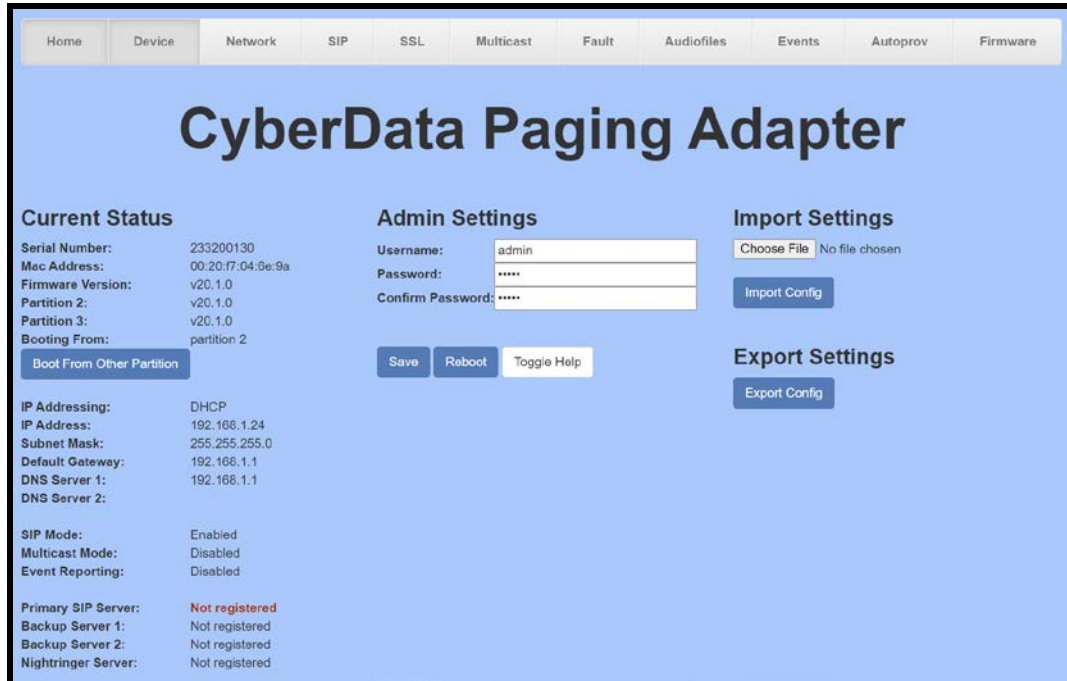


2. Enter the default credentials when prompted and click the **Log In** button.

Username: admin

Password: admin

Figure 5-2: Home Tab



3. Navigate to the SIP Tab.

Figure 5-3: SIP Tab

The screenshot shows the configuration page for the CyberData Paging Adapter. The page is titled "CyberData Paging Adapter" and is divided into several sections:

- SIP Settings:** Includes checkboxes for "Enable SIP operation" and "Register with a SIP Server" (both checked). It features input fields for "Primary SIP Server" (wildixstudent9.wildix.com), "Primary SIP User ID" (300), "Primary SIP Auth ID" (300), "Primary SIP Auth Password" (masked with asterisks), and "Re-registration Interval (in seconds)" (360). It also has sections for "Backup SIP Server 1" and "Backup SIP Server 2", each with fields for Host or IP address, User ID, Auth ID, Password, and Re-registration Interval (360).
- Nightringer Settings:** Includes fields for "SIP Server" (Host or IP address), "SIP User ID" (User ID), "SIP Auth ID" (Auth ID), "SIP Auth Password" (Password), and "Re-registration Interval (in seconds)" (360).
- Call Disconnection:** Includes a field for "Terminate Call after delay" (0).
- Audio Codec Selection:** Includes a dropdown menu for "Codec" set to "Auto Select".
- RTP Settings:** Includes fields for "RTP Port (even)" (10500), "Asymmetric RTP" (unchecked), "Jitter Buffer" (50), and "RTP Encryption (SRTP)" (Disabled).
- Other Settings:** Includes "Remote SIP Port" (5060), "Local SIP Port" (5060), "SIP Transport Protocol" (UDP), "TLS Version" (1.2 only (recommended)), "Verify Server Certificate" (unchecked), "Outbound Proxy" (Host or IP address), "Outbound Proxy Port" (0), "Use Cisco SRST" (unchecked), "Disable rport Discovery" (unchecked), and "Keep Alive Period" (10000).

At the bottom of the configuration page, there are three buttons: "Save", "Reboot", and "Toggle Help".

4. Set the **Primary SIP Server** to the FQDN of the Wildix Server.
5. Set the **Primary SIP User ID** to the extension number.
6. Set the **Primary SIP Auth ID** to the extension number.
7. Set the **Primary SIP Auth Password** to the auto-generated password from the previous section.
8. Set the **Keep Alive Period** to 0.
9. Save.
10. Reboot.

Once the unit reboots it should be registered with Wildix.

Figure 5-4: Home Tab - Registered

The screenshot displays the web interface for the CyberData Paging Adapter. At the top, there is a navigation menu with tabs: Home, Device, Network, SIP, SSL, Multicast, Fault, Audiofiles, Events, Autoprov, and Firmware. The 'Home' tab is selected. Below the navigation menu, the main heading reads 'CyberData Paging Adapter'. The interface is divided into several sections:

- Current Status:** Displays device information such as Serial Number (233200130), Mac Address (00:20:f7:04:6e:9a), Firmware Version (v20.1.0), Partition 2 (v20.1.0), Partition 3 (v20.1.0), and Booting From (partition 2). A button labeled 'Boot From Other Partition' is present.
- Admin Settings:** Includes fields for Username (admin), Password (masked with asterisks), and Confirm Password (masked with asterisks). Buttons for 'Save', 'Reboot', and 'Toggle Help' are located below the password fields.
- Import Settings:** Features a 'Choose File' button (with 'No file chosen' text) and an 'Import Config' button.
- Export Settings:** Includes an 'Export Config' button.
- Network Settings:** Shows IP Addressing (DHCP), IP Address (192.168.1.24), Subnet Mask (255.255.255.0), Default Gateway (192.168.1.1), and DNS Server 1 (192.168.1.1).
- SIP Mode:** Shows SIP Mode (Enabled), Multicast Mode (Disabled), and Event Reporting (Disabled).
- SIP Servers:** Lists Primary SIP Server (Registered), Backup Server 1 (Not registered), Backup Server 2 (Not registered), and Nightringer Server (Not registered).

6.0 Configuration Procedure: Setting up the Nightringer Extension

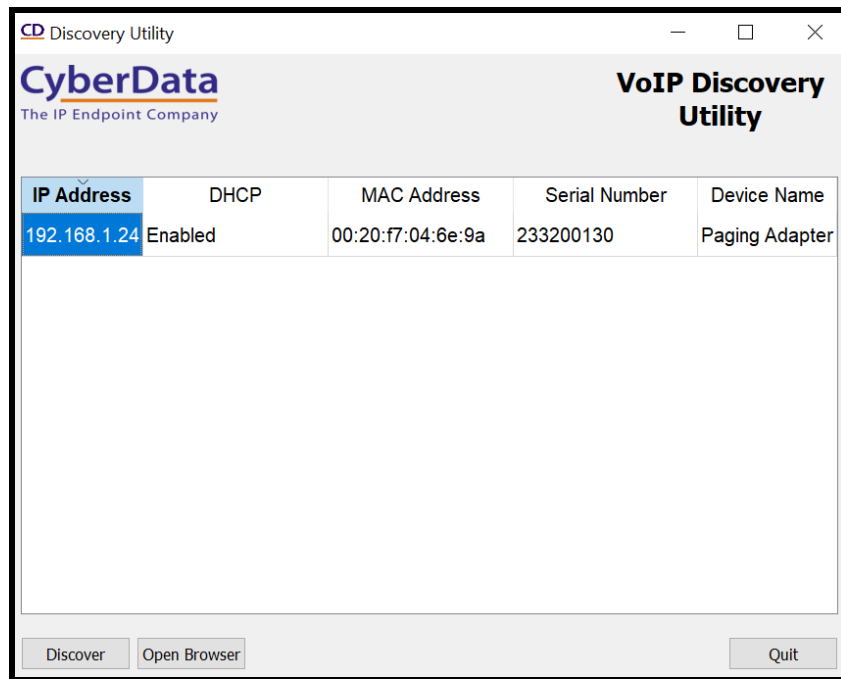
If you are configuring through the web interface, use the following steps to login to the web interface of your CyberData device.

Table 6-1: Setting Name correlation

| CyberData Setting | Wildix Provisioning Pop-up |
|---------------------------|----------------------------|
| Primary SIP Server | SIP Domain |
| Primary SIP User ID | Extension Number |
| Primary SIP Auth ID | Extension Number |
| Primary SIP Auth Password | Password |

1. Click **Launch Browser** from the CyberData Discovery Utility or point your browser to the CyberData device’s IP address to access the Home Page of the web interface.

Figure 6-1: CyberData Discovery Utility



2. Enter the default credentials when prompted and click the **Log In** button.

Username: admin

Password: admin

Figure 6-2: Home Tab

The screenshot shows the 'Home' tab of the CyberData Paging Adapter web interface. The page has a light blue background and a navigation bar at the top with tabs for Home, Device, Network, SIP, SSL, Multicast, Fault, Audiofiles, Events, Autopro, and Firmware. The main content area is titled 'CyberData Paging Adapter' and is divided into several sections:

- Current Status:** Displays device information such as Serial Number (233200130), Mac Address (00:20:f7:04:6e:9a), Firmware Version (v20.1.0), and Partition 2 (v20.1.0). It also shows IP Addressing (DHCP) and IP Address (192.168.1.24). A 'Boot From Other Partition' button is present.
- Admin Settings:** Includes fields for Username (admin), Password (masked with dots), and Confirm Password (masked with dots). It features 'Save', 'Reboot', and 'Toggle Help' buttons.
- Import Settings:** Contains a 'Choose File' button (No file chosen) and an 'Import Config' button.
- Export Settings:** Contains an 'Export Config' button.
- System Status:** Lists SIP Mode (Enabled), Multicast Mode (Disabled), and Event Reporting (Disabled). It also shows server registration status: Primary SIP Server (Not registered), Backup Server 1 (Not registered), Backup Server 2 (Not registered), and Nightringer Server (Not registered).

3. Navigate to the SIP Tab.

Figure 6-4: SIP Tab

The screenshot shows the configuration interface for the CyberData Paging Adapter. It is divided into several sections:

- SIP Settings:** Includes checkboxes for 'Enable SIP operation' and 'Register with a SIP Server', both checked. Other fields include 'Primary SIP Server' (wildixstudent9.wildixin.com), 'Primary SIP User ID' (300), 'Primary SIP Auth ID' (300), 'Primary SIP Auth Password' (masked), 'Re-registration Interval (in seconds)' (360), and backup server information for two servers.
- Nightringer Settings:** Includes 'SIP Server' (wildixstudent9.wildixin.com), 'SIP User ID' (301), 'SIP Auth ID' (301), 'SIP Auth Password' (masked), and 'Re-registration Interval (in seconds)' (360).
- Call Disconnection:** 'Terminate Call after delay' is set to 0.
- Audio Codec Selection:** 'Codec' is set to 'Auto Select'.
- RTP Settings:** 'RTP Port (even)' is 10500, 'Asymmetric RTP' is unchecked, 'Jitter Buffer' is 50, and 'RTP Encryption (SRTP)' is 'Disabled'.
- Other Settings:** 'Remote SIP Port' and 'Local SIP Port' are both 5060. 'SIP Transport Protocol' is 'UDP'. 'TLS Version' is '1.2 only (recommended)'. 'Verify Server Certificate' is unchecked. 'Outbound Proxy' is empty, 'Outbound Proxy Port' is 0. 'Use Cisco SRST' and 'Disable rport Discovery' are unchecked. 'Keep Alive Period' is 10000.

Buttons for 'Save', 'Reboot', and 'Toggle Help' are located at the bottom right of the configuration area.

4. Set the **SIP Server** to the FQDN of the Wildix Server.
5. Set the **SIP User ID** to the extension number.
6. Set the **SIP Auth ID** to the extension number.
7. Set the **SIP Auth Password** to the auto-generated password from the previous section.
8. Set the **Keep Alive Period** to 0.
9. Save.
10. Reboot.

Once the unit reboots it should be registered with Wildix.

7.0 Contact CyberData Corporation

Sales

For sales-related questions, please visit our [Contact CyberData Sales](#) web page for more information.

Technical Support

For CyberData Technical Support, please submit a [Contact CyberData VoIP Technical Support](#) form on our website.

The CyberData VoIP Technical Support Contact form initiates a troubleshooting ticket which CyberData uses for quality assurance purposes.

Additionally, the Contact VoIP Tech Support form tells us which phone system you are using, the make and model of the network switch, and other essential troubleshooting information we need to efficiently assist with a resolution. Please also include as much detail as possible in the Describe Problem section of the form. Your installation is extremely important to us.

Documentation Feedback

We realize changes to the software or hardware of the Wildix PBX solution may render this document obsolete. We welcome and encourage documentation feedback to ensure continued applicability.